

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	19	18	6%
	Admits	1		
	Discharges	1		
	Service Hours	42	18	130% <span style="color: orange;">▲</span>

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	93%
✓ Participation in Treatment	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	92%
✓ General Satisfaction	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	92%
✓ Overall	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	91%
✓ Access	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%	80%	88%
✓ Respect	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	88%	80%	91%
● Outcome	<div style="width: 100%;"><div style="width: 78%; background-color: orange;"></div></div>	78%	80%	83%
● Recovery	<div style="width: 100%;"><div style="width: 67%; background-color: orange;"></div></div>	67%	80%	79%

█ Satisfied % | Goal % █ 0-80% █ 80-100% █ Goal Met █ Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	19	100.0%

Case Management  19 100.0%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg	
18-25			8%	Male	<div style="width: 100%;"><div style="width: 68%; background-color: orange;"></div></div>	13	68%	58%
26-34	1	5%	21%	Female	<div style="width: 100%;"><div style="width: 32%; background-color: orange;"></div></div>	6	32%	42%
35-44	4	21%	22%	Transgender				0%
45-54	4	21%	20%					
55-64	10	53%	20%					
65+			9%					

  

Ethnicity	#	%	State Avg	Race	#	%	State Avg	
Non-Hispanic	19	100%	69%	White/Caucasian	<div style="width: 100%;"><div style="width: 95%; background-color: orange;"></div></div>	18	95%	63%
Hispanic-Cuban			0%	Black/African American	<div style="width: 100%;"><div style="width: 5%; background-color: orange;"></div></div>	1	5%	16%
Hispanic-Mexican			1%	Am. Indian/Native Alaskan				1%
Hispanic-Other			8%	Asian				1%
Hisp-Puerto Rican			12%	Hawaiian/Other Pacific Islander				0%
Unknown			11%	Multiple Races				1%
				Other				13%
				Unknown				5%

█ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	1	-	
Discharges	1	-	
Service Hours	42	18	130% <span style="color: green;">▲</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<span style="background-color: orange; width: 80%;">80%</span>	8	42%	85%	88%	-43% <span style="color: red;">▼</span>

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<span style="background-color: orange; width: 80%;">80%</span>	8	44%	90%	92%	-46% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<span style="background-color: orange; width: 98%;">98%</span>	96%
On-Time Periodic		
6 Month Updates	<span style="background-color: orange; width: 41%;">41%</span>	87%

## Data Submitted to DMHAS by Month



\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs