

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	2,314	2,843	-19% ▼
↗	Admits	1,922	2,368	-19% ▼
↗	Discharges	1,907	2,683	-29% ▼
↖	Service Hours	8,184	7,458	10%
↖	Bed Days	10,799	13,490	-20% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	88% Goal 80%	88%	80%	92%
✓ Overall	86% Goal 80%	86%	80%	91%
✓ Quality and Appropriateness	85% Goal 80%	85%	80%	93%
✓ General Satisfaction	83% Goal 80%	83%	80%	92%
✓ Respect	83% Goal 80%	83%	80%	91%
● Access	72% Goal 80%	72%	80%	88%
● Outcome	68% Goal 80%	68%	80%	83%
● Recovery	66% Goal 80%	66%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | Goal Met | Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient	822	27.7%
Intake	494	16.6%
Community Support	295	9.9%
Employment Services	90	3.0%
Social Rehabilitation	88	3.0%
Crisis Services	62	2.1%
ACT	43	1.4%
Consultation	17	0.6%
Residential Services	17	0.6%
Case Management	13	0.4%

Addiction

Residential Services	769	25.9%
Employment Services	121	4.1%
Outpatient	77	2.6%
Case Management	1	0.0%

Forensic SA

Case Management	47	1.6%
Forensics Community-based	13	0.4%

Client Demographics

Age	#	%	State Avg
18-25	191	8%	8%
26-34	461	20%	21%
35-44	598	26%	22%
45-54	488	21%	20%
55-64	445	19%	20%
65+	129	6%	9%

Gender	#	%	State Avg
Male	1,333	58%	58%
Female	979	42%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,367	59%	69%
Hispanic-Other	564	24%	8%
Unknown	381	16%	11%
Hisp-Puerto Rican	2	0%	12%
Hispanic-Cuban			0%
Hispanic-Mexican			1%

Race	#	%	State Avg
White/Caucasian	1,093	47%	63%
Unknown	623	27%	5%
Black/African American	486	21%	16%
Hawaiian/Other Pacific Islander	73	3%	0%
Asian	22	1%	1%
Multiple Races	7	0%	1%
Am. Indian/Native Alaskan	6	0%	1%
Other	4	0%	13%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	12	42%	▲
Admits	1	5	-80%	▼
Discharges	-	-		
Service Hours	2	10	-85%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■			33%
Discharges				0%
Services	■	■	■	100%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Consultation Programs

■ 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	34	-12% ▼
Admits	1	4	-75% ▼
Discharges	3	4	-25% ▼
Service Hours	687	771	-11% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	█	1	33%	65%	36%	-32% ▼
No Re-admit within 30 Days of Discharge	█	2	67%	85%	94%	-18% ▼
Follow-up within 30 Days of Discharge	█	0	0%	90%	53%	-90% ▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	█	77%	84%
On-Time Periodic 6 Month Updates	█	96%	92%
Co-occurring	Actual	State Avg	
MH Screen Complete	█	87%	90%
SA Screen Complete	█	87%	90%
Diagnosis	Actual	State Avg	
Valid Axis I Diagnosis	█	100%	98%
Valid Axis V GAF Score	█	100%	87%

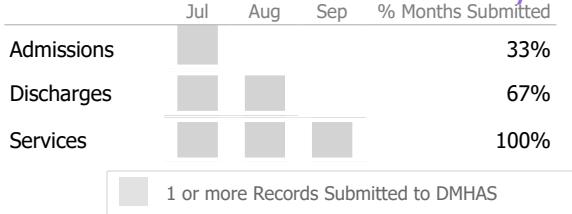
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	█	30	100%	60%	80%	40% ▲
✓ Stable Living Situation	█	27	90%	60%	92%	30% ▲
● Employed	█	1	3%	15%	12%	-12% ▼
● Improved/Maintained Axis V GAF Score	█	19	68%	85%	49%	-17% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	26	96%	90%	99%	6% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	47	78	-40%	▼
Admits	2	32	-94%	▼
Discharges	46	14	229%	▲
Service Hours	16	289	-95%	▼

Data Submitted to DMHAS by Month

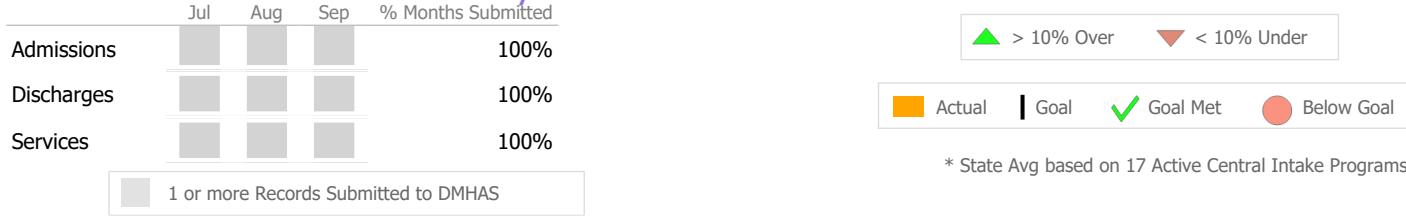


Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	494	646	-24%	▼
Admits	495	639	-23%	▼
Discharges	495	631	-22%	▼
Service Hours	454	663	-32%	▼

Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	391	363	8%
Admits	16	44	-64% ▼
Discharges	21	11	91% ▲
Service Hours	1,567	934	68% ▲

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	70%	86%
On-Time Periodic		
6 Month Updates	99%	54%
Co-occurring		
MH Screen Complete	76%	75%
SA Screen Complete	78%	76%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	90%

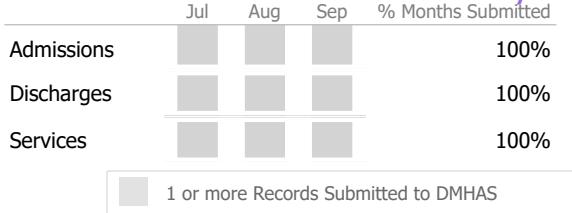
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		16	76%	50%	33%	26% ▲
Recovery						
National Recovery Measures (NOMS)						
✓ Social Support		390	100%	60%	59%	40% ▲
✓ Improved/Maintained Axis V GAF Score		320	92%	75%	40%	17% ▲
● Stable Living Situation		333	85%	95%	73%	-10%
● Employed		45	12%	30%	20%	-18% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		364	98%	90%	75%	8%
Service Engagement						
Outpatient						
✓ 2 or more Services within 30 days		15	94%	75%	76%	19% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	2	▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

▲ > 10% Over ▼ < 10% Under

Discharges 0%

Actual | Goal ✓ Goal Met ● Below Goal

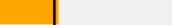
1 or more Records Submitted to DMHAS

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	90	87	3%
Admits	18	37	-51% ▼
Discharges	24	20	20% ▲
Service Hours	417	429	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		33	37%	35%	44%	2%

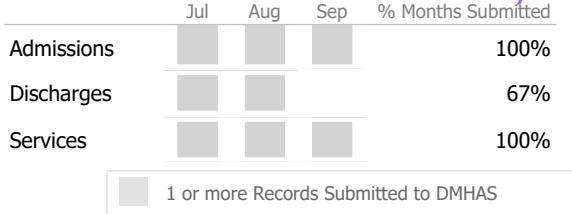
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		54	82%	90%	87%	-8%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		66%
On-Time Periodic		
6 Month Updates		88%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	16	▼
Admits	-	1	-100% ▼
Discharges	-	-	
Service Hours	-	74	-100% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	88%	-85% ▼

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	92%	N/A ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	24	-8%
Admits	11	9	22% ▲
Discharges	10	10	0%
Service Hours	11	-	
Bed Days	1,096	1,335	-18% ▼

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	88%	89%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	N/A
Co-occurring		
MH Screen Complete	93%	94%
SA Screen Complete	93%	94%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	81%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	8	80%	85%	64%	-5%
No Re-admit within 30 Days of Discharge	✓ 	10	100%	85%	76%	15% ▲
Follow-up within 30 Days of Discharge	 	3	38%	90%	60%	-52% ▼

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	 	17	77%	60%	39%	17% ▲
Abstinence/Reduced Drug Use	 	14	64%	70%	84%	-6%
Improved/Maintained Axis V GAF Score	 	10	100%	75%	63%	25% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 	12	100%	90%	72%	10% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	 	15	114 days	0.7	79%	90%	76%	-11% ▼

| < 90% | 90-110% | >110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%
Services	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

