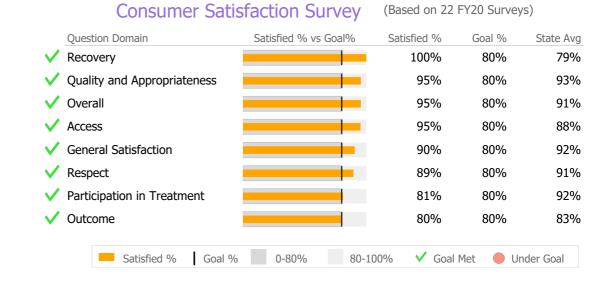
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

#### **Provider Activity** Monthly Trend Measure Actual 1 Yr Ago Variance % **Unique Clients** -17% ▼ 25 30 Admits 7 12 **-42%** ▼ 7 10 -30% ▼ Discharges Service Hours -28% ▼ 1,300 1,795 ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago Clients by Level of Care Program Type Level of Care Type % **Mental Health** Case Management 25 100.0%



#### Gender Age # State Avg State Avg 25 100% Female 42% 18-25 4% 8% 58% 26-34 4% ▼ 21% Male Transgender 0% 22% 35-44 6 24% 45-54 9 36% 20% 55-64 28% 20% Race % State Avg 65+ 4% 9% 48% Black/African American 12 16% **Ethnicity** White/Caucasian 11 44% 63% State Avg % Hawaiian/Other Pacific Islander 0% Non-Hispanic 19 76% 69% Other 13% Hisp-Puerto Rican 24% 🔺 12% Am. Indian/Native Alaskan 1% Hispanic-Cuban 0% Asian 1% Hispanic-Mexican 1% Multiple Races 1% Hispanic-Other 8% Unknown 5% Unknown 11%

▲ > 10% Over State Avg

▼ > 10% Under State Avg

**Client Demographics** 

Unique Clients | State Avg

### **Emergency Shelter OR 628294**

YWCA of Hartford

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

# **Program Activity**

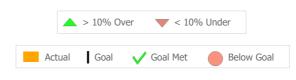
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	30	-17% ▼
Admits	7	12	-42% <b>▼</b>
Discharges	7	10	-30% ▼
Service Hours	1,300	1,795	-28% ▼

# Service Engagement



## Data Submitted to DMHAS by Month

	J	lul	Aug	Sep	% Months Submitted	
Admissions					100%	
Discharges					100%	
Services					33%	
	1 or more Records Submitted to DMHAS					



<sup>\*</sup> State Avg based on 45 Active Outreach & Engagement Programs