Catholic Charities - Inst for the Hispanic Family
Hartford, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	421	1,376	-69%	▼
	Admits	135	640	-79%	▼
	Discharges	239	431	-45%	▼
	Service Hours	738	1,548	-52%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Forensic SA				
	Forensics Community-based		214	50.4%
Addiction				
	Outpatient		148	34.8%
	Case Management		39	9.2%
Mental Health				
	Case Management		24	5.6%

Consumer Satisfaction Survey (Based on 123 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		90%	80%	92%
✓ Access		90%	80%	88%
✓ Outcome		88%	80%	83%
✓ Respect		88%	80%	91%
✓ Recovery		85%	80%	79%

Legend: ▇ Satisfied % | Goal %   ▇ 0-80%   ▇ 80-100%   ✓ Goal Met   🔴 Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		87	21% ▲	9%
26-34		101	24%	21%
35-44		104	25%	22%
45-54		72	17%	19%
55-64		41	10%	20%
65+		16	4%	8%

Gender

Gender		#	%	State Avg
Male		286	68%	58%
Female		135	32%	42%
Transgender				0%

Race

Race		#	%	State Avg
Black/African American		136	32% ▲	17%
White/Caucasian		134	32% ▼	62%
Other		123	29% ▲	13%
Unknown		21	5%	6%
Asian		5	1%	1%
Am. Indian/Native Alaskan		2	0%	1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Ethnicity

Ethnicity		#	%	State Avg
Hisp-Puerto Rican		165	39% ▲	12%
Non-Hispanic		159	38% ▼	70%
Hispanic-Other		50	12%	8%
Unknown		40	10%	10%
Hispanic-Mexican		5	1%	0%
Hispanic-Cuban		2	0%	0%

Legend: ▇ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Cathedral Green Next Steps Supportive Hsg 551
Catholic Charities - Inst for the Hispanic Family
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	15	-7%	
Admits	2	1	100%	▲
Discharges	-	1	-100%	▼
Service Hours	111	152	-27%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Stable Living Situation		14	100%	85%	94%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	97%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions				▪		▪	33%
Discharges							0%
Services	▪	▪	▪	▪	▪	▪	100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

☐ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Hispanic Alcohol Program 630200
Catholic Charities - Inst for the Hispanic Family
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)
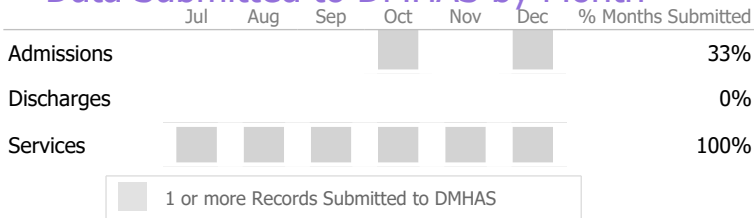
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	148	198	-25%	▼
Admits	40	104	-62%	▼
Discharges	68	62	10%	
Service Hours	507	922	-45%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		94%	85%
✓ Valid TEDS Data		96%	84%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		57%	21%

Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	96%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

■ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		25	37%	50%	53%	-13%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Not Arrested		128	85%	75%	74%	10%	
🔴 Stable Living Situation		138	91%	95%	73%	-4%	
🔴 Employed		51	34%	50%	30%	-16%	▼
🔴 Abstinence/Reduced Drug Use		52	34%	55%	47%	-21%	▼
🔴 Self Help		20	13%	60%	18%	-47%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		76	90%	90%	60%	0%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		29	73%	75%	60%	-3%

▲ > 10% Over   ▼ < 10% Under
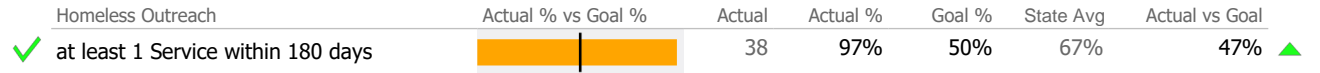
■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

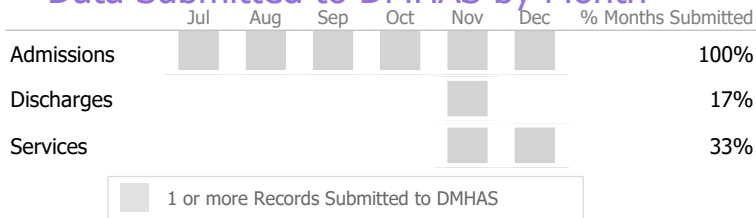Variances in data may be indicative of operational adjustments related to the pandemic.

Latino Outreach Hartford 630296
Catholic Charities - Inst for the Hispanic Family
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	39	527	-93%	▼
Admits	39	175	-78%	▼
Discharges	2	11	-82%	▼
Service Hours	72	391	-82%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		38	97%	50%	67%	47%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▪	▪	▪	▪	▪	▪	100%
Discharges					▪		17%
Services					▪	▪	33%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

PTIP Hartford 630705
Catholic Charities - Inst for the Hispanic Family
Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	214	658	-67%	▼
Admits	54	360	-85%	▼
Discharges	169	357	-53%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal
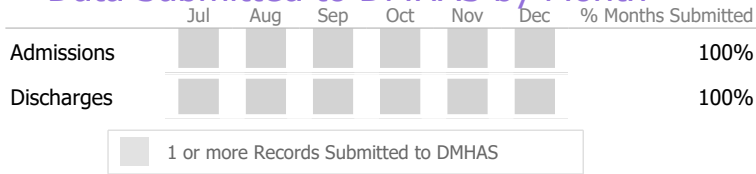
* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

St. Francis Xavier
Catholic Charities - Inst for the Hispanic Family
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	50	84	-41% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		6	60%	85%	94%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	97%	0%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	98%

On-Time Periodic		Actual	State Avg
● 6 Month Updates		80%	89%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.