Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

▲ > 10% Over State Avg

▼ > 10% Under State Avg

Provider Activity Consumer Satisfaction Survey (Based on 260 FY20 Surveys) Monthly Trend Measure Actual 1 Yr Ago Variance % **Ouestion Domain** Satisfied % vs Goal% Satisfied % Goal % State Ava **Unique Clients** 952 -36% ▼ 1,487 Participation in Treatment 98% 80% 92% **Admits** 88 438 -80% ▼ **Quality and Appropriateness** 97% 80% 93% Overall 96% 80% 91% 510 **-76%** ▼ Discharges 121 Respect 95% 80% 91% 52% 🔺 Service Hours 216 142 Outcome 83% 94% 80% **Bed Days** 6,222 5,853 6% Access 91% 80% 88% Recovery 80% 79% 91% ▲ > 10% Over 1 Yr Ago > 10% Under 1Yr Ago General Satisfaction 89% 80% 92% Clients by Level of Care 80-100% ✓ Goal Met Satisfied % Goal % 0-80% Under Goal Program Type Level of Care Type % Client Demographics Forensic SA 771 Forensics Community-based 80.7% Gender Age # % State Avg State Ava Addiction 19% Male 716 75% 58% 18-25 179 8% Outpatient 122 12.8% Female 233 25% 42% 26-34 285 30% 21% Residential Services 62 6.5% Transgender 0% 23% 35-44 223 22% 45-54 141 15% 20% 55-64 91 10% 20% **Race** % State Avg 65+ 30 3% 9% White/Caucasian 707 74% 63% **Ethnicity** Black/African American 168 18% 16% State Avg # % Other | 43 5% 13% Non-Hispanic 625 66% 69% Asian 22 2% 1% Hispanic-Other 293 31% 🔺 8% Unknown 1% 5% 11 Hisp-Puerto Rican 15 2% 12% Multiple Races 0% 1% Unknown 15 2% 11% Am. Indian/Native Alaskan 1% Hispanic-Mexican 0% Hawaiian/Other Pacific Islander 0% Hispanic-Cuban 0% 0%

Unique Clients | State Avg

CTR - Bettor Choice

Connecticut Renaissance Inc.

Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

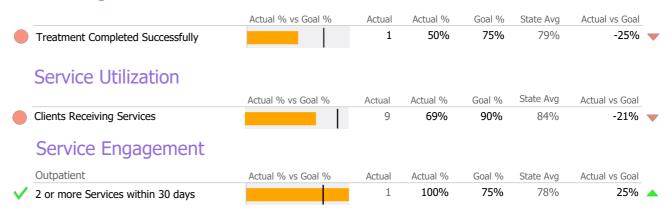
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	10	50% 🔺	
Admits	1	1	0%	
Discharges	2	-		
Service Hours	43	15	196% 🔺	

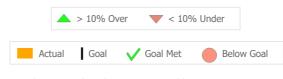
Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		88%	92%
✓ Valid TEDS Data		20%	36%
On-Time Periodic	-	Actual	State Avg
6 Month Updates		17%	56%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	97%
✓ SA Screen Complete		100%	97%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	98%

Data Submitted to DMHAS by Month

		Jui	Aug	эср	70 Pioritris Submitted
Admission	S				33%
Discharges	5				33%
Services					67%
		1 or mo	ore Reco	rds Subn	nitted to DMHAS





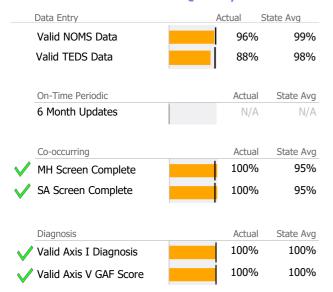
^{*} State Avg based on 5 Active Gambling Outpatient Programs

Addiction - Residential Services - SA Intensive Residential - Enhanced

Program Activity

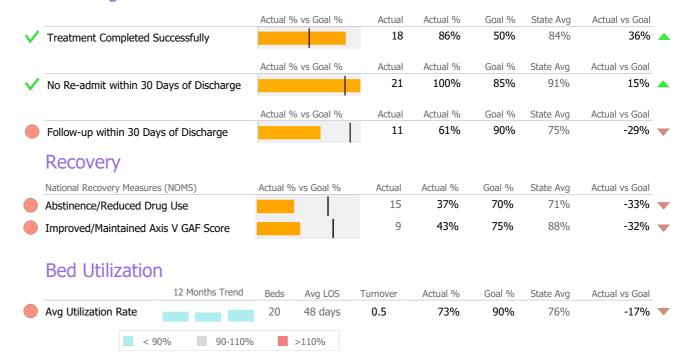
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	41	59	-31%	\blacksquare
Admits	30	40	-25%	•
Discharges	21	38	-45%	•
Bed Days	1,346	1,627	-17%	•

