

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	952	1,487	-36% ▼
	Admits	88	438	-80% ▼
	Discharges	121	510	-76% ▼
	Service Hours	216	142	52% ▲
	Bed Days	6,222	5,853	6%

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 260 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		98%	80%	92%
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Respect		95%	80%	91%
✓ Outcome		94%	80%	83%
✓ Access		91%	80%	88%
✓ Recovery		91%	80%	79%
✓ General Satisfaction		89%	80%	92%

■ Satisfied % | Goal % ■ 0-80% ■ 80-100% ✓ Goal Met ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Forensic SA	Forensics Community-based	771	80.7%
	Outpatient	122	12.8%
Addiction	Residential Services	62	6.5%

Client Demographics

Age	#	%	State Avg
18-25	179	19%	▲ 8%
26-34	285	30%	21%
35-44	223	23%	22%
45-54	141	15%	20%
55-64	91	10%	20%
65+	30	3%	9%

Gender	#	%	State Avg
Male	716	75%	▲ 58%
Female	233	25%	▼ 42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	625	66%	69%
Hispanic-Other	293	31%	▲ 8%
Hisp-Puerto Rican	15	2%	12%
Unknown	15	2%	11%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	707	74%	▲ 63%
Black/African American	168	18%	16%
Other	43	5%	13%
Asian	22	2%	1%
Unknown	11	1%	5%
Multiple Races	1	0%	1%
Am. Indian/Native Alaskan			1%
Hawaiian/Other Pacific Islander			0%

■ Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

CTR - Better Choice

Connecticut Renaissance Inc.

Addiction - Outpatient - Gambling Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	10	50% ▲
Admits	1	1	0%
Discharges	2	-	
Service Hours	43	15	196% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	50%	75%	79%	-25% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		9	69%	90%	84%	-21% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		92%
✓ Valid TEDS Data		36%
On-Time Periodic	Actual	State Avg
● 6 Month Updates		56%
Co-occurring	Actual	State Avg
✓ MH Screen Complete		97%
✓ SA Screen Complete		97%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		98%
✓ Valid Axis V GAF Score		98%

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		1	100%	75%	78%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				33%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

* State Avg based on 5 Active Gambling Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	41	59	-31% ▼
Admits	30	40	-25% ▼
Discharges	21	38	-45% ▼
Bed Days	1,346	1,627	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	96%	99%
Valid TEDS Data	88%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	100%	95%
SA Screen Complete	100%	95%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	100%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	█	█	█	100%
Discharges	█	█	█	100%

█ 1 or more Records Submitted to DMHAS

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		18	86%	50%	84%	36% ▲
✓ No Re-admit within 30 Days of Discharge		21	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge		11	61%	90%	75%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		15	37%	70%	71%	-33% ▼
● Improved/Maintained Axis V GAF Score		9	43%	75%	88%	-32% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		20	48 days	0.5	73%	90%	76%	-17% ▼

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	111	81	37% ▲
Admits	17	30	-43% ▼
Discharges	6	12	-50% ▼
Service Hours	173	78	122% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	82%	87%
Valid TEDS Data	92%	87%
On-Time Periodic		
6 Month Updates	1%	17%
Co-occurring		
MH Screen Complete	96%	91%
SA Screen Complete	96%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		3	50%	50%	46%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Employed		43	39%	50%	26%	-11% ▼
● Abstinence/Reduced Drug Use		36	32%	55%	41%	-23% ▼
● Stable Living Situation		80	72%	95%	66%	-23% ▼
● Not Arrested		57	51%	75%	68%	-24% ▼
● Improved/Maintained Axis V GAF Score		27	32%	75%	34%	-43% ▼
● Self Help		4	4%	60%	17%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		33	31%	90%	45%	-59% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		8	47%	75%	58%	-28% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	771	1,223	-37% ▼
Admits	28	302	-91% ▼
Discharges	79	405	-80% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	106	-80% ▼
Admits	12	62	-81% ▼
Discharges	13	55	-76% ▼
Bed Days	4,876	4,226	15% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
Valid TEDS Data	92%	99%
On-Time Periodic		
6 Month Updates	0%	14%
Co-occurring		
MH Screen Complete	100%	93%
SA Screen Complete	100%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		7	54%	70%	62%	-16% ▼
No Re-admit within 30 Days of Discharge		13	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge		4	57%	90%	64%	-33% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		16	76%	70%	53%	6% ▲
Improved/Maintained Axis V GAF Score		10	71%	95%	79%	-24% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		90	83 days	4.3	59%	90%	72%	-31% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.