

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	36	35	3%
	Admits			
	Discharges	1	1	0%
	Service Hours	132	633	-79% ▼

▲ > 10% Over 1 Yr Ago      ▼ > 10% Under 1Yr Ago

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Mental Health

Case Management	<div style="width: 100%;"> </div>	36	100.0%
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## Consumer Satisfaction Survey

(Based on 18 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Recovery	<div style="width: 88%;"> </div>	88%	80%	79%
● Quality and Appropriateness	<div style="width: 78%;"> </div>	78%	80%	93%
● Participation in Treatment	<div style="width: 78%;"> </div>	78%	80%	92%
● Overall	<div style="width: 78%;"> </div>	78%	80%	91%
● Outcome	<div style="width: 78%;"> </div>	78%	80%	83%
● General Satisfaction	<div style="width: 72%;"> </div>	72%	80%	92%
● Respect	<div style="width: 72%;"> </div>	72%	80%	91%
● Access	<div style="width: 72%;"> </div>	72%	80%	88%

█ Satisfied % | Goal % █ 0-80% █ 80-100% Goal Met █ Under Goal

## Client Demographics

## Age

	#	%	State Avg
18-25	1	3%	8%
26-34	7	19%	21%
35-44	2	6% ▼	22%
45-54	10	28%	20%
55-64	11	31% ▲	20%
65+	5	14%	9%

## Gender

	#	%	State Avg
Male	23	64%	58%
Female	13	36%	42%
Transgender			0%

## Ethnicity

	#	%	State Avg
Non-Hispanic	32	89% ▲	69%
Hisp-Puerto Rican	2	6%	12%
Hispanic-Mexican	1	3%	1%
Hispanic-Other	1	3%	8%
Hispanic-Cuban		0%	
Unknown		11% ▼	

## Race

	#	%	State Avg
Black/African American	23	64% ▲	16%
White/Caucasian	11	31% ▼	63%
Other	2	6%	13%
Am. Indian/Native Alaskan			1%
Asian			1%
Multiple Races			1%
Hawaiian/Other Pacific Islander			0%
Unknown			5%

█ Unique Clients | State Avg █ > 10% Over State Avg █ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	-	-	
Discharges	1	1	0%
Service Hours	78	357	-78% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	17	100%	85%	93%	15%	▲

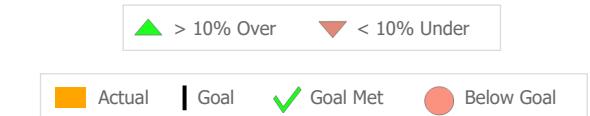
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	16	100%	90%	96%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
On-Time Periodic ✓ 6 Month Updates	94%	90%

## Data Submitted to DMHAS by Month



\* State Avg based on 66 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	15	113	-86% ▼

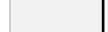
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	85%	93%	15% ▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	96%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A
On-Time Periodic 6 Month Updates		80% 90%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	9	0%
Admits	-	-	
Discharges	-	-	
Service Hours	29	116	-76% 

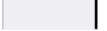
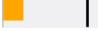
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		6	67%	85%	93%	-18% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		9	100%	90%	96%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 99%
On-Time Periodic 6 Month Updates		22% 90%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	5	4	25%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	9	48	-81%	▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	85%	88%	15% 

## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	92%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	96%
On-Time Periodic			
6 Month Updates		40%	87%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs