

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,198	2,123	4%
	Admits	639	1,200	-47% ▼
	Discharges	678	1,150	-41% ▼
	Service Hours	3,244	11,145	-71% ▼
	Bed Days	23,038	10,931	111% ▲
	S.Rehab/PHP/IOP	2	1,020	-100% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 369 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		87%	80%	88%
● Outcome		79%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Outpatient	1,096	39.3%
	Community Support	386	13.8%
	Employment Services	99	3.5%
	Social Rehabilitation	94	3.4%
	Case Management	66	2.4%
	Crisis Services	55	2.0%
	Residential Services	24	0.9%
	ACT	9	0.3%
Addiction	Residential Services	532	19.1%
	Outpatient	390	14.0%
	Case Management	13	0.5%
Forensic MH	Forensics Community-based	20	0.7%
	Residential Services	7	0.3%

Client Demographics

Age	#	%	State Avg
18-25	160	7%	8%
26-34	427	19%	21%
35-44	470	21%	22%
45-54	458	21%	20%
55-64	508	23%	20%
65+	175	8%	9%

Gender	#	%	State Avg
Male	1,328	60%	58%
Female	869	40%	42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	1,511	69%	63%
Other	306	14%	13%
Black/African American	249	11%	16%
Unknown	101	5%	5%
Asian	16	1%	1%
Am. Indian/Native Alaskan	7	0%	1%
Multiple Races	6	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	45	-7%
Admits	-	1	-100% ▼
Discharges	2	1	100% ▲
Service Hours	-	46	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	87%
Valid TEDS Data	100%	87%
On-Time Periodic		
6 Month Updates	0%	17%
Co-occurring		
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	50%	46%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		24	57%	55%	41%	2%
● Not Arrested		28	67%	75%	68%	-8%
● Improved/Maintained Axis V GAF Score		20	48%	75%	34%	-27% ▼
● Stable Living Situation		27	64%	95%	66%	-31% ▼
● Self Help		11	26%	60%	17%	-34% ▼
● Employed		3	7%	50%	26%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	45%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	58%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	840	744	13% ▲
Admits	68	117	-42% ▼
Discharges	91	100	-9%
Service Hours	942	3,950	-76% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	17%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	5%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	75%
SA Screen Complete	0%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	73%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	7%	50%	33%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		465	55%	60%	59%	-5%
Employed		108	13%	30%	20%	-17% ▼
Stable Living Situation		448	53%	95%	73%	-42% ▼
Improved/Maintained Axis V GAF Score		177	25%	75%	40%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		253	33%	90%	75%	-57% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		33	49%	75%	76%	-26% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	170	-11% ▼
Admits	1	21	-95% ▼
Discharges	9	23	-61% ▼
Service Hours	232	441	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	62%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	4%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	75%
SA Screen Complete	0%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	91%	97%
Valid Axis V GAF Score	85%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		5	56%	50%	33%	6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		90	60%	60%	59%	0%
● Employed		19	13%	30%	20%	-17% ▼
● Stable Living Situation		88	58%	95%	73%	-37% ▼
● Improved/Maintained Axis V GAF Score		50	34%	75%	40%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		140	99%	90%	75%	9%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	76%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	4	75% ▲
Admits	2	1	100% ▲
Discharges	1	1	0%
Bed Days	390	246	59% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	64%	64%
On-Time Periodic		
6 Month Updates	75%	75%
Co-occurring		
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	57%	57%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	0%	-75% ▼
No Re-admit within 30 Days of Discharge		1	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	202 days	0.9	71%	90%	71%	-19% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	99	125	-21% ▼
Admits	4	39	-90% ▼
Discharges	14	63	-78% ▼
Service Hours	15	200	-93% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		35	35%	35%	44%	0%

Service Utilization

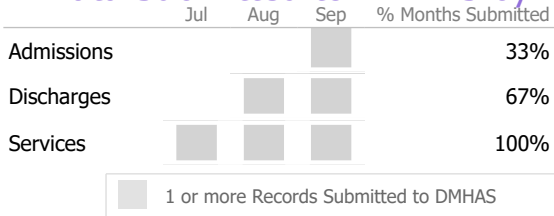
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		15	17%	90%	87%	-73% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		49% vs 87%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		71% vs 91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	41	-51% ▼
Admits	2	19	-89% ▼
Discharges	7	23	-70% ▼
Service Hours	8	25	-69% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	92%	90%	37%	2%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		2	100%	0%	66%	100% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	23	31	-26% ▼
Admits	21	30	-30% ▼
Discharges	20	31	-35% ▼
Bed Days	337	577	-42% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ No Re-admit within 30 Days of Discharge		18	90%	85%	90%	5%
● Follow-up within 30 Days of Discharge		8	53%	90%	71%	-37% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	22 days	0.4	37%	90%	108%	-53% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Data Submitted to DMHAS by Month

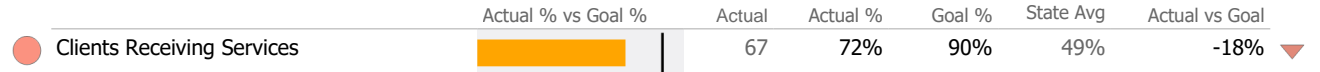
	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

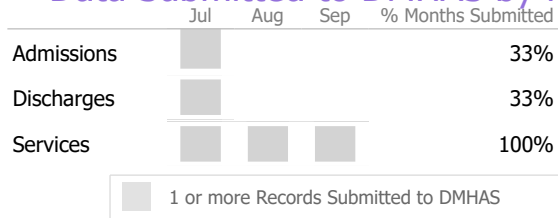
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	94	114	-18% ▼
Admits	1	21	-95% ▼
Discharges	1	15	-93% ▼
Service Hours	215	131	64% ▲
Social Rehab/PHP/IOP Days	2	1,020	-100% ▼

Service Utilization



Data Submitted to DMHAS by Month

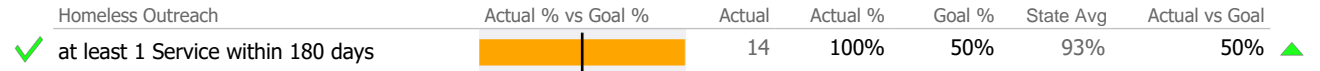


* State Avg based on 33 Active Social Rehabilitation Programs

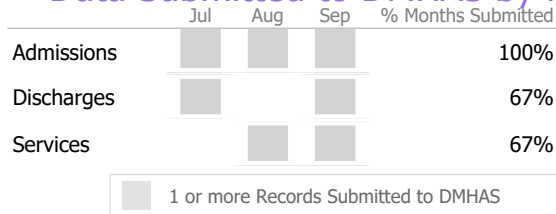
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	3	467% ▲
Admits	14	-	
Discharges	8	3	167% ▲
Service Hours	46	-	

Service Engagement



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	178	5%
Admits	9	28	-68% ▼
Discharges	14	17	-18% ▼
Service Hours	247	866	-71% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	61%	86%
On-Time Periodic	Actual	State Avg
6 Month Updates	34%	54%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	75%
SA Screen Complete	0%	76%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	89%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	33%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		121	64%	60%	59%	4%
Employed		11	6%	30%	20%	-24% ▼
Improved/Maintained Axis V GAF Score		70	39%	75%	40%	-36% ▼
Stable Living Situation		78	41%	95%	73%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		72	41%	90%	75%	-49% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		6	75%	75%	76%	0%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	-	-	
Discharges	2	-	
Bed Days	1,712	1,840	-7%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	57%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	65%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	79%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	60%	84%	-10%
Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	42%	60%	84%	-18%
Employed		1	5%	25%	8%	-20%
Improved/Maintained Axis V GAF Score		7	37%	95%	58%	-58%
Stable Living Situation		3	16%	95%	92%	-79%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	1,638 days	1.1	89%	90%	101%	-1%

■ < 90%
 ■ 90-110%
 ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	72	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 87%
Valid TEDS Data		N/A 87%
On-Time Periodic		
6 Month Updates		0% 17%
Co-occurring		
MH Screen Complete		N/A 91%
SA Screen Complete		N/A 96%
Diagnosis		
Valid Axis I Diagnosis		100% 99%
Valid Axis V GAF Score		100% 96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		4	80%	75%	68%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	41%	5%
● Stable Living Situation		4	80%	95%	66%	-15% ▼
● Improved/Maintained Axis V GAF Score		3	60%	75%	34%	-15% ▼
● Self Help		2	40%	60%	17%	-20% ▼
● Employed		0	0%	50%	26%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	45%	N/A ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	58%	-75% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	40	-18% ▼
Admits	38	43	-12% ▼
Discharges	36	43	-16% ▼
Service Hours	7	1	

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		28	93%	75%	79%	18% ▲
● Community Location Evaluation		19	63%	80%	71%	-17% ▼
✓ Follow-up Service within 48 hours		3	100%	90%	68%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	239	166	44% ▲
Admits	10	71	-86% ▼
Discharges	3	52	-94% ▼
Service Hours	236	565	-58% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	3%	87%
Valid TEDS Data	8%	87%
On-Time Periodic		
6 Month Updates	0%	17%
Co-occurring		
MH Screen Complete	0%	91%
SA Screen Complete	0%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	52%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	46%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		49	21%	50%	26%	-29% ▼
Abstinence/Reduced Drug Use		50	21%	55%	41%	-34% ▼
Not Arrested		86	36%	75%	68%	-39% ▼
Self Help		41	17%	60%	17%	-43% ▼
Stable Living Situation		66	28%	95%	66%	-67% ▼
Improved/Maintained Axis V GAF Score		6	4%	75%	34%	-71% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	21%	90%	45%	-69% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	50%	75%	58%	-25% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	460	532	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	60%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	80%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		3	60%	75%	52%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		5	1,496 days	1.0	100%	90%	97%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

▲ > 10% Over
 ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	21	-19% ▼
Admits	-	-	
Discharges	-	2	-100% ▼
Service Hours	14	64	-78% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		11	65%	85%	88%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	59%	90%	92%	-31% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	218	217	0%
Admits	143	190	-25% ▼
Discharges	144	189	-24% ▼
Bed Days	6,999	3,333	110% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	49%	86%
Valid TEDS Data	99%	97%
On-Time Periodic	Actual	State Avg
6 Month Updates	13%	13%
Co-occurring	Actual	State Avg
MH Screen Complete	19%	92%
SA Screen Complete	19%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	77%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		81	56%	80%	65%	-24% ▼
No Re-admit within 30 Days of Discharge		134	93%	85%	90%	8%
Follow-up within 30 Days of Discharge		39	48%	90%	62%	-42% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		57	26%	60%	35%	-34% ▼
Improved/Maintained Axis V GAF Score		82	52%	75%	79%	-23% ▼
Abstinence/Reduced Drug Use		51	23%	70%	30%	-47% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		34	67 days	0.2	224%	90%	129%	134% ▲

Legend: ■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	354	359	-1%
Admits	285	366	-22% ▼
Discharges	277	364	-24% ▼
Bed Days	9,218	1,493	517% ▲

Data Submission Quality

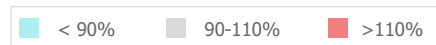
Data Entry	Actual	State Avg
Valid NOMS Data	42%	78%
Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	4%	8%
Co-occurring	Actual	State Avg
MH Screen Complete	11%	95%
SA Screen Complete	10%	94%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	87%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		149	54%	80%	62%	-26% ▼
✓ No Re-admit within 30 Days of Discharge		235	85%	85%	81%	0%
● Follow-up within 30 Days of Discharge		59	40%	90%	50%	-50% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		19	68 days	0.1	527%	90%	150%	437%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS



* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	386	404	-4%
Admits	16	61	-74% ▼
Discharges	25	49	-49% ▼
Service Hours	1,089	3,866	-72% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	56%	80%
On-Time Periodic	Actual	State Avg
6 Month Updates	39%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	78%
SA Screen Complete	0%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	99%	98%
Valid Axis V GAF Score	91%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	28%	65%	61%	-37% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		281	73%	60%	81%	13% ▲
Employed		34	9%	20%	13%	-11% ▼
Improved/Maintained Axis V GAF Score		138	39%	65%	56%	-26% ▼
Stable Living Situation		160	41%	80%	89%	-39% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		276	76%	90%	94%	-14% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 36 Active CSP Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	31	6%
Admits	2	2	0%
Discharges	1	1	0%
Service Hours	50	108	-54% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		9	27%	85%	88%	-58% ▼

Service Utilization

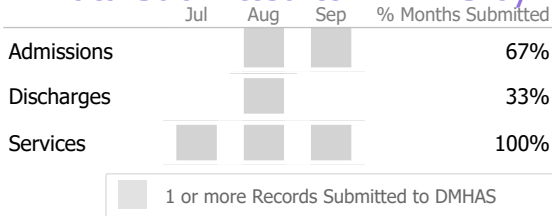
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		27	84%	90%	92%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		44% vs 96%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		62% vs 87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	45	-2%
Admits	14	24	-42% ▼
Discharges	15	27	-44% ▼
Bed Days	3,342	2,064	62% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	31%	89%
Valid TEDS Data	90%	99%
On-Time Periodic		
6 Month Updates	0%	14%
Co-occurring		
MH Screen Complete	29%	93%
SA Screen Complete	29%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	64%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	20%	70%	62%	-50% ▼
No Re-admit within 30 Days of Discharge		15	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		1	33%	90%	64%	-57% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		16	36%	70%	53%	-34% ▼
Improved/Maintained Axis V GAF Score		3	12%	95%	79%	-83% ▼

Bed Utilization

	12 Months Trend			Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate				26	140 days	0.6	140%	90%	72%	50% ▲

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal



* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.


Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	124	-90% ▼
Admits	-	113	-100% ▼
Discharges	-	94	-100% ▼
Service Hours	-	120	-100% ▼

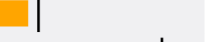
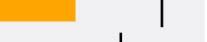

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 94%
On-Time Periodic	Actual	State Avg
6 Month Updates		0% 63%

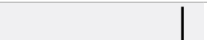
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	38%	N/A

Recovery


National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	15%	20%	27%	-5%
Stable Living Situation		5	38%	80%	82%	-42% ▼
Self Help		0	0%	60%	60%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	80%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	138	-22% ▼
Admits	7	52	-87% ▼
Discharges	6	50	-88% ▼
Service Hours	144	690	-79% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	12%	87%
Valid TEDS Data	15%	87%
On-Time Periodic		
6 Month Updates	0%	17%
Co-occurring		
MH Screen Complete	29%	91%
SA Screen Complete	29%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	62%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	46%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		42	39%	55%	41%	-16% ▼
Not Arrested		56	52%	75%	68%	-23% ▼
Employed		25	23%	50%	26%	-27% ▼
Self Help		31	29%	60%	17%	-31% ▼
Stable Living Situation		56	52%	95%	66%	-43% ▼
Improved/Maintained Axis V GAF Score		19	23%	75%	34%	-52% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	31%	90%	45%	-59% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	71%	75%	58%	-4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	2	1	100% ▲
Discharges	2	1	100% ▲
Bed Days	580	846	-31% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	25%	84%
On-Time Periodic		
6 Month Updates	33%	92%
Co-occurring		
MH Screen Complete	0%	90%
SA Screen Complete	0%	90%
Diagnosis		
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	44%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	36%	-65% ▼
No Re-admit within 30 Days of Discharge		2	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge		N/A	N/A	90%	53%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	15%	12%	-15% ▼
Social Support		4	44%	60%	80%	-16% ▼
Stable Living Situation		3	33%	60%	92%	-27% ▼
Improved/Maintained Axis V GAF Score		3	60%	85%	49%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		10	835 days	1.1	63%	90%	63%	-27% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

▲ > 10% Over ▼ < 10% Under

* State Avg based on 23 Active Assertive Community Treatment Programs

Variations in data may be indicative of operational adjustments related to the pandemic.