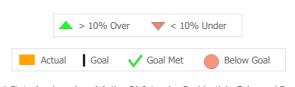
Data Submission Quality



Data Submitted to DMHAS by Month

	Jui	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
	1 or mo	re Recor	ds Subn	nitted to DMHAS





^{*} State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

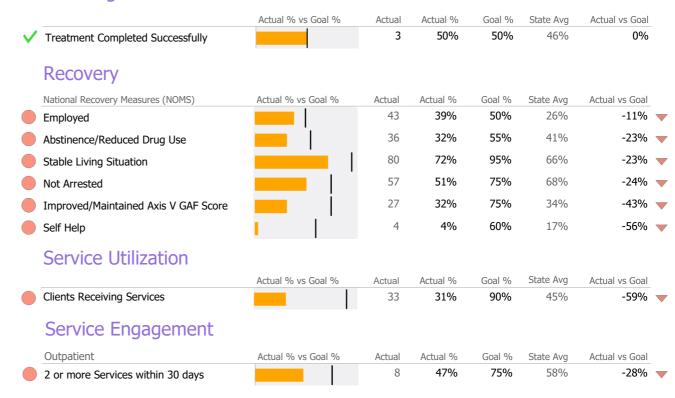
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	111	81	37%	•
Admits	17	30	-43%	•
Discharges	6	12	-50%	•
Service Hours	173	78	122%	•

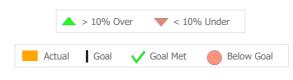
Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	87%
✓ Valid TEDS Data	92%	87%
On-Time Periodic	Actua	l State Avg
6 Month Updates	1%	17%
Co-occurring	Actua	ıl State Avg
✓ MH Screen Complete	96%	
✓ SA Screen Complete	96%	96%
Diagnosis	Actua	l State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admissions					100%
Discharges					100%
Services					100%
	1	or mor	e Record	ls Sub	mitted to DMHAS





^{*} State Avg based on 105 Active Standard Outpatient Programs

Forensic SA - Forensics Community-based - Pre-trial Intervention Programs

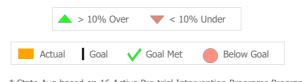
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	771	1,223	-37%	•
Admits	28	302	-91%	•
Discharges	79	405	-80%	•

Data Submitted to DMHAS by Month





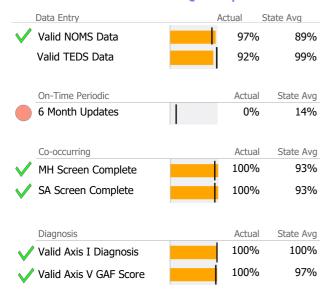
^{*} State Avg based on 16 Active Pre-trial Intervention Programs Programs

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

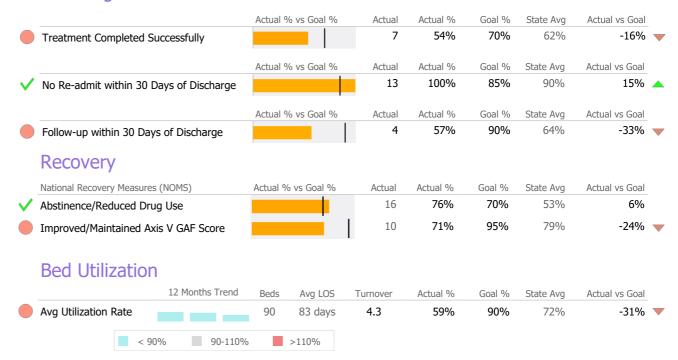
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	21	106	-80%	•
Admits	12	62	-81%	•
Discharges	13	55	-76%	•
Bed Days	4,876	4,226	15%	•

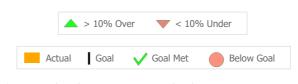
Data Submission Quality



Data Submitted to DMHAS by Month

		Jul	Aug	Sep	% Months Submitted
Admission	s				100%
Discharges	5				100%
		1 or mo	re Recor	ds Subn	nitted to DMHAS





^{*} State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs