

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	35	33	6%
	Admits	5	6	-17% ▼
	Discharges	7	8	-13% ▼
	Service Hours	453	537	-16% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Case Management	35	100.0%

### Client Demographics

Age	#	%	State Avg
18-25	0	0%	9%
26-34	3	9%	21% ▼
35-44	8	23%	22%
45-54	9	26%	19%
55-64	10	29%	20%
65+	5	14%	8%

Ethnicity	#	%	State Avg
Non-Hispanic	30	86%	70% ▲
Hisp-Puerto Rican	2	6%	12%
Unknown	2	6%	10%
Hispanic-Other	1	3%	8%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	0%

Gender	#	%	State Avg
Female	18	51%	42%
Male	17	49%	58%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	26	74%	62% ▲
Black/African American	7	20%	17%
Other	2	6%	13%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	6%

Unique Clients | State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Survey Data Not Available

# Case Management 302294

Community Health Center Inc.

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 07, 2021)

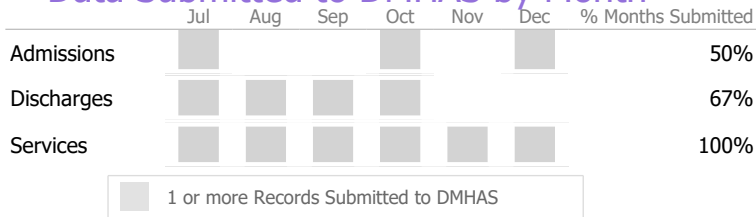
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
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## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		5	100%	50%	92%	50% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 45 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.