

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↘	Unique Clients	10	9	11% ▲
	Admits	1	1	0%
	Discharges	1	1	0%
	Service Hours		-	
↘	Bed Days	828	786	5%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 8 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ General Satisfaction		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%

■ Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Residential Services	10	100.0%

Client Demographics

Age	#	%	State Avg
18-25	0	0%	8%
26-34	2	20%	21%
35-44	2	20%	22%
45-54	4	40% ▲	20%
55-64	2	20%	20%
65+	0	0%	9%

Gender	#	%	State Avg
Male	10	100% ▲	58%
Female	0	0% ▼	42%
Transgender	0	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	8	80% ▲	69%
Hisp-Puerto Rican	2	20%	12%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%
Hispanic-Other	0	0%	8%
Unknown	0	0% ▼	11%

Race	#	%	State Avg
White/Caucasian	6	60%	63%
Black/African American	2	20%	16%
Other	2	20%	13%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	5%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

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Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	74%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	82%
SA Screen Complete	100%	67%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	60%	84%	40% ▲
✓ Follow-up within 30 Days of Discharge		1	100%	90%	76%	10%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		9	90%	60%	84%	30% ▲
✓ Stable Living Situation		10	100%	95%	92%	5%
✓ Improved/Maintained Axis V GAF Score		9	100%	95%	58%	5%
○ Employed		0	0%	25%	8%	-25% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		9	902 days	0.9	100%	90%	101%	10%

■ < 90%
 ■ 90-110%
 ■ >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%

▲ > 10% Over ▼ < 10% Under

■ Actual
 | Goal
 ✓ Goal Met
 ○ Below Goal

* State Avg based on 79 Active Supervised Apartments Programs