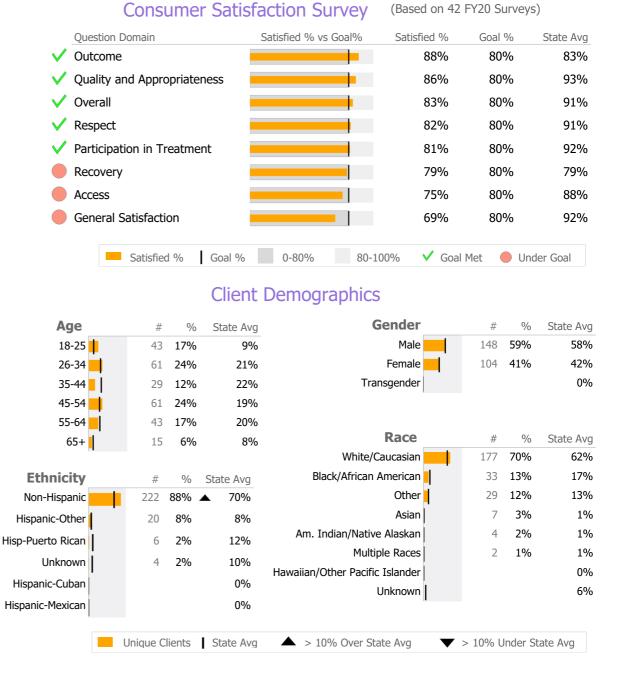
#### **Provider Activity** 1 Yr Ago Variance % Monthly Trend Measure Actual **Unique Clients** 252 282 **-11%** ▼ Admits 49 96 **-49%** ▼ Discharges 52 89 **-42%** ▼ Service Hours 1,234 **-12%** ▼ 1,407 **Bed Days** 13,244 12,521 6% ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health Employment Services** 190 71.4% **Residential Services** 76 28.6%



#### **Beecher House ABI/TBI - 165**

Ability Beyond

Mental Health - Residential Services - Group Home

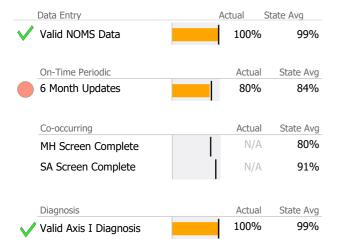
# Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 5      | 5        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 920    | 920      | 0%         |

# **Data Submission Quality**



# Data Submitted to DMHAS by Month

|            |   | Jul     | Aug       |         | Oct       |       | % Months Submitted |
|------------|---|---------|-----------|---------|-----------|-------|--------------------|
| Admissions | 6 |         |           |         |           |       | 0%                 |
| Discharges | ; |         |           |         |           |       | 0%                 |
|            |   | 1 or mo | re Record | ds Subr | nitted to | DMHAS |                    |

# **Discharge Outcomes**

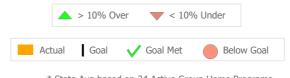
|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|--------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A    | N/A      | 80%    | 94%       | N/A            |
|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge |                    | N/A    | N/A      | 85%    | 97%       | N/A            |
|   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge   |                    | N/A    | N/A      | 90%    | 91%       | N/A            |
|   |                    |        |          |        |           |                |

#### Recovery

|          | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |          |
|----------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|----------|
| <b>V</b> | Social Support                    |                    | 5      | 100%     | 60%    | 90%       | 40%            | <u> </u> |
|          | Stable Living Situation           |                    | 5      | 100%     | 90%    | 100%      | 10%            |          |

