

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	436	472	-8%
	Admits	68	96	-29%
	Discharges	45	103	-56%
	Service Hours	12,930	19,831	-35%
	Bed Days	9,171	8,229	11%

> 10% Over 1 Yr Ago      > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ General Satisfaction		97%	80%	92%
✓ Quality and Appropriateness		96%	80%	93%
✓ Respect		95%	80%	91%
✓ Overall		95%	80%	91%
✓ Access		94%	80%	88%
✓ Outcome		84%	80%	83%
✓ Recovery		83%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	231	50.2%
	Residential Services	121	26.3%
	Other	45	9.8%
	Recovery Support	26	5.7%
<b>Addiction</b>			
	Case Management	37	8.0%

### Client Demographics

Age	#	%	State Avg
18-25	53	12%	9%
26-34	54	12%	21%
35-44	64	15%	22%
45-54	109	25%	19%
55-64	129	30%	20%
65+	26	6%	8%

Gender	#	%	State Avg
Male	286	66%	58%
Female	150	34%	42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	291	67%	62%
Black/African American	100	23%	17%
Other	26	6%	13%
Asian	7	2%	1%
Unknown	6	1%	6%
Am. Indian/Native Alaskan	5	1%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Multiple Races			1%

Ethnicity	#	%	State Avg
Non-Hispanic	386	89%	70%
Hispanic-Other	44	10%	8%
Hisp-Puerto Rican	3	1%	12%
Unknown	2	0%	10%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican		0%	

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9		
Admits	9	-	
Discharges	-	-	
Service Hours	146	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		1	11%	85%	90%	-74% 

## Service Utilization

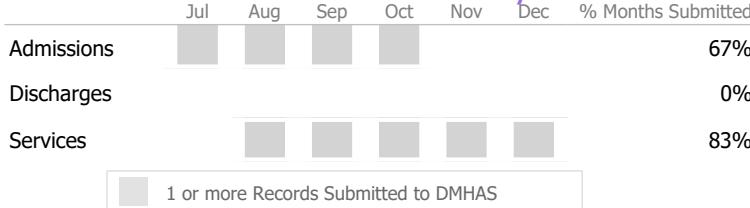
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		9	100%	90%	95%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	88%

## Data Submitted to DMHAS by Month



 > 10% Over    < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	-	1	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	330	1,009	-67% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	88%	15	88%	85%	90%	3%

## Service Utilization

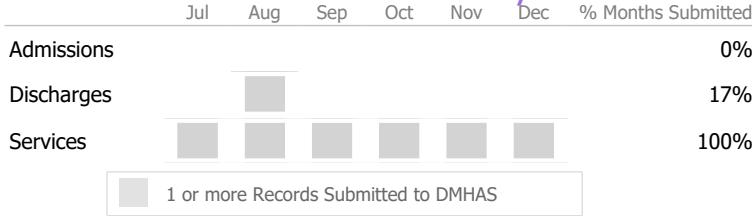
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100%	16	100%	90%	95%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

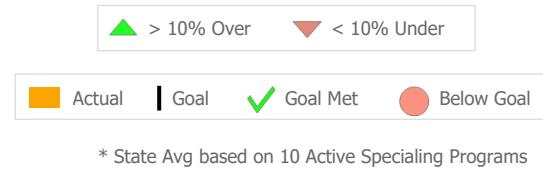
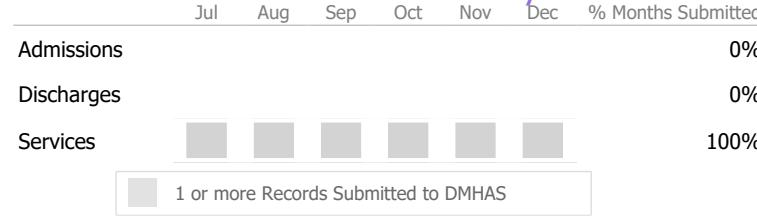
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	24	42	-44% ▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	63	-3%
Admits	4	4	0%
Discharges	1	3	-67% ▼
Service Hours	1,849	2,880	-36% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	61	100%	85%	90%	15%	▲

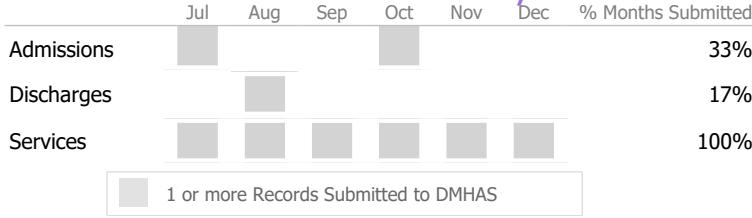
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	60	100%	90%	95%	10%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	33	-3%
Admits	3	6	-50% ▼
Discharges	2	3	-33% ▼
Service Hours	858	951	-10%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	12%	31	97%	85%	90%	▲

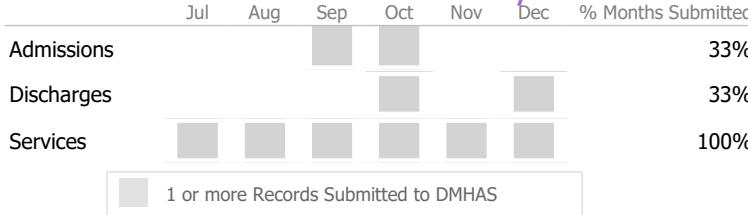
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	10%	30	100%	90%	95%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	2	1	100% <span style="color: green;">▲</span>
Discharges	2	1	100% <span style="color: green;">▲</span>
Service Hours	283	620	-54% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<span style="color: orange;">█</span>	18	95%	85%	90%	10%

## Service Utilization

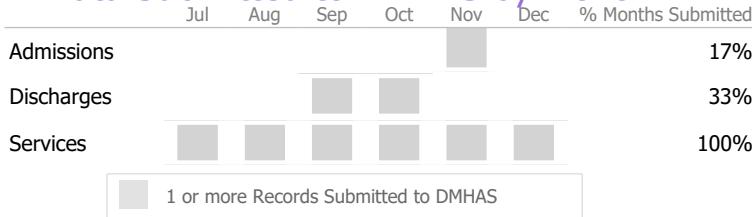
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<span style="color: orange;">█</span>	17	100%	90%	95%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<span style="color: orange;">█</span>	100% 96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<span style="color: orange;">█</span>	100% 88%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	1	-100%	▼
Discharges	-	-		
Bed Days	1,288	1,337	-4%	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	66%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	69%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	100%	80%
Co-occurring		
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	■■■■■	8	1,636 days	0.6	88%	90%	93%	-2%
	<span style="background-color: #00a0a0; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span> < 90% <span style="background-color: #cccccc; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span> 90-110% <span style="background-color: #c00000; border: 1px solid black; display: inline-block; width: 10px; height: 10px;"></span> >110%							

## Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	47	29	63% <span style="color: green;">▲</span>
Bed Days	920	920	0%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	66%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	69%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	76%	N/A

## Data Submission Quality

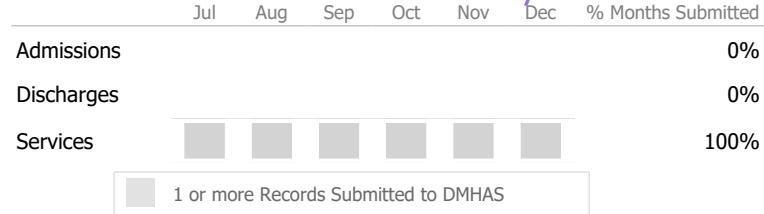
	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"></div>	100% <span style="color: green;">✓</span>
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"></div>	100% <span style="color: green;">✓</span>
Co-occurring		
MH Screen Complete	<div style="width: 86%;"></div>	N/A 86%
SA Screen Complete	<div style="width: 88%;"></div>	N/A 88%
Diagnosis		
✓ Valid Axis I Diagnosis	<div style="width: 100%;"></div>	100% <span style="color: green;">✓</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	<div style="width: 100%;"></div>	5	2,339 days	0.5	100%	90%	93%	10%

█ < 90% █ 90-110% █ >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	9	22%	▲
Admits	3	1	200%	▲
Discharges	3	1	200%	▲
Bed Days	1,256	1,458	-14%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	80%	94%	20%
✓ No Re-admit within 30 Days of Discharge		3	100%	85%	97%	15%
✓ Follow-up within 30 Days of Discharge		3	100%	90%	91%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

## Recovery

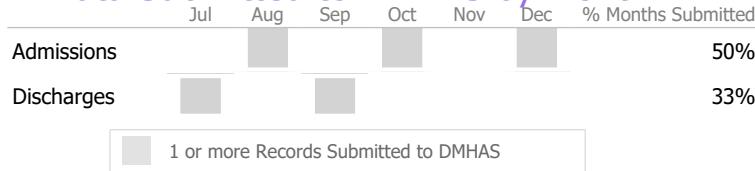
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	91%	60%	90%	31%
✓ Stable Living Situation		11	100%	90%	100%	10%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	439 days	0.5	85%	90%	90%	-5%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

■ Actual   ■ Goal   ■ Goal Met   ■ Below Goal

\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	3	4	-25% ▼
Discharges	2	2	0%
Bed Days	2,917	2,249	30% ▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	97%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	69%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	60%	79%	40% ▲
● Follow-up within 30 Days of Discharge		1	50%	90%	75%	-40% ▼

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		15	88%	60%	83%	28% ▲
✓ Stable Living Situation		17	100%	95%	93%	5% ▲
● Employed		3	18%	25%	9%	-7% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	976 days	0.2	198%	90%	93%	108% ▲



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   Goal Met   Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	79%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	75%	N/A

## Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	75%
On-Time Periodic		
6 Month Updates	N/A	87%
Co-occurring		
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	69%

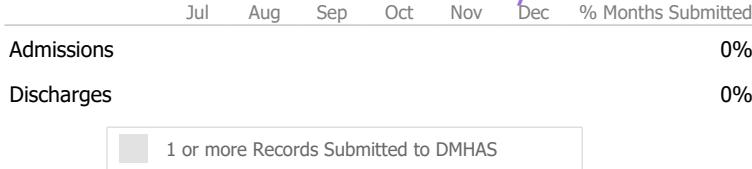
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	9%	-25% <span style="color: red;">▼</span>
Social Support		N/A	N/A	60%	83%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	93%	-95% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	N/A	N/A	0%	90%	93%	-90%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

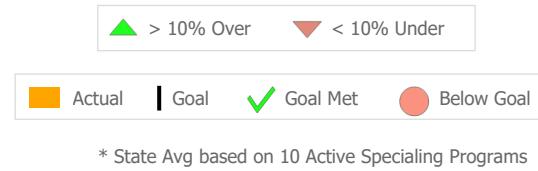
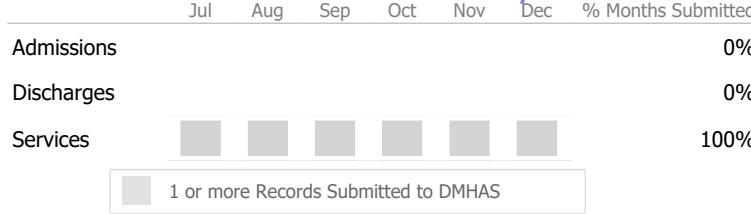
Actual   Goal   Goal Met   Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	▲
Admits	-	1	-100%	▼
Discharges	-	-		
Service Hours	118	221	-46%	▼

## Data Submitted to DMHAS by Month



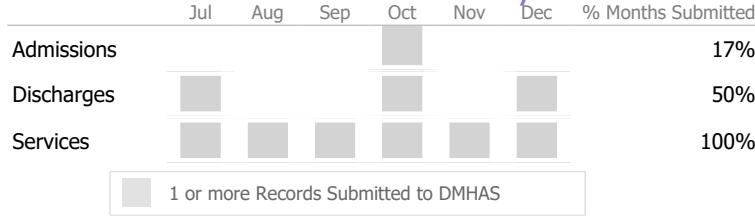
Variances in data may be indicative of operational adjustments related to the pandemic.

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	24	-46% <span style="color: red;">▼</span>
Admits	5	14	-64% <span style="color: red;">▼</span>
Discharges	4	14	-71% <span style="color: red;">▼</span>
Service Hours	-	-	

**Service Engagement**

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	<span style="background-color: orange; border: 1px solid black; padding: 2px;"> </span>	5	100%	50%	92%	50% <span style="color: green;">▲</span>

**Data Submitted to DMHAS by Month**

▲ > 10% Over    ▼ < 10% Under

█ Actual    █ Goal    █ Goal Met    █ Below Goal

\* State Avg based on 45 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	-	-	
Discharges	-	-	
Service Hours	131	473	-72% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	9	100%	85%	90%	15%	▲

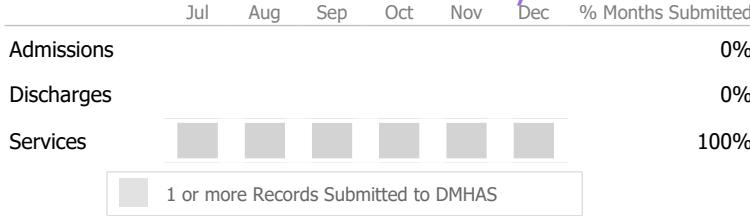
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	9	100%	90%	95%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under



\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	37	3%
Admits	-	-	
Discharges	-	-	
Service Hours	969	1,928	-50% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		37	97%	85%	90%	12% 

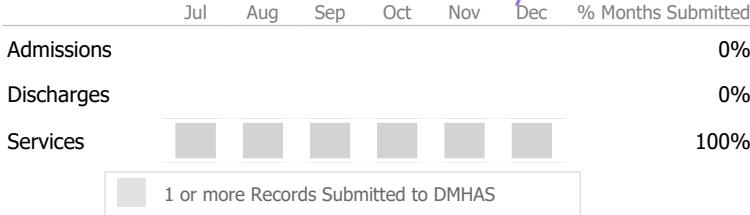
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	100%	90%	95%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	5	20%	▲
Admits	1	-		
Discharges	-	-		
Bed Days	1,057	920	15%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	66%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	69%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

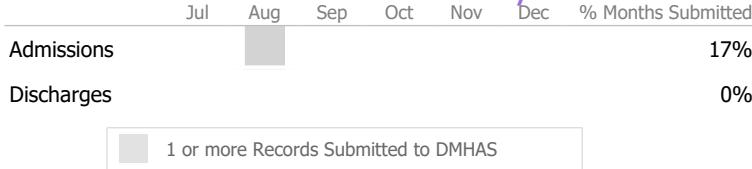
## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	86%
✓ SA Screen Complete	100%	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	■■■■■	5	1,333 days	0.4	115%	90%	93%	25% ▲
	<span style="background-color: #4CAF50; border: 1px solid #4CAF50; color: white; padding: 2px 10px; border-radius: 5px;">&lt; 90%</span> <span style="background-color: #D9E1F2; border: 1px solid #D9E1F2; color: black; padding: 2px 10px; border-radius: 5px;">90-110%</span> <span style="background-color: #E57373; border: 1px solid #E57373; color: white; padding: 2px 10px; border-radius: 5px;">&gt;110%</span>							

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	2	1	100% <span style="color: green;">▲</span>
Bed Days	629	609	3%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 75%; background-color: orange;"></div></div>	2	100%	75%	66%	25% <span style="color: green;">▲</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%; background-color: orange;"></div></div>	2	100%	85%	69%	15% <span style="color: green;">▲</span>
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 90%; background-color: orange;"></div></div>	2	100%	90%	76%	10% <span style="color: green;">▲</span>

## Data Submission Quality

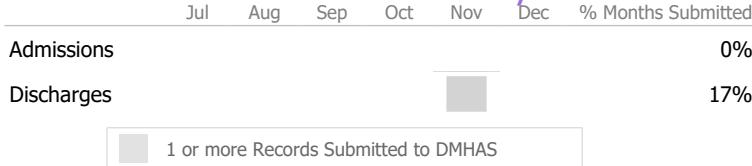
	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 97%; background-color: orange;"></div></div>	100% 97%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	100% 80%
Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 0%;"><div style="width: 0%; background-color: lightgray;"></div></div>	N/A 86%
SA Screen Complete	<div style="width: 0%;"><div style="width: 0%; background-color: lightgray;"></div></div>	N/A 88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100% 100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 100%;"><div style="width: 85%; background-color: lightgray;"></div></div>	4	1,365 days	0.5	85%	90%	93%	-5%

█ < 90%  
 █ 90-110%  
 █ >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

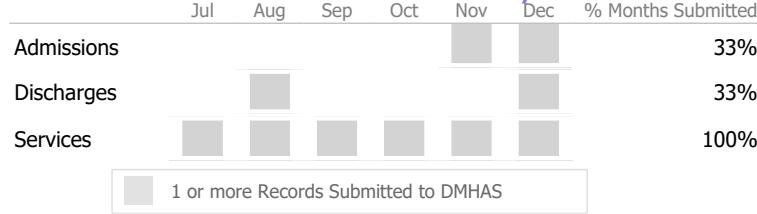
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	28	-50%	▼
Admits	3	8	-63%	▼
Discharges	7	19	-63%	▼
Service Hours	31	58	-46%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		3	100%	50%	92%	50% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

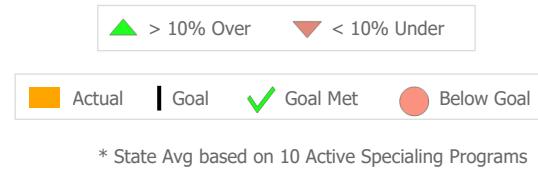
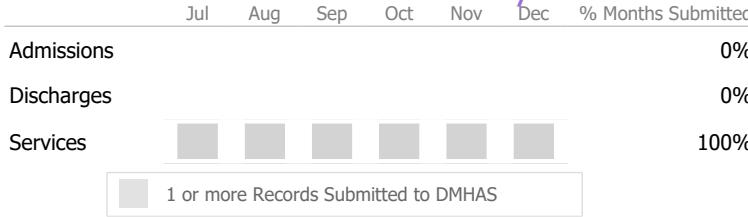
Actual   |   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 45 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	182	418	-56%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	4	3	33% <span style="color: green;">▲</span>
Discharges	2	1	100% <span style="color: green;">▲</span>
Service Hours	1,152	1,110	4%

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	99%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	90%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	88%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	91%
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	<div style="width: 82%;"><div style="width: 82%; background-color: orange;"></div></div> 82%	94%

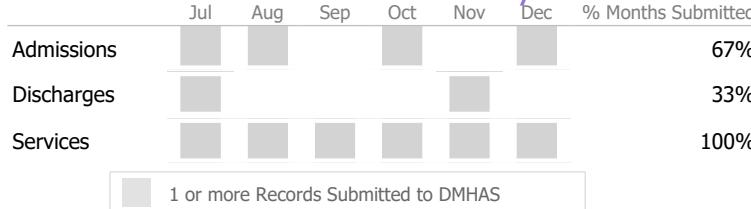
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%; background-color: orange;"></div></div> 1	50%	50%	76%	0%	
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 82%;"><div style="width: 82%; background-color: orange;"></div></div> 14	82%	60%	83%	22% <span style="color: green;">▲</span>	
<span style="color: red;">●</span> Stable Living Situation	<div style="width: 76%;"><div style="width: 76%; background-color: orange;"></div></div> 13	76%	85%	97%	-9% <span style="color: red;">▼</span>	
<span style="color: red;">●</span> Employed	<div style="width: 0%;"><div style="width: 0%; background-color: orange;"></div></div> 0	0%	25%	11%	-25% <span style="color: red;">▼</span>	

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 15	100%	90%	99%	10%	

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	36	-6%
Admits	3	1	200% <span style="color: green;">▲</span>
Discharges	-	3	-100% <span style="color: red;">▼</span>
Service Hours	3,896	4,524	-14% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
<span style="color: green;">✓</span>	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	99%
On-Time Periodic		Actual	State Avg
<span style="color: green;">✓</span>	6 Month Updates	<div style="width: 97%;"><div style="width: 97%; background-color: orange;"></div></div> 97%	90%
Co-occurring		Actual	State Avg
<span style="color: green;">✓</span>	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	88%
<span style="color: green;">✓</span>	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	91%
Diagnosis		Actual	State Avg
<span style="color: green;">✓</span>	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	94%

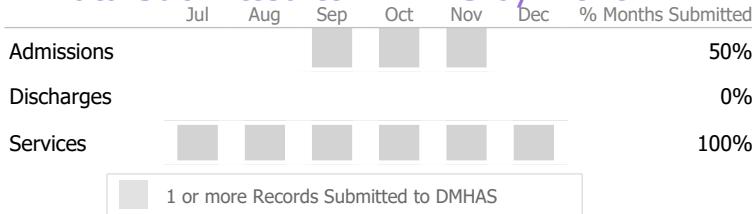
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%; background-color: #cccccc;"></div></div>	N/A	N/A	50%	76%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Social Support	<div style="width: 91%;"><div style="width: 91%; background-color: orange;"></div></div>	31	91%	60%	83%	31% <span style="color: green;">▲</span>
<span style="color: green;">✓</span> Stable Living Situation	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	34	100%	85%	97%	15% <span style="color: green;">▲</span>
<span style="color: red;">●</span> Employed	<div style="width: 6%;"><div style="width: 6%; background-color: orange;"></div></div>	2	6%	25%	11%	-19% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
<span style="color: green;">✓</span> Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	34	100%	90%	99%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month


▲ > 10% Over    ▼ < 10% Under

█ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	-	5	-100% ▼
Discharges	3	-	
Service Hours	636	1,338	-52% ▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	99%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	90%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	88%
SA Screen Complete		N/A	91%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	94%

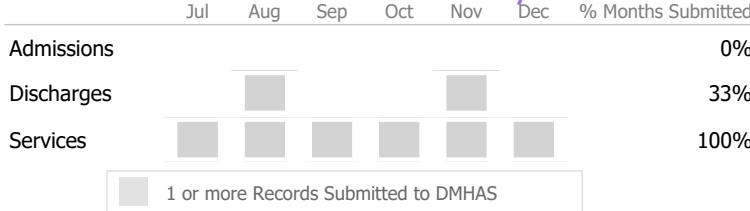
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	67%	50%	76%	17%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	94%	60%	83%	34% ▲
✓ Stable Living Situation		17	100%	85%	97%	15% ▲
● Employed		0	0%	25%	11%	-25% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	99%	10%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	1	0%
Discharges	1	1	0%
Service Hours	365	587	-38% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	12	100%	85%	94%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	11	100%	90%	97%	10% ▲

## Data Submission Quality

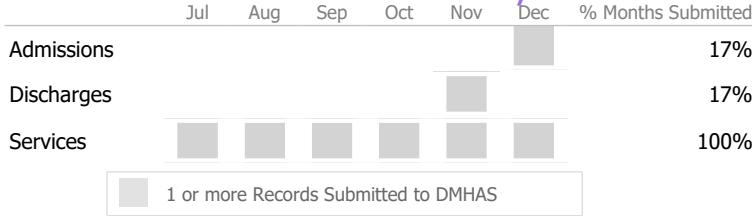
Data Entry

	Actual	State Avg
✓ Valid NOMS Data	100%	98%

On-Time Periodic

	Actual	State Avg
✓ 6 Month Updates	100%	89%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	3	2	50%	▲
Admits	-	-		
Discharges	-	-		
Bed Days	552	368	50%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	66%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	69%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	97%	97%
On-Time Periodic		
6 Month Updates	100%	80%
Co-occurring		
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	5	3	993 days	0.5	100%	90%	93%	10%
	<span style="background-color: #4CAF50; border: 1px solid #4CAF50; color: white; padding: 2px 10px; border-radius: 5px;">&lt; 90%</span> <span style="background-color: #D9E1F2; border: 1px solid #D9E1F2; color: black; padding: 2px 10px; border-radius: 5px;">90-110%</span> <span style="background-color: #E57373; border: 1px solid #E57373; color: white; padding: 2px 10px; border-radius: 5px;">&gt;110%</span>							

## Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    Goal    Goal Met    Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 10 Active Specializing Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	7	-71% ▼
Admits	-	-	
Discharges	1	2	-50% ▼
Service Hours	48	276	-83% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	2	100%	85%	90%	15% ▲

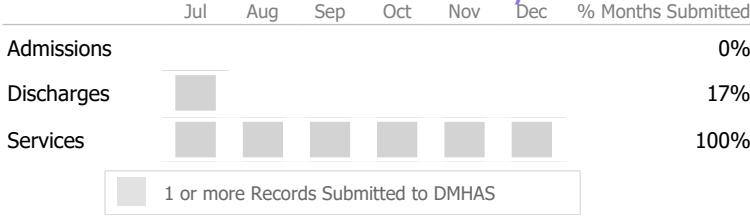
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	1	100%	90%	95%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

