

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↑	Unique Clients	646	701	-8%
↓	Admits	102	175	-42% ▼
↓	Discharges	97	178	-46% ▼
↓	Service Hours	2,963	5,093	-42% ▼
↓	Bed Days	6,480	6,903	-6%
↓	S.Rehab/PHP/IOP	694	2,776	-75% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	96% 80%	96%	80%	92%
✓ Quality and Appropriateness	96% 80%	96%	80%	93%
✓ Respect	95% 80%	95%	80%	91%
✓ Participation in Treatment	94% 80%	94%	80%	92%
✓ Overall	88% 80%	88%	80%	91%
✓ Access	83% 80%	83%	80%	88%
● Outcome	75% 80%	75%	80%	83%
● Recovery	69% 80%	69%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
--------------	--------------------	---	---

Mental Health

Community Support	247	26.5%
Social Rehabilitation	212	22.7%
Case Management	142	15.2%
Employment Services	111	11.9%
Residential Services	82	8.8%
Housing Services	69	7.4%
Education Support	33	3.5%
Recovery Support	33	3.5%

Forensic MH

Case Management	3	0.3%
-----------------	---	------

Client Demographics

Age

	#	%	State Avg
18-25	44	7%	8%
26-34	84	13%	21%
35-44	114	18%	22%
45-54	156	24%	20%
55-64	198	31% ▲	20%
65+	50	8%	9%

Gender

	#	%	State Avg
Male	344	53%	58%
Female	301	47%	42%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	483	75% ▲	63%
Black/African American	83	13%	16%
Other	30	5%	13%
Multiple Races	22	3%	1%
Unknown	13	2%	5%
Am. Indian/Native Alaskan	11	2%	1%
Asian	3	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%

Ethnicity

	#	%	State Avg
Non-Hispanic	520	80% ▲	69%
Unknown	72	11%	11%
Hisp-Puerto Rican	37	6%	12%
Hispanic-Other	15	2%	8%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	88%	-85% ▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	92%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic		
6 Month Updates	N/A	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	8	-13% ▼
Admits	-	1	-100% ▼
Discharges	-	2	-100% ▼
Bed Days	644	615	5%

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	74%
On-Time Periodic		
6 Month Updates	100%	87%
Co-occurring		
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	86%	60%	84%	26% ▲
✓ Stable Living Situation		7	100%	95%	92%	5%
● Employed		0	0%	25%	8%	-25% ▼
● Improved/Maintained Axis V GAF Score		4	57%	95%	58%	-38% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		7	480 days	1.0	100%	90%	101%	10%

< 90% 90-110% >110%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Bed Days	828	743	11% ▲

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	74%
On-Time Periodic		
6 Month Updates	100%	87%
Co-occurring		
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	89%	60%	84%	29% ▲
✓ Stable Living Situation		9	100%	95%	92%	5%
● Improved/Maintained Axis V GAF Score		8	89%	95%	58%	-6%
● Employed		1	11%	25%	8%	-14% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	 	5	2,075 days	0.6	180%	90%	101%	90% ▲

< 90% 90-110% >110%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ■ Goal Met ■ Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	111	0%
Admits	14	14	0%
Discharges	15	17	-12% ▼
Service Hours	281	496	-43% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		33	30%	35%	44%	-5%

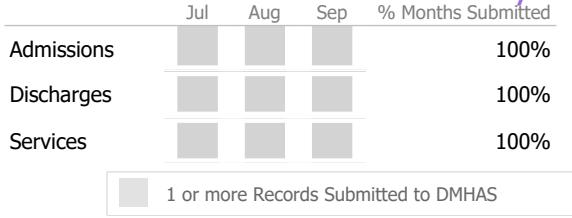
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	74	77%	90%	87%	-13% ▼	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		99%
On-Time Periodic		
6 Month Updates		84%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	21	-19%	▼
Admits	-	2	-100%	▼
Discharges	1	2	-50%	▼
Bed Days	1,504	1,736	-13%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	90%	74%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	0	0%	60%	84%	-60%	▼
Follow-up within 30 Days of Discharge	N/A	N/A	90%	76%	N/A	

