

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	72	94	-23% ▼
	Admits	32	40	-20% ▼
	Discharges	32	37	-14% ▼
	Service Hours	154	167	-8%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	72	100.0%

Client Demographics

Age	#	%	State Avg
18-25	4	6%	8%
26-34	11	15%	21%
35-44	14	19%	22%
45-54	13	18%	20%
55-64	22	31% ▲	20%
65+	8	11%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	68	94% ▲	69%
Hisp-Puerto Rican	2	3%	12%
Hispanic-Other	1	1%	8%
Unknown	1	1%	11%
Hispanic-Cuban		0%	
Hispanic-Mexican		1%	

Gender	#	%	State Avg
Female	47	65% ▲	42%
Male	25	35% ▼	58%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	63	88% ▲	63%
Black/African American	7	10%	16%
Unknown	2	3%	5%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Other			13% ▼

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Case Management Program

Middlesex Hospital Mental Health Clinic

Mental Health - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	91%	56%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		25	78%	50%	69%	28% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		68	92%	60%	70%	32% ▲
✓ Stable Living Situation		70	95%	80%	77%	15% ▲
● Employed		12	16%	20%	10%	-4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		30	71%	90%	61%	-19% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Standard Case Management Programs

Variations in data may be indicative of operational adjustments related to the pandemic.