Cornell Scott-Hill Health Corporation
New Haven, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - September 2020   (Data as of Feb 01, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
	Unique Clients	452	551	-18%	▼
	Admits	342	458	-25%	▼
	Discharges	356	468	-24%	▼
	Service Hours	329	409	-20%	▼
	Bed Days	1,171	1,595	-27%	▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey (Based on 219 FY20 Surveys)

	Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓	Quality and Appropriateness		89%	80%	93%
✓	Respect		89%	80%	91%
✓	Participation in Treatment		88%	80%	92%
✓	Overall		85%	80%	91%
✓	General Satisfaction		85%	80%	92%
✓	Outcome		85%	80%	83%
✓	Access		80%	80%	88%
🔴	Recovery		75%	80%	79%

Satisfied %		Goal %	0-80%	80-100%	✓ Goal Met	🔴 Under Goal

Clients by Level of Care

Program Type / Level of Care Type		#	%
Addiction			
	Residential Services	316	66.7%
	Medication Assisted Treatment	110	23.2%
	Employment Services	20	4.2%
Forensic SA			
	Case Management	15	3.2%
Mental Health			
	Case Management	13	2.7%

Client Demographics

Age

Age	#	%	State Avg
18-25	19	4%	8%
26-34	112	25%	21%
35-44	126	28%	22%
45-54	108	24%	20%
55-64	74	16%	20%
65+	13	3%	9%

Gender

Gender	#	%		State Avg
Male	309	69%	▲	58%
Female	142	31%	▼	42%
Transgender				0%

Ethnicity

Ethnicity	#	%		State Avg
Non-Hispanic	360	80%	▲	69%
Hisp-Puerto Rican	49	11%		12%
Hispanic-Other	37	8%		8%
Unknown	3	1%		11%
Hispanic-Cuban	2	0%		0%
Hispanic-Mexican	1	0%		1%

Race

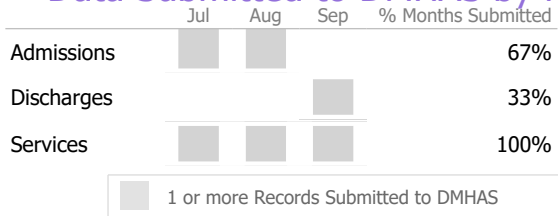| Race	#	%	State Avg
White/Caucasian	319	71%	63%
Black/African American	71	16%	16%
Other	54	12%	13%
Unknown	4	1%	5%
Multiple Races	2	0%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	1	0%	0%
Asian			1%

Unique Clients	State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

Arrest Diversion - New Haven
Cornell Scott-Hill Health Corporation
Forensic SA - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	18	-17%	▼
Admits	2	5	-60%	▼
Discharges	15	5	200%	▲
Service Hours	13	45	-72%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				33%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal | ✓ Goal Met | ● Below Goal

* State Avg based on 2 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

MAT - Naltrexone - Ansonia
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Naltrexone

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		N/A	69%
Valid TEDS Data		N/A	98%

On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		0%	0%

Co-occurring		Actual	State Avg
MH Screen Complete		N/A	97%
SA Screen Complete		N/A	100%

Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

☐ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	72%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Employed		0	0%	50%	29%	-50% ▼
🔴 Abstinence/Reduced Drug Use		0	0%	55%	21%	-55% ▼
🔴 Self Help		0	0%	60%	28%	-60% ▼
🔴 Improved/Maintained Axis V GAF Score		0	0%	75%	57%	-75% ▼
🔴 Not Arrested		0	0%	75%	50%	-75% ▼
🔴 Stable Living Situation		0	0%	95%	71%	-95% ▼

▲ > 10% Over   ▼ < 10% Under

🟧 Actual | Goal   ✓ Goal Met   🔴 Below Goal

* State Avg based on 7 Active Naltrexone Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Outreach & Engage.Srvs 915-294
Cornell Scott-Hill Health Corporation
Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	21	-38%	▼
Admits	-	3	-100%	▼
Discharges	-	2	-100%	▼
Service Hours	-	74	-100%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● at least 1 Service within 180 days		0	0%	50%	93%	-50%	▼
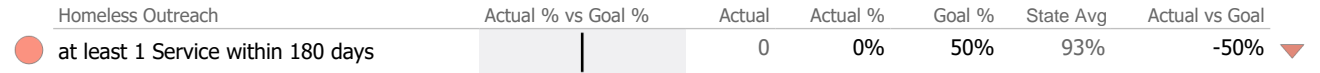
Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				0%

	1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

▬ Actual	❘ Goal	✓ Goal Met	● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Recovery Coach - Meth
Cornell Scott-Hill Health Corporation
Addiction - Recovery Support - Peer Based Mentoring

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	0	11		▼
Admits	-	-		
Discharges	-	11	-100%	▼
Service Hours	-	1	-100%	▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✔ Goal Met	⬤ Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SCRC Residential Detox 986600
Cornell Scott-Hill Health Corporation
Addiction - Residential Services - Medically Monitored Detox 3.7D

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	316	410	-23%	▼
Admits	332	428	-22%	▼
Discharges	331	432	-23%	▼
Bed Days	1,171	1,595	-27%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Treatment Completed Successfully		232	70%	80%	62%	-10%	▼
🔴	No Re-admit within 30 Days of Discharge		263	79%	85%	81%	-6%	
🔴	Follow-up within 30 Days of Discharge		123	53%	90%	50%	-37%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	78%
✓	Valid TEDS Data	100%	98%

On-Time Periodic		Actual	State Avg
	6 Month Updates	N/A	8%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	100%	95%
✓	SA Screen Complete	100%	94%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	100%
✓	Valid Axis V GAF Score	100%	97%

Bed Utilization

		12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	
🔴	Avg Utilization Rate		24	4 days	0.1	53%	90%	150%	-37%	▼

	< 90%		90-110%		>110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

🟧 Actual	❘ Goal	✓ Goal Met	🔴 Below Goal

* State Avg based on 7 Active Medically Monitored Detox 3.7D Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

SOR E-MAT
Cornell Scott-Hill Health Corporation
Addiction - Medication Assisted Treatment - Buprenorphine Maintenance

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	90	17%	▲
Admits	8	11	-27%	▼
Discharges	9	11	-18%	▼
Service Hours	317	289	9%	

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	88%
✓	Valid TEDS Data	100%	96%

On-Time Periodic		Actual	State Avg
✓	6 Month Updates	98%	31%

Co-occurring		Actual	State Avg
✓	MH Screen Complete	88%	77%
✓	SA Screen Complete	88%	88%

Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	99%
	Valid Axis V GAF Score	96%	97%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions		▢	▢	67%
Discharges	▢	▢	▢	100%
Services	▢	▢	▢	100%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		3	33%	50%	34%	-17%	▼

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Not Arrested		103	97%	75%	61%	22%	▲
✓	Abstinence/Reduced Drug Use		80	75%	55%	45%	20%	▲
✓	Employed		61	58%	50%	23%	8%	
✓	Stable Living Situation		104	98%	95%	60%	3%	
●	Self Help		12	11%	60%	17%	-49%	▼
●	Improved/Maintained Axis V GAF Score		10	11%	75%	31%	-64%	▼

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Clients Receiving Services		97	98%	90%	36%	8%	

▲ > 10% Over   ▼ < 10% Under

▮ Actual | Goal   ✓ Goal Met   ● Below Goal
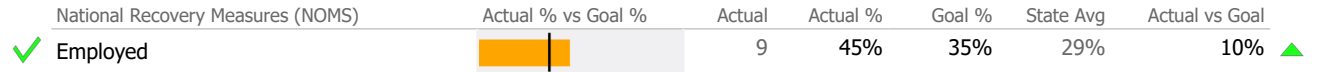
* State Avg based on 22 Active Buprenorphine Maintenance Programs

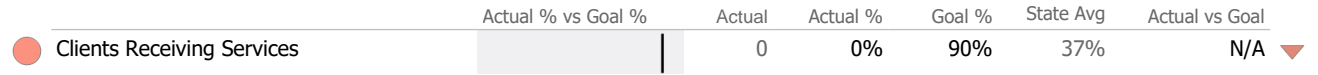Variances in data may be indicative of operational adjustments related to the pandemic.

STR E MAT Employment
Cornell Scott-Hill Health Corporation
Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	19	5%
Admits	-	11	-100% ▼
Discharges	1	7	-86% ▼
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔ Employed		9	45%	35%	29%	10% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
🔴 Clients Receiving Services		0	0%	90%	37%	N/A ▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		100%	83%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		5%	35%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%
Services				0%
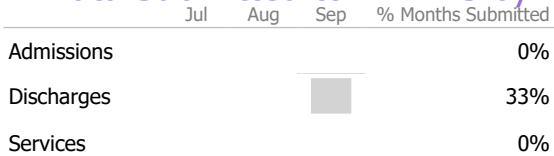
1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 11 Active Employment Services Programs

Variances in data may be indicative of operational adjustments related to the pandemic.