

Provider Activity

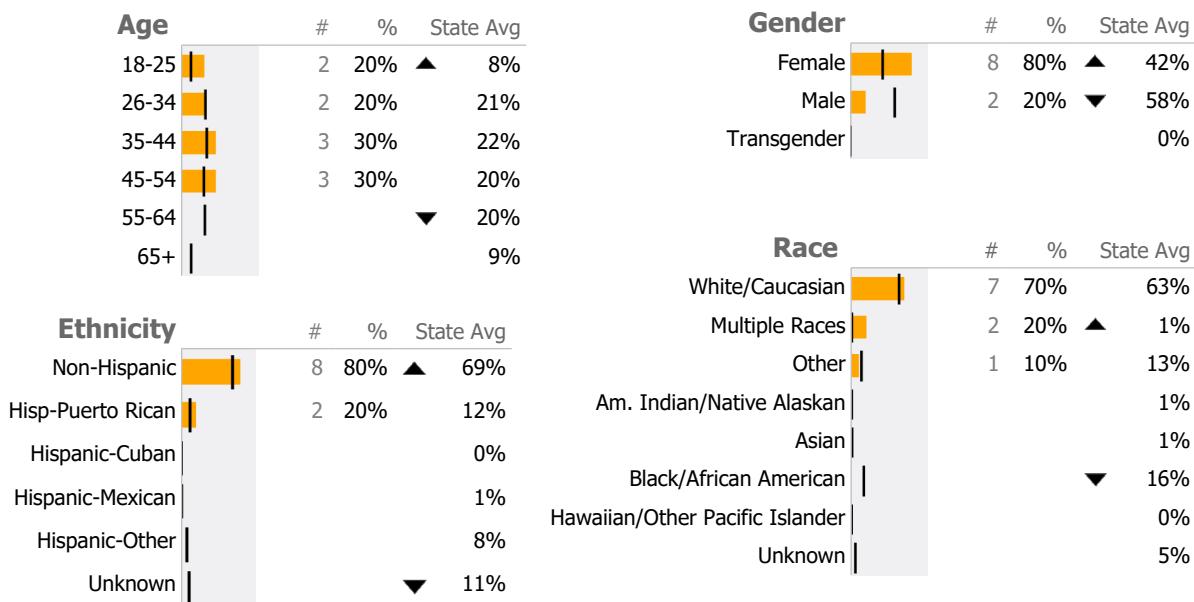
Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	10	9	11%	▲
	Admits	1			
	Discharges	1			
	Service Hours	70	57	24%	▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Case Management	10	100.0%

Client Demographics



■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	10	9	11%	▲
Admits	1	-		
Discharges	1	-		
Service Hours	70	57	24%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	88%	5%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	89%	90%	92%	-1%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	96%
On-Time Periodic			
✓ 6 Month Updates		100%	87%

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.