

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,316	2,607	-11%
	Admits	605	1,085	-44%
	Discharges	738	1,138	-35%
	Service Hours	15,560	27,365	-43%
	Bed Days	7,244	7,857	-8%
	S.Rehab/PHP/IOP	315	3,366	-91%

> 10% Over 1 Yr Ago > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		92%	80%	93%
✓ Overall		92%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
● Outcome		76%	80%	83%
● Recovery		73%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient		1,971	62.5%
Community Support		353	11.2%
Social Rehabilitation		169	5.4%
Case Management		159	5.0%
Employment Services		149	4.7%
Residential Services		44	1.4%

Forensic MH

Forensics Community-based		154	4.9%
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Addiction

Outpatient		75	2.4%
Employment Services		17	0.5%
Medication Assisted Treatment		16	0.5%

Other

Other		45	1.4%
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Client Demographics

Age	#	%	State Avg
18-25	262	11%	9%
26-34	374	16%	21%
35-44	395	17%	22%
45-54	440	19%	19%
55-64	548	24%	20%
65+	297	13%	8%

Gender	#	%	State Avg
Female	1,194	52%	42%
Male	1,122	48%	58%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	1,898	82%	62%

Ethnicity	#	%	State Avg
Non-Hispanic	2,077	90%	70%
Hispanic-Other	115	5%	8%
Hisp-Puerto Rican	68	3%	12%
Unknown	50	2%	10%
Hispanic-Mexican	6	0%	0%
Hispanic-Cuban		0%	Hawaiian/Other Pacific Islander

Black/African American		216	9%	17%
Unknown		115	5%	6%
Other		71	3%	13%
Asian		13	1%	1%
Multiple Races		2	0%	1%
Am. Indian/Native Alaskan		1	0%	1%
Hawaiian/Other Pacific Islander				0%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	35	29	21%	▲
Admits	4	2	100%	▲
Discharges	-	-		
Service Hours	46	-		

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		32	91%	85%	90%	6%

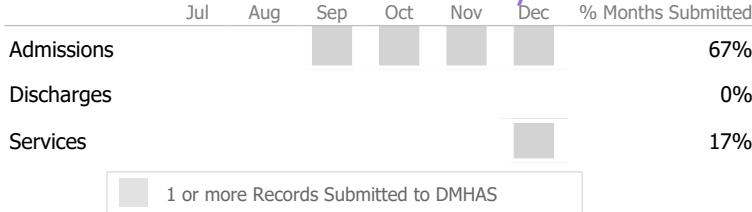
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	91%	90%	95%	1%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	81	99	-18%	▼
Admits	20	38	-47%	▼
Discharges	20	35	-43%	▼
Service Hours	459	528	-13%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	55	65%	35%	44%	30% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	62	97%	90%	92%	7% 

Data Submission Quality

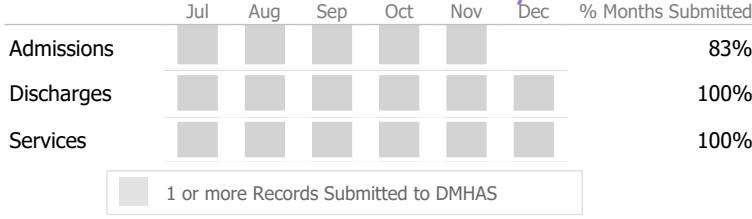
Data Entry

	Actual	State Avg
✓ Valid NOMS Data	 	98%

On-Time Periodic

	Actual	State Avg
● 6 Month Updates	 	80%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	163	205	-20%	▼
Admits	10	16	-38%	▼
Discharges	91	35	160%	▲
Service Hours	71	65	10%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	17%	52%
Co-occurring	Actual	State Avg
MH Screen Complete	40%	75%
SA Screen Complete	40%	75%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	93%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		10	11%	50%	33%	-39% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		138	84%	60%	60%	24% ▲
Stable Living Situation		139	85%	95%	74%	-10%
Employed		22	13%	30%	22%	-17% ▼

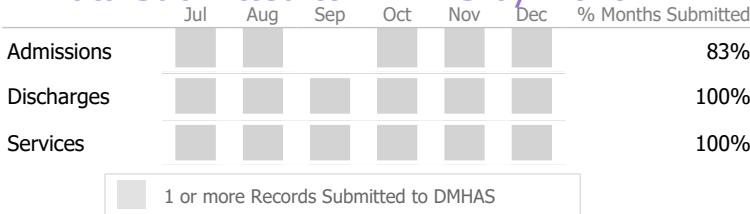
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		55	75%	90%	81%	-15% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		1	10%	75%	76%	-65% ▼
2 or more Services within 30 days						

Data Submitted to DMHAS by Month



> 10% Over

< 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	92%	-50% ▼

Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	16	18	-11%	▼
Admits	-	1	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	70	136	-48%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	16	100%	85%	90%	15%	▲

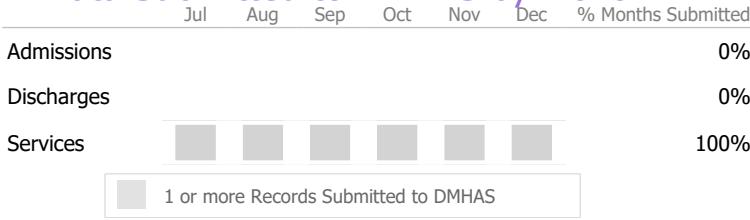
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	14	88%	90%	95%	-2%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	96%
On-Time Periodic ✓ 6 Month Updates	100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	18	19	-5%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Service Hours	108	135	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	100% ▲	18	100%	85%	90%	15% ▲

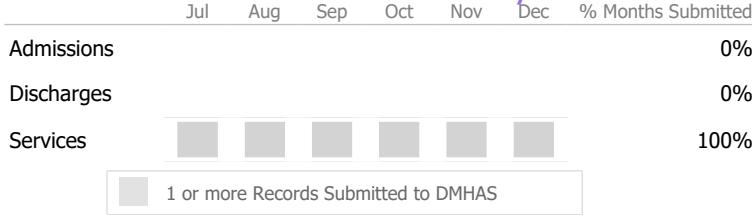
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	100% ▲	18	100%	90%	95%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	96%
On-Time Periodic ✓ 6 Month Updates	94%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Bed Days	1,288	1,444	-11%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	80%	99%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	100%	84%	✓
Co-occurring	Actual	State Avg	
MH Screen Complete	0%	80%	
SA Screen Complete	0%	91%	
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	100%	99%	✓

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	94%	N/A
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	90%	40%
✓ Stable Living Situation		7	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		8	1,940 days	0.6	88%	90%	90%	-2%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under



* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	25	-12%	▼
Admits	1	5	-80%	▼
Discharges	1	4	-75%	▼
Service Hours	261	422	-38%	▼
Bed Days	3,985	4,027	-1%	

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	87%	75%
On-Time Periodic		
● 6 Month Updates	80%	87%
Co-occurring		
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	69%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	79%	-60% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

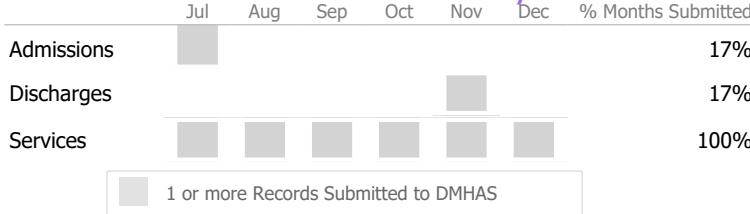
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		18	82%	60%	83%	22% ▲
✓ Stable Living Situation		22	100%	95%	93%	5%
● Employed		1	5%	25%	9%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		21	2,127 days	0.5	103%	90%	93%	13% ▲



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

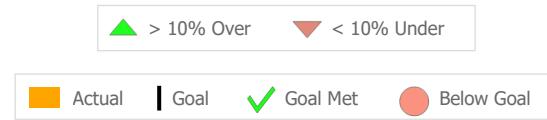
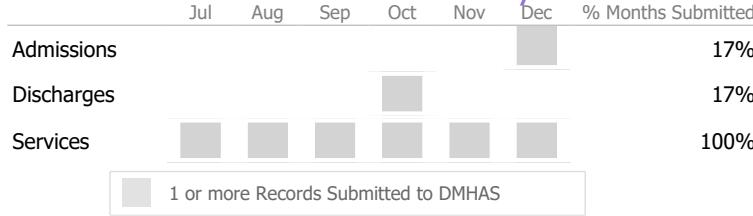
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	35	9%
Admits	1	2	-50% ▼
Discharges	1	1	0%
Service Hours		1	-93% ▼

Data Submitted to DMHAS by Month



* State Avg based on 6 Active Integrated Primary Care Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	-	-		
Discharges	1	1	0%	
Service Hours	-	1	-100%	▼

Data Submission Quality

Data Entry Actual State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	65%
SA Screen Complete	N/A	85%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	93%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							0%
Discharges							17%
Services							0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

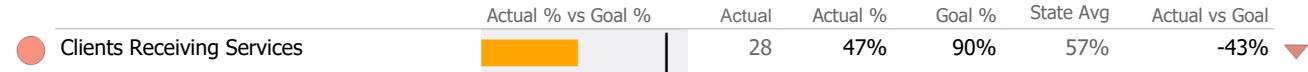
* State Avg based on 6 Active Integrated Primary Care Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

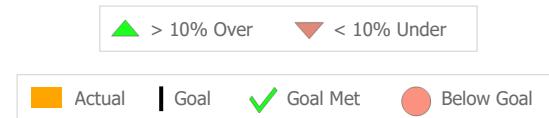
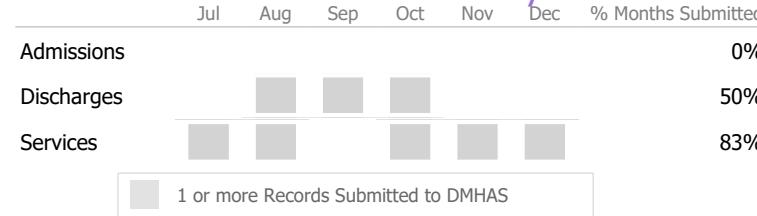
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	67	79	-15%	▼
Admits	-	8	-100%	▼
Discharges	7	5	40%	▲
Service Hours	-	3,287	-100%	▼
Social Rehab/PHP/IOP Days	157	1,483	-89%	▼

Service Utilization



Data Submitted to DMHAS by Month



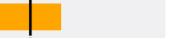
* State Avg based on 34 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	71	91	-22%	▼
Admits	13	37	-65%	▼
Discharges	14	27	-48%	▼
Service Hours	210	201	5%	

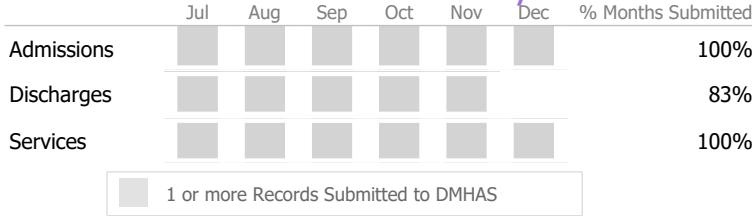
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	36	50%	35%	44%	15% 
✓ Clients Receiving Services	 	52	90%	90%	92%	0% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	 	82%	89%
On-Time Periodic 6 Month Updates	 	76%	92%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	122	118	3%
Admits	53	76	-30% ▼
Discharges	37	86	-57% ▼
Service Hours	127	275	-54% ▼

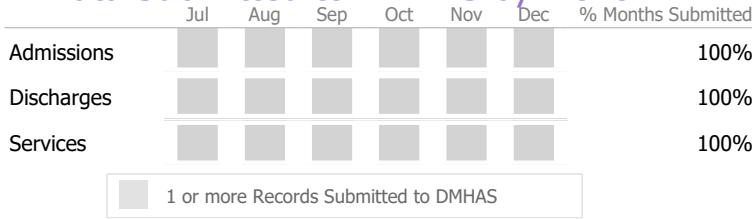
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		66	76%	90%	46%	-14% ▼

Jail Diversion

Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		11	79%	0%	61%	79% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	86	88	-2%
Admits	9	3	200% ▲
Discharges	5	4	25% ▲
Service Hours	566	564	0% ↔

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 98%;">98%</div>	86%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 99%;">99%</div>	52%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	<div style="width: 100%;">100%</div>	75%
✓	SA Screen Complete	<div style="width: 100%;">100%</div>	75%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 20%;">20%</div>	1	20%	50%	33%	-30% ▼
Recovery						
✓ Social Support	<div style="width: 69%;">69%</div>	59	69%	60%	60%	9% ▲
✓ Stable Living Situation	<div style="width: 98%;">98%</div>	84	98%	95%	74%	3% ▲
● Employed	<div style="width: 20%;">20%</div>	17	20%	30%	22%	-10% ▼

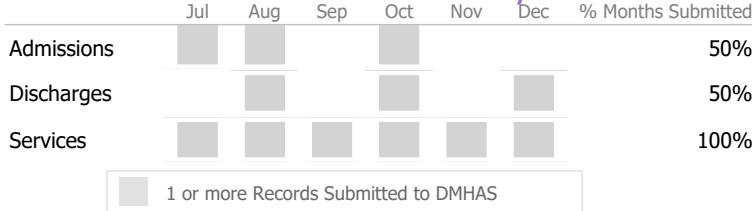
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;">100%</div>	81	100%	90%	81%	10% ▲

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient	<div style="width: 100%;">100%</div>	9	100%	75%	76%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	139	179	-22%	▼
Admits	6	46	-87%	▼
Discharges	60	41	46%	▲
Service Hours	546	2,005	-73%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	96%	80%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	58%	81%
Co-occurring		Actual	State Avg
MH Screen Complete		50%	80%
SA Screen Complete		50%	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

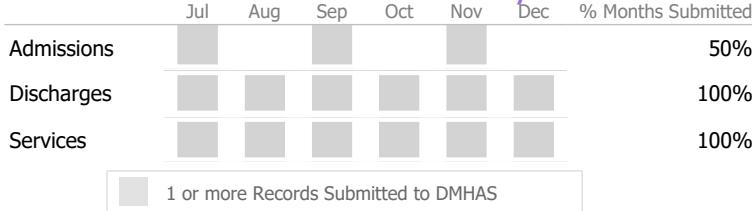
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		35	58%	65%	59%	-7%
Recovery						
✓ Social Support		131	93%	60%	82%	33% ▲
✓ Stable Living Situation		136	96%	80%	88%	16% ▲
● Employed		15	11%	20%	13%	-9%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		75	93%	90%	97%	3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	95	-2%
Admits	7	7	0%
Discharges	7	8	-13% ▼
Service Hours	829	790	5%

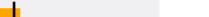
Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	52%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	75%
✓ SA Screen Complete		100%	75%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	86%	50%	33%	36% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		89	96%	60%	60%	36% ▲
✓ Employed		31	33%	30%	22%	3% ▲
✓ Stable Living Situation		91	98%	95%	74%	3% ▲

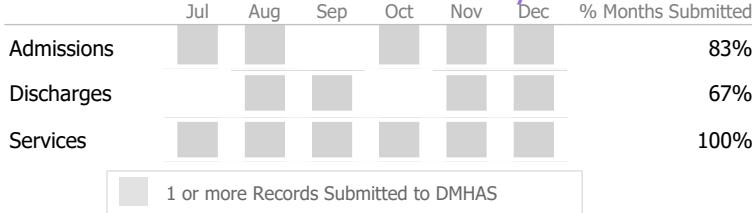
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		86	100%	90%	81%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		7	100%	75%	76%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	14	0%
Admits	-	-	
Discharges	8	-	
Service Hours	57	117	-51% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		13	93%	85%	90%	8%

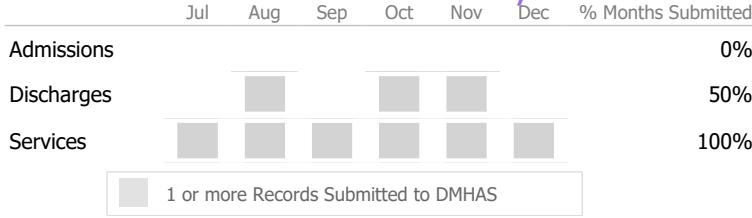
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	95%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		94%	96%
On-Time Periodic ✓ 6 Month Updates		100%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	75	104	-28%	▼
Admits	34	68	-50%	▼
Discharges	34	48	-29%	▼
Service Hours	462	355	30%	▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	81%	85%
Valid TEDS Data	80%	84%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	32%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	86%	90%
SA Screen Complete	86%	96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		23	68%	50%	53%	18% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		43	54%	50%	30%	4%
✓ Stable Living Situation		76	95%	95%	73%	0%
● Abstinence/Reduced Drug Use		41	51%	55%	47%	-4%
● Not Arrested		51	64%	75%	74%	-11% ▼
● Self Help		11	14%	60%	18%	-46% ▼

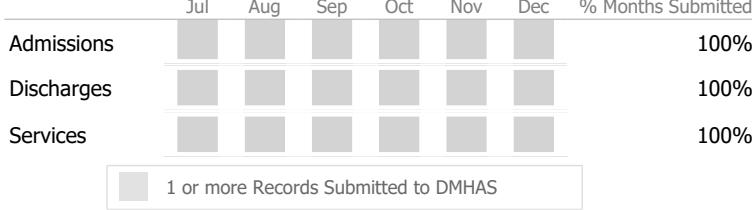
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		43	93%	90%	60%	3%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		26	81%	75%	60%	6%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 107 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	869	951	-9%
Admits	230	333	-31% ▼
Discharges	210	314	-33% ▼
Service Hours	4,154	4,738	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	85%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	12%	52%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	76%	75%
✓ SA Screen Complete	76%	75%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	99%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		79	38%	50%	33%	-12% ▼
Recovery						
✓ National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		685	77%	60%	60%	17% ▲
● Stable Living Situation		825	93%	95%	74%	-2%
● Employed		231	26%	30%	22%	-4%

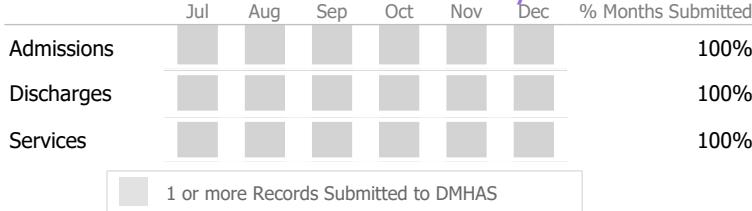
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		658	97%	90%	81%	7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		156	70%	75%	76%	-5%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

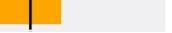
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	51	-67%	▼
Admits	3	35	-91%	▼
Discharges	11	26	-58%	▼
Service Hours	9	25	-66%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	 	9	50%	35%	29%	15% 

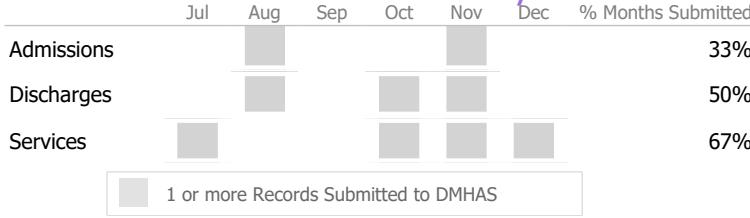
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	 	3	43%	90%	60%	-47% 

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	 	45%	81%
On-Time Periodic	Actual	State Avg	
6 Month Updates	 	25%	35%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 10 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	24	-50%	▼
Admits	3	1	200%	▲
Discharges	4	11	-64%	▼
Service Hours	98	295	-67%	▼

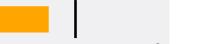
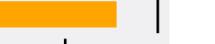
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	87%
Valid TEDS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	26%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	73%
SA Screen Complete	100%	86%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	50%	45%	25%

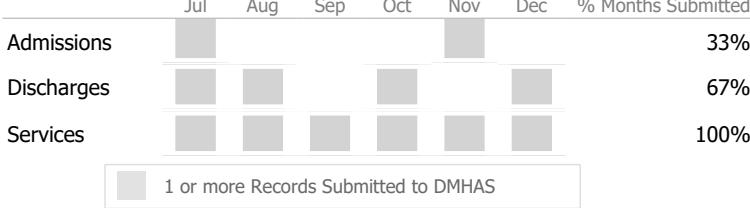
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		5	42%	55%	47%	-13% ▼
● Stable Living Situation		9	75%	95%	63%	-20% ▼
● Employed		3	25%	50%	24%	-25% ▼
● Not Arrested		6	50%	75%	64%	-25% ▼
● Self Help		2	17%	60%	18%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		8	100%	90%	39%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	1	300%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	11	14	-24% ▼	

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		80%	71%
✓ Valid TEDS Data		100%	98%
On-Time Periodic			
● 6 Month Updates		0%	11%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	95%
✓ SA Screen Complete		100%	99%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%

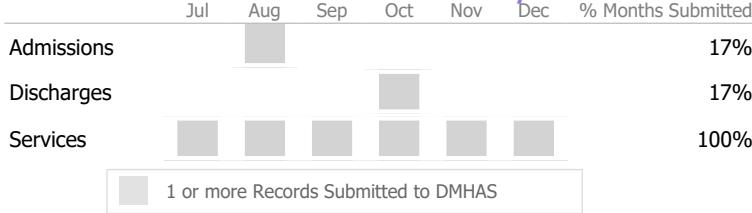
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	50%	72%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		3	75%	55%	29%	20% ▲
✓ Stable Living Situation		4	100%	95%	74%	5%
✓ Employed		2	50%	50%	29%	0%
✓ Not Arrested		3	75%	75%	49%	0%
● Self Help		2	50%	60%	31%	-10%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	56%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	3	3	0%
Admits	-	-	
Discharges	-	-	
Bed Days	552	552	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	67%	84%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	80%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	94%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	97%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	91%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	90%	40% 
✓ Stable Living Situation		3	100%	90%	100%	10% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		3	3,862 days	0.5	100%	90%	90%	10% 



Data Submitted to DMHAS by Month

	% Months Submitted
Admissions	0%
Discharges	0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 24 Active Group Home Programs

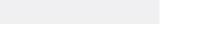
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	214	236	-9%
Admits	24	40	-40% ▼
Discharges	43	52	-17% ▼
Service Hours	1,455	3,313	-56% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	99%	80%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	36%	81%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	92%	80%
✓	SA Screen Complete	92%	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%

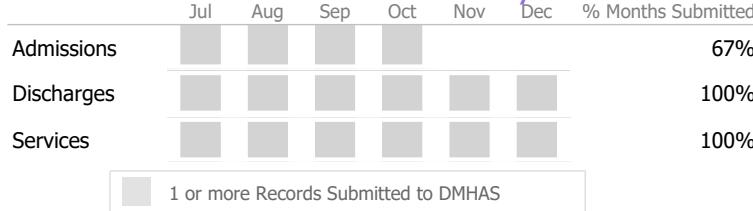
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		34	79%	65%	59%	14% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		199	92%	60%	82%	32% ▲
✓ Stable Living Situation		203	94%	80%	88%	14% ▲
● Employed		37	17%	20%	13%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		175	100%	90%	97%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	1	-	
Bed Days	799	920	-13% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	69%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	79%	-60% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

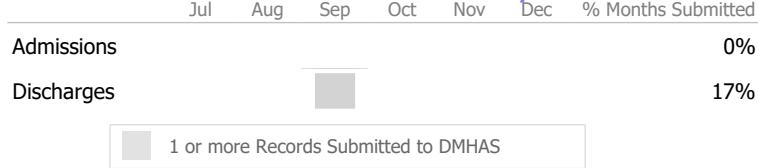
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	60%	60%	83%	0%
● Stable Living Situation		4	80%	95%	93%	-15% ▼
● Employed		0	0%	25%	9%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	2,192 days	0.6	87%	90%	93%	-3%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	67	-52% ▼
Admits	2	25	-92% ▼
Discharges	-	47	-100% ▼
Service Hours	20	59	-65% ▼

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

Actual %

Goal %

State Avg

Actual vs Goal

Jail Diversion

	Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Follow-up Service within 48 hours

Actual % vs Goal %

Actual

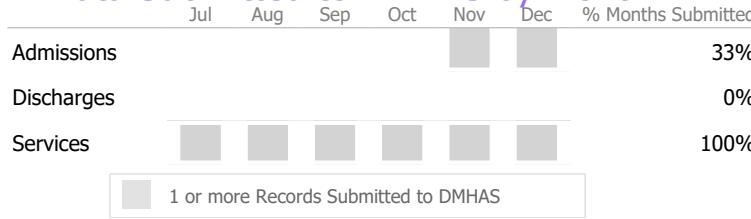
Actual %

Goal %

State Avg

Actual vs Goal

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	25	-12%	▼
Admits	-	-		
Discharges	12	4	200%	▲
Service Hours	112	181	-38%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		22	100%	85%	94%	15% ▲

Service Utilization

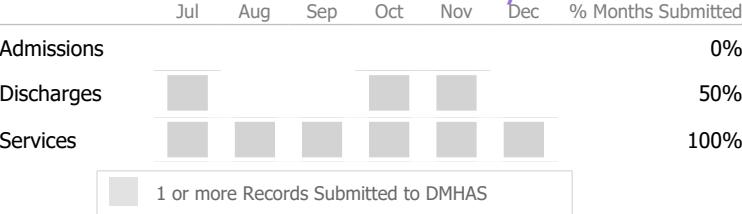
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	97%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	98%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	90%	89%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	855	1,019	-16%	▼
Admits	164	294	-44%	▼
Discharges	138	334	-59%	▼
Service Hours	4,590	5,862	-22%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	97%	86%
	On-Time Periodic		
●	6 Month Updates	10%	52%
	Co-occurring		
✓	MH Screen Complete	98%	75%
✓	SA Screen Complete	98%	75%
	Diagnosis		
✓	Valid Axis I Diagnosis	100%	98%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		91	66%	50%	33%	16% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		786	91%	60%	60%	31% ▲
● Stable Living Situation		808	94%	95%	74%	-1%
● Employed		228	26%	30%	22%	-4%

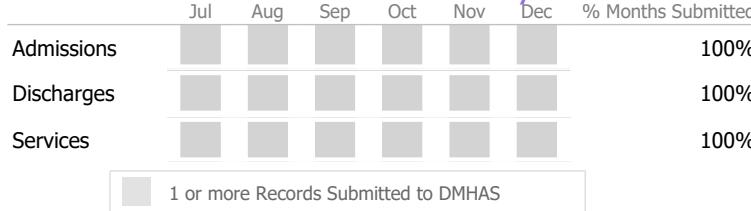
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		708	97%	90%	81%	7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		136	83%	75%	76%	8%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 85 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	23	-9%
Admits	2	2	0%
Discharges	14	2	600% ▲
Service Hours	79	105	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	█	19	90%	85%	90%	5%

Service Utilization

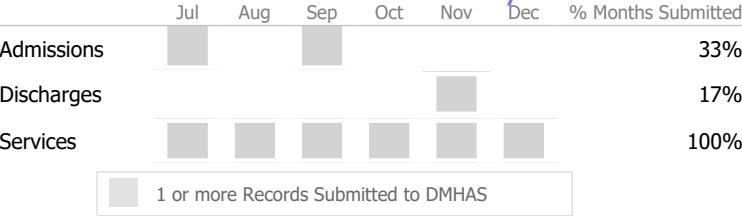
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	█	6	86%	90%	95%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	█	92% 96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	█	67% 88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

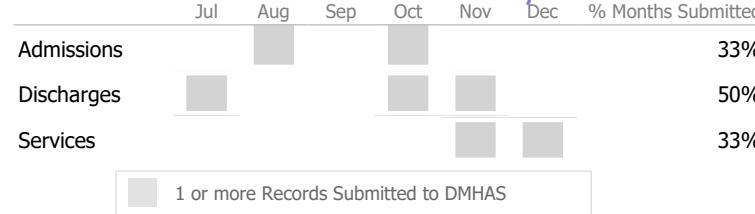
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	102	136	-25%	▼
Admits	2	19	-89%	▼
Discharges	4	33	-88%	▼
Service Hours	-	1,720	-100%	▼
Social Rehab/PHP/IOP Days	158	1,883	-92%	▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		36	37%	90%	57%	-53% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 34 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	37	3%
Admits	11	13	-15% ▼
Discharges	7	10	-30% ▼
Service Hours	776	1,488	-48% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	70%	56%

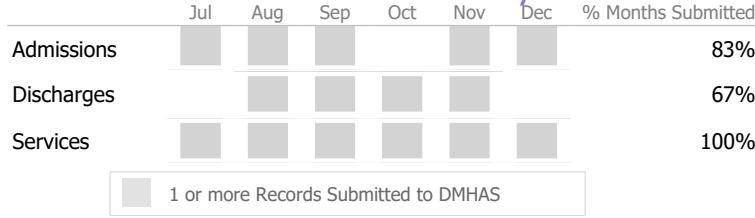
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	50%	76%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		36	95%	60%	71%	35% ▲
✓ Stable Living Situation		37	97%	80%	80%	17% ▲
✓ Employed		10	26%	20%	10%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		27	87%	90%	68%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	3	1	200%	▲
Discharges	3	1	200%	▲
Bed Days	620	914	-32%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
							Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully			3	100%	60%	79%						40% ▲
● Follow-up within 30 Days of Discharge			2	67%	90%	75%						-23% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support			6	86%	60%	83%	26% ▲
✓ Stable Living Situation			7	100%	95%	93%	5%
● Employed			1	14%	25%	9%	-11% ▼

Bed Utilization

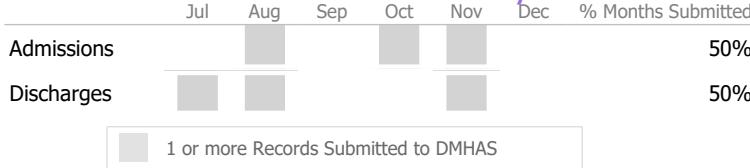
● Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
		5	322 days	0.5	67%	90%	93%	-23% ▼



Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	75%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	84%
✓ SA Screen Complete	100%	69%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	25	-8%
Admits	2	12	-83% ▼
Discharges	4	6	-33% ▼
Service Hours	443	685	-35% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	88%	56%

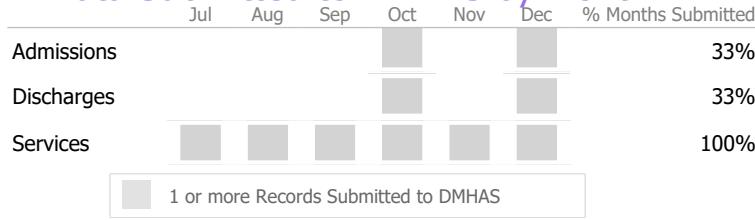
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	76%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		22	96%	60%	71%	36% ▲
✓ Stable Living Situation		22	96%	80%	80%	16% ▲
✓ Employed		6	26%	20%	10%	6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		18	95%	90%	68%	5% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Standard Case Management Programs