

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %	
↗	Unique Clients	163	68	140%	▲
↗	Admits	35	30	17%	▲
	Discharges				
	Service Hours		1	-100%	▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 100 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Respect	100% 100%	100%	80%	91%
✓ Participation in Treatment	99% 100%	99%	80%	92%
✓ Access	96% 100%	96%	80%	88%
✓ Quality and Appropriateness	94% 100%	94%	80%	93%
✓ General Satisfaction	93% 100%	93%	80%	92%
✓ Overall	92% 100%	92%	80%	91%
● Recovery	72% 100%	72%	80%	79%
● Outcome	62% 100%	62%	80%	83%

Clients by Level of Care

Program Type	Level of Care Type	#	%
Other	Other	163	100.0%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	3	2%	8%	Female	116	71%	42%
26-34	8	5%	21%	Male	47	29%	58%
35-44	23	14%	22%	Transgender			0%
45-54	46	28%	20%	Race			
55-64	71	44%	20%	Other	70	43%	13%
65+	12	7%	9%	White/Caucasian	68	42%	63%
Ethnicity	#	%	State Avg	Black/African American	20	12%	16%
Hisp-Puerto Rican	116	71%	12%	Am. Indian/Native Alaskan	2	1%	1%
Non-Hispanic	28	17%	69%	Asian	1	1%	1%
Hispanic-Other	17	10%	8%	Multiple Races	1	1%	1%
Hispanic-Cuban	1	1%	0%	Unknown	1	1%	5%
Unknown	1	1%	11%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican			1%				

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	163	68	140%	▲
Admits	35	30	17%	▲
Discharges	-	-		
Service Hours	-	1	-100%	▼

Data Submission Quality

Data Entry Actual State Avg

Co-occurring	Actual	State Avg
MH Screen Complete	36%	65%
SA Screen Complete	50%	82%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	92%
✓ Valid Axis V GAF Score	98%	92%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 100%

▲ > 10% Over ▼ < 10% Under

Discharges 0%

Actual Goal ✓ Goal Met ● Below Goal

Services 0%

* State Avg based on 6 Active Integrated Primary Care Programs

1 or more Records Submitted to DMHAS