McCall Foundation Inc
Torrington, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - September 2020   (Data as of Feb 01, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	597	627	-5%	
	Admits	301	345	-13%	▼
	Discharges	278	379	-27%	▼
	Service Hours	531	2,663	-80%	▼
	Bed Days	4,350	4,181	4%	

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey   (Based on 464 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		98%	80%	93%
✓	General Satisfaction		98%	80%	92%
✓	Overall		97%	80%	91%
✓	Participation in Treatment		97%	80%	92%
✓	Respect		96%	80%	91%
✓	Access		95%	80%	88%
✓	Outcome		93%	80%	83%
✓	Recovery		91%	80%	79%

Legend: ■ Satisfied % | Goal %   ▓ 0-80%   ░ 80-100%   ✓ Goal Met   ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	372	48.3%
	Residential Services	134	17.4%
	Case Management	132	17.1%
	Medication Assisted Treatment	98	12.7%
	Employment Services	30	3.9%
Mental Health			
	Case Management	4	0.5%

Client Demographics

Age

	#	%	State Avg
18-25	40	7%	8%
26-34	172	29%	21%
35-44	174	29%	22%
45-54	97	16%	20%
55-64	94	16%	20%
65+	19	3%	9%

Gender

	#	%	State Avg
Male	318	53%	58%
Female	278	47%	42%
Transgender			0%

Ethnicity

	#	%		State Avg
Non-Hispanic	485	81%	▲	69%
Unknown	81	14%		11%
Hispanic-Other	26	4%		8%
Hisp-Puerto Rican	5	1%	▼	12%
Hispanic-Cuban				0%
Hispanic-Mexican				1%

Race

	#	%		State Avg
White/Caucasian	448	75%	▲	63%
Unknown	74	12%		5%
Other	37	6%		13%
Black/African American	34	6%		16%
Asian	3	1%		1%
Am. Indian/Native Alaskan	1	0%		1%
Multiple Races				1%
Hawaiian/Other Pacific Islander				0%

Legend: ■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

221 Migeon-PILOTS Development 562-551
McCall Foundation Inc
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)
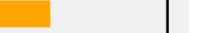
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	1	-	
Discharges	2	-	
Service Hours	2	-	
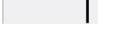
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Stable Living Situation		5	100%	85%	93%	15%	▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		1	33%	90%	96%	-57%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	99%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

58 High St OP 940200
McCall Foundation Inc
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	367	409	-10%	▼
Admits	94	164	-43%	▼
Discharges	98	180	-46%	▼
Service Hours	354	1,850	-81%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		78%	87%
Valid TEDS Data		80%	87%

On-Time Periodic		Actual	State Avg
✔ 6 Month Updates		32%	17%

Co-occurring		Actual	State Avg
MH Screen Complete		69%	91%
✔ SA Screen Complete		97%	96%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		83%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪	▪	100%
Services	▪		▪	67%

▫ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		39	40%	50%	46%	-10%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Abstinence/Reduced Drug Use		282	76%	55%	41%	21%	▲
✔ Not Arrested		305	82%	75%	68%	7%	
🔴 Stable Living Situation		328	88%	95%	66%	-7%	
🔴 Employed		154	42%	50%	26%	-8%	
🔴 Self Help		109	29%	60%	17%	-31%	▼
🔴 Improved/Maintained Axis V GAF Score		163	62%	75%	34%	-13%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		65	24%	90%	45%	-66%	▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 2 or more Services within 30 days		65	70%	75%	58%	-5%

▲ > 10% Over ▼ < 10% Under

🟧 Actual │ Goal ✔ Goal Met 🔴 Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Carnes Wks Intens Res 940601
McCall Foundation Inc
Addiction - Residential Services - SA Intensive Res. Rehabilitation 3.7

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)
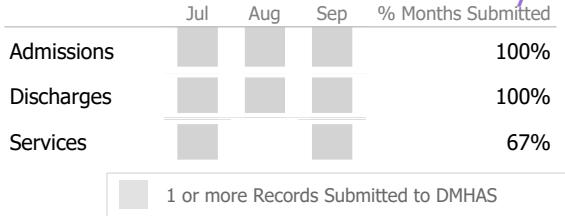
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	102	96	6%
Admits	96	79	22% ▲
Discharges	86	79	9%
Bed Days	2,162	1,817	19% ▲

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Treatment Completed Successfully		58	67%	80%	65%	-13% ▼
✓	No Re-admit within 30 Days of Discharge		73	85%	85%	90%	0%
🔴	Follow-up within 30 Days of Discharge		35	60%	90%	62%	-30% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	88%	86%
Valid TEDS Data	90%	97%

On-Time Periodic	Actual	State Avg
🔴 6 Month Updates	0%	13%

Co-occurring	Actual	State Avg
MH Screen Complete	80%	92%
SA Screen Complete	77%	93%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	82%	90%

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Improved/Maintained Axis V GAF Score		64	74%	75%	79%	-1%
🔴	Abstinence/Reduced Drug Use		59	53%	70%	30%	-17% ▼
🔴	Self Help		39	35%	60%	35%	-25% ▼

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓	Avg Utilization Rate		20	31 days	0.2	118%	90%	129%	28% ▲

☐	< 90%	☐	90-110%	☐	>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	☐	☐	☐	100%
Discharges	☐	☐	☐	100%

☐ 1 or more Records Submitted to DMHAS
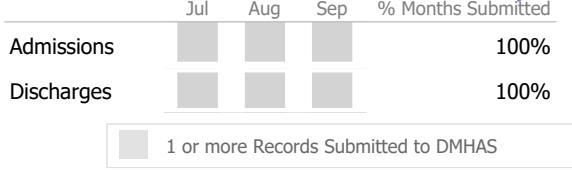
▲ > 10% Over	▼ < 10% Under

| ☐ Actual	| Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Hotchkiss House-CSSD 94077D
McCall Foundation Inc
Addiction - Residential Services - Recovery House

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	22	-36%	▼
Admits	4	10	-60%	▼
Discharges	5	10	-50%	▼
Bed Days	910	1,080	-16%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		5	100%	85%	83%	15%	▲

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
🔴	Avg Utilization Rate		12	148 days	0.9	82%	90%	57%	-8%

▢ < 90%	▢ 90-110%	▢ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▢ Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 12 Active Recovery House Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Intermed Res 940400
McCall Foundation Inc
Addiction - Residential Services - Transitional/Halfway House 3.1

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	28	-4%
Admits	14	14	0%
Discharges	14	14	0%
Bed Days	1,278	1,284	0%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	89%	89%
✓	Valid TEDS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	94%
✓	SA Screen Complete	100%	94%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
	Valid Axis V GAF Score	7%	81%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Treatment Completed Successfully		8	57%	85%	64%	-28% ▼
✓ No Re-admit within 30 Days of Discharge		12	86%	85%	76%	1%
🔴 Follow-up within 30 Days of Discharge		4	50%	90%	60%	-40% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		19	68%	60%	39%	8%
🔴 Abstinence/Reduced Drug Use		19	68%	70%	84%	-2%
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	63%	-75% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		14	90 days	0.5	99%	90%	76%	9%
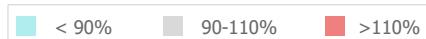
■ < 90%   ■ 90-110%   ■ >110%
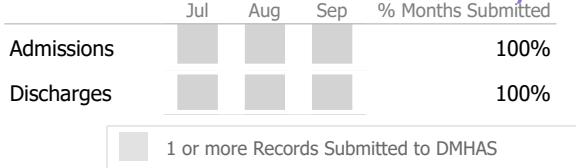
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Torrington
McCall Foundation Inc
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	72%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Abstinence/Reduced Drug Use		N/A	N/A	55%	21%	-55% ▼
🔴 Employed		N/A	N/A	50%	29%	-50% ▼
🔴 Improved/Maintained Axis V GAF Score		N/A	N/A	75%	57%	-75% ▼
🔴 Not Arrested		N/A	N/A	75%	50%	-75% ▼
🔴 Self Help		N/A	N/A	60%	28%	-60% ▼
🔴 Stable Living Situation		N/A	N/A	95%	71%	-95% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	69%
Valid TEDS Data	N/A	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	0%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 7 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MATx OP
McCall Foundation Inc
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	77	25%	▲
Admits	27	24	13%	▲
Discharges	27	19	42%	▲
Service Hours	84	512	-84%	▼

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
Valid NOMS Data		81%	88%
Valid TEDS Data		93%	96%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		41%	31%

Co-occurring		Actual	State Avg
MH Screen Complete		63%	77%
✓ SA Screen Complete		96%	88%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		83%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges	▢	▢	▢	100%
Services	▢		▢	67%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		9	33%	50%	34%	-17%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		81	84%	55%	45%	29%	▲
✓ Not Arrested		77	80%	75%	61%	5%	
🔴 Employed		43	45%	50%	23%	-5%	
🔴 Stable Living Situation		84	88%	95%	60%	-7%	
🔴 Improved/Maintained Axis V GAF Score		54	71%	75%	31%	-4%	
🔴 Self Help		34	35%	60%	17%	-25%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		14	20%	90%	36%	-70%	▼
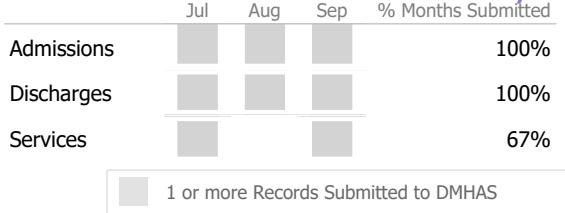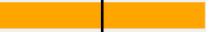
▲ > 10% Over	▼ < 10% Under

▢ Actual	| Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Senior Outreach
McCall Foundation Inc
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	15	-7%	
Admits	2	5	-60%	▼
Discharges	2	4	-50%	▼
Service Hours	3	47	-94%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		2	100%	50%	56%	50%	▲

Data Submitted to DMHAS by Month
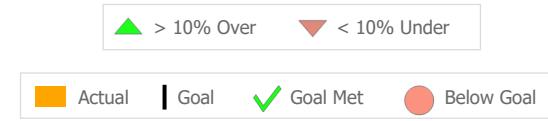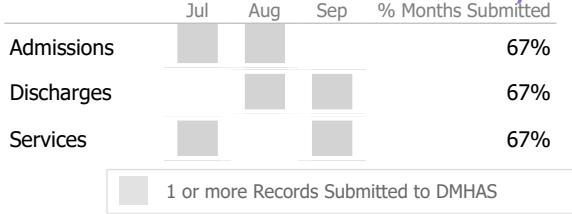
	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR - Employment
McCall Foundation Inc
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	30	43	-30%	▼
Admits	18	14	29%	▲
Discharges	21	28	-25%	▼
Service Hours	45	64	-30%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		21	68%	35%	29%	33%	▲

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Clients Receiving Services		5	50%	90%	37%	-40%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		95%	83%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		0%	35%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges	▪	▪	▪	100%
Services	▪		▪	67%

▪ 1 or more Records Submitted to DMHAS
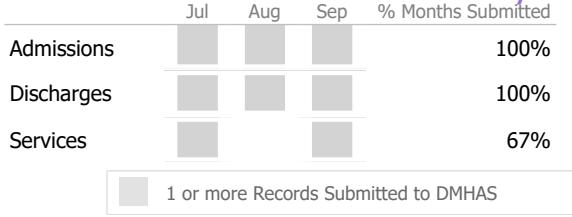
▲ > 10% Over	▼ < 10% Under

▮ Actual		Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 11 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR-Mobile MAT
McCall Foundation Inc
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4		
Admits	4	-	
Discharges	3	-	
Service Hours	5	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		76%	88%
Valid TEDS Data		55%	96%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	31%

Co-occurring		Actual	State Avg
MH Screen Complete		25%	77%
SA Screen Complete		25%	88%

Diagnosis		Actual	State Avg
✔ Valid Axis I Diagnosis		100%	99%
✔ Valid Axis V GAF Score		100%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▪	▪	▪	100%
Discharges		▪	▪	67%
Services				0%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	33%	50%	34%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Stable Living Situation		4	100%	95%	60%	5%
● Employed		1	25%	50%	23%	-25% ▼
● Abstinence/Reduced Drug Use		1	25%	55%	45%	-30% ▼
● Improved/Maintained Axis V GAF Score		1	33%	75%	31%	-42% ▼
● Not Arrested		1	25%	75%	61%	-50% ▼
● Self Help		0	0%	60%	17%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Clients Receiving Services		1	100%	90%	36%	10%
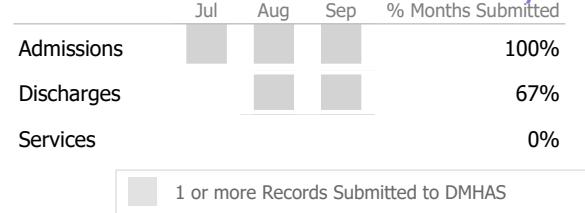
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Torrington Case Management
McCall Foundation Inc
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	18	24	-25%	▼
Admits	14	4	250%	▲
Discharges	7	3	133%	▲
Service Hours	10	41	-75%	▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		59%	94%

On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				0%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Treatment Completed Successfully		3	43%	50%	38%	-7%	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔ Employed		7	39%	20%	27%	19%	▲
🔴 Stable Living Situation		13	72%	80%	82%	-8%	
🔴 Self Help		5	28%	60%	60%	-32%	▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴 Clients Receiving Services		4	36%	90%	80%	-54%	▼
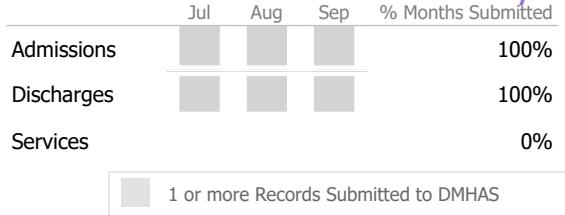
▲ > 10% Over   ▼ < 10% Under

▮ Actual	Goal	✔ Goal Met	🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Winsted OP 940201
McCall Foundation Inc
Addiction - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	23	24	-4%	
Admits	7	7	0%	
Discharges	3	12	-75%	▼
Service Hours	12	149	-92%	▼

Data Submission Quality

Data Entry	Actual % vs State Avg	Actual	State Avg
Valid NOMS Data		46%	87%
Valid TEDS Data		53%	87%

On-Time Periodic	Actual % vs State Avg	Actual	State Avg
✓ 6 Month Updates		46%	17%

Co-occurring	Actual % vs State Avg	Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	96%

Diagnosis	Actual % vs State Avg	Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
Valid Axis V GAF Score		65%	96%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢			33%
Discharges	▢	▢		67%
Services	▢	▢		67%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Treatment Completed Successfully		2	67%	50%	46%	17%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Abstinence/Reduced Drug Use		15	65%	55%	41%	10%	
●	Employed		10	43%	50%	26%	-7%	
●	Stable Living Situation		20	87%	95%	66%	-8%	
●	Not Arrested		13	57%	75%	68%	-18%	▼
●	Improved/Maintained Axis V GAF Score		10	62%	75%	34%	-13%	▼
●	Self Help		4	17%	60%	17%	-43%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Clients Receiving Services		8	40%	90%	45%	-50%	▼

Service Engagement

	Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	2 or more Services within 30 days		2	29%	75%	58%	-46%	▼
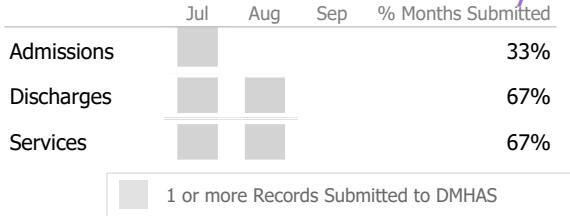
▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
McCall Foundation Inc
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	104	62	68%	▲
Admits	20	24	-17%	▼
Discharges	10	30	-67%	▼
Service Hours	17	-		

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● at least 1 Service within 180 days		9	45%	50%	56%	-5%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	▢	▢	▢	100%
Discharges		▢	▢	67%
Services	▢		▢	67%

▢ 1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.