

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	7,282	8,385	-13% ▼
↗	Admits	1,370	2,302	-40% ▼
↗	Discharges	1,422	2,134	-33% ▼
↗	Service Hours	19,804	25,938	-24% ▼
↗	Bed Days	5,005	7,230	-31% ▼
↗	S.Rehab/PHP/IOP	775	2,469	-69% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	93% Goal 80%	93%	80%	93%
✓ Overall	92% Goal 80%	92%	80%	91%
✓ Participation in Treatment	91% Goal 80%	91%	80%	92%
✓ General Satisfaction	91% Goal 80%	91%	80%	92%
✓ Respect	91% Goal 80%	91%	80%	91%
✓ Access	89% Goal 80%	89%	80%	88%
✓ Outcome	83% Goal 80%	83%	80%	83%
● Recovery	78% Goal 80%	78%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
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Mental Health

Outpatient	5,282	61.3%
Social Rehabilitation	472	5.5%
Community Support	373	4.3%
ACT	171	2.0%
Case Management	116	1.3%
Crisis Services	115	1.3%
Employment Services	107	1.2%
Residential Services	28	0.3%
IOP	19	0.2%

Addiction

Outpatient	848	9.8%
Medication Assisted Treatment	353	4.1%
Residential Services	84	1.0%

Forensic SA

Forensics Community-based	467	5.4%
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Forensic MH

Forensics Community-based	186	2.2%
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Client Demographics
Age

	#	%	State Avg
18-25	930	13%	8%
26-34	1,560	21%	21%
35-44	1,464	20%	22%
45-54	1,240	17%	20%
55-64	1,447	20%	20%
65+	638	9%	9%

Gender

	#	%	State Avg
Male	3,660	50%	58%
Female	3,608	50%	42%
Transgender			0%

Race

	#	%	State Avg
White/Caucasian	5,371	74%	63% ▲
Black/African American	855	12%	16%
Other	688	9%	13%
Asian	177	2%	5%
Am. Indian/Native Alaskan	97	1%	1%
Hawaiian/Other Pacific Islander	61	1%	1%
Multiple Races	18	0%	0%
Hispanic-Mexican	24	0%	1%
Hispanic-Cuban	15	0%	1%

Ethnicity

	#	%	State Avg
Non-Hispanic	6,126	84%	69% ▲
Hisp-Puerto Rican	621	9%	12%
Hispanic-Other	365	5%	8%
Unknown	131	2%	11%
Hispanic-Mexican	24	0%	1%
Hispanic-Cuban	15	0%	0%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	64	77	-17%	▼
Admits	8	7	14%	▲
Discharges	7	13	-46%	▼
Service Hours	809	1,081	-25%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	 	1	14%	65%	36%	-51% ▼
✓ No Re-admit within 30 Days of Discharge	 	6	100%	85%	94%	15% ▲
✓ Follow-up within 30 Days of Discharge	 	1	100%	90%	53%	10%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	 	98%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	 	100%
✓ SA Screen Complete	 	100%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 	100%
✓ Valid Axis V GAF Score	 	100%

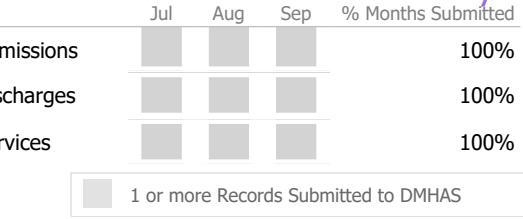
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	 	58	91%	60%	92%	31% ▲
✓ Social Support	 	47	73%	60%	80%	13% ▲
● Employed	 	2	3%	15%	12%	-12% ▼
● Improved/Maintained Axis V GAF Score	 	15	29%	85%	49%	-56% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	 	56	97%	90%	99%	7%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	71	-73%	▼
Admits	15	50	-70%	▼
Discharges	16	60	-73%	▼
Service Hours	-	-		
Social Rehab/PHP/IOP Days	131	554	-76%	▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	98%
On-Time Periodic		
6 Month Updates	N/A	0%
Co-occurring		
✓ MH Screen Complete	93%	88%
✓ SA Screen Complete	93%	88%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		13	81%	50%	84%	31% ▲
✓ Follow-up within 30 Days of Discharge		13	100%	90%	81%	10%

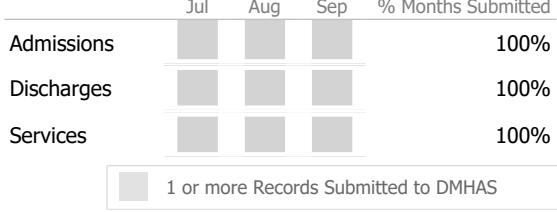
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	74%	60%	62%	14% ▲
✓ Improved/Maintained Axis V GAF Score		14	88%	75%	65%	13% ▲
● Employed		5	26%	30%	17%	-4%
● Stable Living Situation		17	89%	95%	79%	-6%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		3	100%	90%	30%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 3 Active Standard IOP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	588	620	-5%
Admits	55	41	34% ▲
Discharges	50	75	-33% ▼
Service Hours	1,431	1,446	-1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	97%	86%
On-Time Periodic		
✓ 6 Month Updates	56%	54%
Co-occurring		
✓ MH Screen Complete	98%	75%
✓ SA Screen Complete	98%	76%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	99%	90%

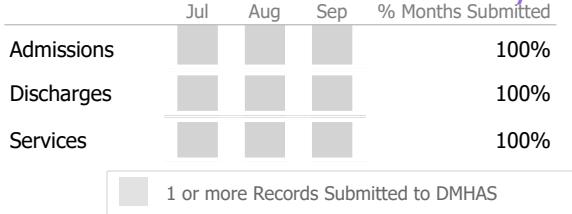
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		24	48%	50%	33%	-2%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		200	34%	30%	20%	4%
✓ Stable Living Situation		561	95%	95%	73%	0%
✓ Social Support		352	60%	60%	59%	0%
● Improved/Maintained Axis V GAF Score		218	43%	75%	40%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		427	79%	90%	75%	-11% ▼
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		49	89%	75%	76%	14% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,023	2,287	-12% ▼
Admits	279	355	-21% ▼
Discharges	240	351	-32% ▼
Service Hours	3,766	4,244	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	95%	86%
On-Time Periodic		
6 Month Updates	24%	54%
Co-occurring		
MH Screen Complete	96%	75%
SA Screen Complete	96%	76%
Diagnosis		
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	90%

