

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	10	9	11% ▲
	Admits	1	0	0% ▼
	Discharges	1	0	0% ▼
	Service Hours	70	57	24% ▲

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	10	100.0%

Client Demographics

	#	%	State Avg
Age			
18-25	2	20%	▲ 8%
26-34	2	20%	21%
35-44	3	30%	22%
45-54	3	30%	20%
55-64			▼ 20%
65+			9%
Gender			
Female	8	80%	▲ 42%
Male	2	20%	▼ 58%
Transgender			0%
Race			
White/Caucasian	7	70%	63%
Multiple Races	2	20%	▲ 1%
Other	1	10%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 16%
Hawaiian/Other Pacific Islander			0%
Unknown			5%
Ethnicity			
Non-Hispanic	8	80%	▲ 69%
Hisp-Puerto Rican	2	20%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hispanic-Other			8%
Unknown			▼ 11%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Variances in data may be indicative of operational adjustments related to the pandemic.

Next Step Scattered Site Program

Thames River Community Services

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% ▲
Admits	1	-	
Discharges	1	-	
Service Hours	70	57	24% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	88%	5%

Service Utilization

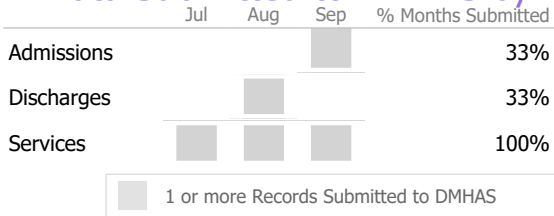
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		8	89%	90%	92%	-1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variations in data may be indicative of operational adjustments related to the pandemic.