

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,107	1,819	-39%	▼
	Admits	271	782	-65%	▼
	Discharges	273	898	-70%	▼
	Service Hours	408	387	5%	
	Bed Days	13,634	12,056	13%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 260 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		95%	80%	91%
✓ Outcome		94%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		91%	80%	79%
✓ General Satisfaction		89%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	882	79.5%
Addiction	Outpatient	117	10.5%
	Residential Services	111	10.0%

Client Demographics

Age	#	%	State Avg
18-25	201	18%	9%
26-34	331	30%	21%
35-44	271	25%	22%
45-54	163	15%	19%
55-64	101	9%	20%
65+	36	3%	8%

Gender	#	%	State Avg
Male	844	76%	▲ 58%
Female	260	24%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	734	66%	70%
Hispanic-Other	333	30%	▲ 8%
Hisp-Puerto Rican	20	2%	12%
Unknown	16	1%	10%
Hispanic-Mexican	3	0%	0%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	837	76%	▲ 62%
Black/African American	193	17%	17%
Other	43	4%	13%
Asian	22	2%	1%
Unknown	11	1%	6%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	12	42% ▲
Admits	6	3	100% ▲
Discharges	5	3	67% ▲
Service Hours	93	52	80% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		2	40%	75%	72%	-35% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	83%	90%	95%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		94% / 90%
✓ Valid TEDS Data		53% / 38%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		86% / 53%

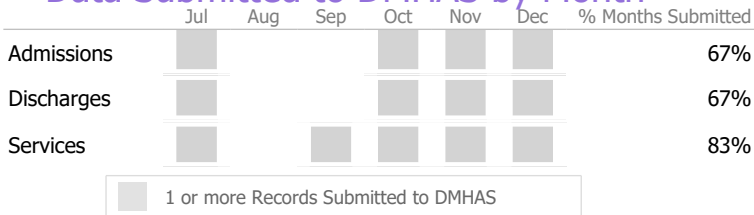
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100% / 99%
✓ SA Screen Complete		100% / 99%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100% / 100%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		5	83%	75%	77%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 4 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	98	-36% ▼
Admits	56	82	-32% ▼
Discharges	55	82	-33% ▼
Bed Days	2,394	3,630	-34% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	99%
Valid TEDS Data	92%	98%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	100%	93%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		48	87%	50%	81%	37% ▲
✓ No Re-admit within 30 Days of Discharge		52	95%	85%	90%	10%
● Follow-up within 30 Days of Discharge		31	65%	90%	69%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		34	52%	70%	79%	-18% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	47 days	0.2	65%	90%	70%	-25% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	103	102	1%
Admits	31	51	-39% ▼
Discharges	25	30	-17% ▼
Service Hours	315	239	32% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	79%	85%
Valid TEDS Data	83%	84%
On-Time Periodic		
6 Month Updates	21%	21%
Co-occurring		
MH Screen Complete	97%	90%
SA Screen Complete	97%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	40%	50%	53%	-10% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		40	38%	50%	30%	-12% ▼
Abstinence/Reduced Drug Use		38	36%	55%	47%	-19% ▼
Stable Living Situation		78	74%	95%	73%	-21% ▼
Not Arrested		47	45%	75%	74%	-30% ▼
Self Help		3	3%	60%	18%	-57% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		34	43%	90%	60%	-48% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		15	48%	75%	60%	-27% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%
Services	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

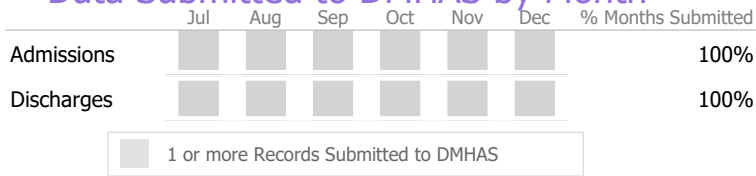
* State Avg based on 107 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	882	1,455	-39% ▼
Admits	138	539	-74% ▼
Discharges	160	659	-76% ▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	148	-67% ▼
Admits	40	104	-62% ▼
Discharges	28	110	-75% ▼
Bed Days	11,240	8,426	33% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	90%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	N/A	7%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	61%	70%	64%	-9%
No Re-admit within 30 Days of Discharge		27	96%	85%	87%	11% ▲
Follow-up within 30 Days of Discharge		10	59%	90%	69%	-31% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		30	61%	70%	64%	-9%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		90	71 days	1.5	68%	90%	77%	-22% ▼

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	■	■	■	■	■	■	100%
Discharges	■	■	■	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.