

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	368	1,057	-65% ▼
	Admits	153	747	-80% ▼
	Discharges	141	753	-81% ▼
	Service Hours	-	-	-
	Bed Days	20,611	32,061	-36% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Consumer Satisfaction Survey

(Based on 4 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		100%	80%	93%
✓ Participation in Treatment		100%	80%	92%
✓ Overall		100%	80%	91%
✓ Respect		100%	80%	91%
✓ Access		100%	80%	88%
✓ Outcome		100%	80%	83%
✓ Recovery		100%	80%	79%
● General Satisfaction		75%	80%	92%

Satisfied %    |    Goal %    0-80%    80-100%    ✓ Goal Met    ● Under Goal

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>	Inpatient Services	229	62.2%
<b>Addiction</b>	Inpatient Services	139	37.8%

### Client Demographics

Age	#	%	State Avg
18-25	32	9%	8%
26-34	73	20%	21%
35-44	78	21%	22%
45-54	68	18%	20%
55-64	78	21%	20%
65+	39	11%	9%

Gender	#	%	State Avg
Male	240	65%	58%
Female	127	35%	42%
Transgender	1	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	297	81%	▲ 69%
Hisp-Puerto Rican	39	11%	12%
Hispanic-Other	26	7%	8%
Unknown	4	1%	11%
Hispanic-Cuban	1	0%	0%
Hispanic-Mexican	1	0%	1%

Race	#	%	State Avg
White/Caucasian	226	61%	63%
Black/African American	86	23%	16%
Other	46	13%	13%
Unknown	4	1%	5%
Asian	3	1%	1%
Multiple Races	2	1%	1%
Am. Indian/Native Alaskan	1	0%	1%
Hawaiian/Other Pacific Islander	-	-	0%

Unique Clients    |    State Avg    ▲ > 10% Over State Avg    ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	549	-86% ▼
Admits	75	549	-86% ▼
Discharges	48	420	-89% ▼
Transfers - Out	25	129	-81% ▼
Bed Days	421	3,197	-87% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	52%
Valid TEDS Data	100%	98%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	42%
SA Screen Complete	100%	42%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	3%	3%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		46	63%	80%	63%	-17% ▼
No Re-admit within 30 Days of Discharge		48	100%	85%	100%	15% ▲
Follow-up within 30 Days of Discharge		11	48%	90%	48%	-42% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		2	3%	95%	3%	-92% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	6 days	0.5	11%	90%	11%	-79% ▼

Legend: ■ < 90%   ■ 90-110%   ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over   ▼ < 10% Under

Legend: ■ Actual   |   Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 2 Active Medically Managed Detox 4.2 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	167	177	-6%
Admits	20	25	-20% ▼
Discharges	26	22	18% ▲
Bed Days	13,332	14,104	-5%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	89%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	90%	86%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	98%	98%
Valid Axis V GAF Score	2%	24%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		21	81%	95%	78%	-14% ▼
No Re-admit within 30 Days of Discharge		22	88%	85%	88%	3%
Follow-up within 30 Days of Discharge		16	76%	90%	80%	-14% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		2	1%	95%	17%	-94% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		140	1,047 days	0.8	104%	90%	85%	14% ▲

■ < 90%   
 ■ 90-110%   
 ■ > 110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   
 ▼ < 10% Under

■ Actual   
 | Goal   
 ✓ Goal Met   
 ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	22	24	-8%
Admits	5	1	400% ▲
Discharges	-	3	-100% ▼
Transfers - In	1	-	
Transfers - Out	1	-	
Bed Days	1,804	1,976	-9%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	80%	86%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	95%	98%
Valid Axis V GAF Score	0%	24%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	95%	78%	-95% ▼
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	88%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	80%	N/A

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		45	1,288 days	2.0	44%	90%	85%	-46% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				0%

Legend: ■ 1 or more Records Submitted to DMHAS

Legend: ▲ > 10% Over ▼ < 10% Under

Legend: ■ Actual  Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	17	-12% ▼
Admits	-	3	-100% ▼
Discharges	1	2	-50% ▼
Bed Days	1,346	1,373	-2%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	80%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	86%
SA Screen Complete	N/A	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	20%	24%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	100%	95%	78%	5%
✓ No Re-admit within 30 Days of Discharge		1	100%	85%	88%	15% ▲
○ Follow-up within 30 Days of Discharge		0	0%	90%	80%	-90% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		15	1,056 days	1.0	98%	90%	85%	8%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				33%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ○ Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	25	24	4%
Admits	8	7	14% ▲
Discharges	6	7	-14% ▼
Bed Days	1,594	1,589	0%

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	91%	85%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	15%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	86%
SA Screen Complete	100%	100%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	96%	98%
Valid Axis V GAF Score	0%	24%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		6	100%	95%	78%	5%
No Re-admit within 30 Days of Discharge		6	100%	85%	88%	15% ▲
Follow-up within 30 Days of Discharge		4	67%	90%	80%	-23% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		0	0%	95%	17%	-95% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		20	298 days	0.8	87%	90%	85%	-3%

■ < 90%   
 ■ 90-110%   
 ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 11 Active Acute Psychiatric Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	85	394	-78% ▼
Admits	45	156	-71% ▼
Discharges	60	293	-80% ▼
Transfers - In	29	140	-79% ▼
Transfers - Out	4	10	-60% ▼
Bed Days	2,114	9,822	-78% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	90%	90%
Valid TEDS Data	99%	99%
<b>On-Time Periodic</b>		
6 Month Updates	N/A	N/A
<b>Co-occurring</b>		
MH Screen Complete	100%	100%
SA Screen Complete	100%	100%
<b>Diagnosis</b>		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	0%	0%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		55	86%	80%	86%	6%
✓ No Re-admit within 30 Days of Discharge		54	90%	85%	90%	5%
○ Follow-up within 30 Days of Discharge		31	58%	90%	58%	-32% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Improved/Maintained Axis V GAF Score		0	0%	75%	0%	-75% ▼

### Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		111	35 days	1.3	21%	90%	21%	-69% ▼

Legend: ■ < 90% ■ 90-110% ■ >110%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal





\* State Avg based on 1 Active Intensive Res. Rehabilitation 3.8 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

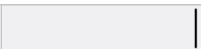
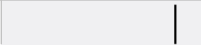
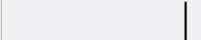
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	15	▼
Admits	-	6	-100% ▼
Discharges	-	6	-100% ▼

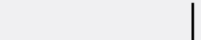
### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	 N/A	75%
Co-occurring	Actual	State Avg
MH Screen Complete	 N/A	100%
SA Screen Complete	 N/A	100%

### Discharge Outcomes


	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	95%	90%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	100%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	100%	N/A



### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	57%	-95% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 1 Active Sub-Acute Programs