**Fellowship Place Inc.**
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Provider Activity

| Monthly Trend | Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|---|
| | Unique Clients | 452 | 519 | -13% ▼ |
| | Admits | 61 | 86 | -29% ▼ |
| | Discharges | 97 | 128 | -24% ▼ |
| | Service Hours | 1,124 | 1,517 | -26% ▼ |
| | S.Rehab/PHP/IOP | 4,814 | 8,517 | -43% ▼ |

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey (Based on 284 FY20 Surveys)

| | Question Domain | Satisfied % vs Goal% | Satisfied % | Goal % | State Avg |
|---|---|---|---|---|---|
| ✓ | General Satisfaction | | 100% | 80% | 92% |
| ✓ | Quality and Appropriateness | | 97% | 80% | 93% |
| ✓ | Overall | | 96% | 80% | 91% |
| ✓ | Access | | 96% | 80% | 88% |
| ✓ | Participation in Treatment | | 95% | 80% | 92% |
| ✓ | Respect | | 94% | 80% | 91% |
| ✓ | Outcome | | 91% | 80% | 83% |
| ✓ | Recovery | | 89% | 80% | 79% |

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | Under Goal

## Clients by Level of Care

| Program Type | Level of Care Type | # | % |
|---|---|---|---|
| **Mental Health** | | | |
| | Social Rehabilitation | 362 | 71.1% |
| | Employment Services | 83 | 16.3% |
| | Education Support | 43 | 8.4% |
| | Case Management | 21 | 4.1% |

## Client Demographics

| **Age** | # | % | State Avg |
|---|---|---|---|
| 18-25 | 22 | 5% | 8% |
| 26-34 | 66 | 15% | 21% |
| 35-44 | 79 | 17% | 22% |
| 45-54 | 104 | 23% | 20% |
| 55-64 | 143 | 32% ▲ | 20% |
| 65+ | 38 | 8% | 9% |

| **Gender** | # | % | State Avg |
|---|---|---|---|
| Male | 289 | 64% | 58% |
| Female | 162 | 36% | 42% |
| Transgender | | | 0% |

| **Ethnicity** | # | % | State Avg |
|---|---|---|---|
| Non-Hispanic | 372 | 82% ▲ | 69% |
| Hisp-Puerto Rican | 38 | 8% | 12% |
| Hispanic-Other | 26 | 6% | 8% |
| Unknown | 13 | 3% | 11% |
| Hispanic-Cuban | 2 | 0% | 0% |
| Hispanic-Mexican | 1 | 0% | 1% |

| **Race** | # | % | State Avg |
|---|---|---|---|
| White/Caucasian | 216 | 48% ▼ | 63% |
| Black/African American | 193 | 43% ▲ | 16% |
| Other | 29 | 6% | 13% |
| Unknown | 8 | 2% | 5% |
| Am. Indian/Native Alaskan | 2 | 0% | 1% |
| Asian | 2 | 0% | 1% |
| Hawaiian/Other Pacific Islander | 2 | 0% | 0% |
| Multiple Races | | | 1% |

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

**Fellowship Inn Homeless Voc Srvs 907271**
Fellowship Place Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 13 | 17 | -24% | ▼ |
| Admits | 3 | 5 | -40% | ▼ |
| Discharges | 3 | 2 | 50% | ▲ |
| Service Hours | 110 | 246 | -56% | ▼ |

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ✓ Employed | | 9 | 69% | 35% | 44% | 34% | ▲ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ✓ Clients Receiving Services | | 10 | 100% | 90% | 87% | 10% |

## Data Submission Quality

| Data Entry | Actual | State Avg |
|---|---|---|
| ✓ Valid NOMS Data | 100% | 87% |

| On-Time Periodic | Actual | State Avg |
|---|---|---|
| ✓ 6 Month Updates | 100% | 91% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | ■ | | ■ | 67% |
| Discharges | | ■ | ■ | 67% |
| Services | ■ | | ■ | 67% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

**Fellowship Inn Soc.Rehab907282**
Fellowship Place Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 67 | 82 | -18% | ▼ |
| Admits | 17 | 26 | -35% | ▼ |
| Discharges | 27 | 28 | -4% | |
| Service Hours | - | - | | |
| Social Rehab/PHP/IOP Days | 858 | 1,787 | -52% | ▼ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | Clients Receiving Services | | 39 | 98% | 90% | 49% | 8% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | ■ | ■ | ■ | 100% |
| Discharges | ■ | ■ | ■ | 100% |
| Services | ■ | | ■ | 67% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

**Next Step,Supp Housing 907-551**
Fellowship Place Inc.
Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 11 | 8 | 38% | ▲ |
| Admits | 2 | - | | |
| Discharges | 2 | - | | |
| Service Hours | 194 | 157 | 24% | ▲ |

## Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Stable Living Situation | | 11 | 100% | 85% | 88% | 15% | ▲ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | Clients Receiving Services | | 9 | 100% | 90% | 92% | 10% |

## Data Submission Quality

| Data Entry | | Actual | State Avg |
|---|---|---|---|
| ✓ Valid NOMS Data | | 100% | 96% |

| On-Time Periodic | | Actual | State Avg |
|---|---|---|---|
| ✓ 6 Month Updates | | 100% | 87% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | ■ | ■ | | 67% |
| Discharges | ■ | ■ | | 67% |
| Services | ■ | | ■ | 67% |

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

**Next Steps SupportiveHsg907553**
Fellowship Place Inc.
Mental Health - Case Management - Supportive Housing – Development

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 10 | 8 | 25% | ▲ |
| Admits | 2 | 1 | 100% | ▲ |
| Discharges | 2 | - | | |
| Service Hours | 170 | 149 | 14% | ▲ |

## Data Submission Quality

| Data Entry | Actual | State Avg |
|---|---|---|
| ✓ Valid NOMS Data | 100% | 99% |

| On-Time Periodic | Actual | State Avg |
|---|---|---|
| ✓ 6 Month Updates | 100% | 90% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | ■ | | | 33% |
| Discharges | | ■ | | 33% |
| Services | ■ | | ■ | 67% |

■ 1 or more Records Submitted to DMHAS

## Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Stable Living Situation | | 10 | 100% | 85% | 93% | 15% | ▲ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | Clients Receiving Services | | 8 | 100% | 90% | 96% | 10% |

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

**Social Rehab 907-281**
Fellowship Place Inc.
Mental Health - Social Rehabilitation - Social Rehabilitation

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % |
|---|---|---|---|
| Unique Clients | 305 | 344 | -11% |
| Admits | 18 | 22 | -18% |
| Discharges | 35 | 46 | -24% |
| Service Hours | - | - | |
| Social Rehab/PHP/IOP Days | 3,956 | 6,730 | -41% |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ✓ Clients Receiving Services | | 267 | 99% | 90% | 49% | 9% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 67% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 33 Active Social Rehabilitation Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

**Supported Educ - Reg 2 907276**
Fellowship Place Inc.
Mental Health - Education Support - Education Support

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 43 | 39 | 10% | ▲ |
| Admits | 5 | 3 | 67% | ▲ |
| Discharges | 8 | 4 | 100% | ▲ |
| Service Hours | 187 | 219 | -15% | ▼ |

## Data Submission Quality

| Data Entry | Actual | State Avg |
|---|---|---|
| ✓ Valid NOMS Data | 100% | 98% |

| On-Time Periodic | Actual | State Avg |
|---|---|---|
| ✓ 6 Month Updates | 93% | 88% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | ■ | ■ | | 67% |
| Discharges | ■ | ■ | ■ | 100% |
| Services | ■ | | ■ | 67% |

■ 1 or more Records Submitted to DMHAS

## Recovery

| National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|
| ✓ Enrolled in Educational Program | | 32 | 74% | 35% | 69% | 39% | ▲ |

## Service Utilization

| | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|
| ✓ Clients Receiving Services | | 35 | 100% | 90% | 83% | 10% |

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 5 Active Education Support Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

**Vocational Services 907-270**
Fellowship Place Inc.
Mental Health - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

## Program Activity

| Measure | Actual | 1 Yr Ago | Variance % | |
|---|---|---|---|---|
| Unique Clients | 70 | 92 | -24% | ▼ |
| Admits | 14 | 29 | -52% | ▼ |
| Discharges | 20 | 19 | 5% | |
| Service Hours | 464 | 639 | -27% | ▼ |

## Recovery

| | National Recovery Measures (NOMS) | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal | |
|---|---|---|---|---|---|---|---|---|
| ✓ | Employed | | 38 | 54% | 35% | 44% | 19% | ▲ |

## Service Utilization

| | | Actual % vs Goal % | Actual | Actual % | Goal % | State Avg | Actual vs Goal |
|---|---|---|---|---|---|---|---|
| ✓ | Clients Receiving Services | | 49 | 98% | 90% | 87% | 8% |

## Data Submission Quality

| | Data Entry | Actual | State Avg |
|---|---|---|---|
| ✓ | Valid NOMS Data | 100% | 87% |

| | On-Time Periodic | Actual | State Avg |
|---|---|---|---|
| ✓ | 6 Month Updates | 94% | 91% |

## Data Submitted to DMHAS by Month

| | Jul | Aug | Sep | % Months Submitted |
|---|---|---|---|---|
| Admissions | | | | 100% |
| Discharges | | | | 100% |
| Services | | | | 67% |

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal | ✓ Goal Met | Below Goal

* State Avg based on 39 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.