

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↑	Unique Clients	419	420	0%
↓	Admits	32	42	-24% ▼
↑	Discharges	22	51	-57% ▼
↓	Service Hours	5,630	9,814	-43% ▼
↑	Bed Days	4,591	4,134	11% ▲

▲ > 10% Over 1 Yr Ago      ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment	98%   Goal 80%	98%	80%	92%
✓ General Satisfaction	97%   Goal 80%	97%	80%	92%
✓ Quality and Appropriateness	96%   Goal 80%	96%	80%	93%
✓ Respect	95%   Goal 80%	95%	80%	91%
✓ Overall	95%   Goal 80%	95%	80%	91%
✓ Access	94%   Goal 80%	94%	80%	88%
✓ Outcome	84%   Goal 80%	84%	80%	83%
✓ Recovery	83%   Goal 80%	83%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

## Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Mental Health</b>			
	Case Management	216	48.8%
	Residential Services	116	26.2%
	Other	41	9.3%
	Recovery Support	26	5.9%
<b>Addiction</b>			
	Case Management	44	9.9%

## Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	50	12%	8%	Male	276	66%	58%
26-34	53	13%	21%	Female	143	34%	42%
35-44	61	15%	22%	Transgender			0%
45-54	102	24%	20%				
55-64	129	31% ▲	20%				
65+	23	6%	9%				
Ethnicity	#	%	State Avg	Race	#	%	State Avg
Non-Hispanic	377	90% ▲	69%	White/Caucasian	287	68%	63%
Hispanic-Other	39	9%	8%	Black/African American	93	22%	16%
Unknown	2	0% ▼	11%	Other	21	5%	13%
Hispanic-Cuban	1	0%	0%	Asian	6	1%	1%
Hispanic-Mexican				Unknown	6	1%	5%
Hisp-Puerto Rican				Am. Indian/Native Alaskan	5	1%	1%
				Hawaiian/Other Pacific Islander	1	0%	0%
				Multiple Races			1%

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	8		
Admits	8	-	
Discharges	-	-	
Service Hours	51	-	

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation		1	12%	85%	88%	-73% 

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services		8	100%	90%	92%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data		100%
On-Time Periodic		
6 Month Updates	N/A	87%

## Data Submitted to DMHAS by Month



 > 10% Over    < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	-	1	-100% ▼
Discharges	1	2	-50% ▼
Service Hours	114	535	-79% ▼

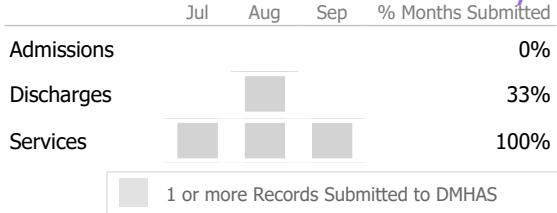
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		15	88%	85%	88%	3%
✓ Clients Receiving Services		16	100%	90%	92%	10%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		100%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

 Actual    Goal    Goal Met    Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

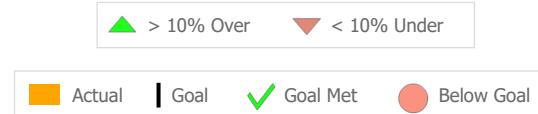
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	1	1	0%
Admits	-	-	
Discharges	-	-	
Service Hours	10	32	-70% ▼

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	100%



\* State Avg based on 10 Active Specialing Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	60	60	0%
Admits	3	1	200% <span style="color: green;">▲</span>
Discharges	1	1	0%
Service Hours	878	1,294	-32% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 59%;"><span style="width: 59%; background-color: orange;"></span></div>	59	98%	85%	88%	13% <span style="color: green;">▲</span>

## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 59%;"><span style="width: 59%; background-color: orange;"></span></div>	59	100%	90%	92%	10% <span style="color: green;">▲</span>

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%;"><span style="width: 100%; background-color: orange;"></span></div>	100%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%;"><span style="width: 100%; background-color: orange;"></span></div>	100%

## Data Submitted to DMHAS by Month



## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	30	30	0%
Admits	1	3	-67% ▼
Discharges	-	2	-100% ▼
Service Hours	390	421	-7%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	29	97%	85%	88%	12%	▲

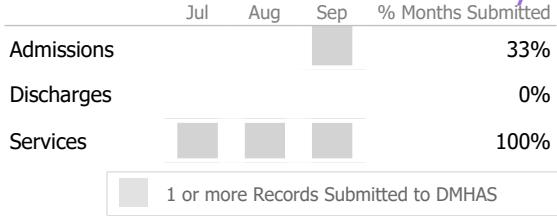
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	30	100%	90%	92%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	87%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	17	18	-6%
Admits	-	1	-100% ▼
Discharges	1	1	0%
Service Hours	91	266	-66% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	17	100%	85%	88%	15%	▲

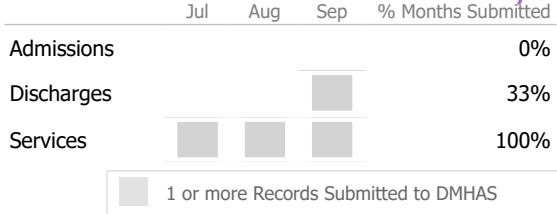
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	16	100%	90%	92%	10%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	87%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	7	7	0%
Admits	-	-	
Discharges	-	-	
Bed Days	644	644	0%

## Data Submission Quality

Data Entry		Actual	State Avg
	Valid NOMS Data	<div style="width: 100%;">100%</div>	96%
On-Time Periodic		Actual	State Avg
	6 Month Updates	<div style="width: 100%;">100%</div>	80%
Co-occurring		Actual	State Avg
MH Screen Complete		<div style="width: 94%;">N/A</div>	94%
SA Screen Complete		<div style="width: 91%;">N/A</div>	91%
Diagnosis		Actual	State Avg
	Valid Axis I Diagnosis	<div style="width: 100%;">100%</div>	97%
	Valid Axis V GAF Score	<div style="width: 100%;">100%</div>	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 75%;"></div>	N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge	<div style="width: 85%;"></div>	N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge	<div style="width: 90%;"></div>	N/A	N/A	90%	73%	N/A

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
	Improved/Maintained Axis V GAF Score	<div style="width: 71%;">5</div>	71%	75%	52%	-4%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	<div style="width: 88%;"></div>	8	1,544 days	1.1	88%	90%	97%	-2%



< 90% 90-110% >110%

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted



> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	29	19	51% 
Bed Days	460	460	0%

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

## Recovery

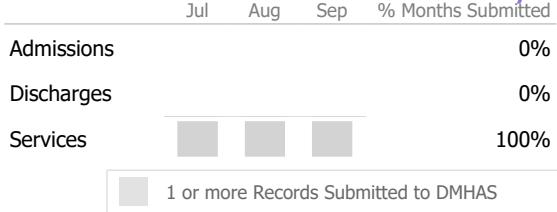
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		4	80%	75%	52%	5%

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	  	5	2,232 days	1.0	100%	90%	97%	10%



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

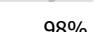
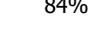
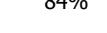
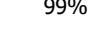
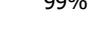
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	8	13%	▲
Admits	1	-		
Discharges	3	-		
Bed Days	635	736	-14%	▼

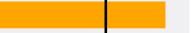
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	   	3	100%	80%	94%	20% 
✓ No Re-admit within 30 Days of Discharge	   	3	100%	85%	94%	15% 
✓ Follow-up within 30 Days of Discharge	   	3	100%	90%	94%	10% 

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	   	100% 98%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	   	100% 88%
Co-occurring	Actual	State Avg
✓ MH Screen Complete	   	100% 84%
✓ SA Screen Complete	   	100% 84%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	   	100% 99%
✓ Valid Axis V GAF Score	   	100% 99%

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support	   	8	89%	60%	88%	29% 
✓ Stable Living Situation	   	9	100%	90%	99%	10% 
✓ Improved/Maintained Axis V GAF Score	   	7	100%	95%	69%	5% 

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	      	8	451 days	0.9	86%	90%	89%	-4%



## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 24 Active Group Home Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	17	13	31%	▲
Admits	3	1	200%	▲
Discharges	-	1	-100%	▼
Bed Days	1,427	1,133	26%	▲

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	74%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	87%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	82%
✓ SA Screen Complete		100%	67%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	99%
✓ Valid Axis V GAF Score		100%	96%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		15	88%	60%	84%	28% ▲
✓ Stable Living Situation		17	100%	95%	92%	5%
● Employed		3	18%	25%	8%	-7%
● Improved/Maintained Axis V GAF Score		7	54%	95%	58%	-41% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		8	910 days	0.5	194%	90%	101%	104% ▲

< 90% 90-110% >110%

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	2	50%	▲
Admits	-	1	-100%	▼
Discharges	-	-		
Service Hours	95	121	-22%	▼

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

▲ &gt; 10% Over ▼ &lt; 10% Under

Discharges 0%

Actual | Goal ✓ Goal Met ● Below Goal

Services 100%  


\* State Avg based on 10 Active Specialing Programs

 1 or more Records Submitted to DMHAS

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	16	-50%	▼
Admits	-	6	-100%	▼
Discharges	1	6	-83%	▼
Service Hours	-	-		

**Service Engagement**

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	93%	-50% ▼

**Data Submitted to DMHAS by Month**

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	33%
Services	100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 45 Active Outreach &amp; Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	9	10	-10%
Admits	-	-	
Discharges	-	-	
Service Hours	47	232	-80% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	9	100%	85%	88%	15%	▲

## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services	8	89%	90%	92%	-1%	

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic		
✓ 6 Month Updates	100%	87%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services	■	■	■	100%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over   ▼ &lt; 10% Under



\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	38	37	3%
Admits	-	-	
Discharges	-	-	
Service Hours	404	795	-49% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		37	97%	85%	88%	12% 

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		38	100%	90%	92%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	96%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		100%	87%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	6	5	20%	▲
Admits	1	-		
Discharges	-	-		
Bed Days	505	460	10%	

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		100%	96%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	80%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	94%
✓ SA Screen Complete		100%	91%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		100%	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		5	100%	75%	52%	25% ▲

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		5	1,276 days	0.8	110%	90%	97%	20% ▲

12 Months Trend: 

< 90%  90-110%  >110% 

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%

 1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

 Actual   |  Goal    Goal Met    Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	4	4	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Bed Days	368	333	11% ▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		3	75%	75%	52%	0%

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate		4	1,268 days	1.0	100%	90%	97%	10%



## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over      ▼ < 10% Under

Actual | Goal      ✓ Goal Met      ● Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	11	26	-58%	▼
Admits	-	6	-100%	▼
Discharges	2	10	-80%	▼
Service Hours	16	32	-51%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		0	0%	50%	93%	-50% ▼

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	33%
Services	100%

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 45 Active Outreach &amp; Engagement Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	2	1	100%	▲
Admits	-	-		
Discharges	-	-		
Service Hours	56	217	-74%	▼

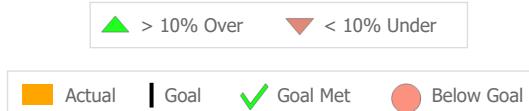
## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

Services 100%



\* State Avg based on 10 Active Specialing Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	15	0%
Admits	2	1	100% <span style="color: green;">▲</span>
Discharges	1	-	
Service Hours	592	525	13% <span style="color: green;">▲</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ On-Time Periodic 6 Month Updates	100%	95%
Co-occurring		
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	85%
Diagnosis		
Valid Axis I Diagnosis	93%	94%
✓ Valid Axis V GAF Score	100%	94%

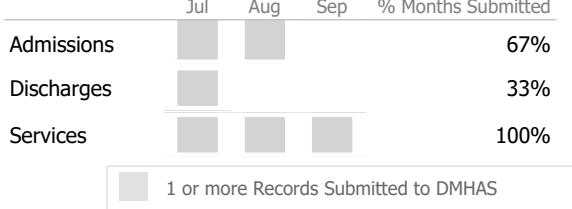
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		0	0%	50%	75%	-50% <span style="color: red;">▼</span>
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		14	93%	60%	84%	33% <span style="color: green;">▲</span>
✓ Stable Living Situation		14	93%	85%	98%	8% <span style="color: green;">▲</span>
● Employed		1	7%	25%	11%	-18% <span style="color: red;">▼</span>
● Improved/Maintained Axis V GAF Score		8	67%	95%	55%	-28% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		14	100%	90%	98%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	32	35	-9%
Admits	1	-	
Discharges	-	2	-100% ▼
Service Hours	1,597	2,239	-29% ▼

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	100%	99%
✓ On-Time Periodic 6 Month Updates	100%	95%
Co-occurring		
✓ MH Screen Complete	100%	90%
✓ SA Screen Complete	100%	85%
Diagnosis		
✓ Valid Axis I Diagnosis	100%	94%
✓ Valid Axis V GAF Score	100%	94%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	75%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		29	91%	60%	84%	31% ▲
✓ Stable Living Situation		32	100%	85%	98%	15% ▲
● Employed		1	3%	25%	11%	-22% ▼
● Improved/Maintained Axis V GAF Score		18	60%	95%	55%	-35% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		32	100%	90%	98%	10%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	17	15	13%	▲
Admits	-	2	-100%	▼
Discharges	2	-		
Service Hours	291	616	-53%	▼

## Data Submission Quality

	Actual	State Avg
Valid NOMS Data	100%	99%
On-Time Periodic 6 Month Updates	100%	95%
Co-occurring		
MH Screen Complete	N/A	90%
SA Screen Complete	N/A	85%
Diagnosis		
Valid Axis I Diagnosis	100%	94%
Valid Axis V GAF Score	100%	94%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	▲
✓ Treatment Completed Successfully		2	100%	50%	75%	50%	▲
<b>Recovery</b>							
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Social Support		16	94%	60%	84%	34%	▲
✓ Stable Living Situation		17	100%	85%	98%	15%	▲
● Employed		0	0%	25%	11%	-25%	▼
● Improved/Maintained Axis V GAF Score		9	53%	95%	55%	-42%	▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	98%	10%

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	33%
Services	100%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 25 Active Residential Support Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	11	0%
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	146	220	-34% ▼

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		11	100%	85%	93%	15% 

## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		11	100%	90%	96%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	3	2	50%	▲
Admits	-	-		
Discharges	-	-		
Bed Days	276	184	50%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	96%
On-Time Periodic	Actual	State Avg
6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	97%
Valid Axis V GAF Score	100%	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Improved/Maintained Axis V GAF Score		2	100%	75%	52%	25% ▲

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	3	901 days	1.0	100%	90%	97%	10%	



## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

▲ > 10% Over ▼ < 10% Under

Discharges 0%

■ Actual | Goal ✓ Goal Met ● Below Goal

 1 or more Records Submitted to DMHAS

\* State Avg based on 10 Active Specializing Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	2	7	-71% 
Admits	-	-	
Discharges	1	-	
Service Hours	22	98	-78% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		2	100%	85%	88%	15% 

## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		1	100%	90%	92%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		100%
On-Time Periodic		
✓ 6 Month Updates		100%

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 101 Active Supportive Housing – Scattered Site Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	44	20	120%	▲
Admits	4	12	-67%	▼
Discharges	-	2	-100%	▼
Service Hours	-		-100%	▼

## Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
at least 1 Service within 180 days		1	25%	50%	56%	-25% ▼

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				33%
Discharges				0%
Services				0%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 22 Active Outreach &amp; Engagement Programs

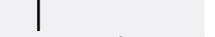
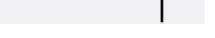
## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	6	-100% 
Admits	-	1	-100% 
Discharges	-	5	-100% 
Service Hours	-	809	-100% 

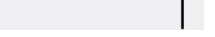
## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	 N/A	95%
On-Time Periodic	Actual	State Avg
6 Month Updates	 N/A	56%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	69%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	20%	10%	-20% 
Social Support		N/A	N/A	60%	70%	-60% 
Stable Living Situation		N/A	N/A	80%	77%	-80% 

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		N/A	N/A	90%	61%	N/A 

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 23 Active Standard Case Management Programs

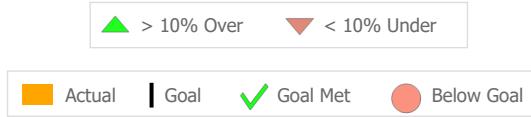
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	11	-36%	▼
Admits	-	-		
Discharges	-	4	-100%	▼
Service Hours	-	206	-100%	▼

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions	0%
Discharges	0%
Services	0%



\* State Avg based on 10 Active Specialing Programs

1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	11	-9%
Admits	1	1	0%
Discharges	-	1	-100% 
Service Hours	577	775	-26% 

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	38	119	-68% 

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		5	100%	85%	93%	15% 

## Service Utilization

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		5	100%	90%	96%	10% 

## Data Submission Quality

Data Entry	Actual	State Avg	
✓ Valid NOMS Data		100%	99%
On-Time Periodic	Actual	State Avg	
✓ 6 Month Updates		100%	90%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

 1 or more Records Submitted to DMHAS

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	3	2	50%	▲
Admits	-	-		
Discharges	-	-		
Bed Days	276	184	50%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	96%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	80%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	94%
SA Screen Complete	N/A	91%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	97%
✓ Valid Axis V GAF Score	100%	93%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	75%	85%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	54%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	73%	N/A

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Improved/Maintained Axis V GAF Score		1	33%	75%	52%	-42% ▼

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
✓ Avg Utilization Rate	3	655 days	1.0	100%	90%	97%	10%	



## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted



\* State Avg based on 29 Active MH Intensive Res. Rehabilitation Programs

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

## Data Submission Quality

	Actual	State Avg
Data Entry		
Valid NOMS Data	N/A	74%
On-Time Periodic		
6 Month Updates	N/A	87%
Co-occurring		
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed		N/A	N/A	25%	8%	-25% <span style="color: red;">▼</span>
Improved/Maintained Axis V GAF Score		N/A	N/A	95%	58%	-95% <span style="color: red;">▼</span>
Social Support		N/A	N/A	60%	84%	-60% <span style="color: red;">▼</span>
Stable Living Situation		N/A	N/A	95%	92%	-95% <span style="color: red;">▼</span>

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		2	N/A	N/A	0%	90%	101%	-90%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

  1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual   | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	3	1	200%	▲
Admits	2	-		
Discharges	-	-		
Service Hours	190	240	-21%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	13	15	-13%	▼
Admits	1	4	-75%	▼
Discharges	4	5	-20%	▼
Service Hours	-	-		

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	4	3	33%	▲
Admits	2	-		
Discharges	-	1	-100%	▼
Service Hours	-	-		

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	24	31	-23%	▼
Admits	2	1	100%	▲
Discharges	5	6	-17%	▼

## Data Submitted to DMHAS by Month

