

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	412	469	-12% ▼
	Admits	273	455	-40% ▼
	Discharges	289	369	-22% ▼
	Service Hours	1,007	1,412	-29% ▼
	Bed Days	2,906	3,897	-25% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall	97% 91%	97%	80%	91%
✓ Participation in Treatment	97% 92%	97%	80%	92%
✓ Quality and Appropriateness	97% 93%	97%	80%	93%
✓ Access	95% 88%	95%	80%	88%
✓ Respect	94% 91%	94%	80%	91%
✓ General Satisfaction	94% 92%	94%	80%	92%
✓ Outcome	91% 83%	91%	80%	83%
✓ Recovery	90% 79%	90%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	207	38.6%
	Residential Services	80	14.9%
	Case Management	50	9.3%
Other			
	Other	189	35.3%
Forensic SA			
	Case Management	10	1.9%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	36	9%	8%	Male	314	76%	58%
26-34	99	24%	21%	Female	98	24%	42%
35-44	135	33%	22%	Transgender			0%
45-54	97	24%	20%	Race			
55-64	38	9%	20%	White/Caucasian	174	42%	63%
65+	6	1%	9%	Black/African American	136	33%	16%
Ethnicity				Other	98	24%	13%
	#	%	State Avg	Am. Indian/Native Alaskan	3	1%	1%
Non-Hispanic	304	74%	69%	Asian	1	0%	1%
Hisp-Puerto Rican	95	23%	12%	Multiple Races			1%
Hispanic-Other	12	3%	8%	Hawaiian/Other Pacific Islander			0%
Hispanic-Cuban	1	0%	0%	Unknown			5%
Hispanic-Mexican							
Unknown			▼ 11%				

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	50	0%
Admits	27	23	17% ▲
Discharges	27	28	-4% ▼
Service Hours	124	153	-19% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	94%
On-Time Periodic 6 Month Updates	N/A	63%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 54%;"><div style="width: 50%;"></div></div>	27	100%	50%	38%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 76%;"><div style="width: 50%;"></div></div>	38	76%	20%	27%	56% ▲
✓ Self Help	<div style="width: 98%;"><div style="width: 50%;"></div></div>	49	98%	60%	60%	38% ▲
✓ Stable Living Situation	<div style="width: 96%;"><div style="width: 50%;"></div></div>	48	96%	80%	82%	16% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 50%;"></div></div>	23	100%	90%	80%	10% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	10	-60%	▼
Admits	3	8	-63%	▼
Discharges	3	9	-67%	▼
Bed Days	87	202	-57%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	100%	85%	83%	15% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		3	42 days	0.8	32%	90%	57%	-58% 



Data Submitted to DMHAS by Month


 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	39	73	-47%	▼
Admits	32	63	-49%	▼
Discharges	33	66	-50%	▼
Bed Days	806	1,020	-21%	▼

Discharge Outcomes

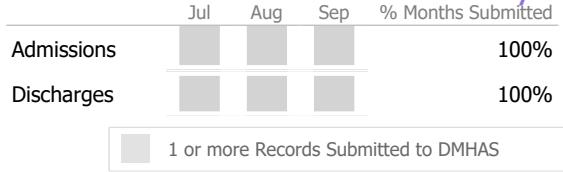
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		27	82%	85%	83%	-3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		15	28 days	0.4	58%	90%	57%	-32% 



Data Submitted to DMHAS by Month


 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	189	175	8%
Admits	43	67	-36% ▼
Discharges	34	17	100% ▲
Service Hours	190	366	-48% ▼

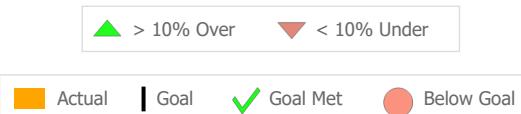
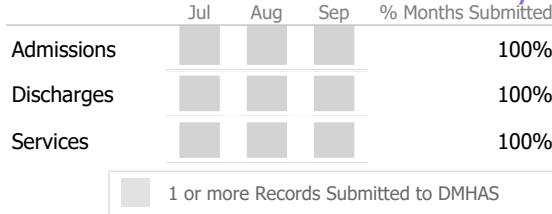
Data Submission Quality

Data Entry Actual State Avg

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	65%
✓	SA Screen Complete	100%	82%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	92%
✓	Valid Axis V GAF Score	99%	92%

Data Submitted to DMHAS by Month



* State Avg based on 6 Active Integrated Primary Care Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▼
Unique Clients	38	50	-24%	▼
Admits	21	34	-38%	▼
Discharges	22	29	-24%	▼
Bed Days	1,726	1,998	-14%	▼

Discharge Outcomes

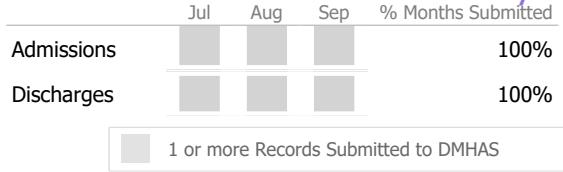
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	77%	85%	83%	-8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		23	102 days	0.6	82%	90%	57%	-8%



Data Submitted to DMHAS by Month

 > 10% Over  < 10% Under Actual |  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	8	-13%	▼
Admits	3	5	-40%	▼
Discharges	4	4	0%	
Service Hours	54	59	-9%	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	N/A	7%

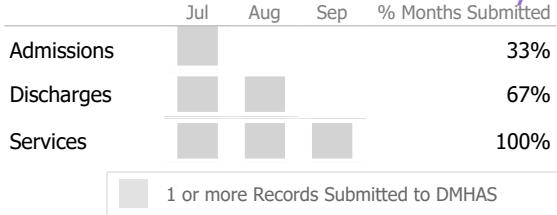
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		4	100%	50%	66%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		7	100%	60%	69%	40% ▲
✓ Employed		3	43%	20%	15%	23% ▲
✓ Stable Living Situation		7	100%	80%	40%	20% ▲
● Self Help		4	57%	60%	47%	-3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	30%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	32	-91%	▼
Admits	-	26	-100%	▼
Discharges	3	17	-82%	▼
Service Hours	6	148	-96%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	7%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		3	100%	50%	66%	50%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		3	100%	60%	69%	40% ▲
✓ Employed		1	33%	20%	15%	13% ▲
● Stable Living Situation		2	67%	80%	40%	-13% ▼
● Self Help		0	0%	60%	47%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		N/A	N/A	90%	30%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	■			33%
Services	■	■		67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	207	251	-18% ▼
Admits	141	221	-36% ▼
Discharges	158	192	-18% ▼
Service Hours	633	686	-8%

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	74%	87%
On-Time Periodic		
6 Month Updates	100%	17%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 97%;">61%</div>	97	61%	50%	46%	11% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested	<div style="width: 91%;">196%</div>	196	91%	75%	68%	16% ▲
✓ Abstinence/Reduced Drug Use	<div style="width: 55%;">119%</div>	119	55%	55%	41%	0%
● Employed	<div style="width: 38%;">82%</div>	82	38%	50%	26%	-12% ▼
● Stable Living Situation	<div style="width: 77%;">166%</div>	166	77%	95%	66%	-18% ▼
● Improved/Maintained Axis V GAF Score	<div style="width: 67%;">107%</div>	107	67%	75%	34%	-8%
● Self Help	<div style="width: 24%;">51%</div>	51	24%	60%	17%	-36% ▼

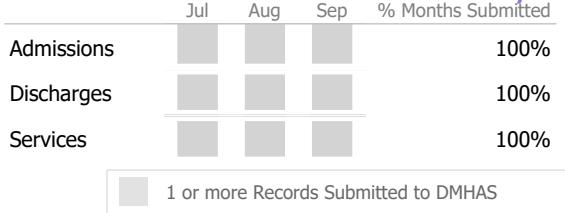
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;">60%</div>	60	98%	90%	45%	8% ▲
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

2 or more Services within 30 days

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 88%;">120%</div>	120	88%	75%	58%	13% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

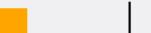
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	14	-50%	▼
Admits	3	8	-63%	▼
Discharges	5	7	-29%	▼
Bed Days	287	677	-58%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	1	20%	70%	62%	-50% ▼
No Re-admit within 30 Days of Discharge	 	5	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge	 	0	0%	90%	64%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 	100% 89%
Valid TEDS Data	 	100% 99%

On-Time Periodic	Actual	State Avg
6 Month Updates	 	0% 14%

Co-occurring	Actual	State Avg
MH Screen Complete	 	100% 93%
SA Screen Complete	 	100% 93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	 	100% 100%
Valid Axis V GAF Score	 	100% 97%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	 	4	57%	70%	53%	-13% ▼
Improved/Maintained Axis V GAF Score	 	4	67%	95%	79%	-28% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	 	8	137 days	1.1	39%	90%	72%	-51% ▼

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	 			67%
Discharges	 			67%

 1 or more Records Submitted to DMHAS
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 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs