

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	31	30	3%
	Admits	1	3	-67% ▼
	Discharges	6	4	50% ▲
	Service Hours	218	270	-19% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	31	100.0%

Client Demographics

Age	#	%	State Avg
18-25	1	3%	8%
26-34	2	6% ▼	21%
35-44	7	23%	22%
45-54	8	26%	20%
55-64	9	29%	20%
65+	5	16%	9%

Ethnicity	#	%	State Avg
Non-Hispanic	26	84% ▲	69%
Hisp-Puerto Rican	2	6%	12%
Unknown	2	6%	11%
Hispanic-Other	1	3%	8%
Hispanic-Cuban	0	0%	0%
Hispanic-Mexican	0	0%	1%

Gender	#	%	State Avg
Male	16	52%	58%
Female	15	48%	42%
Transgender	0	0%	0%

Race	#	%	State Avg
White/Caucasian	23	74% ▲	63%
Black/African American	6	19%	16%
Other	2	6%	13%
Am. Indian/Native Alaskan	0	0%	1%
Asian	0	0%	1%
Multiple Races	0	0%	1%
Hawaiian/Other Pacific Islander	0	0%	0%
Unknown	0	0%	5%

Unique Clients | State Avg ▲ > 10% Over State Avg ▼ > 10% Under State Avg

Survey Data Not Available

Case Management 302294

Community Health Center Inc.

Mental Health - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

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Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		1	100%	50%	93%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Variations in data may be indicative of operational adjustments related to the pandemic.