**Prime Time House Inc.**
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - September 2020   (Data as of Feb 01, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	253	293	-14%	▼
	Admits	6	32	-81%	▼
	Discharges	9	29	-69%	▼
	Service Hours	1,129	1,032	9%	
	S.Rehab/PHP/IOP	336	2,202	-85%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
	Social Rehabilitation	184	65.7%
	Employment Services	96	34.3%

Consumer Satisfaction Survey   (Based on 65 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	General Satisfaction		98%	80%	92%
✓	Overall		97%	80%	91%
✓	Quality and Appropriateness		97%	80%	93%
✓	Access		95%	80%	88%
✓	Participation in Treatment		90%	80%	92%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	● Under Goal

Client Demographics

Age

	#	%	State Avg
18-25	16	6%	8%
26-34	42	17%	21%
35-44	36	14%	22%
45-54	49	20%	20%
55-64	76	30%	20%
65+	31	12%	9%

Gender

	#	%		State Avg
Female	146	58%	▲	42%
Male	106	42%	▼	58%
Transgender				0%

Ethnicity

	#	%		State Avg
Non-Hispanic	236	93%	▲	69%
Unknown	11	4%		11%
Hisp-Puerto Rican	4	2%		12%
Hispanic-Other	2	1%		8%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

	#	%		State Avg
White/Caucasian	227	90%	▲	63%
Black/African American	13	5%	▼	16%
Other	6	2%	▼	13%
Unknown	3	1%		5%
Asian	2	1%		1%
Multiple Races	2	1%		1%
Am. Indian/Native Alaskan				1%
Hawaiian/Other Pacific Islander				0%

Unique Clients		State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

810 Main St. Soc Re 504-281
Prime Time House Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	184	202	-9%	
Admits	-	8	-100%	▼
Discharges	3	6	-50%	▼
Service Hours	947	710	33%	▲
Social Rehab/PHP/IOP Days	336	2,202	-85%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		171	94%	90%	49%	4%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges		▪		33%
Services	▪	▪	▪	100%

▪ 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual		Goal	✓ Goal Met	● Below Goal
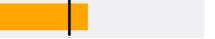
* State Avg based on 33 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

810 Main St. Voc Re 504-270
Prime Time House Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)
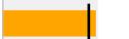
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	115	-17%	▼
Admits	6	24	-75%	▼
Discharges	6	23	-74%	▼
Service Hours	182	322	-44%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Employed		42	44%	35%	44%	9%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Clients Receiving Services		66	73%	90%	87%	-17%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	87%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		99%	91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■		■	67%
Discharges	■		■	67%
Services	■	■	■	100%

☐ 1 or more Records Submitted to DMHAS

Legend:
▲ > 10% Over   ▼ < 10% Under
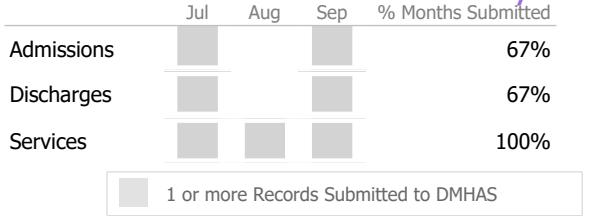
■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.