

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	168	81	107%	▲
	Admits	40	43	-7%	
	Discharges				
	Service Hours		1	-100%	▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	168	100.0%

### Consumer Satisfaction Survey

(Based on 100 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect		100%	80%	91%
✓ Participation in Treatment		99%	80%	92%
✓ Access		96%	80%	88%
✓ Quality and Appropriateness		94%	80%	93%
✓ General Satisfaction		93%	80%	92%
✓ Overall		92%	80%	91%
● Recovery		72%	80%	79%
● Outcome		62%	80%	83%

Satisfied %    |    Goal %    0-80%    80-100%    Goal Met    Under Goal

### Client Demographics

Age	#	%	State Avg
18-25	3	2%	9%
26-34	9	5%	21%
35-44	25	15%	22%
45-54	48	29%	19%
55-64	71	42%	20%
65+	12	7%	8%

Gender	#	%	State Avg
Female	118	70%	42%
Male	50	30%	58%
Transgender			0%

Ethnicity	#	%	State Avg
Hisp-Puerto Rican	120	71%	12%
Non-Hispanic	29	17%	70%
Hispanic-Other	17	10%	8%
Hispanic-Cuban	1	1%	0%
Unknown	1	1%	10%
Hispanic-Mexican			0%

Race	#	%	State Avg
White/Caucasian	72	43%	62%
Other	70	42%	13%
Black/African American	21	13%	17%
Am. Indian/Native Alaskan	2	1%	1%
Asian	1	1%	1%
Multiple Races	1	1%	1%
Unknown	1	1%	6%
Hawaiian/Other Pacific Islander			0%

Unique Clients    |    State Avg    > 10% Over State Avg    > 10% Under State Avg

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	168	81	107% ▲
Admits	40	43	-7%
Discharges	-	-	
Service Hours	-	1	-100% ▼

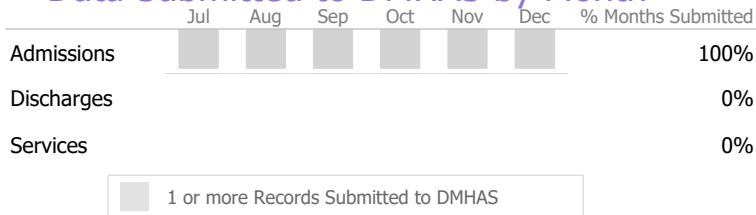
### Data Submission Quality

Data Entry      Actual      State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	32%	65%
SA Screen Complete	49%	85%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	93%

### Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 6 Active Integrated Primary Care Programs