**Community Health Center Inc.**
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 07, 2021)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|---|
| | Unique Clients | 35 | 33 | 6% |
| | Admits | 5 | 6 | -17% ▼ |
| | Discharges | 7 | 8 | -13% ▼ |
| | Service Hours | 453 | 537 | -16% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---|---|---|---|
| **Mental Health** | | | |
| | Case Management | 35 | 100.0% |

## Client Demographics

| Age | # | % | State Avg |
|---|---|---|---|
| 18-25 | | | 9% |
| 26-34 | 3 | 9% ▼ | 21% |
| 35-44 | 8 | 23% | 22% |
| 45-54 | 9 | 26% | 19% |
| 55-64 | 10 | 29% | 20% |
| 65+ | 5 | 14% | 8% |

| Gender | # | % | State Avg |
|---|---|---|---|
| Female | 18 | 51% | 42% |
| Male | 17 | 49% | 58% |
| Transgender | | | 0% |

| Ethnicity | # | % | State Avg |
|---|---|---|---|
| Non-Hispanic | 30 | 86% ▲ | 70% |
| Hisp-Puerto Rican | 2 | 6% | 12% |
| Unknown | 2 | 6% | 10% |
| Hispanic-Other | 1 | 3% | 8% |
| Hispanic-Cuban | | | 0% |
| Hispanic-Mexican | | | 0% |

| Race | # | % | State Avg |
|---|---|---|---|
| White/Caucasian | 26 | 74% ▲ | 62% |
| Black/African American | 7 | 20% | 17% |
| Other | 2 | 6% | 13% |
| Am. Indian/Native Alaskan | | | 1% |
| Asian | | | 1% |
| Multiple Races | | | 1% |
| Hawaiian/Other Pacific Islander | | | 0% |
| Unknown | | | 6% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

## Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

**Case Management 302294**
Community Health Center Inc.
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 07, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 35 | 33 | 6% | |
| Admits | 5 | 6 | -17% | ▼ |
| Discharges | 7 | 8 | -13% | ▼ |
| Service Hours | 453 | 537 | -16% | ▼ |

## Service Engagement

| | Homeless Outreach | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | at least 1 Service within 180 days | | 5 | 100% | 50% | 92% | 50% | ▲ |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | Oct | Nov | Dec | % Months Submitted |
|---|---|---|---|---|---|---|---|
| Admissions | ■ | | | ■ | | ■ | 50% |
| Discharges | ■ | ■ | ■ | ■ | | | 67% |
| Services | ■ | ■ | ■ | ■ | ■ | ■ | 100% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.