

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	3	5	-40%	▼
	Admits	2	1	100%	▲
	Discharges	2	4	-50%	▼
	Service Hours		-		
	Bed Days	74	150	-51%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 19 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		94%	80%	93%
✓ Participation in Treatment		89%	80%	92%
✓ General Satisfaction		89%	80%	92%
✓ Respect		89%	80%	91%
✓ Access		89%	80%	88%
✓ Overall		84%	80%	91%
● Outcome		68%	80%	83%
● Recovery		68%	80%	79%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Inpatient Services	3	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	33%	▲ 8%
26-34			▼ 21%
35-44	1	33%	▲ 22%
45-54			▼ 20%
55-64			▼ 20%
65+	1	33%	▲ 9%

Gender	#	%	State Avg
Male	2	67%	58%
Female	1	33%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Hispanic-Other	1	33%	▲ 8%
Non-Hispanic	1	33%	▼ 69%
Unknown	1	33%	▲ 11%
Hispanic-Cuban			0%
Hispanic-Mexican			1%
Hisp-Puerto Rican			▼ 12%

Race	#	%	State Avg
White/Caucasian	2	67%	63%
Other	1	33%	▲ 13%
Am. Indian/Native Alaskan			1%
Asian			1%
Black/African American			▼ 16%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	2	0%
Admits	1	1	0%
Discharges	2	1	100% ▲
Bed Days	62	31	100% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		2	100%	95%	78%	5%
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	88%	15% ▲
✓ Follow-up within 30 Days of Discharge		2	100%	90%	80%	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		2	44 days	1.0	34%	90%	85%	-56% ▼

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				67%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over
 ▼ < 10% Under

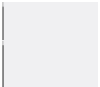
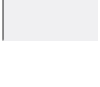
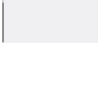
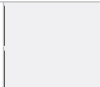

■ Actual
 | Goal
 ✓ Goal Met
 ● Below Goal

* State Avg based on 11 Active Acute Psychiatric Programs

Program Activity


Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A NaN
Valid TEDS Data		N/A N/A
On-Time Periodic		
6 Month Updates		N/A N/A
Co-occurring		
MH Screen Complete		N/A N/A
SA Screen Complete		N/A N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%



 > 10% Over  < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 0 Active Observation Bed Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Intermediate Care Contract

Natchaug Hospital

Mental Health - Inpatient Services - Acute Pyschiatric - Intermediate

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	3	-67% ▼
Admits	1	-	
Discharges	-	3	-100% ▼
Bed Days	12	26	-54% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	NaN

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	0%	0%
SA Screen Complete	0%	0%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Discharge Outcomes

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	100%	N/A

Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	86%	N/A

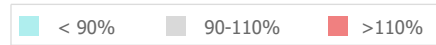
Measure	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	43%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	100%	-95% ▼

Bed Utilization

Measure	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	11 days	3.0	4%	90%	36%	-86%



Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions			█	33%
Discharges				0%

█ 1 or more Records Submitted to DMHAS



* State Avg based on 2 Active Acute Pyschiatric - Intermediate Programs

Variations in data may be indicative of operational adjustments related to the pandemic.