Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - December 2020   (Data as of Apr 06, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	1,033	1,046	-1%	
	Admits	448	543	-17%	▼
	Discharges	419	496	-16%	▼
	Service Hours	5,773	9,480	-39%	▼

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		1,033	100.0%

Consumer Satisfaction Survey   (Based on 120 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		99%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ Access		98%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		94%	80%	83%
✓ Recovery		94%	80%	79%

Legend: ▬ Satisfied % | Goal %   ▬ 0-80%   ▬ 80-100%   ✓ Goal Met   ● Under Goal

Client Demographics

Age

Age	#	%	State Avg
18-25	48	5%	9%
26-34	320	31%	21%
35-44	321	31%	22%
45-54	198	19%	19%
55-64	143	14%	20%
65+	3	0%	8%

Gender

Gender	#	%	State Avg
Female	524	51%	42%
Male	507	49%	58%
Transgender			0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	562	54%	▼	70%
Unknown	385	37%	▲	10%
Hisp-Puerto Rican	70	7%		12%
Hispanic-Other	15	1%		8%
Hispanic-Mexican	1	0%		0%
Hispanic-Cuban				0%

Race

Race	#	%		State Avg
White/Caucasian	530	51%	▼	62%
Unknown	275	27%	▲	6%
Black/African American	117	11%		17%
Other	93	9%		13%
Am. Indian/Native Alaskan	12	1%		1%
Asian	3	0%		1%
Hawaiian/Other Pacific Islander	2	0%		0%
Multiple Races	1	0%		1%

Legend: ▬ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)
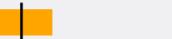
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	319	390	-18%	▼
Admits	135	213	-37%	▼
Discharges	118	224	-47%	▼
Service Hours	1,754	2,932	-40%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		85%	93%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		89%	63%

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		50	42%	50%	48%	-8%

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Employed		111	35%	20%	28%	15% ▲
✓	Self Help		220	69%	60%	59%	9%
🔴	Stable Living Situation		246	77%	80%	81%	-3%

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		190	94%	90%	83%	4%

Data Submitted to DMHAS by Month
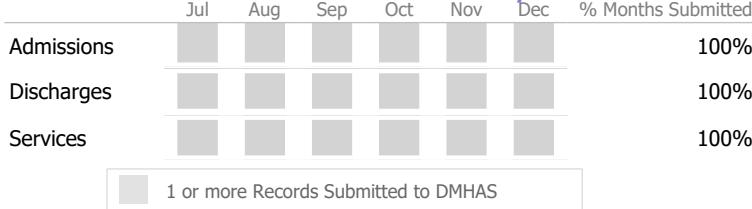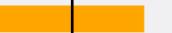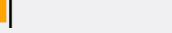
	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

☐ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	438	437	0%
Admits	180	203	-11% ▼
Discharges	180	183	-2%
Service Hours	3,362	5,912	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		378	85%	50%	85%	35% ▲
✓ Self Help		279	63%	60%	63%	3%
● Employed		82	18%	20%	18%	-2%
● Stable Living Situation		330	74%	80%	75%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		243	92%	90%	92%	2%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	89%	89%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	87%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%
Services							100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

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Women's REACH Program
Advanced Behavioral Health
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	137	64	114%	▲
Admits	72	49	47%	▲
Discharges	71	23	209%	▲
Service Hours	657	637	3%	

Service Engagement

Homeless Outreach		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	at least 1 Service within 180 days		71	100%	50%	67%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions	▢	▢	▢	▢	▢	▢	100%
Discharges	▢	▢	▢	▢	▢	▢	100%
Services	▢	▢	▢	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS
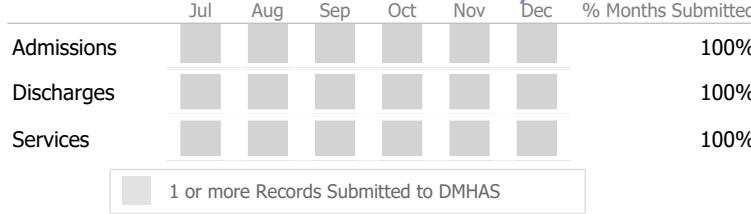
▲ > 10% Over   ▼ < 10% Under
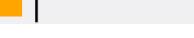
■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 23 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	167	176	-5%	
Admits	61	78	-22%	▼
Discharges	50	66	-24%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	93%

On-Time Periodic		Actual	State Avg
🔴	6 Month Updates	48%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	Oct	Nov	Dec	% Months Submitted
Admissions							100%
Discharges							100%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		38	76%	50%	48%	26%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Stable Living Situation		156	93%	80%	81%	13%	▲
✓	Self Help		120	71%	60%	59%	11%	▲
🔴	Employed		22	13%	20%	28%	-7%	

▲ > 10% Over   ▼ < 10% Under

☐ Actual	│ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.