#### **Bed Utilization**



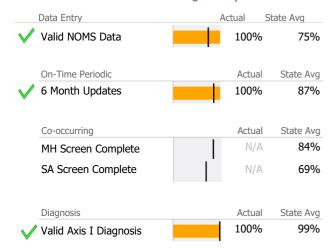


<sup>\*</sup> State Avg based on 24 Active Group Home Programs

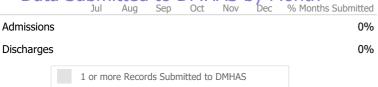
# **Program Activity**

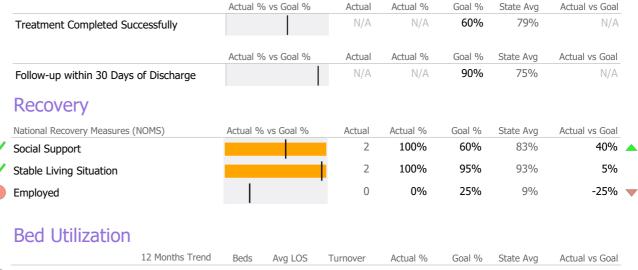
| Measure        | Actual | 1 Yr Ago | Variance %    |
|----------------|--------|----------|---------------|
| Unique Clients | 2      | 4        | -50% <b>▼</b> |
| Admits         | -      | 1        | -100% 🔻       |
| Discharges     | -      | 1        | -100% 🔻       |
| Bed Days       | 368    | 485      | -24% <b>▼</b> |

# **Data Submission Quality**

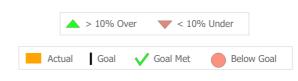


#### Data Submitted to DMHAS by Month









<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

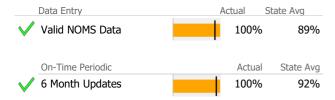
# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 4      | 6        | -33%       | • |
| Admits         | -      | 2        | -100%      | • |
| Discharges     | -      | 1        | -100%      | • |
| Service Hours  | 96     | 83       | 16%        | • |

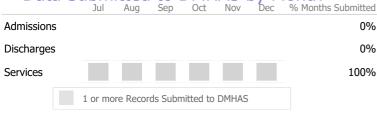
#### Recovery

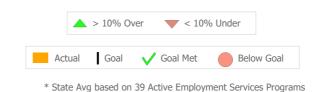


#### **Data Submission Quality**



## Data Submitted to DMHAS by Month





#### **Employment Svs Reg 1 - 271 (Norwalk)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 78     | 78       | 0%         |   |
| Admits         | 19     | 23       | -17%       | • |
| Discharges     | 22     | 16       | 38%        | • |
| Service Hours  | 330    | 600      | -45%       | • |

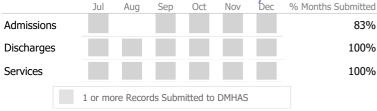
## Recovery

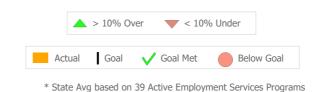
|          | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
|----------|-----------------------------------|--------------------|--------|----------|--------|-----------|----------------|---|
| <b>V</b> | Employed                          |                    | 41     | 53%      | 35%    | 44%       | 18%            | _ |
|          | Service Utilization               |                    |        |          |        |           |                |   |
|          |                                   | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |   |
| ./       | Clients Receiving Services        |                    | 57     | 98%      | 90%    | 92%       | 8%             |   |

#### **Data Submission Quality**

| Data Entry        | Actual | State Avg   |
|-------------------|--------|-------------|
| ✓ Valid NOMS Data | 100%   | 89%         |
| On-Time Periodic  | Actua  | I State Avg |
| 6 Month Updates   | 98%    | 92%         |

Data Submitted to DMHAS by Month





#### **Employment Svs Reg 5 - 270 (Danbury)**

Ability Beyond

Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |              |
|----------------|--------|----------|------------|--------------|
| Unique Clients | 108    | 137      | -21%       | lacktriangle |
| Admits         | 24     | 57       | -58%       | •            |
| Discharges     | 27     | 58       | -53%       | •            |
| Service Hours  | 808    | 725      | 11%        | •            |

## Recovery

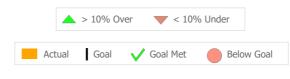


#### **Data Submission Quality**



Data Submitted to DMHAS by Month

|            |   | Jul  | Aug        | Sep     | Oct       | Nov   | Dec | % Months Submitted |
|------------|---|------|------------|---------|-----------|-------|-----|--------------------|
| Admissions | _ |      |            |         |           |       |     | 100%               |
| Discharges |   |      |            |         |           |       |     | 83%                |
| Services   |   |      |            |         |           |       |     | 100%               |
|            | 1 | or m | ore Record | ds Subr | mitted to | DMHAS |     |                    |



#### **Fiduciary for Temp Housing Prog (THP) 252**

Ability Beyond

Mental Health - Other - Fiduciary

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

## **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 0      |          |            |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |





Goal %

25%

State Avg

9%

Actual vs Goal

-25%

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

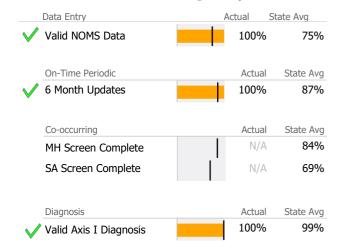
Actual %

0%

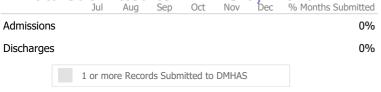
# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 3      | 2        | 50%        | • |
| Admits         | -      | 1        | -100%      | • |
| Discharges     | -      | 1        | -100%      | • |
| Bed Days       | 552    | 149      | 270%       | • |

# **Data Submission Quality**



## Data Submitted to DMHAS by Month



#### **Discharge Outcomes**

|   | Treatment Completed Successfully      |                    | N/A    | N/A      | 60%    | 79%       | N/A            |
|---|---------------------------------------|--------------------|--------|----------|--------|-----------|----------------|
|   |                                       | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|   | Follow-up within 30 Days of Discharge |                    | N/A    | N/A      | 90%    | 75%       | N/A            |
|   | Recovery                              |                    |        |          |        |           |                |
|   | National Recovery Measures (NOMS)     | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
| / | Social Support                        |                    | 3      | 100%     | 60%    | 83%       | 40%            |
| / | Stable Living Situation               |                    | 3      | 100%     | 95%    | 93%       | 5%             |

Actual

0

Actual % vs Goal %

#### **Bed Utilization**

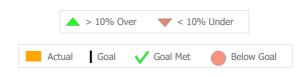
< 90%

**Employed** 



>110%

90-110%



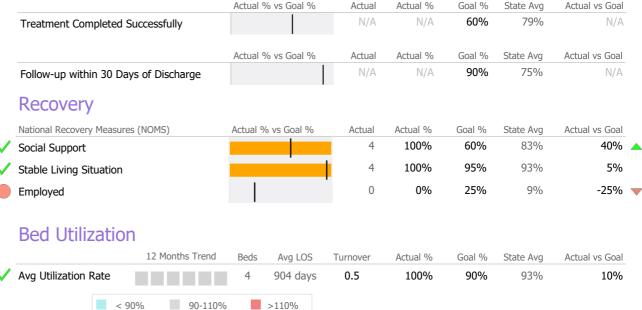
<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

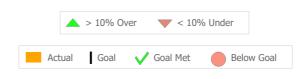
# Mental Health - Residential Services - Supervised Apartments

#### **Program Activity** Measure 1 Yr Ago Variance % Unique Clients 0% Admits -100% Discharges 1 736 **Bed Days** 720 2% **Data Submission Quality** Data Entry Actual State Avg Valid NOMS Data 100% 75% On-Time Periodic Actual State Avg 6 Month Updates 100% 87% Actual State Avg Co-occurring 84% N/A MH Screen Complete SA Screen Complete N/A 69% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis

# Data Submitted to DMHAS by Month Jul Aug Sep Oct Nov Dec % Months Submitted Admissions 0% Discharges 0%

1 or more Records Submitted to DMHAS





<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

Goal %

State Avo

Actual vs Goal

Actual %

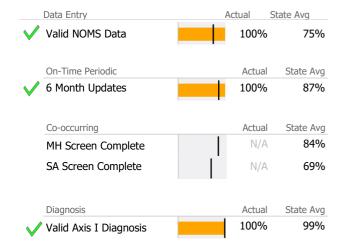
Actual

# Mental Health - Residential Services - Supervised Apartments

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |  |
|----------------|--------|----------|------------|--|
| Unique Clients | 9      | 10       | -10%       |  |
| Admits         | -      | 1        | -100% 🔻    |  |
| Discharges     | -      | 2        | -100% 🔻    |  |
| Bed Days       | 1,656  | 1,584    | 5%         |  |

# **Data Submission Quality**



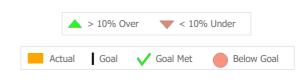
#### Data Submitted to DMHAS by Month

|           |   | Jul     | Aug      | Sep     | Oct       | Nov   | Dec | % Months Submitted |
|-----------|---|---------|----------|---------|-----------|-------|-----|--------------------|
| Admission | S |         |          |         |           |       |     | 0%                 |
| Discharge | S |         |          |         |           |       |     | 0%                 |
|           |   | 1 or mo | re Recor | ds Subn | nitted to | DMHAS |     |                    |

#### **Discharge Outcomes**

|          |                                       | ACLUAI 9 | 0 VS G0ai % | ACLUAI   | ACLUAI % | G0d1 % | State Avy | ACLUAI VS GOAI |
|----------|---------------------------------------|----------|-------------|----------|----------|--------|-----------|----------------|
|          | Treatment Completed Successfully      |          |             | N/A      | N/A      | 60%    | 79%       | N/A            |
|          |                                       | Actual % | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
|          | Follow-up within 30 Days of Discharge |          |             | N/A      | N/A      | 90%    | 75%       | N/A            |
|          | Recovery                              |          |             |          |          |        |           |                |
|          | National Recovery Measures (NOMS)     | Actual % | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| <b>V</b> | Social Support                        |          |             | 9        | 100%     | 60%    | 83%       | 40%            |
| <b>V</b> | Stable Living Situation               |          | ·           | 9        | 100%     | 95%    | 93%       | 5%             |
|          | Employed                              |          |             | 0        | 0%       | 25%    | 9%        | -25%           |
|          | Bed Utilization                       |          |             |          |          |        |           |                |
|          | 12 Months Trend                       | Beds     | Avg LOS     | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
| <b>\</b> | Avg Utilization Rate                  | 9        | 831 days    | 0.5      | 100%     | 90%    | 93%       | 10%            |
|          | < 90% 90-110%                         |          | >110%       |          |          |        |           |                |

Actual % vs Goal %



<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

Admissions

Discharges

1 or more Records Submitted to DMHAS

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

#### **Program Activity Discharge Outcomes** Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Unique Clients -14% N/A N/A 60% 79% N/A Treatment Completed Successfully 2 100% 🔺 Admits 1 Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 Discharges -100% N/A N/A 90% 75% N/A Follow-up within 30 Days of Discharge 994 **Bed Days** 1,159 -14% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 40% Social Support 6 100% 60% 83% Data Entry Actual State Avg 6 95% 93% 5% 100% Stable Living Situation Valid NOMS Data 100% 75% 0 0% 25% 9% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 87% 12 Months Trend Avg LOS Beds Turnover Actual % Goal % State Avg Actual vs Goal 691 days Avg Utilization Rate 77% 90% 93% -13% **V** State Avg 0.6 Co-occurring Actual 100% 84% MH Screen Complete >110% 90-110% < 90% SA Screen Complete 100% 69% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov

▲ > 10% Over

Goal

Actual

< 10% Under</p>

Below Goal

✓ Goal Met

\* State Avg based on 79 Active Supervised Apartments Programs

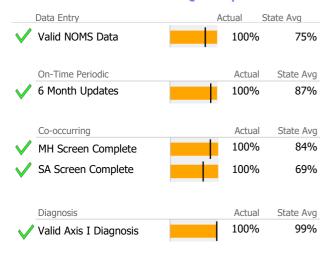
33%

0%

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |   |
|----------------|--------|----------|------------|---|
| Unique Clients | 4      | 5        | -20%       | • |
| Admits         | -      | 1        | -100%      | • |
| Discharges     | -      | 1        | -100%      | • |
| Bed Days       | 736    | 695      | 6%         |   |

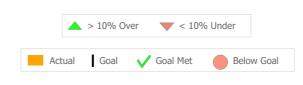
# **Data Submission Quality**



# Data Submitted to DMHAS by Month

|            |   | Jul     | Aug      | Sep     | Oct       | Nov   | Dec | % Months Submitted |
|------------|---|---------|----------|---------|-----------|-------|-----|--------------------|
| Admissions | 5 |         |          |         |           |       |     | 0%                 |
| Discharges | 6 |         |          |         |           |       |     | 0%                 |
|            |   | 1 or mo | re Recor | ds Subn | nitted to | DMHAS |     |                    |





<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

1 or more Records Submitted to DMHAS

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

#### **Program Activity Discharge Outcomes** 1 Yr Ago Measure Actual Variance % Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal Treatment Completed Successfully **Unique Clients** 0% 100% 60% 79% 40% 🔺 2 Admits -50% Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 -50% Discharges 1 0 0% 90% 75% -90% Follow-up within 30 Days of Discharge 16% **Bed Days** 1,080 930 Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 40% Social Support 100% 60% 83% Data Entry Actual State Avg 95% 93% 5% 100% Stable Living Situation Valid NOMS Data 100% 75% 0 0% 25% 9% -25% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 87% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal Avg Utilization Rate 98% 90% 93% 8% State Avg 1,571 days 0.5 Co-occurring Actual 100% 84% MH Screen Complete 90-110% >110% < 90% SA Screen Complete 100% 69% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Sep Nov % Months Submitted ▲ > 10% Over < 10% Under</p> Admissions 17% Discharges 17%

Actual

Goal

✓ Goal Met

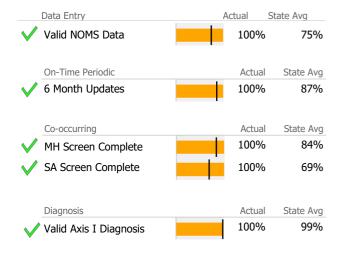
\* State Avg based on 79 Active Supervised Apartments Programs

Below Goal

# **Program Activity**

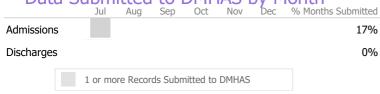
| Measure        | Actual | 1 Yr Ago | Variance %    |
|----------------|--------|----------|---------------|
| Unique Clients | 10     | 11       | -9%           |
| Admits         | 1      | 2        | <b>-50%</b> ▼ |
| Discharges     | -      | 1        | -100% 🔻       |
| Bed Days       | 1,835  | 1,717    | 7%            |

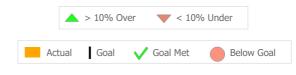
# **Data Submission Quality**











<sup>\*</sup> State Avg based on 79 Active Supervised Apartments Programs

1 or more Records Submitted to DMHAS

Reporting Period: July 2020 - December 2020 (Data as of Apr 06, 2021)

#### **Program Activity Discharge Outcomes** Variance % Measure Actual 1 Yr Ago Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal **Unique Clients** 18 19 -5% 2 100% 60% 79% 40% 🔺 Treatment Completed Successfully 2 Admits 4 -50% Actual % vs Goal % Actual Actual % Goal % State Avg Actual vs Goal 2 3 Discharges -33% 0 0% 90% 75% -90% -Follow-up within 30 Days of Discharge 2,895 **Bed Days** 2,783 4% Recovery National Recovery Measures (NOMS) Actual % vs Goal % Actual Actual % Goal % State Ava Actual vs Goal **Data Submission Quality** 29% Social Support 16 89% 60% 83% Data Entry Actual State Avg 18 95% 93% 5% 100% Stable Living Situation Valid NOMS Data 100% 75% 3 17% 25% 9% -8% **Employed** On-Time Periodic Actual State Avg **Bed Utilization** 6 Month Updates 100% 87% 12 Months Trend Beds Avg LOS Turnover Actual % Goal % State Avg Actual vs Goal 835 days Avg Utilization Rate 98% 90% 93% 8% 16 0.5 Co-occurring Actual State Avg 100% 84% MH Screen Complete 90-110% >110% < 90% SA Screen Complete 100% 69% Diagnosis State Avg Actual 100% 99% ✓ Valid Axis I Diagnosis Data Submitted to DMHAS by Month Nov ▲ > 10% Over < 10% Under</p> Admissions 33% Discharges 33%

Actual

Goal

✓ Goal Met

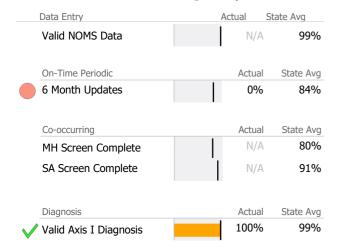
\* State Avg based on 79 Active Supervised Apartments Programs

Below Goal

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |  |
|----------------|--------|----------|------------|--|
| Unique Clients | 4      | 4        | 0%         |  |
| Admits         | -      | 1        | -100% 🔻    |  |
| Discharges     | -      | -        |            |  |
| Bed Days       | 736    | 643      | 14% 🔺      |  |

# **Data Submission Quality**

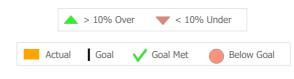


#### Data Submitted to DMHAS by Month

|            | Jul      |            | Sep     | Oct     |       | Dec | % Months Submitted |
|------------|----------|------------|---------|---------|-------|-----|--------------------|
| Admissions |          |            |         |         |       |     | 0%                 |
| Discharges |          |            |         |         |       |     | 0%                 |
|            | 1 or mor | re Records | s Submi | tted to | DMHAS |     |                    |

## **Discharge Outcomes**

|   | Actual % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
|---|--------------------|----------|----------|--------|-----------|----------------|
| Treatment Completed Successfully        |                    | N/A      | N/A      | 80%    | 94%       | N/A            |
|   | Actual % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| No Re-admit within 30 Days of Discharge |                    | N/A      | N/A      | 85%    | 97%       | N/A            |
|   | Actual % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| Follow-up within 30 Days of Discharge   |                    | N/A      | N/A      | 90%    | 91%       | N/A            |
| Recovery                                |                    |          |          |        |           |                |
| National Recovery Measures (NOMS)       | Actual % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| Social Support                          |                    | 3        | 75%      | 60%    | 90%       | 15%            |
| Stable Living Situation                 |                    | 4        | 100%     | 90%    | 100%      | 10%            |
| Bed Utilization                         |                    |          |          |        |           |                |
| 12 Months Trend                         | Beds Avg LOS       | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
| Avg Utilization Rate                    | 4 2,457 days       | 0.5      | 100%     | 90%    | 90%       | 10%            |
| < 90% 90-110%                           | % >110%            |          |          |        |           |                |

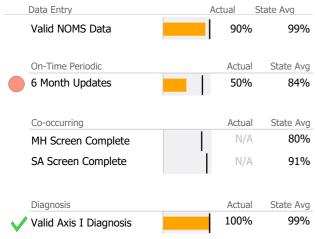


\* State Avg based on 24 Active Group Home Programs

# **Program Activity**

| Measure        | Actual | 1 Yr Ago | Variance % |
|----------------|--------|----------|------------|
| Unique Clients | 4      | 4        | 0%         |
| Admits         | -      | -        |            |
| Discharges     | -      | -        |            |
| Bed Days       | 736    | 736      | 0%         |

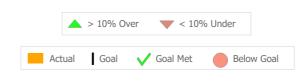
# **Data Submission Quality**



# 1



|   |   |                                   | Actual <sup>o</sup> | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|-----------------------------------|---------------------|-------------|----------|----------|--------|-----------|----------------|
|   | Treatment Completed Successfully        |                                   |                     |             | N/A      | N/A      | 80%    | 94%       | N/A            |
|   |   |                                   | Actual              | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
|   | No Re-admit within 30 Days of Discharge |                                   |                     |             | N/A      | N/A      | 85%    | 97%       | N/A            |
|   |   |                                   | Actual              | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
|   | Follow-up within 30 Days of Discharge   |                                   |                     |             | N/A      | N/A      | 90%    | 91%       | N/A            |
|   | Recovery                                | <i>'</i>                          |                     |             |          |          |        |           |                |
|   | National Recovery                       | National Recovery Measures (NOMS) |                     | % vs Goal % | Actual   | Actual % | Goal % | State Avg | Actual vs Goal |
| / | Stable Living Sit                       | Stable Living Situation           |                     |             | 4        | 100%     | 90%    | 100%      | 10%            |
|   | Social Support                          |                                   |                     |             | 2        | 50%      | 60%    | 90%       | -10%           |
|   | Bed Utiliz                              | zation                            |                     |             |          |          |        |           |                |
|   |   | 12 Months Trend                   | Beds                | Avg LOS     | Turnover | Actual % | Goal % | State Avg | Actual vs Goal |
| / | Avg Utilization F                       | Rate                              | 4                   | 1,761 days  | 0.5      | 100%     | 90%    | 90%       | 10%            |
|   |   | < 90% 90-110%                     | b                   | >110%       |          |          |        |           |                |



<sup>\*</sup> State Avg based on 24 Active Group Home Programs