

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	10	9	11%	▲
	Admits	1	1	0%	
	Discharges	1	1	0%	
	Service Hours		-		
	Bed Days	828	786	5%	

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	100% 100%	100%	80%	93%
✓ Participation in Treatment	100% 100%	100%	80%	92%
✓ General Satisfaction	100% 100%	100%	80%	92%
✓ Overall	100% 100%	100%	80%	91%
✓ Respect	100% 100%	100%	80%	91%
✓ Access	100% 100%	100%	80%	88%
✓ Outcome	100% 100%	100%	80%	83%
✓ Recovery	100% 100%	100%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Residential Services	10	100.0%
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Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
	Male	Female	Transgender		10	100%	58%
18-25			8%	Male	10	100%	58%
26-34	1	20%	21%	Female	1	100%	42%
35-44	1	20%	22%	Transgender			0%
45-54	2	40%	▲ 20%				
55-64	1	20%	20%				
65+			9%				

Ethnicity	#	%	State Avg	Race	#	%	State Avg
	White/Caucasian	Black/African American	Other		6	60%	63%
Non-Hispanic	8	80%	▲ 69%	Black/African American	2	20%	16%
Hisp-Puerto Rican	2	20%	12%	Other	2	20%	13%
Hispanic-Cuban			0%	Am. Indian/Native Alaskan			1%
Hispanic-Mexican			1%	Asian			1%
Hispanic-Other			8%	Multiple Races			1%
Unknown		▼ 11%		Hawaiian/Other Pacific Islander			0%
				Unknown			5%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	74%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	67%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	84%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	90%	60%	84%	30% ▲
✓ Stable Living Situation		10	100%	95%	92%	5% ▲
✓ Improved/Maintained Axis V GAF Score		9	100%	95%	58%	5% ▲
● Employed		0	0%	25%	8%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	902 days	0.9	100%	90%	101%	10%

Data Submitted to DMHAS by Month


* State Avg based on 79 Active Supervised Apartments Programs