

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	2,198	2,123	4%
	Admits	639	1,200	-47% ▼
	Discharges	678	1,150	-41% ▼
	Service Hours	3,244	11,145	-71% ▼
	Bed Days	23,038	10,931	111% ▲
	S.Rehab/PHP/IOP	2	1,020	-100% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Participation in Treatment		90%	80%	92%
✓ Respect		90%	80%	91%
✓ General Satisfaction		90%	80%	92%
✓ Access		87%	80%	88%
● Outcome		79%	80%	83%
● Recovery		71%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient		1,096	39.3%
Community Support		386	13.8%
Employment Services		99	3.5%
Social Rehabilitation		94	3.4%
Case Management		66	2.4%
Crisis Services		55	2.0%
Residential Services		24	0.9%
ACT		9	0.3%

Addiction

Residential Services		532	19.1%
Outpatient		390	14.0%
Case Management		13	0.5%

Forensic MH

Forensics Community-based		20	0.7%
Residential Services		7	0.3%

Client Demographics

Age

	#	%	State Avg
18-25	160	7%	8%
26-34	427	19%	21%
35-44	470	21%	22%
45-54	458	21%	20%
55-64	508	23%	20%
65+	175	8%	9%

Gender

	#	%	State Avg
Male	1,328	60%	58%
Female	869	40%	42%

Transgender

Race

	#	%	State Avg
White/Caucasian	1,511	69%	63%
Other	306	14%	13%
Black/African American	249	11%	16%
Unknown	101	5%	5%
Asian	16	1%	1%
Am. Indian/Native Alaskan	7	0%	1%
Multiple Races	6	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Ethnicity

	#	%	State Avg
Non-Hispanic	1,557	71%	69%
Hispanic-Other	389	18%	8%
Unknown	127	6%	11%
Hisp-Puerto Rican	122	6%	12%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban		0%	

Variances in data may be indicative of operational adjustments related to the pandemic.

Unique Clients | State Avg | > 10% Over State Avg | > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	45	-7%
Admits	-	1	-100% 
Discharges	2	1	100% 
Service Hours	-	46	-100% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	87%
✓ Valid TEDS Data	100%	87%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	0%	17%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	96%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

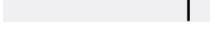
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	2	100%	50%	46%	50%

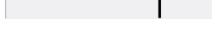
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		24	57%	55%	41%	2%
● Not Arrested		28	67%	75%	68%	-8%
● Improved/Maintained Axis V GAF Score		20	48%	75%	34%	-27% 
● Stable Living Situation		27	64%	95%	66%	-31% 
● Self Help		11	26%	60%	17%	-34% 
● Employed		3	7%	50%	26%	-43% 

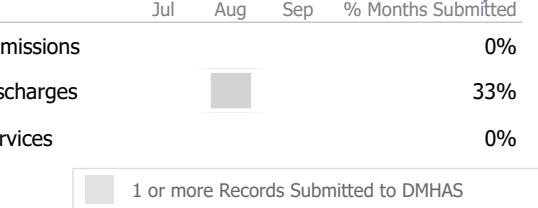
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	45%	N/A 

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	58%	-75% 

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	840	744	13%	▲
Admits	68	117	-42%	▼
Discharges	91	100	-9%	
Service Hours	942	3,950	-76%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	17%	86%
On-Time Periodic		
6 Month Updates	5%	54%
Co-occurring		
MH Screen Complete	0%	75%
SA Screen Complete	0%	76%
Diagnosis		
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	73%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	7%	50%	33%	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		465	55%	60%	59%	-5%
Employed		108	13%	30%	20%	-17% ▼
Stable Living Situation		448	53%	95%	73%	-42% ▼
Improved/Maintained Axis V GAF Score		177	25%	75%	40%	-50% ▼

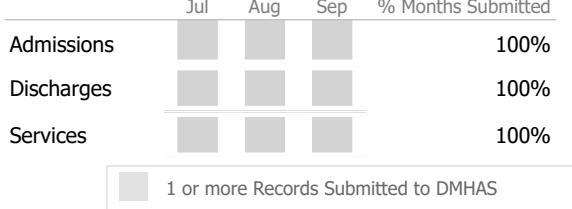
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		253	33%	90%	75%	-57% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		33	49%	75%	76%	-26% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	151	170	-11% ▼
Admits	1	21	-95% ▼
Discharges	9	23	-61% ▼
Service Hours	232	441	-47% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	62%	86%
On-Time Periodic		
6 Month Updates	4%	54%
Co-occurring		
MH Screen Complete	0%	75%
SA Screen Complete	0%	76%
Diagnosis		
Valid Axis I Diagnosis	91%	97%
Valid Axis V GAF Score	85%	90%

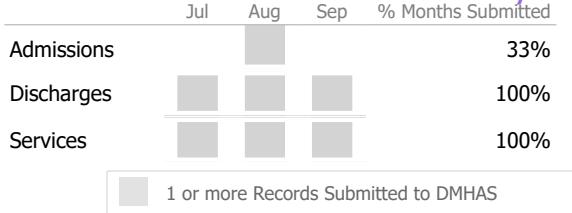
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 5%; background-color: orange;"></div>	5	56%	50%	33%	6%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 90%; background-color: orange;"></div>	90	60%	60%	59%	0%
● Employed	<div style="width: 10%; background-color: orange;"></div>	19	13%	30%	20%	-17% ▼
● Stable Living Situation	<div style="width: 88%; background-color: orange;"></div>	88	58%	95%	73%	-37% ▼
● Improved/Maintained Axis V GAF Score	<div style="width: 34%; background-color: orange;"></div>	50	34%	75%	40%	-41% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 99%; background-color: orange;"></div>	140	99%	90%	75%	9%
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days	<div style="width: 0%; background-color: lightgray;"></div>	0	0%	75%	76%	-75% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

 > 10% Over  < 10% Under

Discharges 0%

 Actual |  Goal  Goal Met  Below Goal 1 or more Records Submitted to DMHAS

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	7	4	75%	▲
Admits	2	1	100%	▲
Discharges	1	1	0%	
Bed Days	390	246	59%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	75%	0%	-75% ▼
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		1	100%	85%	100%	15% ▲
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	NaN	N/A

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	64%	64%
On-Time Periodic		
6 Month Updates	75%	75%
Co-occurring		
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	57%	57%

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		6	202 days	0.9	71%	90%	71%	-19% ▼



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 1 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	99	125	-21%	▼
Admits	4	39	-90%	▼
Discharges	14	63	-78%	▼
Service Hours	15	200	-93%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	35	35%	35%	44%	0%	

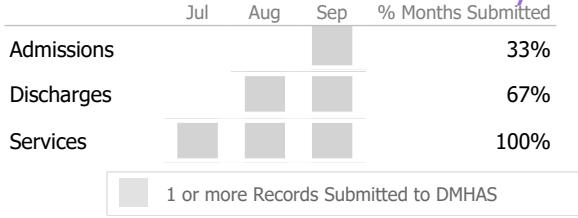
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	15	17%	90%	87%	-73%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	49%	87%
On-Time Periodic		
6 Month Updates	71%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	20	41	-51%	▼
Admits	2	19	-89%	▼
Discharges	7	23	-70%	▼
Service Hours	8	25	-69%	▼

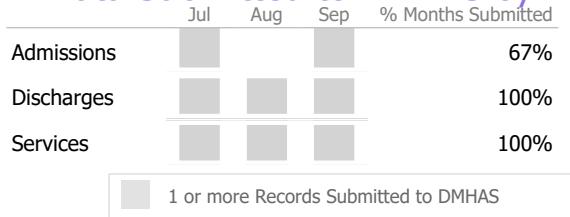
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 92%; background-color: #FF9900; height: 10px; display: inline-block;"></div>	12	92%	90%	37%	2%

Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours	<div style="width: 100%; background-color: orange;"></div>	2	100%	0%	66%	100%

Data Submitted to DMHAS by Month



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	31	-26%	▼
Admits	21	30	-30%	▼
Discharges	20	31	-35%	▼
Bed Days	337	577	-42%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
						Actual % vs Goal %	Actual
✓ No Re-admit within 30 Days of Discharge	85%	18	90%	85%	90%	5%	
● Follow-up within 30 Days of Discharge	90%	8	53%	90%	71%	-37%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
								Actual % vs Goal %	Actual
● Avg Utilization Rate	10	22 days	0.4	37%	90%	108%	-53%	▼	

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

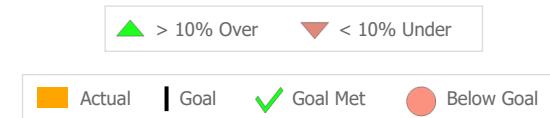
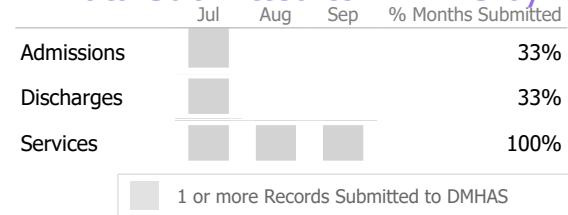
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	94	114	-18%	▼
Admits	1	21	-95%	▼
Discharges	1	15	-93%	▼
Service Hours	215	131	64%	▲
Social Rehab/PHP/IOP Days	2	1,020	-100%	▼

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
67	72%	90%	49%	-18%	▼

Data Submitted to DMHAS by Month



* State Avg based on 33 Active Social Rehabilitation Programs

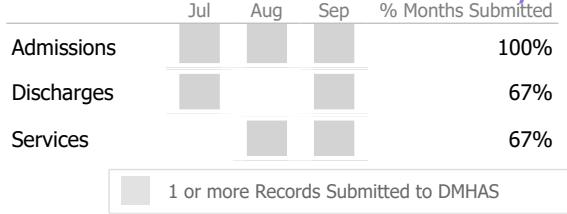
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	3	467%	▲
Admits	14	-		
Discharges	8	3	167%	▲
Service Hours	46	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		14	100%	50%	93%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	187	178	5%
Admits	9	28	-68% ▼
Discharges	14	17	-18% ▼
Service Hours	247	866	-71% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<div style="width: 61%;"><div style="width: 100%;"></div></div>	61%	86%
On-Time Periodic		Actual	State Avg
6 Month Updates	<div style="width: 34%;"><div style="width: 100%;"></div></div>	34%	54%
Co-occurring		Actual	State Avg
MH Screen Complete	<div style="width: 0%;"><div style="width: 100%;"></div></div>	0%	75%
SA Screen Complete	<div style="width: 0%;"><div style="width: 100%;"></div></div>	0%	76%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	97%
Valid Axis V GAF Score	<div style="width: 89%;"><div style="width: 100%;"></div></div>	89%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 0%;"><div style="width: 100%;"></div></div>	0	0%	50%	33%	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	<div style="width: 64%;"><div style="width: 100%;"></div></div>	121	64%	60%	59%	4%
Employed	<div style="width: 6%;"><div style="width: 100%;"></div></div>	11	6%	30%	20%	-24% ▼
Improved/Maintained Axis V GAF Score	<div style="width: 39%;"><div style="width: 100%;"></div></div>	70	39%	75%	40%	-36% ▼
Stable Living Situation	<div style="width: 41%;"><div style="width: 100%;"></div></div>	78	41%	95%	73%	-54% ▼

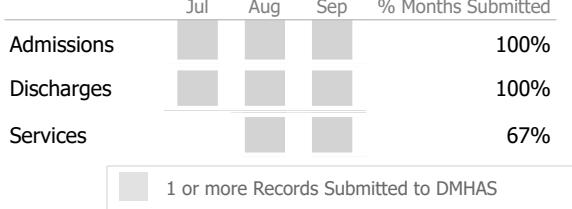
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 41%;"><div style="width: 100%;"></div></div>	72	41%	90%	75%	-49% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days	<div style="width: 75%;"><div style="width: 100%;"></div></div>	6	75%	75%	76%	0% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	20	-5%
Admits	-	-	
Discharges	2	-	
Bed Days	1,712	1,840	-7%

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	57%	74%
On-Time Periodic		
6 Month Updates	65%	87%
Co-occurring		
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%
Diagnosis		
Valid Axis I Diagnosis	95%	99%
Valid Axis V GAF Score	79%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		1	50%	60%	84%	-10%
Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		8	42%	60%	84%	-18%
Employed		1	5%	25%	8%	-20%
Improved/Maintained Axis V GAF Score		7	37%	95%	58%	-58%
Stable Living Situation		3	16%	95%	92%	-79%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		21	1,638 days	1.1	89%	90%	101%	-1%

 < 90% 90-110% >110%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

	0%
Discharges	

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual Goal ✓ Goal Met Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	-	72	-100% ▼

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	87%
Valid TEDS Data	N/A	87%
On-Time Periodic		
6 Month Updates	0%	17%
Co-occurring		
MH Screen Complete	N/A	91%
SA Screen Complete	N/A	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	46%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		4	80%	75%	68%	5%
✓ Abstinence/Reduced Drug Use		3	60%	55%	41%	5%
● Stable Living Situation		4	80%	95%	66%	-15% ▼
● Improved/Maintained Axis V GAF Score		3	60%	75%	34%	-15% ▼
● Self Help		2	40%	60%	17%	-20% ▼
● Employed		0	0%	50%	26%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		0	0%	90%	45%	N/A ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	58%	-75% ▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

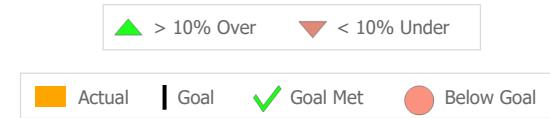
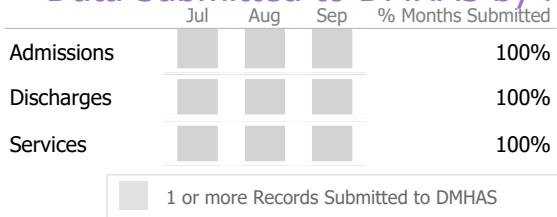
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	40	-18%	▼
Admits	38	43	-12%	▼
Discharges	36	43	-16%	▼
Service Hours	7	1		

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request	28	93%	75%	79%	18%	▲
● Community Location Evaluation	19	63%	80%	71%	-17%	▼
✓ Follow-up Service within 48 hours	3	100%	90%	68%	10%	

Data Submitted to DMHAS by Month



* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	239	166	44%	▲
Admits	10	71	-86%	▼
Discharges	3	52	-94%	▼
Service Hours	236	565	-58%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	3%	87%
Valid TEDS Data	8%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Co-occurring	Actual	State Avg
MH Screen Complete	0%	91%
SA Screen Complete	0%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	52%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	46%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		49	21%	50%	26%	-29% ▼
Abstinence/Reduced Drug Use		50	21%	55%	41%	-34% ▼
Not Arrested		86	36%	75%	68%	-39% ▼
Self Help		41	17%	60%	17%	-43% ▼
Stable Living Situation		66	28%	95%	66%	-67% ▼
Improved/Maintained Axis V GAF Score		6	4%	75%	34%	-71% ▼

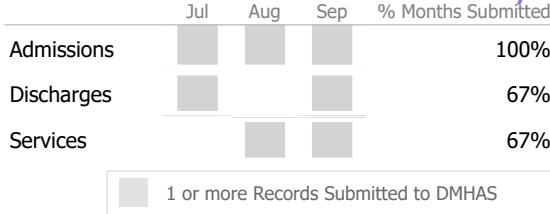
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		50	21%	90%	45%	-69% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		5	50%	75%	58%	-25% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	6	-17% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	460	532	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic 6 Month Updates	60%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	80%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		3	60%	75%	52%	-15% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	5	1,496 days	1.0	100%	90%	97%	100%	



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	21	-19% 
Admits	-	-	
Discharges	-	2	-100% 
Service Hours	14	64	-78% 

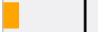
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		11	65%	85%	88%	-20% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		10	59%	90%	92%	-31% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		80% 96%
On-Time Periodic 6 Month Updates		18% 87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	218	217	0%
Admits	143	190	-25% ▼
Discharges	144	189	-24% ▼
Bed Days	6,999	3,333	110% ▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	✓	49%	86%
Valid TEDS Data	✓	99%	97%
On-Time Periodic		Actual	State Avg
6 Month Updates	✓	13%	13%
Co-occurring		Actual	State Avg
MH Screen Complete	●	19%	92%
SA Screen Complete	●	19%	93%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	✓	100%	100%
Valid Axis V GAF Score	●	77%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	●	81	56%	80%	65%	-24% ▼
✓ No Re-admit within 30 Days of Discharge	●	134	93%	85%	90%	8%
● Follow-up within 30 Days of Discharge	●	39	48%	90%	62%	-42% ▼

Recovery

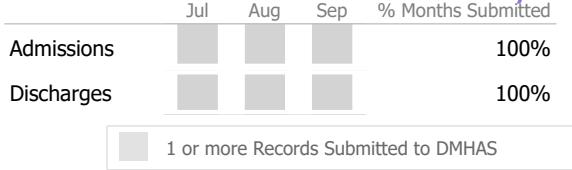
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Self Help	●	57	26%	60%	35%	-34% ▼
● Improved/Maintained Axis V GAF Score	●	82	52%	75%	79%	-23% ▼
● Abstinence/Reduced Drug Use	●	51	23%	70%	30%	-47% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	● ● ●	34	67 days	0.2	224%	90%	129%	134% ▲

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

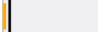
Measure	Actual	1 Yr Ago	Variance %
Unique Clients	354	359	-1%
Admits	285	366	-22% ▼
Discharges	277	364	-24% ▼
Bed Days	9,218	1,493	517% ▲

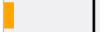
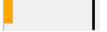
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		149	54%	80%	62%	-26% ▼
No Re-admit within 30 Days of Discharge		235	85%	85%	81%	0%
Follow-up within 30 Days of Discharge		59	40%	90%	50%	-50% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		42%
Valid TEDS Data		100%

On-Time Periodic	Actual	State Avg
6 Month Updates		4%

Co-occurring	Actual	State Avg
MH Screen Complete		11%
SA Screen Complete		10%

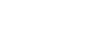
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis		100%
Valid Axis V GAF Score		87%

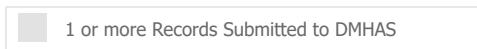
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	  	19	68 days	0.1	527%	90%	150%	437%

  < 90%  90-110%  >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	386	404	-4% ▼
Admits	16	61	-74% ▼
Discharges	25	49	-49% ▼
Service Hours	1,089	3,866	-72% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<div style="width: 56%;">█</div>	56%	80%
On-Time Periodic		Actual	State Avg
6 Month Updates	<div style="width: 39%;">█</div>	39%	85%
Co-occurring		Actual	State Avg
MH Screen Complete	<div style="width: 0%;">█</div>	0%	78%
SA Screen Complete	<div style="width: 0%;">█</div>	0%	61%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 99%;">█</div>	99%	98%
Valid Axis V GAF Score	<div style="width: 91%;">█</div>	91%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 28%;">█</div>	7	28%	65%	61%	-37% ▼

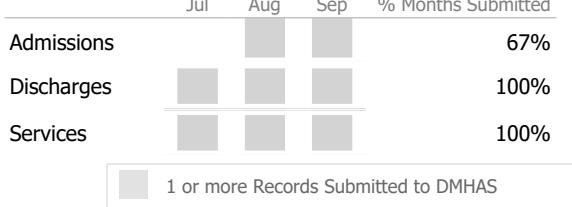
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support	<div style="width: 73%;">█</div>	281	73%	60%	81%	13% ▲
Employed	<div style="width: 9%;">█</div>	34	9%	20%	13%	-11% ▼
Improved/Maintained Axis V GAF Score	<div style="width: 39%;">█</div>	138	39%	65%	56%	-26% ▼
Stable Living Situation	<div style="width: 41%;">█</div>	160	41%	80%	89%	-39% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 76%;">█</div>	276	76%	90%	94%	-14% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	33	31	6%
Admits	2	2	0%
Discharges	1	1	0%
Service Hours	50	108	-54% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	Yellow	9	27%	85%	88%	-58% ▼

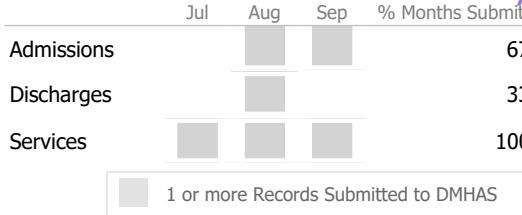
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	Yellow	27	84%	90%	92%	-6%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	Yellow	44%
On-Time Periodic	Actual	State Avg
6 Month Updates	Yellow	62% 87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	44	45	-2% ▼
Admits	14	24	-42% ▼
Discharges	15	27	-44% ▼
Bed Days	3,342	2,064	62% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	31%	89%
Valid TEDS Data	90%	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	14%
Co-occurring	Actual	State Avg
MH Screen Complete	29%	93%
SA Screen Complete	29%	93%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	64%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		3	20%	70%	62%	-50% ▼
No Re-admit within 30 Days of Discharge		15	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		1	33%	90%	64%	-57% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		16	36%	70%	53%	-34% ▼
Improved/Maintained Axis V GAF Score		3	12%	95%	79%	-83% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	  	26	140 days	0.6	140%	90%	72%	50% ▲

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	124	-90%	▼
Admits	-	113	-100%	▼
Discharges	-	94	-100%	▼
Service Hours	-	120	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	N/A	94%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	0%	63%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	38%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		2	15%	20%	27%	-5%
Stable Living Situation		5	38%	80%	82%	-42% ▼
Self Help		0	0%	60%	60%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	80%	N/A ▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met █ Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	107	138	-22% ▼
Admits	7	52	-87% ▼
Discharges	6	50	-88% ▼
Service Hours	144	690	-79% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	12%	87%
Valid TEDS Data	15%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	17%
Co-occurring	Actual	State Avg
MH Screen Complete	29%	91%
SA Screen Complete	29%	96%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	62%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	46%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		42	39%	55%	41%	-16% ▼
Not Arrested		56	52%	75%	68%	-23% ▼
Employed		25	23%	50%	26%	-27% ▼
Self Help		31	29%	60%	17%	-31% ▼
Stable Living Situation		56	52%	95%	66%	-43% ▼
Improved/Maintained Axis V GAF Score		19	23%	75%	34%	-52% ▼

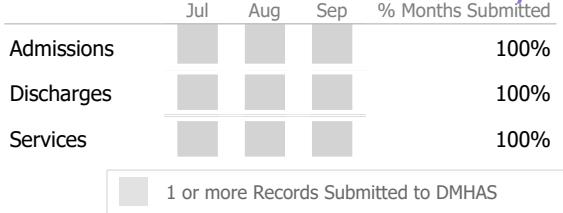
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	31%	90%	45%	-59% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient		5	71%	75%	58%	-4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	2	1	100% ▲
Discharges	2	1	100% ▲
Bed Days	580	846	-31% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 10%;"></div>	0	0%	65%	36%	-65% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%; background-color: orange;"></div>	2	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge	<div style="width: 10%;"></div>	N/A	N/A	90%	53%	N/A

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	<div style="width: 25%; background-color: orange;"></div>	25% 84%
On-Time Periodic		
6 Month Updates	<div style="width: 33%; background-color: orange;"></div>	33% 92%
Co-occurring		
MH Screen Complete	<div style="width: 0%;"></div>	0% 90%
SA Screen Complete	<div style="width: 0%;"></div>	0% 90%
Diagnosis		
Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100% 98%
Valid Axis V GAF Score	<div style="width: 44%; background-color: orange;"></div>	44% 87%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed	<div style="width: 0%;"></div>	0	0%	15%	12%	-15% ▼
● Social Support	<div style="width: 44%; background-color: orange;"></div>	4	44%	60%	80%	-16% ▼
● Stable Living Situation	<div style="width: 33%; background-color: orange;"></div>	3	33%	60%	92%	-27% ▼
● Improved/Maintained Axis V GAF Score	<div style="width: 60%; background-color: orange;"></div>	3	60%	85%	49%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 10%; background-color: cyan;"></div> <div style="width: 10%; background-color: cyan;"></div> <div style="width: 10%; background-color: cyan;"></div>	10	835 days	1.1	63%	90%	63%	-27% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	<div style="width: 33%; background-color: grey;"></div>	33%
Discharges	<div style="width: 33%; background-color: grey;"></div>	33%

█ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs