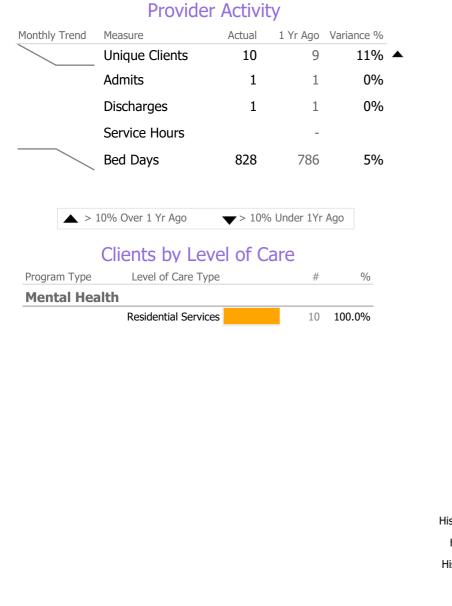
Martin House

Norwich, CT

Connecticut Dept of Mental Health and Addiction Services Provider Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)



Consumer Satisfaction Survey (Based on 8 FY20 Surveys)



Client Demographics

Age		#	%	S	state Avg	Gender	#	%	State Avg
18-25					8%	Male Male	10	100%	▲ 58%
26-34		2	20%)	21%	Female			▼ 42%
35-44		2	20%)	22%	Transgender			0%
45-54		4	40%	, 🔺	20%				
55-64		2	20%)	20%				
65+	Ĺ				9%	Race	#	%	State Avg
						White/Caucasian	6	60%	63%
Ethnicity		#	%	Sta	ate Avg	Black/African American 📕	2	20%	16%
Non-Hispanic		8	80%		69%	Other 📘	2	20%	13%
Hisp-Puerto Rican	<u>ا</u>	2	20%		12%	Am. Indian/Native Alaskan			1%
Hispanic-Cuban	•				0%	Asian			1%
Hispanic-Mexican					1%	Multiple Races			1%
						Hawaiian/Other Pacific Islander			0%
Hispanic-Other					8%	Unknown			5%
Unknown				▼	11%	1			
		Unique (Clients	S	tate Avg	> 10% Over State Avg	▼ > 10%	Under S	tate Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Martin House - Recovery for Life - 255

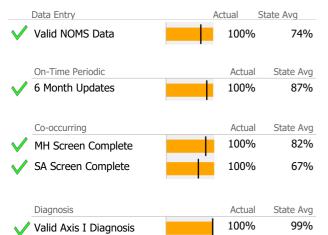
Martin House

Mental Health - Residential Services - Supervised Apartments

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	9	11% 🔺
Admits	1	1	0%
Discharges	1	1	0%
Bed Days	828	786	5%

Data Submission Quality



Data Submitted to DMHAS by Month

100%

96%



Valid Axis V GAF Score

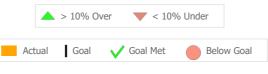
Discharge Outcomes



Bed Utilization

 \checkmark

	12 Months Trend		Beds Avg LOS		Turnover Actual %		Goal %	State Avg	Actual vs Goal
Avg Utilization F	Rate		9	902 days	0.9	100%	90%	101%	10%
	< 909	% 90-110%		>110%					



* State Avg based on 79 Active Supervised Apartments Programs