

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	73	76	-4%
	Admits	2	3	-33% ▼
	Discharges	3	7	-57% ▼
	Service Hours	941	1,082	-13% ▼
	Bed Days	1,472	1,432	3%
	S.Rehab/PHP/IOP	1,476	1,840	-20% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	94% 80%	94%	80%	92%
✓ Respect	93% 80%	93%	80%	91%
✓ Overall	92% 80%	92%	80%	91%
✓ General Satisfaction	88% 80%	88%	80%	92%
✓ Access	88% 80%	88%	80%	88%
✓ Quality and Appropriateness	86% 80%	86%	80%	93%
● Outcome	78% 80%	78%	80%	83%
● Recovery	50% 80%	50%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health			
Social Rehabilitation		42	40.4%
Community Support		36	34.6%
Residential Services		16	15.4%
Case Management		10	9.6%

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	2	3%	8%	Male	54	74%	58%
26-34	7	10%	21%	Female	19	26%	42%
35-44	10	14%	22%	Transgender			0%
45-54	17	23%	20%				
55-64	21	29%	20%				
65+	16	22%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	63	86%	69%	White/Caucasian	61	84%	63%
Unknown	7	10%	11%	Black/African American	6	8%	16%
Hispanic-Other	3	4%	8%	Asian	2	3%	1%
Hispanic-Cuban			0%	Other	2	3%	13%
Hispanic-Mexican			1%	Unknown	2	3%	5%
Hisp-Puerto Rican			12%	Am. Indian/Native Alaskan			1%
				Multiple Races			1%
				Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	736	704	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	98%
On-Time Periodic	Actual	State Avg
6 Month Updates	75%	88%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	84%
SA Screen Complete	N/A	84%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	80%	94%	N/A
No Re-admit within 30 Days of Discharge	Actual % vs Goal %	N/A	N/A	85%	94%	N/A
Follow-up within 30 Days of Discharge	Actual % vs Goal %	N/A	N/A	90%	94%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	75%	60%	88%	15% ▲
✓ Stable Living Situation		8	100%	90%	99%	10%
● Improved/Maintained Axis V GAF Score		4	50%	95%	69%	-45% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,463 days	1.0	100%	90%	89%	10%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	48	34	41% ▲
Bed Days	736	728	1%

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	74%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

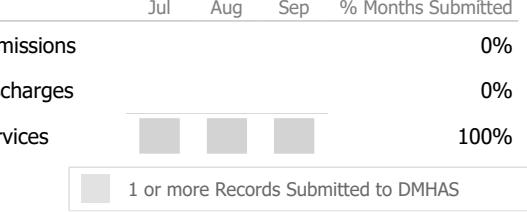
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		8	100%	60%	84%	40% ▲
✓ Improved/Maintained Axis V GAF Score		8	100%	95%	58%	5%
✓ Stable Living Situation		8	100%	95%	92%	5%
✓ Employed		2	25%	25%	8%	0%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	1,505 days	1.0	100%	90%	101%	10%

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	47	-11% ▼
Admits	-	1	-100% ▼
Discharges	-	2	-100% ▼
Service Hours	-	-	
Social Rehab/PHP/IOP Days	1,476	1,840	-20% ▼

Service Utilization



Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%

▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	36	0%
Admits	2	1	100% ▲
Discharges	3	4	-25% ▼
Service Hours	345	605	-43% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	80%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		90%	85%
Co-occurring		Actual	State Avg
MH Screen Complete		0%	78%
SA Screen Complete		0%	61%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	96%

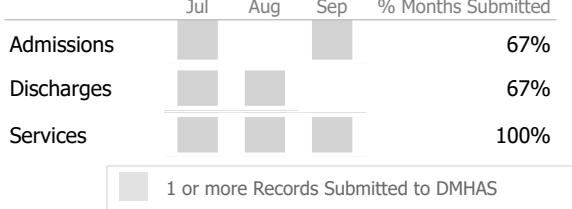
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		3	100%	65%	61%	35%	▲
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		33	92%	60%	81%	32%	▲
✓ Stable Living Situation		36	100%	80%	89%	20%	▲
● Employed		6	17%	20%	13%	-3%	
● Improved/Maintained Axis V GAF Score		20	61%	65%	56%	-4%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	97%	90%	94%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	548	443	24% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 85%; background-color: orange;"></div></div>	10	100%	85%	88%	15% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 90%; background-color: orange;"></div></div>	10	100%	90%	92%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	100%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"><div style="width: 87%; background-color: orange;"></div></div>	100% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual Goal ✓ Goal Met Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs