

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	50	47	6%
↗	Admits	8	6	33% ▲
↘	Discharges	3	5	-40% ▼
↘	Service Hours	307	369	-17% ▼
↘	Bed Days	2,022	2,221	-9%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	<div style="width: 100%;">Satisfied %</div>	100%	80%	93%
✓ General Satisfaction	<div style="width: 98%;">Satisfied %</div>	98%	80%	92%
✓ Overall	<div style="width: 98%;">Satisfied %</div>	98%	80%	91%
✓ Participation in Treatment	<div style="width: 93%;">Satisfied %</div>	93%	80%	92%
✓ Access	<div style="width: 93%;">Satisfied %</div>	93%	80%	88%
✓ Respect	<div style="width: 93%;">Satisfied %</div>	93%	80%	91%
✓ Outcome	<div style="width: 87%;">Satisfied %</div>	87%	80%	83%
✓ Recovery	<div style="width: 85%;">Satisfied %</div>	85%	80%	79%

█ Satisfied % | █ Goal % | █ 0-80% | █ 80-100% | █ Goal Met | █ Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Residential Services	<div style="width: 100%;">Satisfied %</div>	50	100.0%
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Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		32	64%	58%
18-25			8%				
26-34	9	18%	21%				
35-44	10	20%	22%				
45-54	11	22%	20%				
55-64	18	36% ▲	20%				
65+	2	4%	9%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
	White/Caucasian	Black/African American	Other		Hawaiian/Other Pacific Islander	Am. Indian/Native Alaskan	Asian
Non-Hispanic	44	88% ▲	69%				
Hispanic-Other	4	8%	8%				
Hisp-Puerto Rican	2	4%	12%				
Hispanic-Cuban			0%				
Hispanic-Mexican			1%				
Unknown		▼	11%				

█ Unique Clients | █ State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	24	8%
Admits	4	4	0%
Discharges	2	-	
Service Hours	307	369	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	99%	99%
On-Time Periodic		
● 6 Month Updates	62%	95%
Co-occurring		
✓ MH Screen Complete	100%	90%
SA Screen Complete	67%	85%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	94%
✓ Valid Axis V GAF Score	100%	94%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	75%	0%

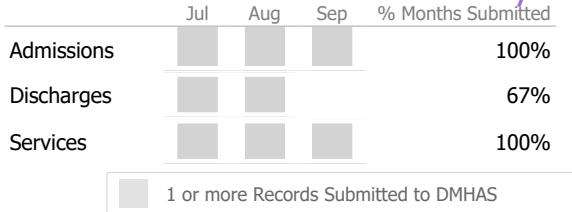
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		21	81%	60%	84%	21% ▲
✓ Stable Living Situation		26	100%	85%	98%	15% ▲
✓ Improved/Maintained Axis V GAF Score		23	100%	95%	55%	5%
● Employed		1	4%	25%	11%	-21% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		24	100%	90%	98%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	13	0%
Admits	3	2	50% ▲
Discharges	1	5	-80% ▼
Bed Days	932	1,117	-17% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	74%
✓ On-Time Periodic 6 Month Updates	100%	87%
✓ Co-occurring MH Screen Complete	100%	82%
✓ SA Screen Complete	33%	67%
✓ Diagnosis Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	84%	-60% ▼
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		11	85%	60%	84%	25% ▲
✓ Stable Living Situation		13	100%	95%	92%	5% ▲
● Employed		1	8%	25%	8%	-17% ▼
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	58%	5% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	 	13	932 days	1.0	78%	90%	101%	-12% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

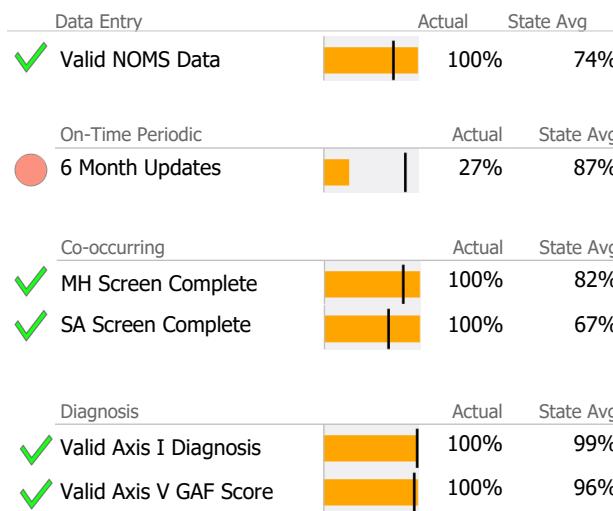
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	1	-	
Discharges	-	-	
Bed Days	1,090	1,104	-1%

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

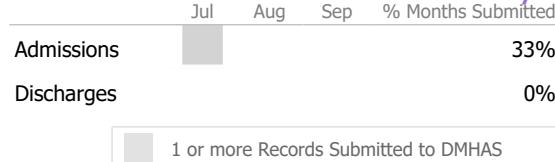
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	95%	92%	5%
● Social Support		7	58%	60%	84%	-2%
● Improved/Maintained Axis V GAF Score		10	91%	95%	58%	-4%
● Employed		0	0%	25%	8%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		12	1,750 days	1.0	99%	90%	101%	9%



Data Submitted to DMHAS by Month



▲ > 10% Over
 ▼ < 10% Under

█ Actual
 █ Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs