Backus Hospital

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)





Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	32	7%	9%	Female	278	59%	▲ 42%
26-34	40	9%	▼ 21%	Male 📒 📔	192	41%	▼ 58%
35-44 📒	68	14%	22%	Transgender			0%
45-54 📕	74	16%	19%				
55-64	139	30%	20%				
65+	116	25%	▲ 8%	Race	#	%	State Avg
				White/Caucasian	398	85%	▲ 62%
Ethnicity	#	%	State Avg	Other <mark> </mark>	33	7%	13%
Non-Hispanic	434	92%	▲ 70%	Black/African American	28	6%	▼ 17%
Hispanic-Other	27	6%	8%	Unknown	9	2%	6%
Unknown	10	2%	10%	Am. Indian/Native Alaskan	2	0%	1%
Hispanic-Cuban			0%	Asian	1	0%	1%
				Multiple Races			1%
Hispanic-Mexican			0%	Hawaiian/Other Pacific Islander			0%
Hisp-Puerto Rican			▼ 12%				
	Unique C	lionto	State Avg	▲ > 10% Over State Avg	> 10% l	Indor S	tate Ava
	onique C	inclus	JIALE AVY	- > 1070 Over State Avy	- 1070 C	nuel 3	late Avy

Variances in data may be indicative of operational adjustments related to the pandemic.

326 Washington St. OP 401-210 Backus Hospital Mental Health - Outpatient - Standard Outpatient

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	471	516	-9%
Admits	74	80	-8%
Discharges	67	98	-32% 🔻
Service Hours	1,873	1,145	64% 🔺

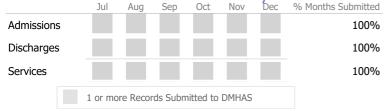
Data Submission Quality

Data Entry	Actual 3	State Avg
Valid NOMS Data	45%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	36%	52%
Co-occurring	Actual	State Avg
MH Screen Complete	50%	75%
SA Screen Complete	35%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Treatment Completed Successfully		3	4%	50%	33%	-46%	
	Recovery							
	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Employed		52	11%	30%	22%	-19%	
	Social Support	I	150	32%	60%	60%	-28%	
	Stable Living Situation	• · · · · · · · · · · · · · · · · · · ·	20	4%	95%	74%	-91%	▼
	Service Utilization							
		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
	Clients Receiving Services		312	76%	90%	81%	-14%	▼
	Service Engagement							
	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
\checkmark	2 or more Services within 30 days		58	78%	75%	76%	3%	

Data Submitted to DMHAS by Month



	> 10% 0	ver 🔻 < 100	% Under	
Actual	Goal	V Goal Met	Below Go	al

* State Avg based on 85 Active Standard Outpatient Programs