

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

### Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	350	1,075	-67% ▼
	Admits	63	319	-80% ▼
	Discharges	133	209	-36% ▼
	Service Hours	393	820	-52% ▼

▲ > 10% Over 1 Yr Ago    ▼ > 10% Under 1Yr Ago

### Clients by Level of Care

Program Type	Level of Care Type	#	%
<b>Forensic SA</b>			
	Forensics Community-based	174	49.2%
<b>Addiction</b>			
	Outpatient	132	37.3%
	Case Management	26	7.3%
<b>Mental Health</b>			
	Case Management	22	6.2%

### Consumer Satisfaction Survey

(Based on 123 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Overall		93%	80%	91%
✓ Quality and Appropriateness		91%	80%	93%
✓ General Satisfaction		91%	80%	92%
✓ Participation in Treatment		90%	80%	92%
✓ Access		90%	80%	88%
✓ Outcome		88%	80%	83%
✓ Respect		88%	80%	91%
✓ Recovery		85%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

### Client Demographics

Age	#	%	State Avg	Gender	#	%	State Avg
18-25	71	20%	▲ 8%	Male	237	68%	58%
26-34	84	24%	21%	Female	113	32%	42%
35-44	83	24%	22%	Transgender			0%
45-54	63	18%	20%	<b>Race</b>			
55-64	36	10%	20%	Black/African American	115	33%	▲ 16%
65+	13	4%	9%	White/Caucasian	106	30%	▼ 63%
<b>Ethnicity</b>				Other	103	29%	▲ 13%
Hisp-Puerto Rican	147	42%	▲ 12%	Unknown	20	6%	5%
Non-Hispanic	126	36%	▼ 69%	Asian	5	1%	1%
Hispanic-Other	38	11%	8%	Am. Indian/Native Alaskan	1	0%	1%
Unknown	35	10%	11%	Multiple Races			1%
Hispanic-Cuban	2	1%	0%	Hawaiian/Other Pacific Islander			0%
Hispanic-Mexican	2	1%	1%				

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	12	14	-14% ▼
Admits	-	-	
Discharges	-	1	-100% ▼
Service Hours	48	80	-40% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		12	100%	85%	93%	15% ▲

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		12	100%	90%	96%	10%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		90%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 66 Active Supportive Housing – Development Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	132	147	-10% ▼
Admits	23	50	-54% ▼
Discharges	36	34	6%
Service Hours	265	512	-48% ▼

### Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	87%
Valid TEDS Data	97%	87%
On-Time Periodic		
6 Month Updates	86%	17%
Co-occurring		
MH Screen Complete	100%	91%
SA Screen Complete	100%	96%
Diagnosis		
Valid Axis I Diagnosis	99%	99%
Valid Axis V GAF Score	99%	96%

### Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		9	25%	50%	46%	-25% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		112	83%	75%	68%	8%
Improved/Maintained Axis V GAF Score		95	86%	75%	34%	11% ▲
Stable Living Situation		120	89%	95%	66%	-6%
Employed		44	33%	50%	26%	-17% ▼
Abstinence/Reduced Drug Use		47	35%	55%	41%	-20% ▼
Self Help		8	6%	60%	17%	-54% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		75	76%	90%	45%	-14% ▼

### Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		19	83%	75%	58%	8%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

Actual    | Goal    Goal Met    Below Goal

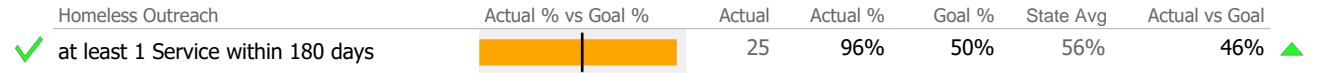
\* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

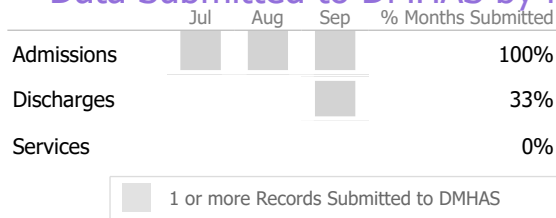
### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	26	433	-94% ▼
Admits	26	80	-68% ▼
Discharges	1	6	-83% ▼
Service Hours	56	185	-70% ▼

### Service Engagement



### Data Submitted to DMHAS by Month



\* State Avg based on 22 Active Outreach & Engagement Programs

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	174	487	-64% ▼
Admits	14	189	-93% ▼
Discharges	96	168	-43% ▼

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	■	■	■	100%
Discharges	■	■	■	100%

■ 1 or more Records Submitted to DMHAS

▲ > 10% Over    ▼ < 10% Under

■ Actual    | Goal    ✓ Goal Met    ● Below Goal

\* State Avg based on 16 Active Pre-trial Intervention Programs Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

### Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	10	10	0%
Admits	-	-	
Discharges	-	-	
Service Hours	25	43	-41% ▼

### Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Stable Living Situation		6	60%	85%	93%	-25% ▼

### Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		9	90%	90%	96%	0%

### Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		99%

On-Time Periodic	Actual	State Avg
● 6 Month Updates		90%

### Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%
Services				100%

▲ > 10% Over    ▼ < 10% Under

\* State Avg based on 66 Active Supportive Housing – Development Programs