

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,441	1,481	-3%
	Admits	512	815	-37%
	Discharges	427	579	-26%
	Service Hours	1,116	2,892	-61%
	Bed Days	15,435	18,629	-17%

> 10% Over 1 Yr Ago      > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Outcome		92%	80%	83%
✓ Access		90%	80%	88%
✓ Recovery		87%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Addiction

Outpatient		618	40.4%
Recovery Support		451	29.5%
Residential Services		254	16.6%
Employment Services		90	5.9%

## Mental Health

Case Management		86	5.6%
Employment Services		31	2.0%

## Client Demographics

## Age

	#	%	State Avg
18-25	71	5%	9%
26-34	342	24%	21%
35-44	454	32%	22%
45-54	340	24%	19%
55-64	200	14%	20%
65+	34	2%	8%

## Gender

	#	%	State Avg
Male	817	57%	58%
Female	623	43%	42%
Transgender			0%

## Race

	#	%	State Avg
White/Caucasian	943	65%	62%
Black/African American	293	20%	17%
Other	191	13%	13%
Asian	4	0%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Unknown	2	0%	6%

## Ethnicity

	#	%	State Avg
Non-Hispanic	1,242	86%	70%
Hisp-Puerto Rican	139	10%	12%
Hispanic-Other	46	3%	8%
Unknown	13	1%	10%
Hispanic-Mexican	1	0%	0%
Hispanic-Cuban		0%	

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	90	124	-27%	▼
Admits	25	66	-62%	▼
Discharges	34	48	-29%	▼
Service Hours	370	408	-9%	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	36	40%	35%	29%	5%

## Service Utilization

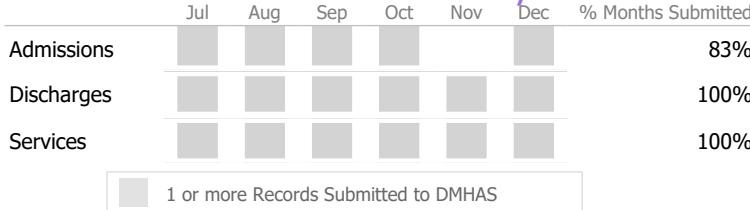
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Actual % vs Goal %	54	89%	90%	60%	-1%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	81%

On-Time Periodic	Actual	State Avg
6 Month Updates	100%	35%

## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 10 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	33	6%
Admits	24	23	4%
Discharges	24	22	9%
Bed Days	2,325	1,888	23% <span style="color: green;">▲</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 83%;"><div style="width: 100%;"></div></div>	20	83%	70%	64%	13% <span style="color: green;">▲</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 88%;"><div style="width: 100%;"></div></div>	21	88%	85%	87%	3%
● Follow-up within 30 Days of Discharge	<div style="width: 85%;"><div style="width: 100%;"></div></div>	17	85%	90%	69%	-5%

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	90%
✓ Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	N/A	7%
Co-occurring		
MH Screen Complete	8%	92%
SA Screen Complete	8%	92%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%

## Recovery

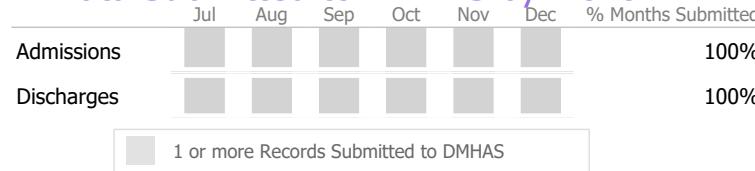
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	<div style="width: 57%;"><div style="width: 100%;"></div></div>	21	57%	70%	64%	-13% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 84%;"><div style="width: 100%;"></div></div>	15	126 days	0.3	84%	90%	77%	-6%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

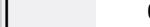
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	5	4	25%	▲
Admits	3	2	50%	▲
Discharges	4	4	0%	
Bed Days	310	177	75%	▲

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	75%	70%	64%	5%
● No Re-admit within 30 Days of Discharge		2	50%	85%	87%	-35% ▼
● Follow-up within 30 Days of Discharge		2	67%	90%	69%	-23% ▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data		100% 90%
✓ Valid TEDS Data		100% 99%
● On-Time Periodic		
6 Month Updates		0% 7%
Co-occurring		
MH Screen Complete		0% 92%
SA Screen Complete		0% 92%
Diagnosis		
✓ Valid Axis I Diagnosis		100% 100%

## Recovery

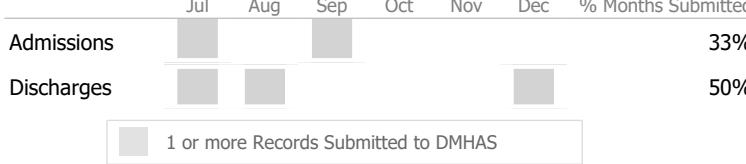
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		2	40%	70%	64%	-30% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	180 days	0.4	56%	90%	77%	-34% ▼



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

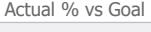
Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

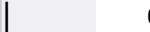
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	107	154	-31%	▼
Admits	77	118	-35%	▼
Discharges	80	110	-27%	▼
Bed Days	5,441	8,009	-32%	▼

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		55	69%	70%	64%	-1%
✓ No Re-admit within 30 Days of Discharge		71	89%	85%	87%	4%
● Follow-up within 30 Days of Discharge		39	71%	90%	69%	-19% ▼

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ Valid TEDS Data		100%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		0%
Co-occurring	Actual	State Avg
MH Screen Complete		13%
SA Screen Complete		13%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%

## Recovery

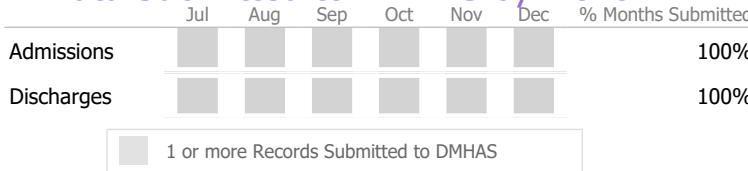
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		78	72%	70%	64%	2%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	84 days	0.3	72%	90%	77%	-18% ▼



## Data Submitted to DMHAS by Month



▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	164	-32% <span style="color: red;">▼</span>
Admits	78	123	-37% <span style="color: red;">▼</span>
Discharges	65	115	-43% <span style="color: red;">▼</span>
Bed Days	7,359	8,555	-14% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 70%;"><div style="width: 100%;"></div></div>	52	80%	70%	64%	10% <span style="color: green;">▲</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 95%;"><div style="width: 100%;"></div></div>	62	95%	85%	87%	10%
● Follow-up within 30 Days of Discharge	<div style="width: 54%;"><div style="width: 100%;"></div></div>	28	54%	90%	69%	-36% <span style="color: red;">▼</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	98%	90%
✓ Valid TEDS Data	99%	99%
● On-Time Periodic 6 Month Updates	0%	7%
Co-occurring	Actual	State Avg
MH Screen Complete	6%	92%
SA Screen Complete	6%	92%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%

## Recovery

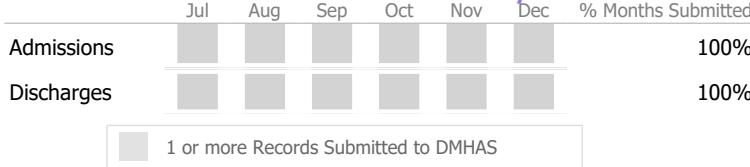
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 74%;"><div style="width: 100%;"></div></div>	83	74%	70%	64%	4% <span style="color: green;">▲</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 82%;"><div style="width: 100%;"></div></div>	49	108 days	0.3	82%	90%	77%	-8%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   █ Goal   █ Goal Met   █ Below Goal

\* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

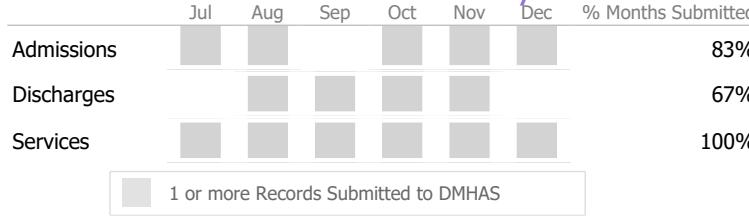
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	86	100	-14%	▼
Admits	9	35	-74%	▼
Discharges	37	29	28%	▲
Service Hours	-	-		

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		9	100%	50%	92%	50% ▲

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

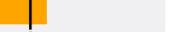
Actual   |   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 45 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	12	17%	▲
Admits	4	3	33%	▲
Discharges	8	3	167%	▲
Service Hours	89	80	12%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		6	43%	35%	44%	8%

## Service Utilization

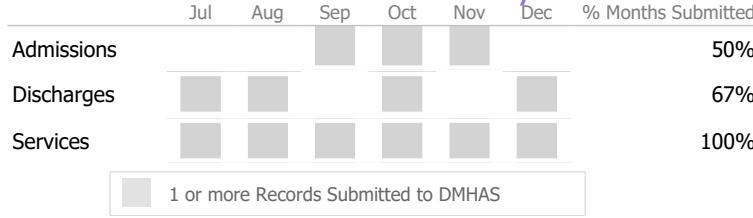
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		6	100%	90%	92%	10%

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		97%	89%

On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		100%	92%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

Jul Aug Sep Oct Nov Dec % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 0 Active Integrated Primary Care Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	618	686	-10%
Admits	172	249	-31% <span style="color: red;">▼</span>
Discharges	159	244	-35% <span style="color: red;">▼</span>
Service Hours	561	2,339	-76% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	85%
Valid TEDS Data	97%	84%
On-Time Periodic	Actual	State Avg
6 Month Updates	3%	21%
Co-occurring	Actual	State Avg
MH Screen Complete	76%	90%
SA Screen Complete	76%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<span style="color: orange;">█</span>	40	25%	50%	53%	-25% <span style="color: red;">▼</span>

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested	<span style="color: orange;">█</span>	512	82%	75%	74%	7%
Abstinence/Reduced Drug Use	<span style="color: orange;">█</span>	320	51%	55%	47%	-4%
Employed	<span style="color: orange;">█</span>	218	35%	50%	30%	-15% <span style="color: red;">▼</span>
Stable Living Situation	<span style="color: orange;">█</span>	492	79%	95%	73%	-16% <span style="color: red;">▼</span>
Self Help	<span style="color: orange;">█</span>	106	17%	60%	18%	-43% <span style="color: red;">▼</span>

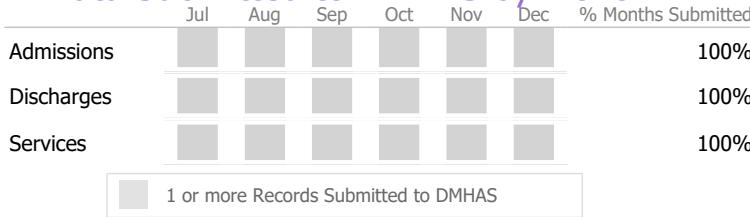
### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="color: orange;">█</span>	321	68%	90%	60%	-22% <span style="color: red;">▼</span>

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	<span style="color: orange;">█</span>	23	13%	75%	60%	-62% <span style="color: red;">▼</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

█ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 107 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	125	-21%	▼
Admits	70	100	-30%	▼
Discharges	47	77	-39%	▼

## Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	93%	99%	
Valid TEDS Data	94%	100%	

On-Time Periodic	Actual	State Avg	
6 Month Updates	N/A	77%	

Co-occurring	Actual	State Avg	
MH Screen Complete	14%	91%	
SA Screen Complete	14%	91%	

Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	100%	99%	

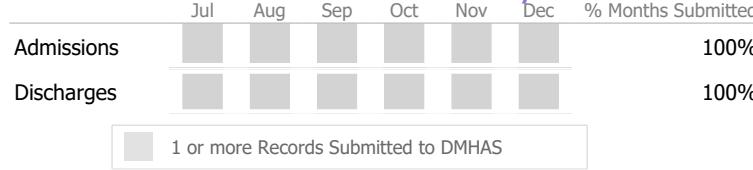
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		47	100%	50%	53%	50%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		77	76%	50%	69%	26% ▲
● Not Arrested		55	54%	75%	93%	-21% ▼
● Employed		6	6%	40%	43%	-34% ▼
● Stable Living Situation		55	54%	90%	91%	-36% ▼
● Self Help		15	15%	60%	53%	-45% ▼

## Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		10	10%	50%	71%	-40% ▼

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under



\* State Avg based on 32 Active Methadone Maintenance Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	8	113%	▲
Admits	7	6	17%	▲
Discharges	11	2	450%	▲
Service Hours	96	66	45%	▲

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	   	9	53%	35%	44%	18% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	   	6	100%	90%	92%	10% 

## Data Submission Quality

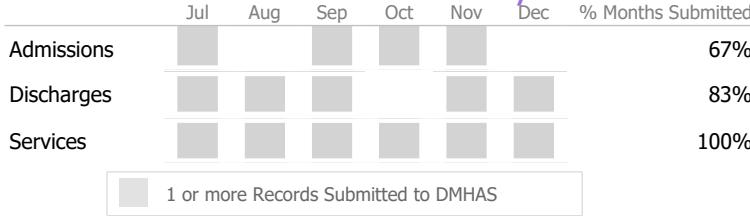
Data Entry

	Actual	State Avg
✓ Valid NOMS Data	   	96% 

On-Time Periodic

	Actual	State Avg
✓ 6 Month Updates	   	100% 

## Data Submitted to DMHAS by Month



▲ > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 39 Active Employment Services Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	167	79	111%	▲
Admits	45	79	-43%	▼
Discharges	4	1	300%	▲

## Data Submission Quality

Data Entry      Actual      State Avg

Valid TEDS Data       N/A      N/A

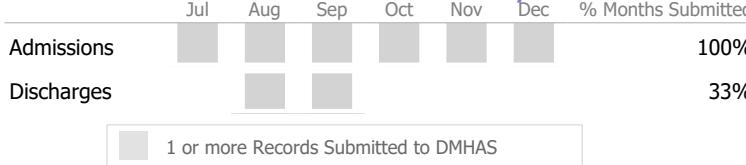
Co-occurring      Actual      State Avg

MH Screen Complete		0%	33%
SA Screen Complete		0%	41%

Diagnosis      Actual      State Avg

✓ Valid Axis I Diagnosis       100%      16%

## Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

 Actual      Goal      ✓ Goal Met      ● Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	286	111	158%	▲
Admits	68	111	-39%	▼
Discharges	1	1	0%	

## Data Submission Quality

Data Entry      Actual      State Avg

Valid TEDS Data       N/A      N/A

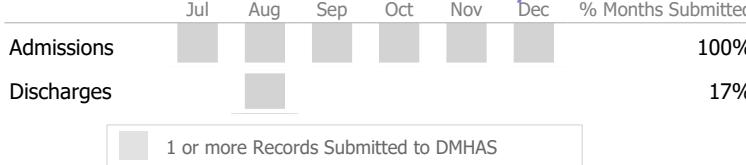
Co-occurring      Actual      State Avg

MH Screen Complete		1%	33%
SA Screen Complete		1%	41%

Diagnosis      Actual      State Avg

✓ Valid Axis I Diagnosis       100%      16%

## Data Submitted to DMHAS by Month



▲ > 10% Over      ▼ < 10% Under

 Actual      Goal      ✓ Goal Met      ● Below Goal

\* State Avg based on 9 Active Peer Based Mentoring Programs