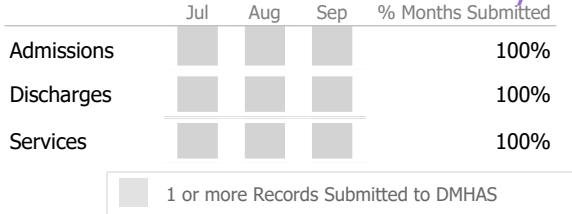
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		96	40%	50%	33%	-10% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		668	33%	30%	20%	3% ▲
Stable Living Situation		1,773	87%	95%	73%	-8% ▼
Social Support		746	37%	60%	59%	-23% ▼
Improved/Maintained Axis V GAF Score		705	43%	75%	40%	-32% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		1,520	84%	90%	75%	-6% ▼
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		260	93%	75%	76%	18% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2,705	3,084	-12% ▼
Admits	315	544	-42% ▼
Discharges	269	414	-35% ▼
Service Hours	5,361	6,964	-23% ▼

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	97%	86%
On-Time Periodic 6 Month Updates	70%	54%
Co-occurring MH Screen Complete	92%	75%
SA Screen Complete	93%	76%
Diagnosis		
Valid Axis I Diagnosis	99%	97%
Valid Axis V GAF Score	99%	90%

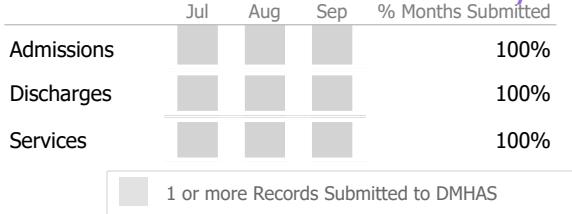
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		64	24%	50%	33%	-26% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		730	27%	30%	20%	-3% ▼
Stable Living Situation		2,446	90%	95%	73%	-5% ▼
Social Support		934	34%	60%	59%	-26% ▼
Improved/Maintained Axis V GAF Score		675	30%	75%	40%	-45% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		2,129	87%	90%	75%	-3% ▼
Service Engagement						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		272	86%	75%	76%	11% ▲

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients	0		
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Admits	-	-	
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Discharges	-	-	
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Service Hours	-	-	
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Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	86%
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On-Time Periodic	Actual	State Avg
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6 Month Updates	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	54%
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Co-occurring	Actual	State Avg
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MH Screen Complete	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	75%
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SA Screen Complete	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	76%
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Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Treatment Completed Successfully	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	N/A	50%	33%	N/A
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Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	N/A	30%	20%	-30% ▼
Improved/Maintained Axis V GAF Score	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	N/A	75%	40%	-75% ▼
Social Support	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	N/A	60%	59%	-60% ▼
Stable Living Situation	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	N/A	95%	73%	-95% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
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Clients Receiving Services	<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	N/A	N/A	90%	75%	N/A
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Data Submitted to DMHAS by Month

Jul	Aug	Sep	% Months Submitted
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Admissions	0%
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Discharges	0%
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<div style="width: 100px; height: 10px; background-color: #ccc; border: 1px solid #ccc;"></div>	1 or more Records Submitted to DMHAS
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▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 84 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

 > 10% Over  < 10% Under

Discharges 0%

 Actual |  Goal  Goal Met  Below Goal 1 or more Records Submitted to DMHAS

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		N/A	N/A	85%	88%	-85% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	92%	N/A 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	N/A	96%
On-Time Periodic 6 Month Updates	N/A	87%

Data Submitted to DMHAS by Month

Jul	Aug	Sep	% Months Submitted
Admissions			0%
Discharges			0%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	10	13	-23%	▼
Admits	-	3	-100%	▼
Discharges	-	1	-100%	▼
Service Hours	18	30	-41%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	93%	15% 

Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
6 Month Updates		70%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	39	71	-45% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		10	100%	85%	93%	15% 

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		10	100%	90%	96%	10% 

Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	99%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		100%	90%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 66 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	52	51	2%
Admits	7	6	17% ▲
Discharges	10	5	100% ▲
Service Hours	1,192	784	52% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 40%;"><div style="width: 65%;"></div></div>	4	40%	65%	36%	-25% ▼
No Re-admit within 30 Days of Discharge	<div style="width: 80%;"><div style="width: 85%;"></div></div>	8	80%	85%	94%	-5% ▲
Follow-up within 30 Days of Discharge	<div style="width: 50%;"><div style="width: 90%;"></div></div>	2	50%	90%	53%	-40% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 97%;"><div style="width: 97%;"></div></div>	97% 84%
✓	On-Time Periodic 6 Month Updates	<div style="width: 94%;"><div style="width: 94%;"></div></div>	94% 92%
Co-occurring		Actual	State Avg
MH Screen Complete		<div style="width: 86%;"><div style="width: 86%;"></div></div>	86% 90%
SA Screen Complete		<div style="width: 86%;"><div style="width: 86%;"></div></div>	86% 90%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 98%
✓	Valid Axis V GAF Score	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100% 87%

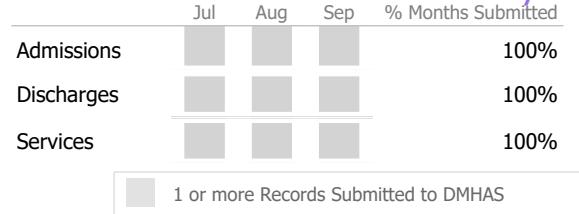
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 91%;"><div style="width: 91%;"></div></div>	48	91%	60%	92%	31% ▲
✓ Social Support	<div style="width: 60%;"><div style="width: 60%;"></div></div>	32	60%	60%	80%	0% ▲
● Employed	<div style="width: 8%;"><div style="width: 8%;"></div></div>	4	8%	15%	12%	-7% ▼
● Improved/Maintained Axis V GAF Score	<div style="width: 42%;"><div style="width: 85%;"></div></div>	19	42%	85%	49%	-43% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;"><div style="width: 98%;"></div></div>	42	98%	90%	99%	8% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	29	98	-70%	▼
Admits	-	35	-100%	▼
Discharges	3	34	-91%	▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

▲ > 10% Over ▼ < 10% Under

Discharges 33%

Actual | Goal ✓ Goal Met ● Below Goal

1 or more Records Submitted to DMHAS

* State Avg based on 16 Active Pre-trial Intervention Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	238	366	-35%	▼
Admits	20	172	-88%	▼
Discharges	85	135	-37%	▼

Data Submitted to DMHAS by Month



* State Avg based on 16 Active Pre-trial Intervention Programs

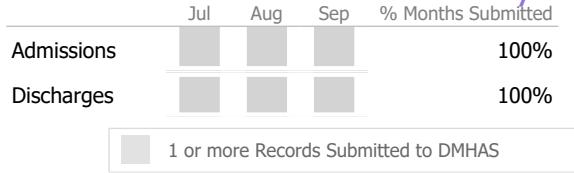
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	110	105	5%
Admits	127	122	4%
Discharges	127	121	5%

Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Evaluation within 1.5 hours of Request		90	66%	75%	79%	-9%
✓ Community Location Evaluation		136	99%	80%	71%	19%
✓ Follow-up Service within 48 hours		83	93%	90%	68%	3%

Data Submitted to DMHAS by Month



* State Avg based on 25 Active Mobile Crisis Team Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	50	60	-17% ▼
Admits	1	-	
Discharges	10	11	-9%
Service Hours	439	595	-26% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 99%;">99%</div>	80%
On-Time Periodic		Actual	State Avg
●	6 Month Updates	<div style="width: 40%;">40%</div>	85%
Co-occurring		Actual	State Avg
●	MH Screen Complete	<div style="width: 0%;">0%</div>	78%
●	SA Screen Complete	<div style="width: 0%;">0%</div>	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	98%
✓	Valid Axis V GAF Score	<div style="width: 100%;">100%</div>	96%

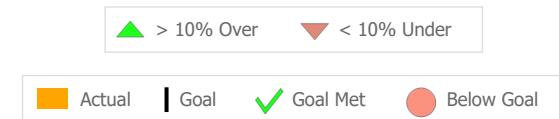
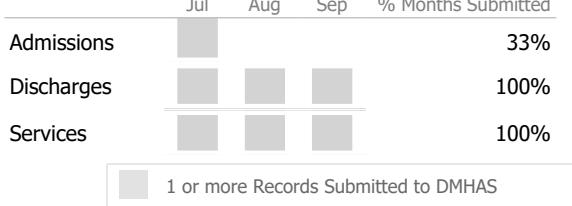
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 90%; border: 1px solid black;">9</div>	9	90%	65%	61%	25% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 96%; border: 1px solid black;">48</div>	48	96%	80%	89%	16% ▲
● Social Support	<div style="width: 56%; border: 1px solid black;">28</div>	28	56%	60%	81%	-4%
● Employed	<div style="width: 10%; border: 1px solid black;">5</div>	5	10%	20%	13%	-10% ▼
● Improved/Maintained Axis V GAF Score	<div style="width: 31%; border: 1px solid black;">14</div>	14	31%	65%	56%	-34% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 95%; border: 1px solid black;">38</div>	38	95%	90%	94%	5% ▲

Data Submitted to DMHAS by Month



* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	219	227	-4%
Admits	18	37	-51% ▼
Discharges	21	39	-46% ▼
Service Hours	1,364	3,157	-57% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	98%	80%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	100%	85%
Co-occurring		Actual	State Avg
✓	MH Screen Complete	89%	78%
✓	SA Screen Complete	83%	61%
Diagnosis		Actual	State Avg
✓	Valid Axis I Diagnosis	100%	98%
✓	Valid Axis V GAF Score	100%	96%

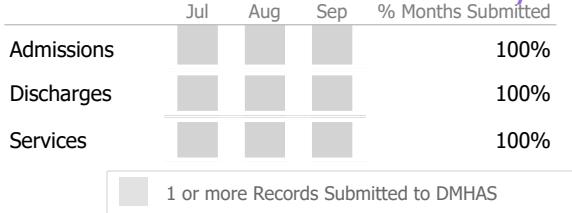
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 10%;"></div>	10	48%	65%	61%	-17% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 15%;"></div>	208	95%	80%	89%	15% ▲
● Social Support	<div style="width: 59%;"></div>	129	59%	60%	81%	-1%
● Employed	<div style="width: 11%;"></div>	24	11%	20%	13%	-9%
● Improved/Maintained Axis V GAF Score	<div style="width: 27%;"></div>	50	27%	65%	56%	-38% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 98%;"></div>	194	98%	90%	94%	8% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 36 Active CSP Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	106	101	5%
Admits	4	3	33% ▲
Discharges	12	19	-37% ▼
Service Hours	765	1,142	-33% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	80%
On-Time Periodic	Actual	State Avg
6 Month Updates	42%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	75%	78%
SA Screen Complete	75%	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	98%
Valid Axis V GAF Score	100%	96%

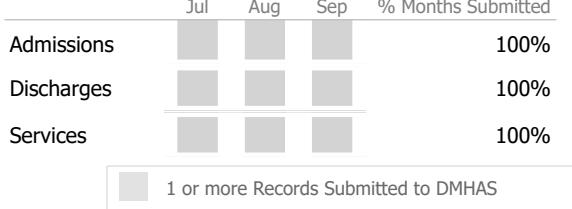
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 42%;"><div style="width: 65%;"></div></div>	5	42%	65%	61%	-23% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div style="width: 93%;"><div style="width: 80%;"></div></div>	99	93%	80%	89%	13% ▲
Employed	<div style="width: 7%;"><div style="width: 20%;"></div></div>	7	7%	20%	13%	-13% ▼
Social Support	<div style="width: 45%;"><div style="width: 60%;"></div></div>	48	45%	60%	81%	-15% ▼
Improved/Maintained Axis V GAF Score	<div style="width: 34%;"><div style="width: 65%;"></div></div>	32	34%	65%	56%	-31% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div style="width: 97%;"><div style="width: 90%;"></div></div>	91	97%	90%	94%	7% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 36 Active CSP Programs

CT0061

Community Health Resources Inc.

Mental Health - Case Management - Supportive Housing – Scattered Site

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 02, 2021)

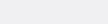
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	14		
Admits	14	-	
Discharges	-	-	
Service Hours	4	-	

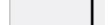
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	64%	85%	88%	-21% 

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		1	7%	90%	92%	-83% 

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data		89%
On-Time Periodic		
6 Month Updates		N/A

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	296	357	-17%	▼
Admits	83	154	-46%	▼
Discharges	94	124	-24%	▼
Service Hours	1,096	1,545	-29%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	96%	87%
✓ Valid TEDS Data	77%	87%
✓ On-Time Periodic		
✓ 6 Month Updates	30%	17%
Co-occurring		
✓ MH Screen Complete	100%	91%
✓ SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	97%	99%
✓ Valid Axis V GAF Score	99%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		38	40%	50%	46%	-10% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		238	79%	75%	68%	4%
● Abstinence/Reduced Drug Use		157	52%	55%	41%	-3%
● Employed		133	44%	50%	26%	-6%
● Stable Living Situation		264	88%	95%	66%	-7%
● Improved/Maintained Axis V GAF Score		124	60%	75%	34%	-15% ▼
● Self Help		34	11%	60%	17%	-49% ▼

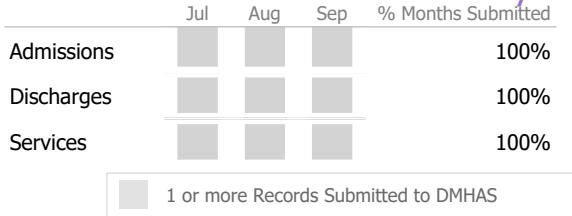
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		171	83%	90%	45%	-7%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient						
✓ 2 or more Services within 30 days		76	92%	75%	58%	17% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	202	140	44%	▲
Admits	32	25	28%	▲
Discharges	33	19	74%	▲
Service Hours	537	245	119%	▲

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	97%	99%
Valid TEDS Data	100%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	97%	82%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	27%	50%	51%	-23% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		192	94%	75%	94%	19% ▲
Abstinence/Reduced Drug Use		100	49%	50%	71%	-1%
Stable Living Situation		180	88%	90%	92%	-2%
Employed		69	34%	40%	43%	-6%
Improved/Maintained Axis V GAF Score		101	64%	75%	65%	-11% ▼
Self Help		36	18%	60%	54%	-42% ▼

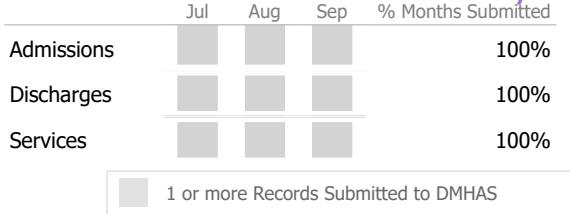
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		169	99%	90%	86%	9%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year		95	47%	50%	71%	-3%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	12	0%
Admits	-	-	
Discharges	2	-	
Service Hours	68	92	-26% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		9	75%	85%	88%	-10%

Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		10	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		98%
On-Time Periodic	Actual	State Avg
 6 Month Updates		90%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	82	95	-14%	▼
Admits	-	53	-100%	▼
Discharges	4	56	-93%	▼
Service Hours	-	-		

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			0	0%	90%	37%	N/A

Clients Receiving Services

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

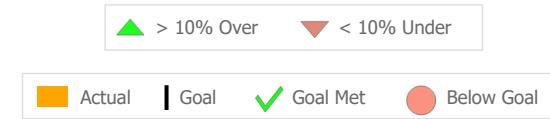
Admissions		0%
Discharges		33%
Services		0%

 1 or more Records Submitted to DMHAS

Jail Diversion

	Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			0	0%	0%	66%	0%

Follow-up Service within 48 hours



* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

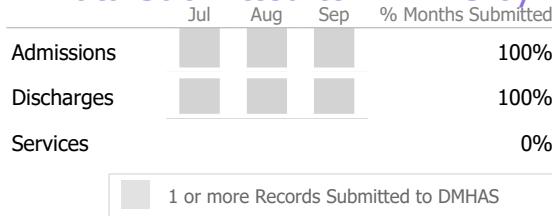
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	150	-30%	▼
Admits	19	64	-70%	▼
Discharges	9	57	-84%	▼
Service Hours	-	-		

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			0	0%	90%	37%	N/A

Clients Receiving Services

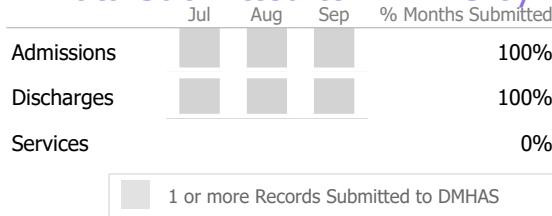
Data Submitted to DMHAS by Month



Jail Diversion

	Follow-up Service within 48 hours	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
			0	0%	0%	66%	0%

Data Submitted to DMHAS by Month



> 10% Over < 10% Under

Actual | Goal ✓ Goal Met Below Goal

* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	2	1	100%	▲
Admits	-	1	-100%	▼
Discharges	1	-		

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	69%
✓ Valid TEDS Data	100%	98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	0%	0%

	Actual	State Avg
MH Screen Complete	N/A	97%
SA Screen Complete	N/A	100%

	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	72%	-50% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		2	100%	75%	50%	25% ▲
✓ Stable Living Situation		2	100%	95%	71%	5%
✓ Employed		1	50%	50%	29%	0%
● Abstinence/Reduced Drug Use		1	50%	55%	21%	-5%
● Self Help		1	50%	60%	28%	-10%
● Improved/Maintained Axis V GAF Score		1	50%	75%	57%	-25% ▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	33%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 7 Active Naltrexone Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	28	46	-39%	▼
Admits	-	16	-100%	▼
Discharges	4	8	-50%	▼
Service Hours	68	210	-67%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	96%	88%
✓ Valid TEDS Data	98%	96%
✓ On-Time Periodic 6 Month Updates	52%	31%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	77%
SA Screen Complete	N/A	88%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	34%	-50% ▼
Recovery						
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		24	86%	75%	61%	11% ▲
✓ Abstinence/Reduced Drug Use		17	61%	55%	45%	6%
✓ Employed		14	50%	50%	23%	0%
● Stable Living Situation		22	79%	95%	60%	-16% ▼
● Improved/Maintained Axis V GAF Score		16	64%	75%	31%	-11% ▼
● Self Help		5	18%	60%	17%	-42% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		15	63%	90%	36%	-28% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges	■	■	■	100%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8	8	0%
Admits	6	6	0%
Discharges	6	6	0%
Bed Days	148	167	-11% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	67%	95%
SA Screen Complete	67%	95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 83%;"><div style="width: 100%;"></div></div>	5	83%	50%	84%	33% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	6	100%	85%	91%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 60%;"><div style="width: 100%;"></div></div>	3	60%	90%	75%	-30% ▼

Recovery

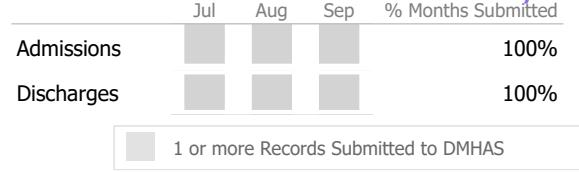
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 75%;"><div style="width: 100%;"></div></div>	6	75%	70%	71%	5% ▲
✓ Improved/Maintained Axis V GAF Score	<div style="width: 100%;"><div style="width: 100%;"></div></div>	6	100%	75%	88%	25% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 80%;"><div style="width: 100%;"></div></div>	2	29 days	0.3	80%	90%	76%	-10%

 < 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	56	-39%	▼
Admits	27	45	-40%	▼
Discharges	30	42	-29%	▼
Bed Days	719	1,178	-39%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 75%;"><div style="width: 100%;"></div></div>	25	83%	50%	84%	33% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 97%;"><div style="width: 100%;"></div></div>	29	97%	85%	91%	12% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 76%;"><div style="width: 100%;"></div></div>	19	76%	90%	75%	-14% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	98%	99%
✓ Valid TEDS Data	100%	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	81%	95%
SA Screen Complete	81%	95%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	100%
✓ Valid Axis V GAF Score	100%	100%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 79%;"><div style="width: 100%;"></div></div>	27	79%	70%	71%	9%
✓ Improved/Maintained Axis V GAF Score	<div style="width: 90%;"><div style="width: 100%;"></div></div>	27	90%	75%	88%	15% ▲

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 56%;"><div style="width: 100%;"></div></div>	14	27 days	0.4	56%	90%	76%	-34% ▼

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 4 Active SA Intensive Residential - Enhanced Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	11	-45% ▼
Admits	2	4	-50% ▼
Discharges	2	4	-50% ▼
Bed Days	378	706	-46% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 10%; background-color: #ccc; height: 10px; border: 1px solid #ccc;"></div>	0	0%	70%	62%	-70% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%; background-color: #ffcc00; height: 10px; border: 1px solid #ccc;"></div>	2	100%	85%	90%	15% ▲
Follow-up within 30 Days of Discharge	<div style="width: 10%; background-color: #ccc; height: 10px; border: 1px solid #ccc;"></div>	N/A	N/A	90%	64%	N/A

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		97%	89%
✓ Valid TEDS Data		100%	99%
On-Time Periodic			
✓ 6 Month Updates		67%	14%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	93%
✓ SA Screen Complete		100%	93%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	100%
✓ Valid Axis V GAF Score		100%	97%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	<div style="width: 33%; background-color: #ffcc00; height: 10px; border: 1px solid #ccc;"></div>	2	33%	70%	53%	-37% ▼
● Improved/Maintained Axis V GAF Score	<div style="width: 40%; background-color: #ffcc00; height: 10px; border: 1px solid #ccc;"></div>	2	40%	95%	79%	-55% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 51%; background-color: #00a0a0; height: 10px; border: 1px solid #ccc;"></div>	8	234 days	1.3	51%	90%	72%	-39% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	34	35	-3%
Admits	2	1	100% ▲
Discharges	4	1	300% ▲
Service Hours	237	295	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 32%;"></div>	32	94%	85%	88%	9%

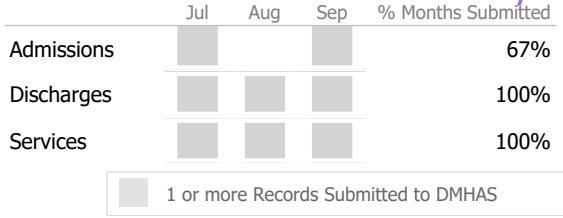
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 25%;"></div>	25	83%	90%	92%	-7%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 97%;"></div>	97%
On-Time Periodic		
● 6 Month Updates	<div style="width: 79%;"></div>	79%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	11	-36%	▼
Admits	3	1	200%	▲
Discharges	7	3	133%	▲

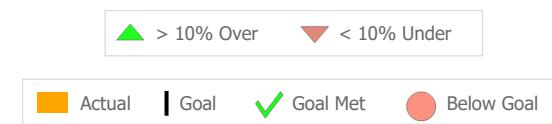
Data Submission Quality

	Actual	State Avg
Valid NOMS Data	96%	95%
On-Time Periodic 6 Month Updates	N/A	56%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	100%	50%	69%	50%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		7	100%	80%	77%	20%
● Employed		0	0%	20%	10%	-20%
● Social Support		0	0%	60%	70%	-60%

Data Submitted to DMHAS by Month



* State Avg based on 23 Active Standard Case Management Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	3	1	200% ▲
Discharges	-	1	-100% ▼
Bed Days	541	524	3%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	98%
On-Time Periodic		Actual	State Avg
✓	6 Month Updates	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	88%
Co-occurring		Actual	State Avg
MH Screen Complete	<div style="width: 67%;"><div style="width: 67%; background-color: orange;"></div></div> 67%	84%	
SA Screen Complete	<div style="width: 67%;"><div style="width: 67%; background-color: orange;"></div></div> 67%	84%	
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	99%	
✓ Valid Axis V GAF Score	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div> 100%	99%	

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 80%;"><div style="width: 80%; background-color: #cccccc;"></div></div>	N/A	N/A	80%	95%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"><div style="width: 85%; background-color: #cccccc;"></div></div>	N/A	N/A	85%	95%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge	<div style="width: 90%;"><div style="width: 90%; background-color: #cccccc;"></div></div>	N/A	N/A	90%	94%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%; background-color: orange;"></div></div>	7	100%	90%	99%	10%
● Social Support	<div style="width: 57%;"><div style="width: 57%; background-color: orange;"></div></div>	4	57%	60%	88%	-3%
● Improved/Maintained Axis V GAF Score	<div style="width: 0%;"><div style="width: 0%; background-color: #cccccc;"></div></div>	0	0%	95%	69%	-95% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 74%;"><div style="width: 74%; background-color: #cccccc;"></div></div>	8	180 days	1.1	74%	90%	89%	-16% ▼
<div style="display: flex; justify-content: space-around; align-items: center;"> ■ < 90% ■ 90-110% ■ >110% </div>								

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	<div style="width: 67%;"><div style="width: 67%; background-color: #cccccc;"></div></div>	67%
Discharges	<div style="width: 0%;"><div style="width: 0%; background-color: #cccccc;"></div></div>	0%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual ■ Goal ✓ Goal Met ● Below Goal

* State Avg based on 24 Active Group Home Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	19	30	-37%	▼
Admits	15	22	-32%	▼
Discharges	15	23	-35%	▼
Bed Days	446	820	-46%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		14	93%	85%	83%	8%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		10	47 days	0.5	48%	90%	57%	-42% ▼



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 12 Active Recovery House Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	129	225	-43% ▼
Admits	26	72	-64% ▼
Discharges	37	76	-51% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		94%	87%
✓ Valid TEDS Data		90%	87%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		35%	17%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	91%
✓ SA Screen Complete		100%	96%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		99%	99%
✓ Valid Axis V GAF Score		99%	96%

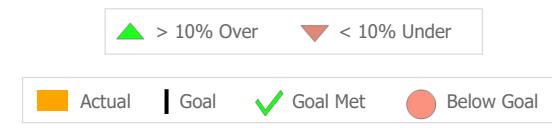
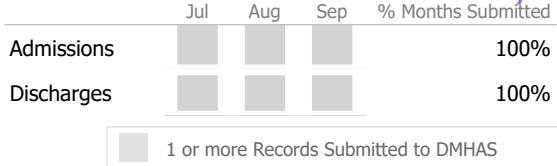
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	57%	50%	46%	7%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		70	53%	55%	41%	-2%
● Not Arrested		86	65%	75%	68%	-10%
● Employed		51	38%	50%	26%	-12% ▼
● Stable Living Situation		105	79%	95%	66%	-16% ▼
● Improved/Maintained Axis V GAF Score		60	64%	75%	34%	-11% ▼
● Self Help		27	20%	60%	17%	-40% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient		22	85%	75%	58%	10%

Data Submitted to DMHAS by Month

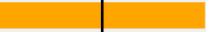


* State Avg based on 105 Active Standard Outpatient Programs

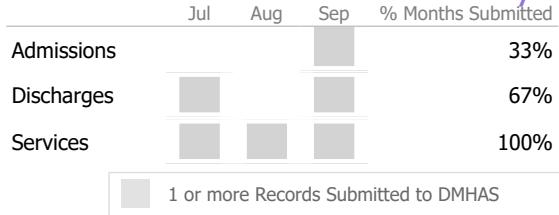
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	14	18	-22%	▼
Admits	1	4	-75%	▼
Discharges	4	2	100%	▲
Service Hours	79	112	-29%	▼

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days	 	1	100%	50%	93%	50% 

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	16	18	-11% 
Admits	-	-	
Discharges	-	-	
Service Hours	97	148	-34% 

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		14	88%	85%	88%	3%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		16	100%	90%	92%	10%

Data Submission Quality

Data Entry	Actual	State Avg	
Valid NOMS Data		90%	96%
On-Time Periodic	Actual	State Avg	
6 Month Updates		64%	87%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	205	302	-32%	▼
Admits	23	110	-79%	▼
Discharges	35	126	-72%	▼
Service Hours	-	-		

Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	6	17	-65%	▼
Admits	4	14	-71%	▼
Discharges	2	14	-86%	▼
Bed Days	302	461	-34%	▼

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend
								Actual % vs Goal %
	No Re-admit within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	15% ▲
	Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	10%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal	12 Months Trend						
									Actual	Goal	Actual %	Goal %	State Avg	Actual vs Goal	
Avg Utilization Rate	Actual	Goal	Actual %	Goal %	State Avg	Actual vs Goal	108%	-35% ▼	6	283 days	1.0	55%	90%	108%	-35% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 10 Active Respite Bed Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	24	26	-8%
Admits	15	13	15% ▲
Discharges	15	12	25% ▲
Bed Days	903	1,280	-29% ▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 73%; background-color: orange; height: 10px;"></div>	11	73%	70%	62%	3%
✓ No Re-admit within 30 Days of Discharge	<div style="width: 87%; background-color: orange; height: 10px;"></div>	13	87%	85%	90%	2%
● Follow-up within 30 Days of Discharge	<div style="width: 82%; background-color: orange; height: 10px;"></div>	9	82%	90%	64%	-8%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 98%; background-color: orange; height: 10px;"></div>	98%	89%
✓ Valid TEDS Data	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%	99%
On-Time Periodic		Actual	State Avg
6 Month Updates	<div style="width: 0%; background-color: grey; height: 10px;"></div>	N/A	14%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%	93%
✓ SA Screen Complete	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%	93%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%	100%
✓ Valid Axis V GAF Score	<div style="width: 100%; background-color: orange; height: 10px;"></div>	100%	97%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 92%; background-color: orange; height: 10px;"></div>	23	92%	70%	53%	22% ▲
✓ Improved/Maintained Axis V GAF Score	<div style="width: 100%; background-color: orange; height: 10px;"></div>	15	100%	95%	79%	5% ▲

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 70%; background-color: cyan; height: 10px;"></div>	14	67 days	0.6	70%	90%	72%	-20% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	60	76	-21%	▼
Admits	2	7	-71%	▼
Discharges	11	18	-39%	▼
Service Hours	30	69	-57%	▼
Social Rehab/PHP/IOP Days	78	992	-92%	▼

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

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Clients Receiving Services

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State Avg

Actual vs Goal

Clients Receiving Services

Actual

Actual %

Goal %

State Avg

Actual vs Goal

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	41	-37% ▼
Admits	6	19	-68% ▼
Discharges	14	17	-18% ▼

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	98%	99%
Valid TEDS Data	99%	100%
On-Time Periodic		
6 Month Updates	0%	82%

	Actual	State Avg
Co-occurring		
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%

	Actual	State Avg
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Data Submitted to DMHAS by Month



Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	█	8	57%	50%	51%	7%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	█	23	88%	50%	71%	38% ▲
Self Help	█	14	54%	60%	54%	-6%
Not Arrested	█	16	62%	75%	94%	-13% ▼
Improved/Maintained Axis V GAF Score	█	14	78%	75%	65%	3%
Employed	█	0	0%	40%	43%	-40% ▼
Stable Living Situation	█	2	8%	90%	92%	-82% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Length of Stay over 1 Year	█	4	15%	50%	71%	-35% ▼

▲ > 10% Over ▼ < 10% Under

█ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	38	51	-25%	▼
Admits	17	30	-43%	▼
Discharges	13	22	-41%	▼

Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	99%
Valid TEDS Data	N/A	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	0%	82%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	92%
SA Screen Complete	100%	92%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	99%
Valid Axis V GAF Score	100%	99%

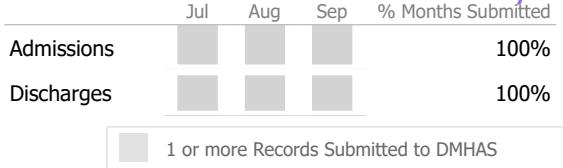
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		10	77%	50%	51%	27% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		0	0%	40%	43%	-40% ▼
Improved/Maintained Axis V GAF Score		13	52%	75%	65%	-23% ▼
Abstinence/Reduced Drug Use		1	2%	50%	71%	-48% ▼
Self Help		1	2%	60%	54%	-58% ▼
Not Arrested		0	0%	75%	94%	-75% ▼
Stable Living Situation		0	0%	90%	92%	-90% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Medication Assisted Treatment						
Length of Stay over 1 Year		5	13%	50%	71%	-37% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	66	75	-12% ▼
Admits	16	41	-61% ▼
Discharges	24	20	20% ▲

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data		98%	99%
Valid TEDS Data		96%	100%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	82%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	92%
✓ SA Screen Complete		100%	92%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	99%

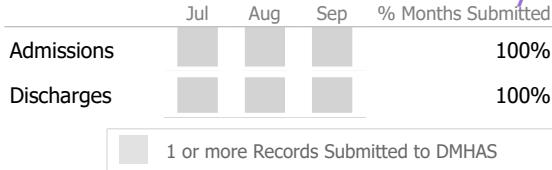
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		22	92%	50%	51%	42% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		60	91%	50%	71%	41% ▲
✓ Not Arrested		61	92%	75%	94%	17% ▲
● Improved/Maintained Axis V GAF Score		26	62%	75%	65%	-13% ▼
● Employed		1	2%	40%	43%	-38% ▼
● Self Help		10	15%	60%	54%	-45% ▼
● Stable Living Situation		2	3%	90%	92%	-87% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		6	9%	50%	71%	-41% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	112	-99% ▼
Admits	-	25	-100% ▼
Discharges	1	30	-97% ▼
Service Hours	-	633	-100% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	88%
✓ Valid TEDS Data	100%	96%

On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	31%

Co-occurring	Actual	State Avg
MH Screen Complete	N/A	77%
SA Screen Complete	N/A	88%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	50%	34%	50% ▲
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	55%	45%	45% ▲
✓ Self Help	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	60%	17%	40% ▲
✓ Improved/Maintained Axis V GAF Score	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	75%	31%	25% ▲
✓ Not Arrested	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	75%	61%	25% ▲
✓ Stable Living Situation	<div style="width: 100%;"><div style="width: 100%;"></div></div>	1	100%	95%	60%	5% ▲
● Employed	<div style="width: 100%;"><div style="width: 100%;"></div></div>	0	0%	50%	23%	-50% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	N/A	N/A	90%	36%	N/A ▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	<div style="width: 100%;"><div style="width: 100%;"></div></div>	0%
Discharges	<div style="width: 100%;"><div style="width: 100%;"></div></div>	33%
Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	67%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal ✓ Goal Met Below Goal

* State Avg based on 22 Active Buprenorphine Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	6	6	0%
Admits	-	-	
Discharges	-	-	
Bed Days	552	552	0%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	93%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	17%	75%	52%	-58% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	■ ■ ■	6	2,442 days	1.0	100%	90%	97%	10%



Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted



* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	63	68	-7%
Admits	27	27	0%
Discharges	24	25	-4%
Service Hours	247	349	-29% ▼

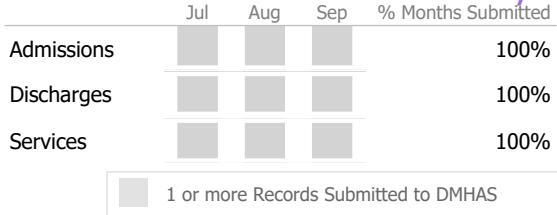
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	Actual % vs Goal %	18	28%	35%	44%	-7%
Clients Receiving Services	Actual % vs Goal %	40	95%	90%	87%	5%

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	87%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	91%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	46	59	-22% ▼
Admits	15	4	275% ▲
Discharges	9	6	50% ▲
Service Hours	185	368	-50% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	█	21	46%	35%	44%	11% ▲

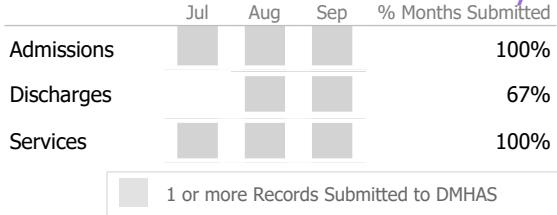
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	█	33	89%	90%	87%	-1%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	█	100% 87%
On-Time Periodic		
✓ 6 Month Updates	█	92% 91%

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	12	15	-20%	▼
Admits	2	2	0%	
Discharges	1	6	-83%	▼
Bed Days	907	1,158	-22%	▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	93%	74%
✓ On-Time Periodic 6 Month Updates	100%	87%
Co-occurring		
✓ MH Screen Complete	100%	82%
✓ SA Screen Complete	100%	67%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	99%
✓ Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	60%	84%	-60% ▼
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		10	83%	60%	84%	23% ▲
✓ Employed		4	33%	25%	8%	8%
✓ Stable Living Situation		12	100%	95%	92%	5%
● Improved/Maintained Axis V GAF Score		2	25%	95%	58%	-70% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		14	399 days	1.2	70%	90%	101%	-20% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 79 Active Supervised Apartments Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	412	107	285%	▲
Admits	73	8	813%	▲
Discharges	23	3	667%	▲
Service Hours	-	1	-100%	▼
Social Rehab/PHP/IOP Days	566	923	-39%	▼

Service Utilization

	Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal

Clients Receiving Services

Actual % vs Goal %

Actual

Actual %

Goal %

State Avg

Actual vs Goal

220 56% 90% 49% -34% ▼

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions		100%
Discharges		100%
Services		100%

▲ > 10% Over ▼ < 10% Under



* State Avg based on 33 Active Social Rehabilitation Programs

 1 or more Records Submitted to DMHAS

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	427	484	-12% ▼
Admits	81	152	-47% ▼
Discharges	140	122	15% ▲
Service Hours	951	1,141	-17% ▼

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	89%	87%
✓ Valid TEDS Data	76%	87%
✓ On-Time Periodic		
✓ 6 Month Updates	83%	17%
Co-occurring		
✓ MH Screen Complete	98%	91%
✓ SA Screen Complete	98%	96%
Diagnosis		
Valid Axis I Diagnosis	98%	99%
✓ Valid Axis V GAF Score	99%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		63	45%	50%	46%	-5%
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Not Arrested		342	79%	75%	68%	4%
● Abstinence/Reduced Drug Use		213	49%	55%	41%	-6%
● Stable Living Situation		346	80%	95%	66%	-15% ▼
● Employed		132	31%	50%	26%	-19% ▼
● Improved/Maintained Axis V GAF Score		218	67%	75%	34%	-8%
● Self Help		63	15%	60%	17%	-45% ▼

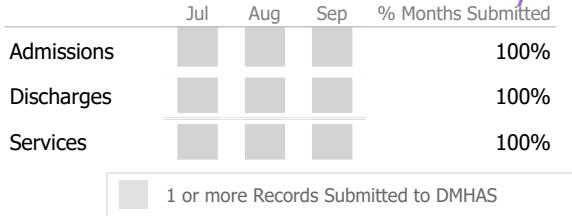
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		247	84%	90%	45%	-6%

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Outpatient						
✓ 2 or more Services within 30 days		62	77%	75%	58%	2%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	36	33	9%
Admits	5	4	25% ▲
Discharges	4	6	-33% ▼
Service Hours	597	560	6%

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	84%
	On-Time Periodic		
✓	6 Month Updates	100%	92%
Co-occurring		Actual	State Avg
MH Screen Complete		60%	90%
SA Screen Complete		60%	90%
	Diagnosis		
✓	Valid Axis I Diagnosis	100%	98%
✓	Valid Axis V GAF Score	100%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 50%;"><div style="width: 50%;"></div></div>	2	50%	65%	36%	-15% ▼
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 100%;"></div></div>	4	100%	85%	94%	15% ▲
● Follow-up within 30 Days of Discharge	<div style="width: 0%;"><div style="width: 0%;"></div></div>	0	0%	90%	53%	-90% ▼

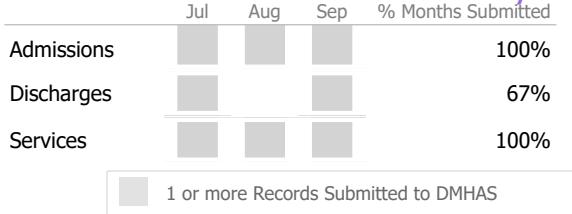
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 94%;"><div style="width: 94%;"></div></div>	34	94%	60%	92%	34% ▲
✓ Social Support	<div style="width: 92%;"><div style="width: 92%;"></div></div>	33	92%	60%	80%	32% ▲
✓ Employed	<div style="width: 31%;"><div style="width: 31%;"></div></div>	11	31%	15%	12%	16% ▲
● Improved/Maintained Axis V GAF Score	<div style="width: 31%;"><div style="width: 31%;"></div></div>	8	31%	85%	49%	-54% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	32	100%	90%	99%	10%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	6	-33%	▼
Admits	1	1	0%	
Discharges	2	2	0%	
Bed Days	109	384	-72%	▼

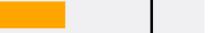
Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	2	100%	75%	85%	25% 
✓ No Re-admit within 30 Days of Discharge	 	2	100%	85%	54%	15% 
✓ Follow-up within 30 Days of Discharge	 	2	100%	90%	73%	10% 

Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	 	100% 96%
✓ On-Time Periodic 6 Month Updates	 	100% 80%
Co-occurring	Actual	State Avg
MH Screen Complete	 	0% 94%
SA Screen Complete	 	0% 91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 	100% 97%
✓ Valid Axis V GAF Score	 	100% 93%

Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score	 	1	33%	75%	52%	-42% 

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	  	4	219 days	1.0	30%	90%	97%	-60% 

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions  33%

Discharges  33%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	21	23	-9%
Admits	1	1	0%
Discharges	2	4	-50% ▼
Service Hours	426	657	-35% ▼

Data Submission Quality

Data Entry		Actual	State Avg
✓	Valid NOMS Data	100%	84%
	On-Time Periodic		
✓	6 Month Updates	100%	92%
	Co-occurring		
✓	MH Screen Complete	100%	90%
✓	SA Screen Complete	100%	90%
	Diagnosis		
✓	Valid Axis I Diagnosis	100%	98%
✓	Valid Axis V GAF Score	100%	87%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	65%	36%	-65% ▼
✓ No Re-admit within 30 Days of Discharge		2	100%	85%	94%	15% ▲
Follow-up within 30 Days of Discharge	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		N/A	N/A	90%	53%	N/A

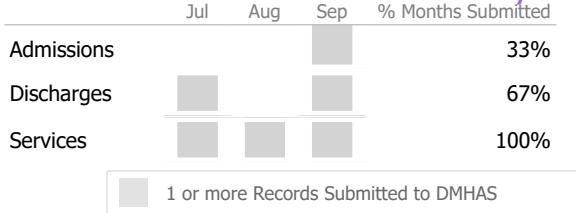
Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		21	100%	60%	92%	40% ▲
✓ Social Support		20	95%	60%	80%	35% ▲
✓ Employed		10	48%	15%	12%	33% ▲
● Improved/Maintained Axis V GAF Score		3	15%	85%	49%	-70% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		19	100%	90%	99%	10%

Data Submitted to DMHAS by Month


▲ > 10% Over ▼ < 10% Under
■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 23 Active Assertive Community Treatment Programs