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	15	88%	60%	84%	28%	▲
✓ Stable Living Situation	17	100%	95%	92%	5%	
✓ Improved/Maintained Axis V GAF Score	14	100%	95%	58%	5%	
● Employed	0	0%	25%	8%	-25%	▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	20	1,504 days	1.2	82%	90%	101%	-8%	

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

	0%
Discharges	33%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

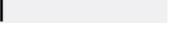
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	247	269	-8%
Admits	4	37	-89% ▼
Discharges	15	34	-56% ▼
Service Hours	1,412	2,487	-43% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	80%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	97%	85%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	78%
✓	SA Screen Complete	100%	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%
✓	Valid Axis V GAF Score	100%	96%

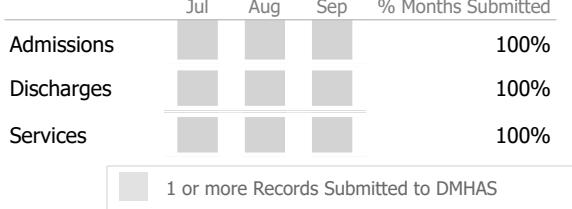
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		9	60%	65%	61%	-5%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		219	89%	60%	81%	29% ▲
✓ Improved/Maintained Axis V GAF Score		203	89%	65%	56%	24% ▲
✓ Stable Living Situation		238	96%	80%	89%	16% ▲
● Employed		35	14%	20%	13%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		218	94%	90%	94%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Bed Days	552	552	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		2	50%	75%	52%	-25%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	■ ■ ■	6	642 days	1.0	100%	90%	97%	10%



Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted



* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	56	161	-65% 

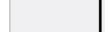
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		9	90%	85%	88%	5%

Service Utilization

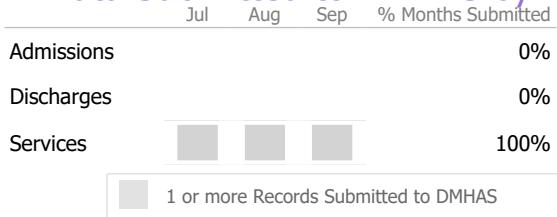
Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A
On-Time Periodic		

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

 > 10% Over  < 10% Under

Discharges 0%

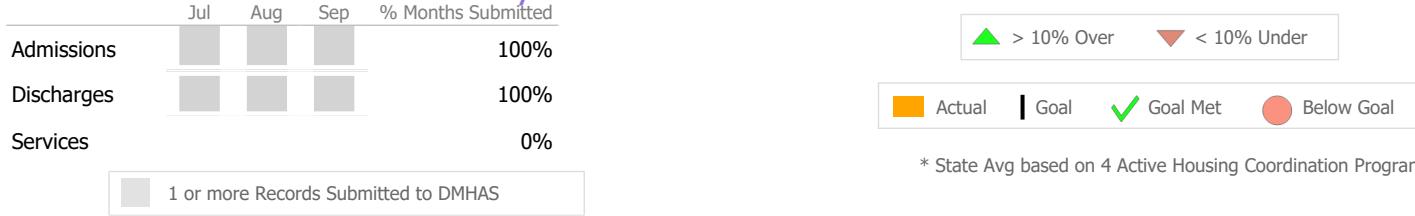
 Actual  Goal  Goal Met  Below Goal 1 or more Records Submitted to DMHAS

* State Avg based on 4 Active Housing Coordination Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	69	42	64%	▲
Admits	24	15	60%	▲
Discharges	20	11	82%	▲
Service Hours	-	-		

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	112	70	60% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	99%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	95%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	75%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		1	100%	60%	84%	40% ▲
✓ Stable Living Situation		1	100%	85%	98%	15% ▲
● Employed		0	0%	25%	11%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	98%	10%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under
■ Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 25 Active Residential Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33%	▼
Admits	-	4	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	387	304	27%	▲
Bed Days	368	317	16%	▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	74%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		4	100%	60%	84%	40% ▲
✓ Improved/Maintained Axis V GAF Score		4	100%	95%	58%	5%
✓ Stable Living Situation		4	100%	95%	92%	5%
● Employed		0	0%	25%	8%	-25% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		6	572 days	1.5	67%	90%	101%	-23% ▼

■ < 90% ■ 90-110% ■ >110%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ■ Goal Met ■ Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	2	-	
Discharges	1	1	0%
Bed Days	421	464	-9%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	74%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	67%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	84%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10% ▲

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	84%	40% ▲
✓ Stable Living Situation		6	100%	95%	92%	5% ▲
● Employed		0	0%	25%	8%	-25% ▼
✓ Improved/Maintained Axis V GAF Score		2	100%	95%	58%	5% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	 	6	189 days	1.0	76%	90%	101%	-14% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	5	20%	▲
Admits	2	-		
Discharges	1	-		
Bed Days	393	460	-15%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	96%	74%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	67%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	84%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

Recovery

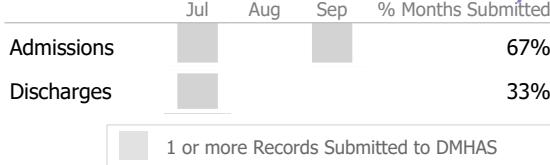
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	100%	60%	84%	40% ▲
✓ Stable Living Situation		6	100%	95%	92%	5%
● Employed		0	0%	25%	8%	-25% ▼
● Improved/Maintained Axis V GAF Score		3	75%	95%	58%	-20% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	605 days	0.8	85%	90%	101%	-5%



Data Submitted to DMHAS by Month





* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	20	0%
Admits	3	-	
Discharges	1	1	0%
Service Hours	94	293	-68% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		18	90%	85%	93%	5%

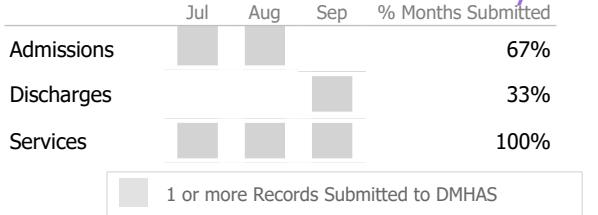
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	100%	90%	96%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	99%
✓ On-Time Periodic 6 Month Updates		100%	90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	35	32	9%
Admits	2	-	
Discharges	3	1	200% ▲
Service Hours	252	501	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	█	29	83%	85%	88%	-2%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	31	97%	90%	92%	7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 96%
On-Time Periodic		
✓ 6 Month Updates	█	100% 87%

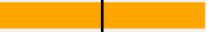
Data Submitted to DMHAS by Month



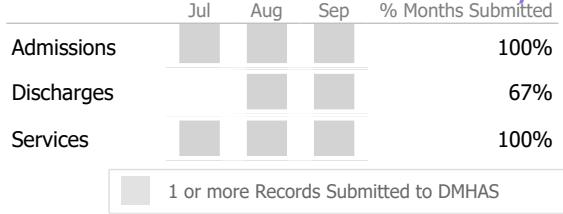
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	65	-48%	▼
Admits	6	31	-81%	▼
Discharges	13	17	-24%	▼
Service Hours	62	215	-71%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	 	6	100%	50%	93%	50% 

Data Submitted to DMHAS by Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

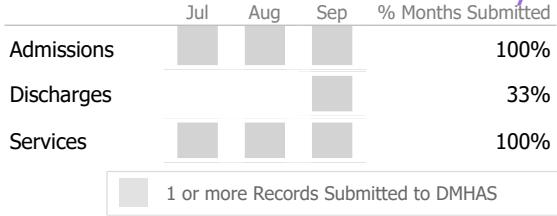
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	63	-62%	▼
Admits	10	8	25%	▲
Discharges	7	19	-63%	▼
Service Hours	43	74	-42%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		9	90%	50%	93%	40% 

Data Submitted to DMHAS by Month

 > 10% Over  < 10% Under Actual  Goal  Goal Met  Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	75	8%
Admits	17	9	89% ▲
Discharges	4	8	-50% ▼
Service Hours	6	3	115% ▲
Social Rehab/PHP/IOP Days	571	586	-3%

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

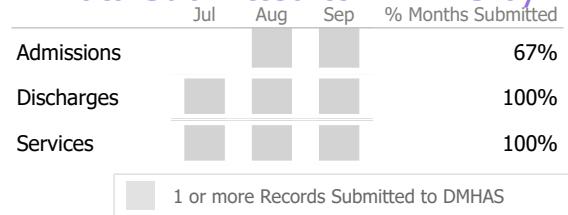
Actual %

Goal %

State Avg

Actual vs Goal

Data Submitted to DMHAS by Month

▲ > 10% Over ▼ < 10% Under

■	Actual		Goal	✓	Goal Met	●	Below Goal
---	--------	--	------	---	----------	---	------------

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	-	-		
Discharges	-	2	-100%	▼
Service Hours	19	30	-38%	▼

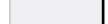
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		4	100%	85%	93%	15% 

Service Utilization

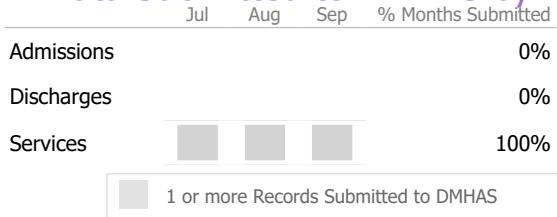
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		4	100%	90%	96%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	99%
On-Time Periodic		

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	 100%	90%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	16	6%
Admits	2	-	
Discharges	2	2	0%
Service Hours	51	152	-66% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	88%	85%	88%	3%

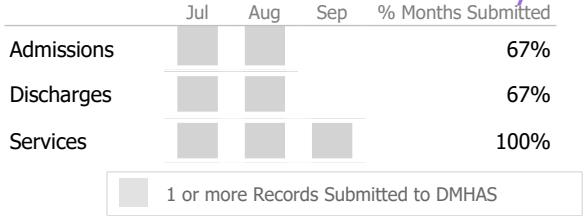
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		90%	96%
On-Time Periodic ✓ 6 Month Updates		100%	87%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	4	-25%	▼
Admits	-	-		
Discharges	-	1	-100%	▼
Service Hours	3	60	-95%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	100%
On-Time Periodic		
6 Month Updates	67%	91%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		3	100%	60%	75%	40% ▲
✓ Social Support		3	100%	60%	71%	40% ▲
✓ Stable Living Situation		3	100%	80%	92%	20% ▲
● Employed		0	0%	20%	4%	-20% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		2	67%	90%	96%	-23% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard Case Management Programs

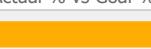
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	17	-59%	▼
Admits	3	10	-70%	▼
Discharges	3	15	-80%	▼
Service Hours	18	43	-58%	▼
Bed Days	344	412	-17%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	95%
On-Time Periodic 6 Month Updates	N/A	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	95%	80%	-28% ▼
No Re-admit within 30 Days of Discharge		3	100%	85%	95%	15% ▲
Follow-up within 30 Days of Discharge		1	50%	90%	88%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
-----------------------------------	--------------------	--------	----------	--------	-----------	----------------

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		4	100%	90%	100%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		4	118 days	0.6	93%	90%	60%	3%

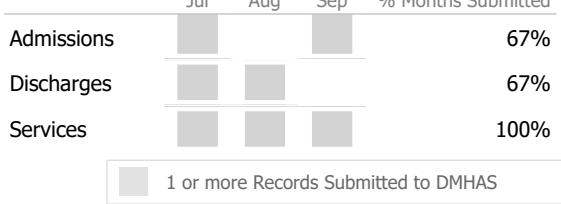


▲ > 10% Over ▼ < 10% Under



* State Avg based on 6 Active Transitional Programs

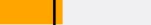
Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	42	-21%	▼
Admits	3	13	-77%	▼
Discharges	4	8	-50%	▼
Service Hours	21	199	-89%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Enrolled in Educational Program		13	39%	35%	69%	4%

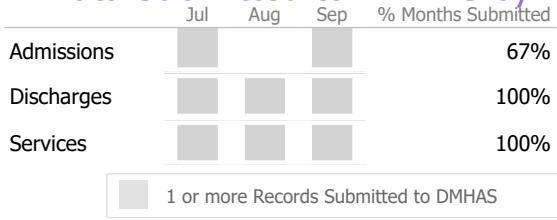
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		10	34%	90%	83%	-56% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		98%	98%
On-Time Periodic			
● 6 Month Updates		58%	88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 5 Active Education Support Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	160	178	-10%	▼
Admits	6	22	-73%	▼
Discharges	3	21	-86%	▼
Service Hours	146	6		
Social Rehab/PHP/IOP Days	123	2,190	-94%	▼

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

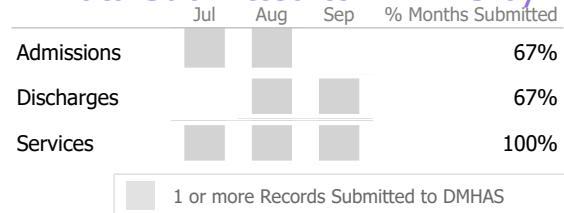
Actual %

Goal %

State Avg

Actual vs Goal

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14	16	-13% ▼
Admits	2	5	-60% ▼
Discharges	3	4	-25% ▼
Bed Days	1,020	1,166	-13% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
						Actual % vs Goal %	Actual
✓ Treatment Completed Successfully	50%	2	67%	60%	84%	7%	▲ 7% Over
● Follow-up within 30 Days of Discharge	0%	0	0%	90%	76%	-90%	▼ 90% Under

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	75%	13	93%	60%	84%	33% ▲
✓ Stable Living Situation	90%	14	100%	95%	92%	5% ▲
✓ Employed	25%	4	29%	25%	8%	4% ▲
● Improved/Maintained Axis V GAF Score	90%	9	90%	95%	58%	-5% ▼

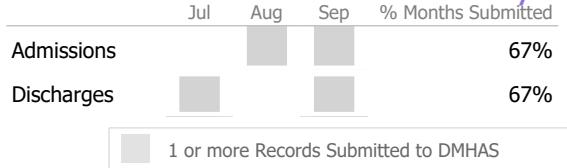
Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
								< 90%	90-110%
● Avg Utilization Rate	75%	14	334 days	1.0	79%	90%	101%	-11%	▼

Data Submission Quality

	Actual	State Avg
✓ Data Entry		
✓ Valid NOMS Data	100%	74%
On-Time Periodic		
✓ 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	67%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	33	52	-37%	▼
Admits	-	3	-100%	▼
Discharges	-	9	-100%	▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 2 Active Transportation Programs

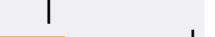
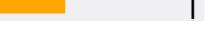
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	5	20%	▲
Admits	2	-		
Discharges	1	1	0%	
Bed Days	406	438	-7%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	84%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		5	83%	60%	84%	23% ▲
✓ Stable Living Situation		6	100%	95%	92%	5%
● Employed		0	0%	25%	8%	-25% ▼
● Improved/Maintained Axis V GAF Score		1	33%	95%	58%	-62% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		5	376 days	0.8	88%	90%	101%	-2%



Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	93%	74%
✓ On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs