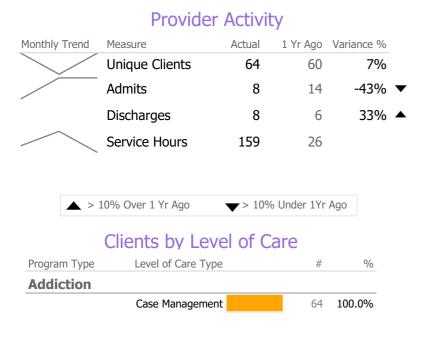
Norwich Human Services

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)



Client Demographics

Age	#	÷ %	State Avg	Gender	#	%	State Avg
18-25	3	5%	8%	Female	38	59%	▲ 42%
26-34 📕	1!	23%	21%	Male 📒 📔	26	41%	▼ 58%
35-44 📕	18	28%	22%	Transgender			0%
45-54 📕	10	25%	20%				
55-64	12	19%	20%				
65+			9%	Race	#	%	State Avg
				White/Caucasian	47	73%	63%
Ethnicity	#	%	State Avg	Black/African American 📘	7	11%	16%
Non-Hispanic	49	77%	69%	Multiple Races	4	6%	1%
Unknown	10	16%	11%	Unknown	3	5%	5%
Hisp-Puerto Rican	4	6%	12%	Other	2	3%	13%
Hispanic-Cuban	1	2%	0%	Am. Indian/Native Alaskan	1	2%	1%
	1	270		Asian			1%
Hispanic-Mexican			1%	Hawaiian/Other Pacific Islander			0%
Hispanic-Other			8%				
			•	• · · · · · · · · · · · · · · · · · · ·			
	Unique	Clients	State Avg	ightarrow > 10% Over State Avg $ ightarrow$	> 10% L	Inder St	tate Avg

Survey Data Not Available

SOR - HCWH-Norwich HS

Norwich Human Services Addiction - Case Management - Outreach & Engagement

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	60	7%	
Admits	8	14	-43% 🔻	
Discharges	8	6	33% 🔺	
Service Hours	159	26		

Service Engagement



Data Submitted to DMHAS by Month Jul Aug Sep % Months Submitted Admissions 100% Discharges 67%

Admissions	100%		
Discharges	67%		
Services	100%		
	1 or more Records Submitted to DMHAS		

	> 10% 0\	/er	▼ < 100	% Under	
Actual	Goal	\checkmark	Goal Met	Be	low Goal

* State Avg based on 22 Active Outreach & Engagement Programs