

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,991	2,043	-3%
	Admits	254	314	-19%
	Discharges	253	327	-23%
	Service Hours	8,427	9,192	-8%

> 10% Over 1 Yr Ago    > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Outcome		89%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Access		86%	80%	88%
✓ Recovery		85%	80%	79%

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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### Addiction

Medication Assisted Treatment		1,991	100.0%
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## Client Demographics

### Age

Age	#	%	State Avg
18-25	53	3%	9%
26-34	531	27%	21%
35-44	619	31%	22%
45-54	399	20%	19%
55-64	289	15%	20%
65+	100	5%	8%

### Gender

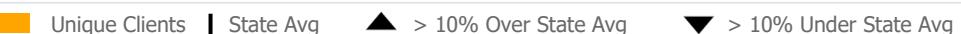
Gender	#	%	State Avg
Male	1,232	62%	58%
Female	751	38%	42%
Transgender			0%

### Ethnicity

Ethnicity	#	%	State Avg
Non-Hispanic	1,523	76%	70%
Hisp-Puerto Rican	194	10%	12%
Hispanic-Other	150	8%	8%
Unknown	121	6%	10%
Hispanic-Mexican	3	0%	0%
Hispanic-Cuban		0%	

### Race

Race	#	%	State Avg
White/Caucasian	1,724	87%	62%
Other	131	7%	13%
Black/African American	120	6%	17%
Am. Indian/Native Alaskan	7	0%	1%
Asian	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	3	0%	6%
Multiple Races			1%



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	808	862	-6%
Admits	102	119	-14% <span style="color: red;">▼</span>
Discharges	98	144	-32% <span style="color: red;">▼</span>
Service Hours	2,433	3,454	-30% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	100%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	47%	77%

Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	91%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	36	37%	50%	53%	-13% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	462	55%	50%	69%	5%
✓ Not Arrested	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	680	81%	75%	93%	6%
✓ Employed	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	340	41%	40%	43%	1%
● Stable Living Situation	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	669	80%	90%	91%	-10%
● Self Help	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	367	44%	60%	53%	-16% <span style="color: red;">▼</span>

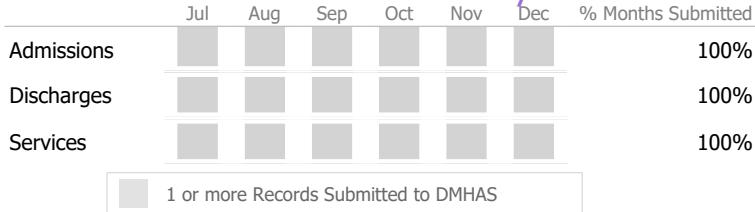
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	399	54%	90%	89%	-36% <span style="color: red;">▼</span>

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	<div style="width: 100px; height: 10px; background-color: orange; display: inline-block;"></div>	650	80%	50%	71%	30% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

Actual    Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 32 Active Methadone Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	280	298	-6%
Admits	30	45	-33% ▼
Discharges	39	42	-7%
Service Hours	2,327	2,220	5%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	99%	100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	78%	77%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		19	49%	50%	53%	-1%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		171	60%	50%	69%	10%
✓ Employed		140	49%	40%	43%	9%
✓ Not Arrested		238	84%	75%	93%	9%
✓ Self Help		191	67%	60%	53%	7%
● Stable Living Situation		239	84%	90%	91%	-6%

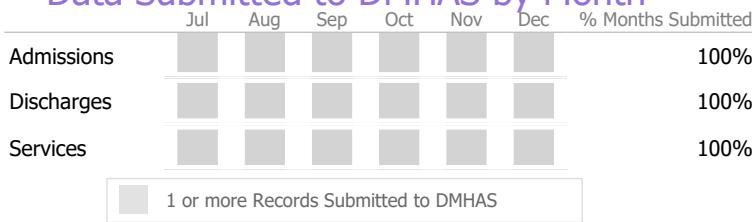
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		201	82%	90%	89%	-8%

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year		225	80%	50%	71%	30% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 32 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	5	-60%	▼
Admits	-	-		
Discharges	-	2	-100%	▼
Service Hours	19	60	-68%	▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	87%
✓ Valid TEDS Data		100%	96%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	26%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	73%
SA Screen Complete		N/A	86%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

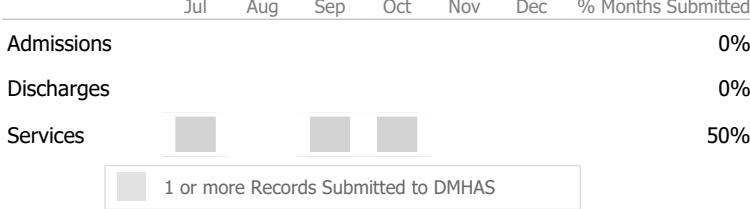
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		2	100%	75%	64%	25% ▲
✓ Stable Living Situation		2	100%	95%	63%	5%
✓ Employed		1	50%	50%	24%	0%
● Abstinence/Reduced Drug Use		1	50%	55%	47%	-5%
● Self Help		0	0%	60%	18%	-60% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		1	50%	90%	39%	-40% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 22 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	1	▼
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-	3	-100% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	87%
Valid TEDS Data	N/A	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	26%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	73%
SA Screen Complete	N/A	86%

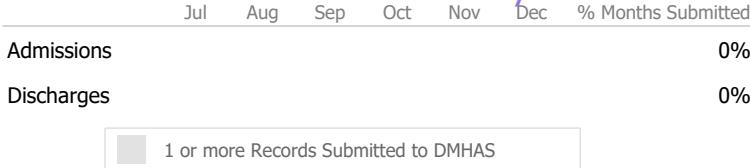
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	45%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	47%	-55% ▼
Employed		N/A	N/A	50%	24%	-50% ▼
Not Arrested		N/A	N/A	75%	64%	-75% ▼
Self Help		N/A	N/A	60%	18%	-60% ▼
Stable Living Situation		N/A	N/A	95%	63%	-95% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	39%	N/A ▼

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Buprenorphine Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	903	878	3%
Admits	122	149	-18% ▼
Discharges	116	139	-17% ▼
Service Hours	3,648	3,455	6%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	68%	77%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	48	41%	50%	53%	-9%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	715	77%	75%	93%	2%	
● Abstinence/Reduced Drug Use	421	46%	50%	69%	-4%	
● Employed	289	31%	40%	43%	-9%	
● Stable Living Situation	708	77%	90%	91%	-13% ▼	
● Self Help	305	33%	60%	53%	-27% ▼	

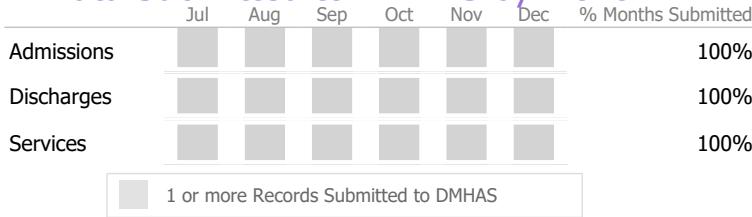
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	575	71%	90%	89%	-19% ▼	

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Length of Stay over 1 Year	680	75%	50%	71%	25% ▲	

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 32 Active Methadone Maintenance Programs