

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↘	Unique Clients	1,153	1,300	-11% ▼
↘	Admits	323	611	-47% ▼
↘	Discharges	328	610	-46% ▼
↘	Service Hours	7,789	15,230	-49% ▼
↘	Bed Days	1,154	1,730	-33% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 301 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect	96% Goal 80%	96%	80%	91%
✓ Overall	94% Goal 80%	94%	80%	91%
✓ Participation in Treatment	94% Goal 80%	94%	80%	92%
✓ Quality and Appropriateness	93% Goal 80%	93%	80%	93%
✓ General Satisfaction	93% Goal 80%	93%	80%	92%
✓ Access	91% Goal 80%	91%	80%	88%
✓ Recovery	81% Goal 80%	81%	80%	79%
✓ Outcome	80% Goal 80%	80%	80%	83%

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient	563	40.7%
ACT	193	14.0%
Crisis Services	183	13.2%
Community Support	168	12.1%
Social Rehabilitation	78	5.6%
Other	46	3.3%
Intake	28	2.0%
Case Management	20	1.4%
Residential Services	11	0.8%

Forensic MH

Forensics Community-based	89	6.4%
Crisis Services	4	0.3%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	173	15%	8%	Male	752	65%	58%
26-34	258	22%	21%	Female	395	34%	42%
35-44	175	15%	22%	Transgender	5	0%	0%
45-54	171	15%	20%				
55-64	257	22%	20%				
65+	118	10%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	935	81%	69%	White/Caucasian	802	70%	63%
Hispanic-Other	98	8%	8%	Black/African American	174	15%	16%
Hisp-Puerto Rican	69	6%	12%	Other	112	10%	13%
Unknown	46	4%	11%	Multiple Races	23	2%	1%
Hispanic-Cuban	3	0%	0%	Asian	15	1%	1%
Hispanic-Mexican	2	0%	1%	Unknown	15	1%	5%
				Am. Indian/Native Alaskan	4	0%	1%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

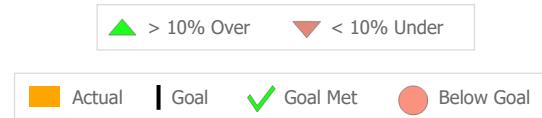
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	2	▼
Admits	-	3	-100% ▼
Discharges	-	3	-100% ▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%



* State Avg based on 25 Active Mobile Crisis Team Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	12	-58%	▼
Admits	3	11	-73%	▼
Discharges	5	9	-44%	▼
Service Hours	12	32	-61%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	19	-16% ▼
Admits	5	9	-44% ▼
Discharges	-	4	-100% ▼

Jail Diversion

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	3	100%	0%	66%	100% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	16	-31%	▼
Admits	1	4	-75%	▼
Discharges	2	1	100%	▲
Service Hours	54	87	-38%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	196	196	0%
Admits	4	8	-50% ▼
Discharges	3	8	-63% ▼
Service Hours	1,035	1,590	-35% ▼

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	99%	86%
On-Time Periodic 6 Month Updates	100%	54%
MH Screen Complete	100%	75%
SA Screen Complete	100%	76%
Valid Axis I Diagnosis	88%	97%
Valid Axis V GAF Score	75%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	█	2	67%	50%	33%	17% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	█	172	88%	60%	59%	28% ▲
Stable Living Situation	█	193	98%	95%	73%	3% ▲
Employed	█	20	10%	30%	20%	-20% ▼
Improved/Maintained Axis V GAF Score	█	12	6%	75%	40%	-69% ▼

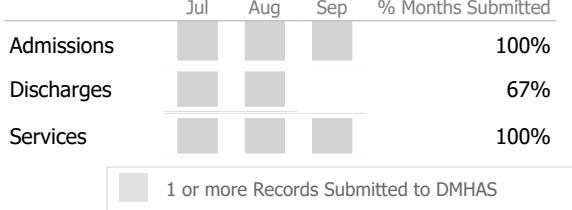
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	█	193	100%	90%	75%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	█	4	100%	75%	76%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