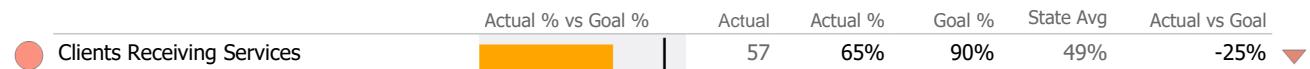
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Transitional/Halfway House 3.1 Programs

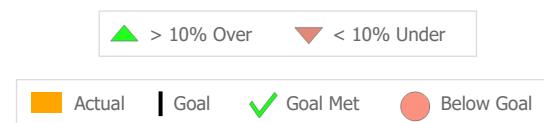
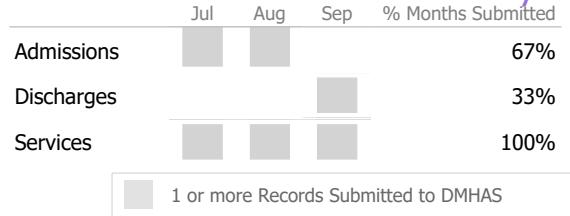
Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	88	63	40%	▲
Admits	3	13	-77%	▼
Discharges	2	1	100%	▲
Service Hours	294	142	107%	▲
Social Rehab/PHP/IOP Days	0	0		

Service Utilization



Data Submitted to DMHAS by Month

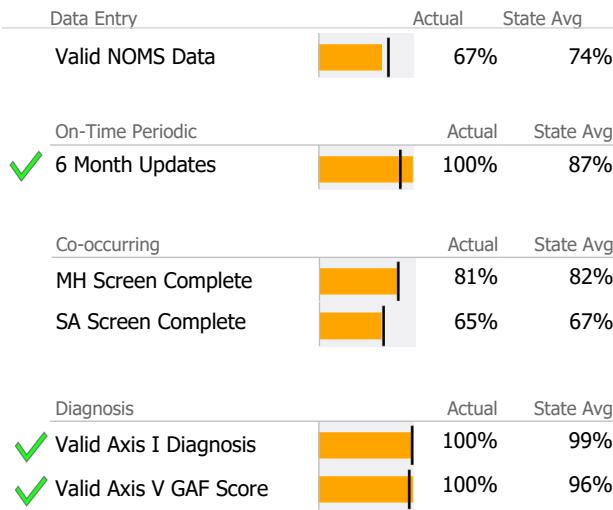


* State Avg based on 33 Active Social Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	17	0%
Admits	-	1	-100% ▼
Discharges	-	1	-100% ▼
Bed Days	1,564	1,550	1%

Data Submission Quality



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		17	100%	60%	84%	40% ▲
✓ Stable Living Situation		17	100%	95%	92%	5%
● Improved/Maintained Axis V GAF Score		14	82%	95%	58%	-13% ▼
● Employed		1	6%	25%	8%	-19% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		17	526 days	1.0	100%	90%	101%	10%

< 90% 90-110% >110%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	17	-12%	▼
Admits	5	8	-38%	▼
Discharges	6	13	-54%	▼
Service Hours	325	407	-20%	▼
Bed Days	684	880	-22%	▼

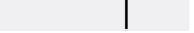
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		6	100%	70%	62%	30% 
✓ No Re-admit within 30 Days of Discharge		6	100%	85%	90%	15% 
● Follow-up within 30 Days of Discharge		4	67%	90%	64%	-23% 

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data		87%
✓ Valid TEDS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%
Co-occurring		
✓ MH Screen Complete		100%
✓ SA Screen Complete		100%
Diagnosis		
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Recovery

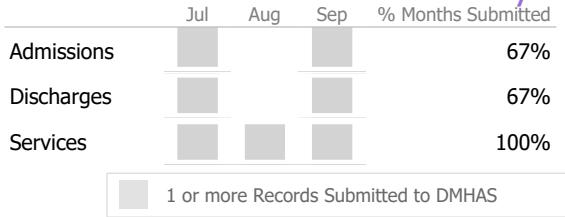
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		7	100%	95%	79%	5%
● Abstinence/Reduced Drug Use		1	7%	70%	53%	-63% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	  	10	148 days	0.7	74%	90%	72%	-16% 

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

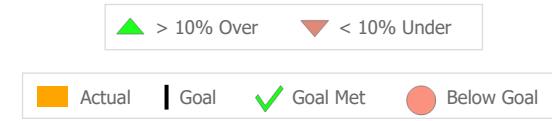
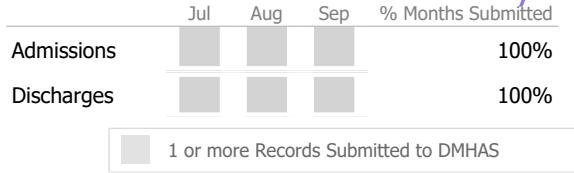
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	62	32	94%	▲
Admits	76	31	145%	▲
Discharges	78	31	152%	▲

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		65	97%	75%	79%	22%
✓ Community Location Evaluation		60	90%	80%	71%	10%
✓ Follow-up Service within 48 hours		47	100%	90%	68%	10%

Data Submitted to DMHAS by Month



* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	295	354	-17%	▼
Admits	36	105	-66%	▼
Discharges	50	87	-43%	▼
Service Hours	2,822	2,041	38%	▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		70%	80%
On-Time Periodic		Actual	State Avg
6 Month Updates		99%	85%
Co-occurring		Actual	State Avg
MH Screen Complete		77%	78%
SA Screen Complete		59%	61%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		100%	98%
Valid Axis V GAF Score		100%	96%

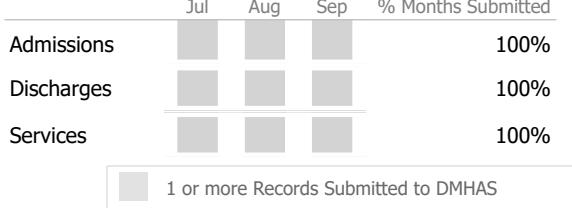
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		38	76%	65%	61%	11%	▲
Recovery							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		295	100%	60%	81%	40%	▲
✓ Stable Living Situation		236	80%	80%	89%	0%	
✓ Improved/Maintained Axis V GAF Score		183	75%	65%	56%	10%	
● Employed		40	14%	20%	13%	-6%	

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		233	94%	90%	94%	4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal | Goal Met | Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	130	203	-36%	▼
Admits	134	212	-37%	▼
Discharges	132	212	-38%	▼
Bed Days	1,161	2,956	-61%	▼

Discharge Outcomes

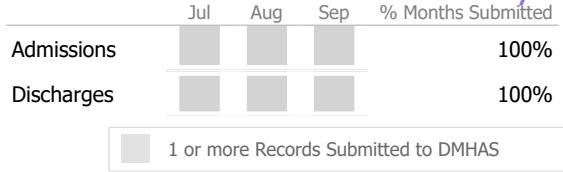
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		113	86%	85%	83%	1%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		36	15 days	0.3	35%	90%	57%	-55% ▼



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	17	-24%	▼
Admits	-	9	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	-	66	-100%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data	N/A	95%	
On-Time Periodic	Actual	State Avg	
6 Month Updates	0%	56%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	69%	N/A
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		1	8%	20%	10%	-12% ▼
Stable Living Situation		8	62%	80%	77%	-18% ▼
Social Support		5	38%	60%	70%	-22% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		0	0%	90%	61%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	294	-74% ▼
Admits	35	118	-70% ▼
Discharges	27	154	-82% ▼
Service Hours	166	261	-36% ▼

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		76%	87%
Valid TEDS Data		67%	87%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	17%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		95%	91%
✓ SA Screen Complete		97%	96%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		95%	99%
Valid Axis V GAF Score		95%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		25	93%	50%	46%	43% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		59	77%	95%	66%	-18% ▼
● Employed		12	16%	50%	26%	-34% ▼
✓ Improved/Maintained Axis V GAF Score		30	100%	75%	34%	25% ▲
● Not Arrested		27	35%	75%	68%	-40% ▼
● Abstinence/Reduced Drug Use		6	8%	55%	41%	-47% ▼
● Self Help		8	10%	60%	17%	-50% ▼

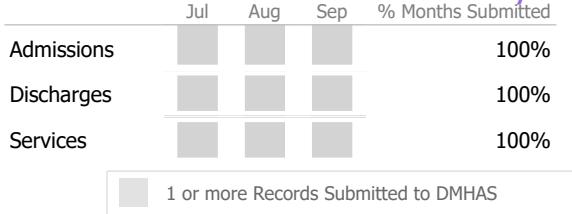
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		40	80%	90%	45%	-10%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Outpatient		25	71%	75%	58%	-4%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	454	946	-52% ▼
Admits	159	173	-8%
Discharges	119	561	-79% ▼
Service Hours	1,011	1,064	-5%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		72%	86%
On-Time Periodic		Actual	State Avg
6 Month Updates		57%	54%
Co-occurring		Actual	State Avg
MH Screen Complete		67%	75%
SA Screen Complete		68%	76%
Diagnosis		Actual	State Avg
Valid Axis I Diagnosis		95%	97%
Valid Axis V GAF Score		95%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	 	56	47%	50%	33%	-3%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	 	404	89%	60%	59%	29% ▲
● Employed	 	127	28%	30%	20%	-2%
● Stable Living Situation	 	292	64%	95%	73%	-31% ▼
✓ Improved/Maintained Axis V GAF Score	 	165	88%	75%	40%	13% ▲

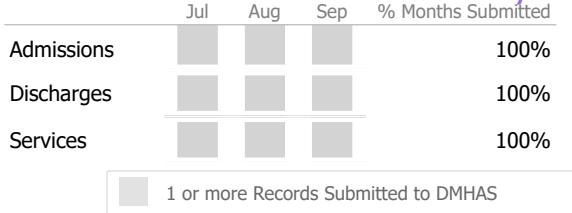
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	 	224	67%	90%	75%	-23% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days	 	89	56%	75%	76%	-19% ▼

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	119	-78% ▼
Admits	20	38	-47% ▼
Discharges	1	66	-98% ▼

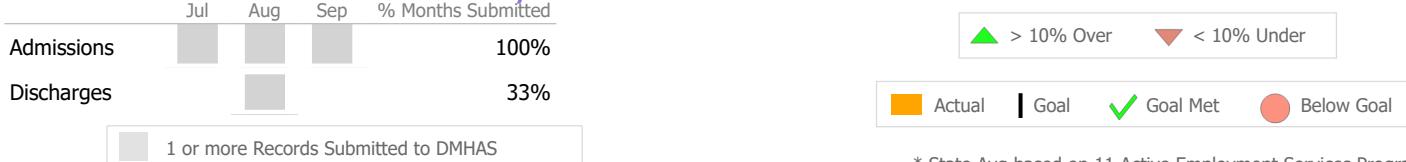
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	Orange	9	35%	35%	29%	0%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	76%	83%
✓ Valid TEDS Data	63%	68%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	35%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	78%	71%
✓ SA Screen Complete	79%	72%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	4%
✓ Valid Axis V GAF Score	100%	4%

Data Submitted to DMHAS by Month



* State Avg based on 11 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	649	662	-2%
Admits	742	723	3%
Discharges	738	727	2%
Bed Days	2,832	3,176	-11% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 64%;">64%</div>	471	64%	80%	62%	-16% ▼
No Re-admit within 30 Days of Discharge	<div style="width: 79%;">79%</div>	583	79%	85%	81%	-6% ▲
Follow-up within 30 Days of Discharge	<div style="width: 49%;">49%</div>	230	49%	90%	50%	-41% ▼

Data Submission Quality

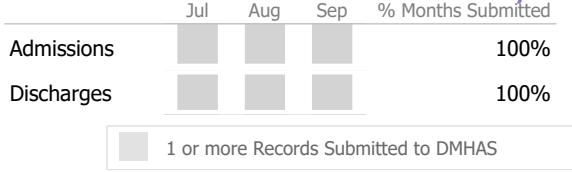
Data Entry		Actual	State Avg
Valid NOMS Data	<div style="width: 70%;">70%</div>	70%	78%
Valid TEDS Data	<div style="width: 97%;">97%</div>	97%	98%
<hr/>			
On-Time Periodic 6 Month Updates	<div style="width: 100%;">100%</div>	100%	8%
<hr/>			
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 99%;">99%</div>	99%	95%
✓ SA Screen Complete	<div style="width: 99%;">99%</div>	99%	94%
<hr/>			
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	100%	100%
✓ Valid Axis V GAF Score	<div style="width: 100%;">100%</div>	100%	97%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 88%; background-color: #ccc;"></div> <div style="width: 90%; background-color: #0070C0;"></div> <div style="width: 92%; background-color: #ccc;"></div>	35	6 days	0.1	88%	90%	150%	-2% ▲

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	1	1200%	▲
Admits	-	1	-100%	▼
Discharges	1	1	0%	
Service Hours	-	-		

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			0	0%	90%	45%	N/A

Jail Diversion

	Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			0	0%	0%	0%	0%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions		0%
Discharges		33%
Services		0%

 1 or more Records Submitted to DMHAS > 10% Over  < 10% Under Actual |  Goal  Goal Met  Below Goal

* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	149	145	3%
Admits	121	122	-1%
Discharges	123	118	4%
Bed Days	2,543	2,656	-4%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		87%	86%
✓ Valid TEDS Data		97%	97%
On-Time Periodic		Actual	State Avg
6 Month Updates		N/A	13%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		99%	92%
✓ SA Screen Complete		100%	93%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	90%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		85	69%	80%	65%	-11% ▼
✓ No Re-admit within 30 Days of Discharge		114	93%	85%	90%	8% ▲
● Follow-up within 30 Days of Discharge		59	69%	90%	62%	-21% ▼

Recovery

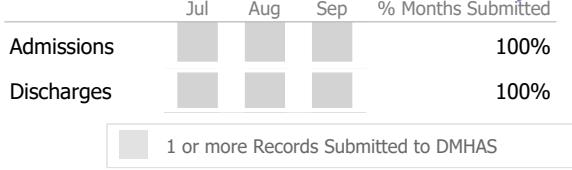
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		119	97%	75%	79%	22% ▲
● Self Help		29	19%	60%	35%	-41% ▼
● Abstinence/Reduced Drug Use		2	1%	70%	30%	-69% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	 	28	23 days	0.2	99%	90%	129%	9%



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active SA Intensive Res. Rehabilitation 3.7 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	27	26	4%
Admits	17	16	6%
Discharges	17	15	13% ▲
Bed Days	919	937	-2%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	87%	89%
Valid TEDS Data	99%	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	14%

Co-occurring	Actual	State Avg
MH Screen Complete	100%	93%
SA Screen Complete	100%	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 65%; background-color: orange;"></div>	11	65%	70%	62%	-5%
No Re-admit within 30 Days of Discharge	<div style="width: 94%; background-color: orange;"></div>	16	94%	85%	90%	9%
Follow-up within 30 Days of Discharge	<div style="width: 73%; background-color: orange;"></div>	8	73%	90%	64%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score	<div style="width: 100%; background-color: orange;"></div>	17	100%	95%	79%	5%
Abstinence/Reduced Drug Use	<div style="width: 0%; background-color: lightgray;"></div>	0	0%	70%	53%	-70% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate	<div style="width: 10%; background-color: lightgray;"></div> <div style="width: 10%; background-color: lightgray;"></div> <div style="width: 10%; background-color: lightgray;"></div>	10	74 days	0.4	100%	90%	72%	10%

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	61	57%	▲
Admits	26	24	8%	
Discharges	11	2	450%	▲
Service Hours	256	128	101%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		31	32%	35%	29%	-3%

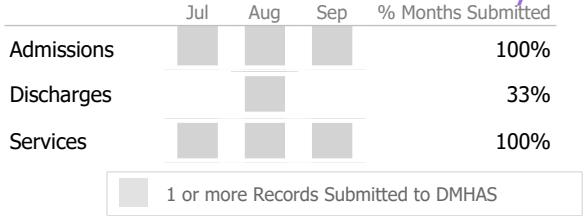
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	37	44%	90%	37%	-46%	▼

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		70%	83%
On-Time Periodic 6 Month Updates		35%	35%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 11 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	13	12	8%
Admits	3	3	0%
Discharges	3	2	50% ▲
Service Hours	158	180	-12% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal		
							Actual % vs Goal %	Actual
● Treatment Completed Successfully	█	1	33%	65%	36%	-32%	▼	
✓ No Re-admit within 30 Days of Discharge	█	2	100%	85%	94%	15%	▲	
✓ Follow-up within 30 Days of Discharge	█	1	100%	90%	53%	10%		

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	█	70% 84%
On-Time Periodic 6 Month Updates	█	100% 92%

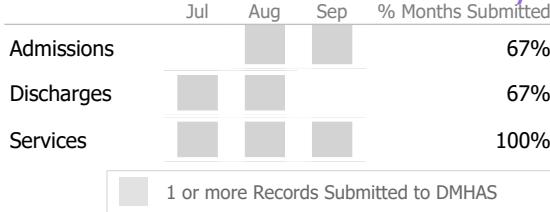
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	█	13	100%	60%	80%	40% ▲
✓ Stable Living Situation	█	12	92%	60%	92%	32% ▲
✓ Employed	█	6	46%	15%	12%	31% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	█	10	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs