

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	263	281	-6%
	Admits	18	15	20% <span style="color: green;">▲</span>
	Discharges	6	14	-57% <span style="color: red;">▼</span>
	Service Hours	556	624	-11% <span style="color: red;">▼</span>

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Outpatient	263	100.0%

## Consumer Satisfaction Survey

(Based on 115 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	100%	80%	93%
✓ Participation in Treatment	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	100%	80%	92%
✓ Overall	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	100%	80%	91%
✓ General Satisfaction	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	99%	80%	92%
✓ Access	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	99%	80%	88%
✓ Respect	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	97%	80%	91%
✓ Recovery	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	96%	80%	79%
✓ Outcome	<div style="width: 100%;"><div style="width: 80%; background-color: orange;"></div></div>	94%	80%	83%

## Client Demographics

Age	#	%	State Avg
18-25	19	7%	8%
26-34	29	11%	21%
35-44	43	16%	22%
45-54	49	19%	20%
55-64	67	25%	20%
65+	56	21%	9%

Gender	#	%	State Avg
Female	138	53%	▲ 42%
Male	124	47%	▼ 58%
Transgender		0%	

Ethnicity	#	%	State Avg
Non-Hispanic	239	91%	▲ 69%
Hispanic-Other	17	6%	8%
Unknown	5	2%	11%
Hispanic-Mexican	1	0%	1%
Hisp-Puerto Rican	1	0%	▼ 12%
Hispanic-Cuban			0%

Gender	#	%	State Avg
Female	138	53%	▲ 42%
Male	124	47%	▼ 58%
Transgender		0%	
Race	#	%	State Avg
White/Caucasian	160	61%	63%
Black/African American	64	24%	16%
Other	27	10%	13%
Asian	7	3%	1%
Unknown	4	2%	5%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
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## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	86%
On-Time Periodic		
✓ 6 Month Updates	100%	54%
Co-occurring		
✓ MH Screen Complete	100%	75%
✓ SA Screen Complete	100%	76%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	90%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 33%;"></div></div>	3	50%	50%	33%	0%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 95%;"><div style="width: 95%;"></div></div>	251	95%	60%	59%	35% <span style="color: green;">▲</span>
✓ Improved/Maintained Axis V GAF Score	<div style="width: 95%;"><div style="width: 95%;"></div></div>	228	95%	75%	40%	20% <span style="color: green;">▲</span>
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	263	100%	95%	73%	5% <span style="color: green;">▲</span>
● Employed	<div style="width: 27%;"><div style="width: 27%;"></div></div>	70	27%	30%	20%	-3% <span style="color: red;">▼</span>

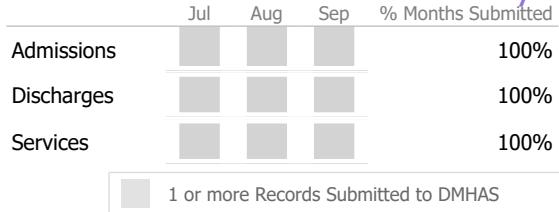
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 89%;"><div style="width: 89%;"></div></div>	229	89%	90%	75%	-1% <span style="color: red;">▼</span>

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 94%;"><div style="width: 94%;"></div></div>	17	94%	75%	76%	19% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 84 Active Standard Outpatient Programs