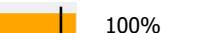
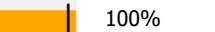
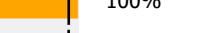
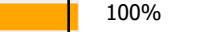
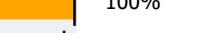
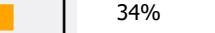
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	25	16%	▲
Admits	2	2	0%	
Discharges	2	4	-50%	▼
Service Hours	409	625	-35%	▼

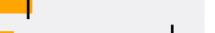
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	65%	36%	35% ▲
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	94%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	53%	10% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	84%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		100%	92%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		34%	87%

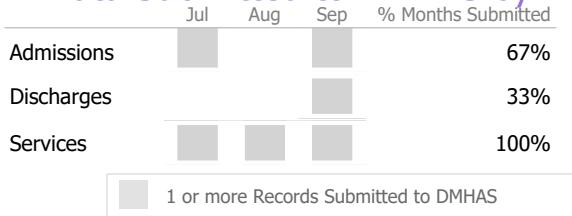
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		29	100%	60%	80%	40% ▲
✓ Stable Living Situation		28	97%	60%	92%	37% ▲
✓ Employed		5	17%	15%	12%	2% ▲
● Improved/Maintained Axis V GAF Score		2	8%	85%	49%	-77% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		27	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	2	2	0%
Discharges	2	2	0%
Service Hours	-	-	

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	18	-33%	▼
Admits	11	15	-27%	▼
Discharges	10	17	-41%	▼
Service Hours	23	35	-33%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	94	-4% ▼
Admits	3	6	-50% ▼
Discharges	8	7	14% ▲
Service Hours	661	1,052	-37% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	80%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	99%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	78%
SA Screen Complete	N/A	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	87%	98%
Valid Axis V GAF Score	68%	96%

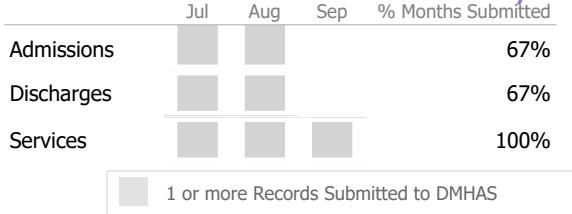
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		5	62%	65%	61%	-3%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		79	88%	60%	81%	28% ▲
✓ Stable Living Situation		86	96%	80%	89%	16% ▲
● Employed		6	7%	20%	13%	-13% ▼
● Improved/Maintained Axis V GAF Score		13	15%	65%	56%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		82	100%	90%	94%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

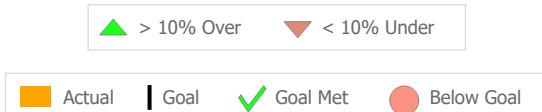
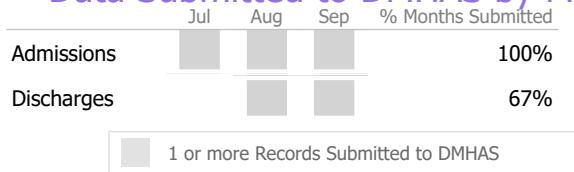
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	58	-33% ▼
Admits	13	25	-48% ▼
Discharges	6	17	-65% ▼

Jail Diversion

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	10	100%	0%	66%	100% ▲

Data Submitted to DMHAS by Month



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	16	-25%	▼
Admits	2	3	-33%	▼
Discharges	2	3	-33%	▼
Service Hours	16	67	-76%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

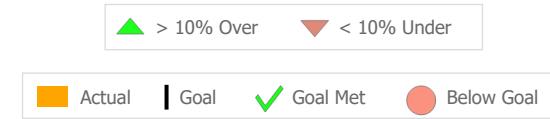
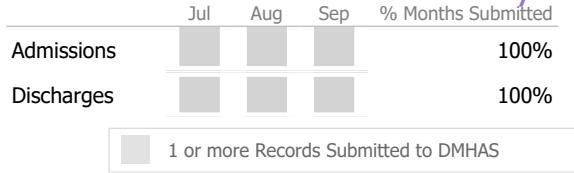
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	49	57	-14% 
Admits	64	96	-33% 
Discharges	62	96	-35% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		56	88%	75%	79%	13% 
✓ Community Location Evaluation		64	100%	80%	71%	20% 
✓ Follow-up Service within 48 hours		43	100%	90%	68%	10% 

Data Submitted to DMHAS by Month



* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	98	97	1%
Admits	4	15	-73% ▼
Discharges	11	9	22% ▲
Service Hours	572	858	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	86%
On-Time Periodic		
6 Month Updates	99%	54%
Co-occurring		
MH Screen Complete	100%	75%
SA Screen Complete	100%	76%
Diagnosis		
Valid Axis I Diagnosis	86%	97%
Valid Axis V GAF Score	61%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	4	36%	50%	33%	-14% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	88	90%	60%	59%	30% ▲
✓ Stable Living Situation	 	96	98%	95%	73%	3% ▲
● Employed	 	17	17%	30%	20%	-13% ▼
● Improved/Maintained Axis V GAF Score	 	15	17%	75%	40%	-58% ▼

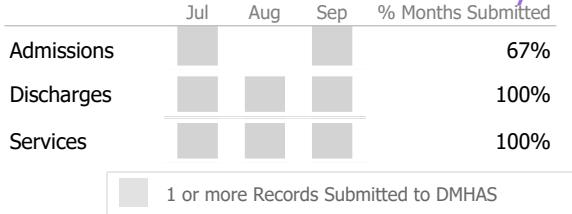
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	83	95%	90%	75%	5% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	 	3	75%	75%	76%	0% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

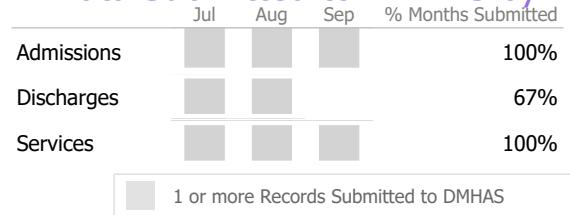
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	117	-33%	▼
Admits	6	10	-40%	▼
Discharges	7	25	-72%	▼
Service Hours	505	1,201	-58%	▼
Social Rehab/PHP/IOP Days	0	0		

Service Utilization

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

✓ Clients Receiving Services

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	71	100%	90%	49%	10%

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	1	-		
Discharges	2	1	100%	▲
Service Hours	429	404	6%	
Bed Days	464	477	-3%	

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data	100%	95%	
On-Time Periodic			
✓ 6 Month Updates	100%	100%	
Co-occurring			
MH Screen Complete	N/A	100%	
SA Screen Complete	N/A	100%	
Diagnosis			
Valid Axis I Diagnosis	86%	98%	
Valid Axis V GAF Score	14%	86%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	95%	80%	-45% ▼
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	95%	15% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	88%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		0	0%	75%	46%	-75% ▼

Service Utilization

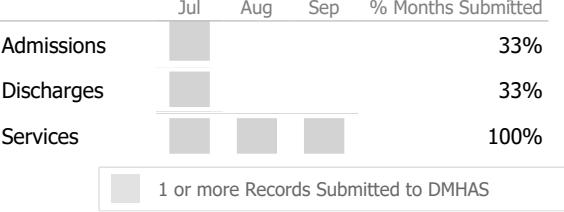
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	340 days	0.9	84%	90%	60%	-6%

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 6 Active Transitional Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	1	2	-50%	▼
Admits	-	1	-100%	▼
Discharges	1	1	0%	
Service Hours	1	-		

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	40	44	-9%
Admits	1	3	-67% ▼
Discharges	4	5	-20% ▼
Service Hours	551	985	-44% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 25%;"><div style="width: 100%;"></div></div>	1	25%	65%	36%	-40% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	4	100%	85%	94%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	90%	53%	10% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 98%;"><div style="width: 100%;"></div></div>	98%	84%
On-Time Periodic			
✓ 6 Month Updates	<div style="width: 97%;"><div style="width: 100%;"></div></div>	97%	92%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	90%
✓ SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	90%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 95%;"><div style="width: 100%;"></div></div>	95%	98%
Valid Axis V GAF Score	<div style="width: 33%;"><div style="width: 100%;"></div></div>	33%	87%

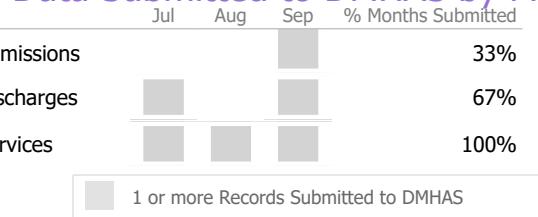
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	40	100%	60%	80%	40% ▲
✓ Stable Living Situation	<div style="width: 98%;"><div style="width: 100%;"></div></div>	39	98%	60%	92%	38% ▲
✓ Employed	<div style="width: 32%;"><div style="width: 100%;"></div></div>	13	32%	15%	12%	17% ▲
● Improved/Maintained Axis V GAF Score	<div style="width: 0%;"><div style="width: 100%;"></div></div>	0	0%	85%	49%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	36	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	41	2%
Admits	6	5	20% ▲
Discharges	2	3	-33% ▼
Service Hours	400	902	-56% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%;"></div></div>	1	50%	65%	36%	-15% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	2	100%	85%	94%	15% ▲
✓ Follow-up within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	90%	53%	10% ▲

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 98%;"><div style="width: 98%;"></div></div>	98%	84%
On-Time Periodic			
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	92%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	90%
✓ SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	90%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 90%;"><div style="width: 90%;"></div></div>	90%	98%
Valid Axis V GAF Score	<div style="width: 31%;"><div style="width: 31%;"></div></div>	31%	87%

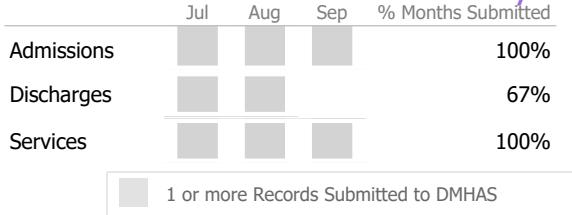
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 95%;"><div style="width: 95%;"></div></div>	40	95%	60%	80%	35% ▲
✓ Stable Living Situation	<div style="width: 93%;"><div style="width: 93%;"></div></div>	39	93%	60%	92%	33% ▲
✓ Employed	<div style="width: 17%;"><div style="width: 17%;"></div></div>	7	17%	15%	12%	2% ▲
● Improved/Maintained Axis V GAF Score	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	0%	85%	49%	-85% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	40	100%	90%	99%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	21	-5%
Admits	-	-	
Discharges	-	-	
Service Hours	69	97	-28% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	95%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	56%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	69%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		16	80%	60%	70%	20% ▲
✓ Stable Living Situation		19	95%	80%	77%	15% ▲
● Employed		0	0%	20%	10%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		20	100%	90%	61%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	43	56	-23% ▼
Admits	1	7	-86% ▼
Discharges	3	11	-73% ▼
Service Hours	515	806	-36% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	33%	65%	36%	-32% ▼
No Re-admit within 30 Days of Discharge		2	67%	85%	94%	-18% ▼
Follow-up within 30 Days of Discharge		0	0%	90%	53%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 99%	84%
On-Time Periodic 6 Month Updates	 100%	92%
Co-occurring	Actual	State Avg
MH Screen Complete	 N/A	90%
SA Screen Complete	 N/A	90%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	 88%	98%
Valid Axis V GAF Score	 56%	87%

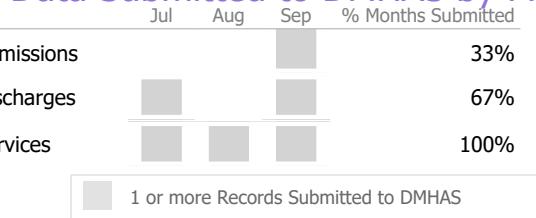
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		42	98%	60%	92%	38% ▲
Social Support		34	79%	60%	80%	19% ▲
Employed		0	0%	15%	12%	-15% ▼
Improved/Maintained Axis V GAF Score		5	13%	85%	49%	-72% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		40	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

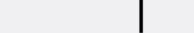
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

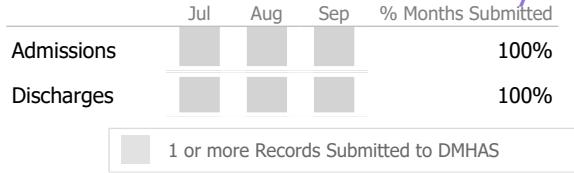
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	61	125	-51% 
Admits	64	148	-57% 
Discharges	64	148	-57% 

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Evaluation within 1.5 hours of Request		0	0%	75%	79%	-75% 
 Community Location Evaluation		63	98%	80%	71%	18% 
 Follow-up Service within 48 hours		1	100%	90%	68%	10%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	1	600%	▲
Admits	1	1	0%	
Discharges	4	-		
Service Hours	26	2		

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	78	90	-13%	▼
Admits	1	6	-83%	▼
Discharges	2	9	-78%	▼
Service Hours	412	945	-56%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	80%
✓ On-Time Periodic 6 Month Updates	100%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	78%
SA Screen Complete	N/A	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	98%
Valid Axis V GAF Score	74%	96%

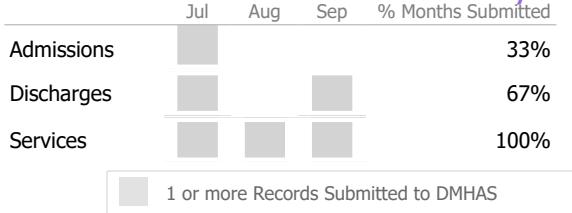
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	65%	61%	-15% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		70	90%	60%	81%	30% ▲
✓ Stable Living Situation		76	97%	80%	89%	17% ▲
● Employed		8	10%	20%	13%	-10% ▼
● Improved/Maintained Axis V GAF Score		11	14%	65%	56%	-51% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		76	100%	90%	94%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	5	-20%	▼
Admits	1	4	-75%	▼
Discharges	2	1	100%	▲
Service Hours	20	45	-56%	▼
Bed Days	206	216	-5%	

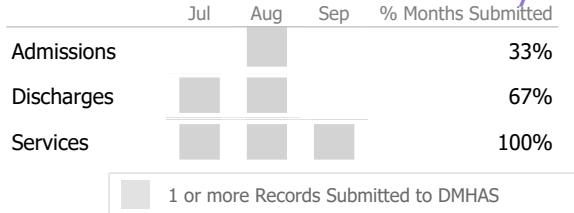
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
								Actual % vs Goal %
	No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	15% ▲
	Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	10%

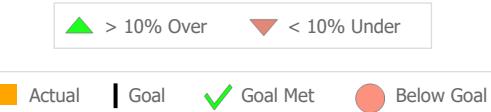
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
									Actual % vs Goal %
Avg Utilization Rate	Actual	Goal	Actual %	Goal %	State Avg	Actual vs Goal	15% ▲	10% ▲	12 Months Trend

Data Submitted to DMHAS by Month



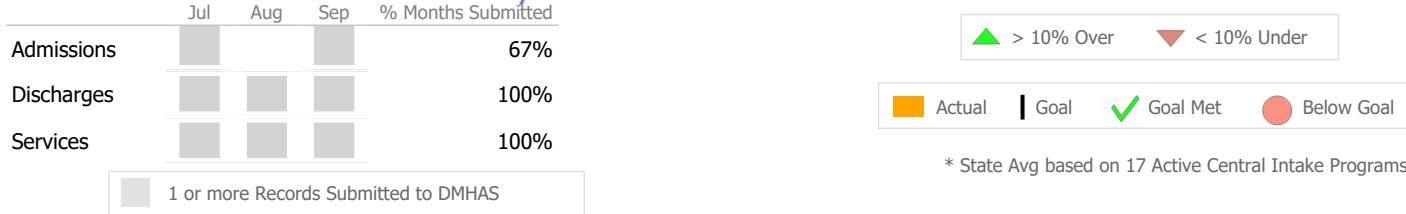
* State Avg based on 4 Active Respite Bed Programs



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	19	-42%	▼
Admits	8	12	-33%	▼
Discharges	8	16	-50%	▼
Service Hours	26	59	-56%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

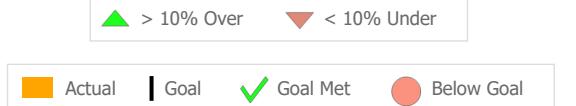
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	28	47	-40% ▼
Admits	10	32	-69% ▼
Discharges	10	24	-58% ▼

Jail Diversion

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up Service within 48 hours	5	100%	0%	66%	100% ▲

Data Submitted to DMHAS by Month



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	19	-26%	▼
Admits	2	2	0%	
Discharges	-	2	-100%	▼
Service Hours	17	97	-82%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

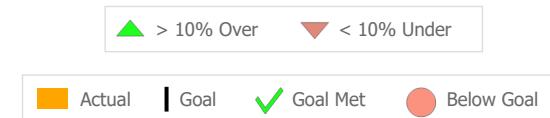
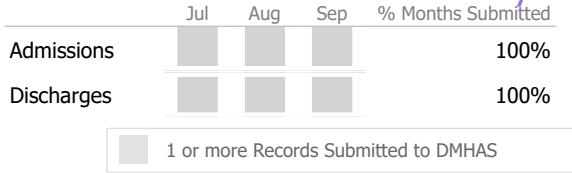
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	69	91	-24% ▼
Admits	87	149	-42% ▼
Discharges	87	150	-42% ▼

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		73	84%	75%	79%	9%
✓ Community Location Evaluation		87	100%	80%	71%	20% ▲
✓ Follow-up Service within 48 hours		10	100%	90%	68%	10%

Data Submitted to DMHAS by Month



* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	177	184	-4% ▼
Admits	3	7	-57% ▼
Discharges	3	7	-57% ▼
Service Hours	623	1,222	-49% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	86%
✓ On-Time Periodic 6 Month Updates	100%	54%
Co-occurring		
✓ MH Screen Complete	100%	75%
✓ SA Screen Complete	100%	76%
Diagnosis		
Valid Axis I Diagnosis	92%	97%
Valid Axis V GAF Score	89%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	33%	50%	33%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		155	88%	60%	59%	28% ▲
✓ Stable Living Situation		173	98%	95%	73%	3% ▲
● Employed		12	7%	30%	20%	-23% ▼
● Improved/Maintained Axis V GAF Score		19	11%	75%	40%	-64% ▼

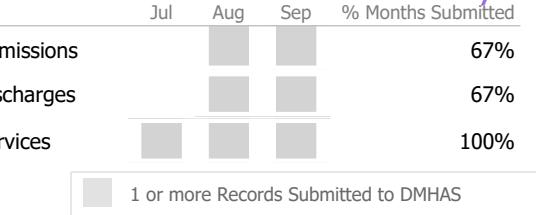
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		173	99%	90%	75%	9% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		3	100%	75%	76%	25% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	93	99	-6%
Admits	4	2	100% ▲
Discharges	4	5	-20% ▼
Service Hours	573	1,246	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	86%
On-Time Periodic 6 Month Updates	99%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	75%
SA Screen Complete	100%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	89%	97%
Valid Axis V GAF Score	82%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	1	25%	50%	33%	-25% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	81	87%	60%	59%	27% ▲
✓ Stable Living Situation	 	89	96%	95%	73%	1% ▲
● Employed	 	9	10%	30%	20%	-20% ▼
● Improved/Maintained Axis V GAF Score	 	14	16%	75%	40%	-59% ▼

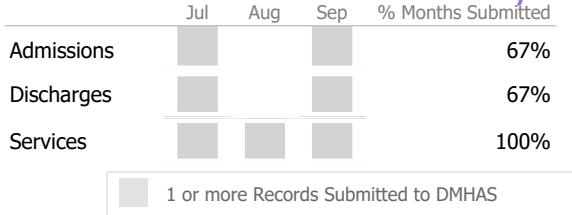
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	89	100%	90%	75%	10% ▲

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	 	3	75%	75%	76%	0% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	19	-63%	▼
Admits	4	8	-50%	▼
Discharges	2	10	-80%	▼
Service Hours	73	231	-68%	▼
Bed Days	484	1,037	-53%	▼

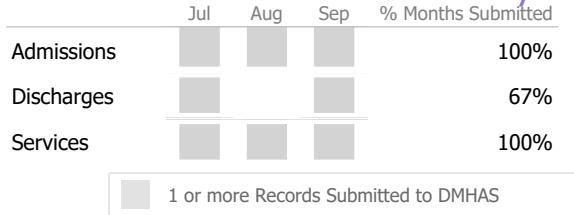
Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
								Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	No Re-admit within 30 Days of Discharge			2	100%	85%	90%	15%		2	100%	85%	90%
	Follow-up within 30 Days of Discharge			N/A	N/A	90%	71%	N/A		N/A	N/A	90%	71%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
									Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		Avg Utilization Rate		11	213 days	1.6	48%	90%		11	213 days	1.6	48%	-42%

Data Submitted to DMHAS by Month



* State Avg based on 10 Active Respite Bed Programs

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	39	44	-11% ▼
Admits	5	8	-38% ▼
Discharges	4	3	33% ▲
Service Hours	719	2,154	-67% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	84%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		97%	92%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		92%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	65%	36%	-65% ▼
✓ No Re-admit within 30 Days of Discharge		4	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

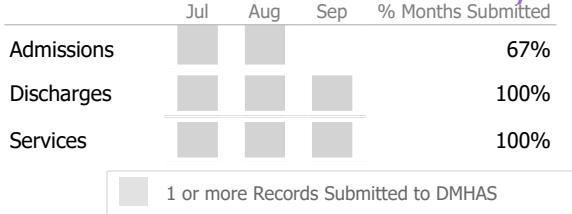
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		37	95%	60%	80%	35% ▲
✓ Stable Living Situation		37	95%	60%	92%	35% ▲
● Employed		3	8%	15%	12%	-7%
● Improved/Maintained Axis V GAF Score		14	41%	85%	49%	-44% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		35	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	7	0%	
Admits	4	5	-20%	▼
Discharges	4	5	-20%	▼
Service Hours	8	9	-18%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	7	-43% ▼
Admits	-	2	-100% ▼
Discharges	2	4	-50% ▼
Service Hours	42	481	-91% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

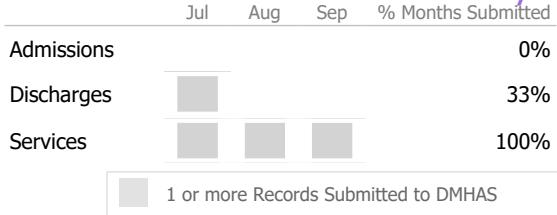
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%;"></div></div>	1	50%	50%	75%	0%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 100%;"><div style="width: 100%;"></div></div>	4	100%	60%	84%	40% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	4	100%	85%	98%	15% ▲
✓ Employed	<div style="width: 25%;"><div style="width: 25%;"></div></div>	1	25%	25%	11%	0% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	2	100%	90%	98%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs