

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	495	551	-10%
	Admits	48	101	-52%
	Discharges	114	113	1%
	Service Hours	4,193	4,664	-10%
	S.Rehab/PHP/IOP	1,295	3,637	-64%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Social Rehabilitation		240	42.2%
Case Management		191	33.6%
Community Support		138	24.3%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	10	2%	9%	Male	286	58%	58%
26-34	62	13%	21%	Female	209	42%	42%
35-44	76	16%	22%	Transgender			0%
45-54	126	26%	19%				
55-64	157	32%	20%				
65+	57	12%	8%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	420	85%	70%	White/Caucasian	331	67%	62%
Hispanic-Other	33	7%	8%	Black/African American	90	18%	17%
Hisp-Puerto Rican	32	6%	12%	Other	51	10%	13%
Unknown	5	1%	10%	Asian	12	2%	1%
Hispanic-Mexican	4	1%	0%	Am. Indian/Native Alaskan	8	2%	1%
Hispanic-Cuban	1	0%	0%	Multiple Races	2	0%	1%
				Unknown	1	0%	6%
				Hawaiian/Other Pacific Islander			0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Survey Data Not Available

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	521	119		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	75%	85%	94%	-10%

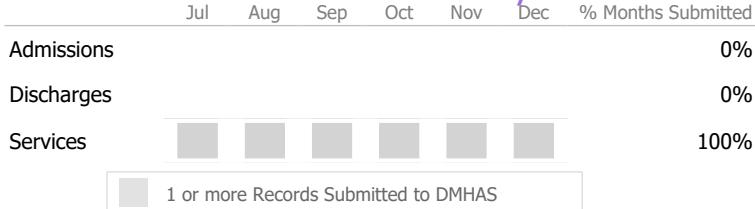
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		8	100%	90%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	98%
On-Time Periodic		
6 Month Updates	100%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	138	140	-1%
Admits	13	9	44% ▲
Discharges	16	26	-38% ▼
Service Hours	1,581	3,249	-51% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	80%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	81%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	80%
✓	SA Screen Complete	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	98%

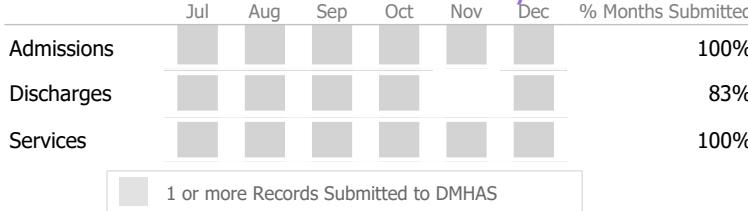
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 14%;"><div style="width: 14%; background-color: orange;"></div></div> 14	88%	65%	59%	23%	▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 128%;"><div style="width: 128%; background-color: orange;"></div></div> 128	93%	60%	82%	33%	▲
✓ Stable Living Situation	<div style="width: 134%;"><div style="width: 134%; background-color: orange;"></div></div> 134	97%	80%	88%	17%	▲
✓ Employed	<div style="width: 32%;"><div style="width: 32%; background-color: orange;"></div></div> 32	23%	20%	13%	3%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 123%;"><div style="width: 123%; background-color: orange;"></div></div> 123	100%	90%	97%	10%	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	-	
Discharges	-	-	
Service Hours	83	129	-36% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	9	100%	85%	90%	15% ▲

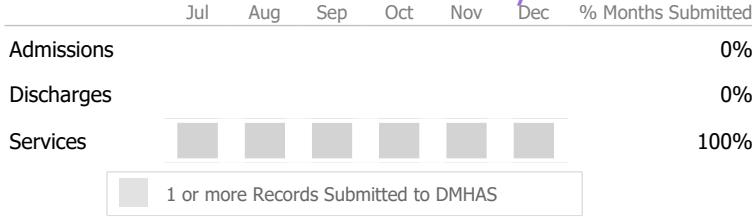
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	9	100%	90%	95%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	8	38%	▲
Admits	3	-		
Discharges	3	-		
Service Hours	128	87	47%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		7	64%	85%	90%	-21%

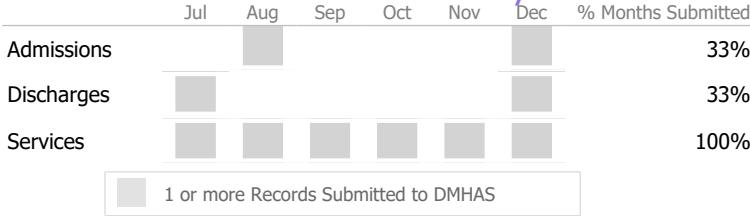
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		8	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	35	3%
Admits	3	-	
Discharges	2	3	-33% ▼
Service Hours	250	444	-44% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		33	92%	85%	90%	7%

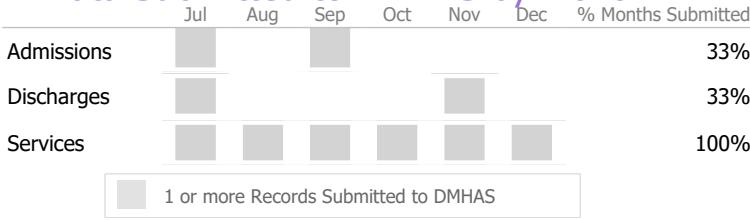
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		33	97%	90%	95%	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
✓ On-Time Periodic 6 Month Updates		100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

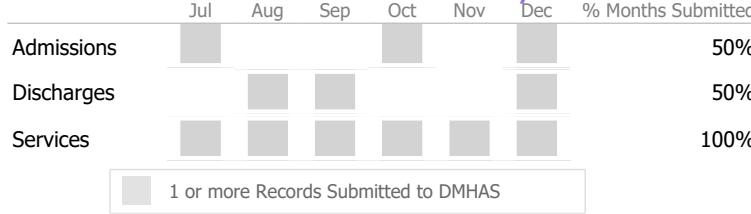
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	33	-21% ▼
Admits	6	19	-68% ▼
Discharges	8	3	167% ▲
Service Hours	128	138	-7%

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		6	100%	50%	92%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	240	315	-24%	▼
Admits	3	44	-93%	▼
Discharges	42	70	-40%	▼
Service Hours	1,098	-		
Social Rehab/PHP/IOP Days	1,295	3,637	-64%	▼

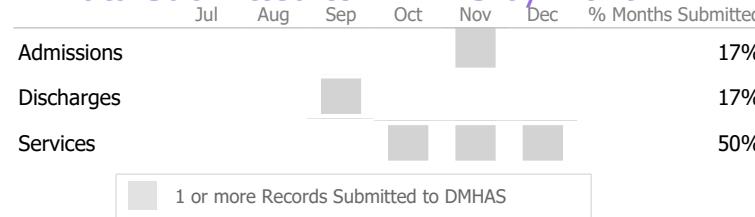
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal

135 | 68% | 90% | 57% | -22% | ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	-	1	-100% ▼
Discharges	4	1	300% ▲
Service Hours	213	158	35% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	16	94%	85%	94%	94%	9%

Service Utilization

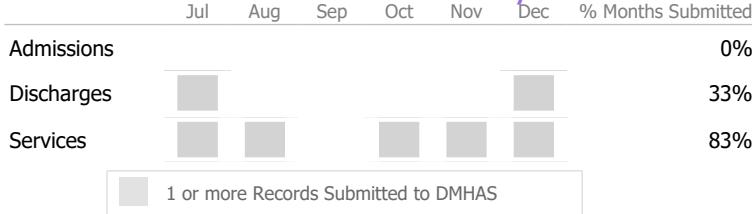
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	13	100%	90%	97%	97%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

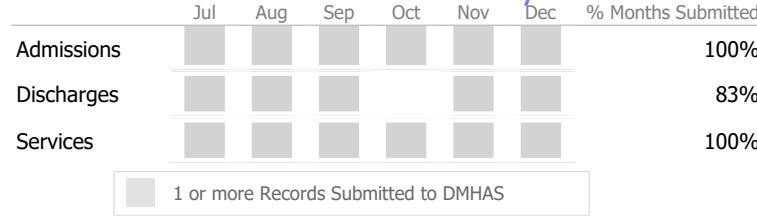
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	85	60	42%	▲
Admits	20	28	-29%	▼
Discharges	39	5	680%	▲
Service Hours	177	272	-35%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		19	95%	50%	92%	45% 

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	7	-71% ▼
Admits	-	-	
Discharges	-	5	-100% ▼
Service Hours	15	69	-79% ▼

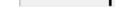
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 20%; background-color: orange;"></div>	2	100%	85%	90%	15% 

Service Utilization

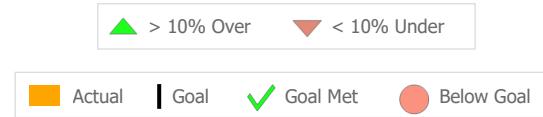
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 200px; height: 10px; background-color: orange; display: inline-block;"></div>	2	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data	 100%	96%
On-Time Periodic	Actual	State Avg
 6 Month Updates	 100%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							100%



* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.