

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,930	1,938	0%
	Admits	138	150	-8%
	Discharges	117	173	-32% ▼
	Service Hours	4,154	6,362	-35% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Medication Assisted Treatment	1,930	100.0%

Consumer Satisfaction Survey

(Based on 592 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		94%	80%	92%
✓ Respect		93%	80%	91%
✓ Quality and Appropriateness		93%	80%	93%
✓ Overall		92%	80%	91%
✓ Outcome		89%	80%	83%
✓ General Satisfaction		88%	80%	92%
✓ Access		86%	80%	88%
✓ Recovery		85%	80%	79%

Satisfied % | Goal % 0-80% 80-100% ✓ Goal Met ● Under Goal

Client Demographics

Age	#	%	State Avg
18-25	50	3%	8%
26-34	507	26%	21%
35-44	598	31%	22%
45-54	390	20%	20%
55-64	288	15%	20%
65+	97	5%	9%

Gender	#	%	State Avg
Male	1,182	61%	58%
Female	741	39%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,469	76%	69%
Hisp-Puerto Rican	190	10%	12%
Hispanic-Other	144	7%	8%
Unknown	123	6%	11%
Hispanic-Mexican	3	0%	1%
Hispanic-Cuban	1	0%	0%

Race	#	%	State Avg
White/Caucasian	1,666	86%	▲ 63%
Other	130	7%	13%
Black/African American	118	6%	16%
Am. Indian/Native Alaskan	7	0%	1%
Asian	3	0%	1%
Hawaiian/Other Pacific Islander	3	0%	0%
Unknown	3	0%	5%
Multiple Races			1%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	781	827	-6%
Admits	57	58	-2%
Discharges	48	70	-31% ▼
Service Hours	1,062	2,634	-60% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	51%	82%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	96%	99%
Valid Axis V GAF Score	96%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		15	31%	50%	51%	-19% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		447	56%	50%	71%	6%
Not Arrested		637	80%	75%	94%	5%
Employed		324	41%	40%	43%	1%
Improved/Maintained Axis V GAF Score		546	76%	75%	65%	1%
Stable Living Situation		627	79%	90%	92%	-11% ▼
Self Help		357	45%	60%	54%	-15% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		370	50%	90%	86%	-40% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		625	80%	50%	72%	30% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	271	282	-4%
Admits	17	22	-23% ▼
Discharges	18	19	-5%
Service Hours	1,228	1,455	-16% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	79%	82%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	50%	50%	51%	0%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		192	71%	60%	54%	11% ▲
Abstinence/Reduced Drug Use		163	60%	50%	71%	10%
Employed		133	49%	40%	43%	9%
Not Arrested		227	83%	75%	94%	8%
Improved/Maintained Axis V GAF Score		192	77%	75%	65%	2%
Stable Living Situation		227	83%	90%	92%	-7%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		208	82%	90%	86%	-8%

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		220	81%	50%	72%	31% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

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Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	5	-60% ▼
Admits	-	-	
Discharges	-	2	-100% ▼
Service Hours	17	39	-56% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	88%
Valid TEDS Data	100%	96%
On-Time Periodic		
6 Month Updates	100%	31%
Co-occurring		
MH Screen Complete	N/A	77%
SA Screen Complete	N/A	88%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	34%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Improved/Maintained Axis V GAF Score		2	100%	75%	31%	25% ▲
Not Arrested		2	100%	75%	61%	25% ▲
Stable Living Situation		2	100%	95%	60%	5%
Employed		1	50%	50%	23%	0%
Abstinence/Reduced Drug Use		1	50%	55%	45%	-5%
Self Help		0	0%	60%	17%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1	50%	90%	36%	-40% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		N/A 88%
Valid TEDS Data		N/A 96%
On-Time Periodic		
6 Month Updates		N/A 31%
Co-occurring		
MH Screen Complete		N/A 77%
SA Screen Complete		N/A 88%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	34%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		N/A	N/A	55%	45%	-55% ▼
Employed		N/A	N/A	50%	23%	-50% ▼
Improved/Maintained Axis V GAF Score		N/A	N/A	75%	31%	-75% ▼
Not Arrested		N/A	N/A	75%	61%	-75% ▼
Self Help		N/A	N/A	60%	17%	-60% ▼
Stable Living Situation		N/A	N/A	95%	60%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	36%	N/A ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	877	824	6%
Admits	64	70	-9%
Discharges	51	82	-38% ▼
Service Hours	1,847	2,233	-17% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	99%
Valid TEDS Data	100%	100%
On-Time Periodic		
6 Month Updates	68%	82%
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	99%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		17	33%	50%	51%	-17% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		670	76%	75%	94%	1%
Abstinence/Reduced Drug Use		401	45%	50%	71%	-5%
Employed		276	31%	40%	43%	-9%
Improved/Maintained Axis V GAF Score		571	71%	75%	65%	-4%
Stable Living Situation		658	75%	90%	92%	-15% ▼
Self Help		296	34%	60%	54%	-26% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		576	69%	90%	86%	-21% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		658	75%	50%	72%	25% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

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