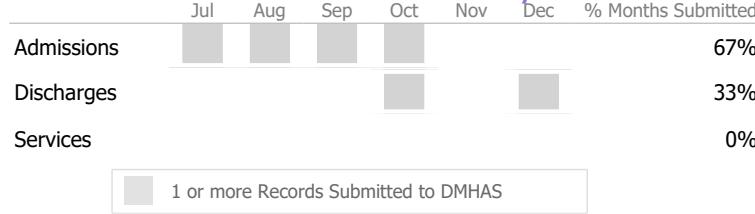
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	37	39	-5%
Admits	15	31	-52% ▼
Discharges	2	20	-90% ▼
Service Hours	-		-100% ▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		9	60%	50%	67%	10%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 23 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	6	-100% 
Admits	-	1	-100% 
Discharges	-	6	-100% 
Service Hours	-	809	-100% 

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	   	N/A	N/A	50%	76%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	   	N/A	N/A	20%	10%	-20% 
Social Support	   	N/A	N/A	60%	71%	-60% 
Stable Living Situation	   	N/A	N/A	80%	80%	-80% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	   	N/A
On-Time Periodic	Actual	State Avg
6 Month Updates	   	N/A

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	   	N/A	N/A	90%	68%	N/A 
<b>Admissions</b>						
Admissions	0%					

## Data Submitted to DMHAS by Month

Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
						0%
						0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 23 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	13	-46%	▼
Admits	-	2	-100%	▼
Discharges	-	5	-100%	▼
Service Hours	-	428	-100%	▼

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

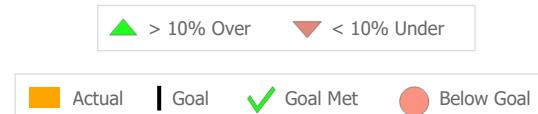
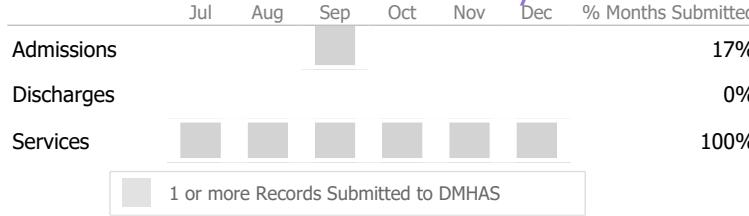
 1 or more Records Submitted to DMHAS > 10% Over  < 10% Under Actual |  Goal  Goal Met  Below Goal

\* State Avg based on 10 Active Specialing Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	1	1	0%
Discharges	-	3	-100% ▼
Service Hours	1,368	1,484	-8%

## Data Submitted to DMHAS by Month



\* State Avg based on 10 Active Specializing Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	1	1	0%
Service Hours	106	244	-56% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% Over	5	100%	85%	94%	15% ▲

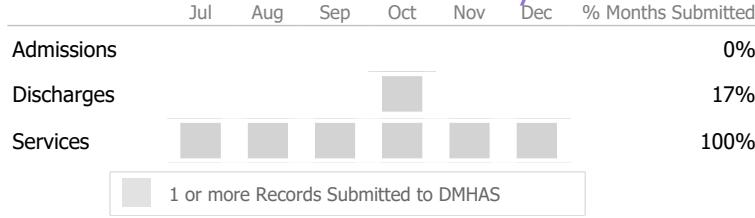
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% Over	4	100%	90%	97%	10% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%
On-Time Periodic		
✓ 6 Month Updates	100%	89%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	3	2	50%	▲
Admits	-	-		
Discharges	-	-		
Bed Days	552	368	50%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	66%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	69%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	97%
On-Time Periodic		
6 Month Updates	100%	80%
Co-occurring		
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	88%
Diagnosis		
Valid Axis I Diagnosis	100%	100%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	5	3	747 days	0.5	100%	90%	93%	10%
	<span style="background-color: #4CAF50; border: 1px solid #4CAF50; display: inline-block; width: 15px; height: 10px;"></span> < 90% <span style="background-color: #D9E1F2; border: 1px solid #D9E1F2; display: inline-block; width: 15px; height: 10px;"></span> 90-110% <span style="background-color: #E57373; border: 1px solid #E57373; display: inline-block; width: 15px; height: 10px;"></span> >110%							

## Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

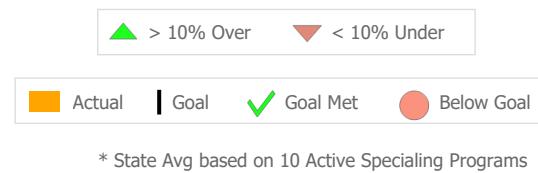
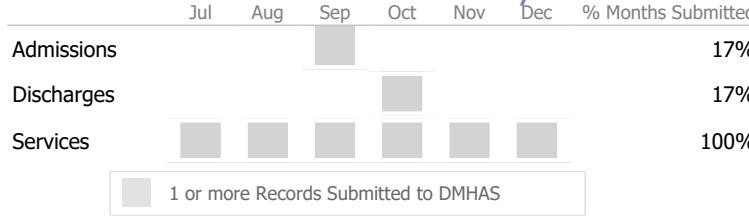
Actual    |  Goal    ✓ Goal Met     Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	1	200%	▲
Admits	2	-		
Discharges	1	-		
Service Hours	392	401	-2%	

## Data Submitted to DMHAS by Month



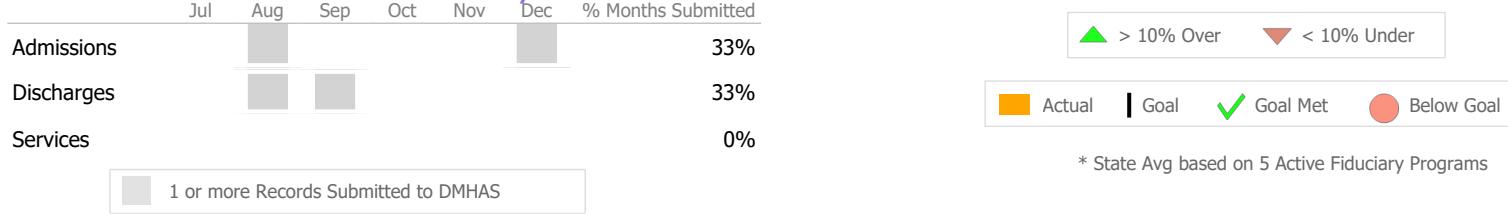
\* State Avg based on 10 Active Specializing Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	17	-18%	▼
Admits	2	7	-71%	▼
Discharges	4	6	-33%	▼
Service Hours	-	-		

## Data Submitted to DMHAS by Month

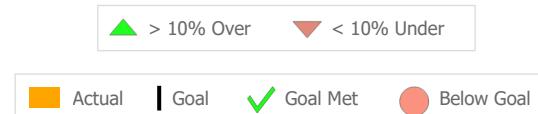
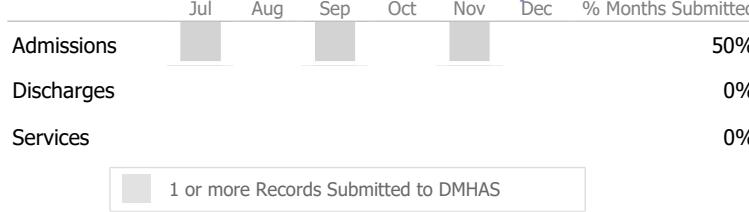


Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	3	100%	▲
Admits	4	-		
Discharges	-	1	-100%	▼
Service Hours	-	-		

## Data Submitted to DMHAS by Month

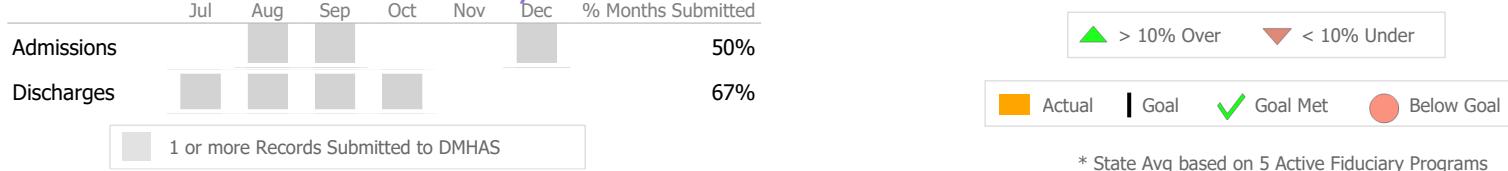


\* State Avg based on 5 Active Fiduciary Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	25	33	-24%	▼
Admits	3	3	0%	
Discharges	6	8	-25%	▼

## Data Submitted to DMHAS by Month



\* State Avg based on 5 Active Fiduciary Programs