

## Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↗	Unique Clients	1,231	1,266	-3%
↗	Admits	252	253	0%
↗	Discharges	264	315	-16% ▼
↗	Service Hours	4,475	9,855	-55% ▼
↗	Bed Days	2,105	1,989	6%

▲ > 10% Over 1 Yr Ago   ▼ > 10% Under 1Yr Ago

## Consumer Satisfaction Survey

(Based on 323 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ General Satisfaction	93%	93%	80%	92%
✓ Respect	93%	93%	80%	91%
✓ Overall	91%	91%	80%	91%
✓ Quality and Appropriateness	90%	90%	80%	93%
✓ Participation in Treatment	89%	89%	80%	92%
✓ Outcome	85%	85%	80%	83%
✓ Access	85%	85%	80%	88%
✓ Recovery	80%	80%	80%	79%

## Clients by Level of Care

Program Type	Level of Care Type	#	%
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## Mental Health

Outpatient	869	42.5%
Social Rehabilitation	582	28.5%
Crisis Services	146	7.1%
ACT	134	6.6%
Community Support	97	4.7%
Intake	34	1.7%
Other	22	1.1%
Inpatient Services	19	0.9%
Residential Services	8	0.4%

## Forensic MH

Forensics Community-based	84	4.1%
Outpatient	34	1.7%
Case Management	15	0.7%

## Client Demographics

Age	#	%	State Avg
18-25	126	10%	8%
26-34	173	14%	21%
35-44	229	19%	22%
45-54	250	20%	20%
55-64	315	26%	20%
65+	137	11%	9%

## Gender

Gender	#	%	State Avg
Male	728	59%	58%
Female	497	40%	42%
Transgender	6	0%	0%

## Race

Race	#	%	State Avg
Black/African American	511	42%	16%
White/Caucasian	383	32%	63%
Other	254	21%	13%
Asian	26	2%	1%
Unknown	19	2%	5%
Multiple Races	13	1%	1%
Am. Indian/Native Alaskan	3	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%

Ethnicity	#	%	State Avg
Non-Hispanic	847	69%	69%
Hisp-Puerto Rican	219	18%	12%
Hispanic-Other	107	9%	8%
Unknown	49	4%	11%
Hispanic-Mexican	6	0%	1%
Hispanic-Cuban	3	0%	0%

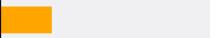
■ Unique Clients | State Avg   ▲ > 10% Over State Avg   ▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	76	123	-38%	▼
Admits	27	73	-63%	▼
Discharges	21	92	-77%	▼

## Jail Diversion

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Follow-up Service within 48 hours		1	25%	0%	66%	25% 

## Data Submitted to DMHAS by Month



\* State Avg based on 19 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	42	51	-18% ▼
Admits	1	3	-67% ▼
Discharges	-	5	-100% ▼
Service Hours	292	725	-60% ▼

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		96%	84%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		100%	92%
Co-occurring		Actual	State Avg
✓ MH Screen Complete		100%	90%
✓ SA Screen Complete		100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	98%
✓ Valid Axis V GAF Score		100%	87%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	65%	36%	N/A
No Re-admit within 30 Days of Discharge		N/A	N/A	85%	94%	N/A
Follow-up within 30 Days of Discharge		N/A	N/A	90%	53%	N/A

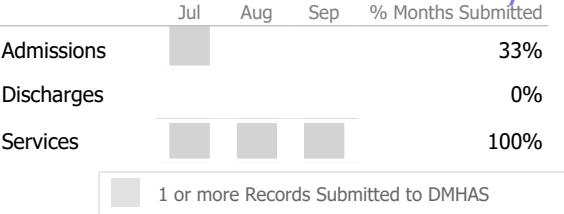
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation		38	90%	60%	92%	30% ▲
✓ Social Support		27	64%	60%	80%	4%
● Employed		1	2%	15%	12%	-13% ▼
● Improved/Maintained Axis V GAF Score		19	46%	85%	49%	-39% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		41	98%	90%	99%	8%

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	15	13	15%	▲
Admits	1	4	-75%	▼
Discharges	-	3	-100%	▼
Service Hours	170	153	11%	▲

## Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	100%	100%
On-Time Periodic	Actual	State Avg
✓ 6 Month Updates	100%	91%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	50%	0%	N/A
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Self Help		15	100%	60%	75%	40% <span style="color: green;">▲</span>
✓ Stable Living Situation		13	87%	80%	92%	7% <span style="color: green;">▲</span>
✓ Social Support		9	60%	60%	71%	0% <span style="color: green;">▲</span>
● Employed		0	0%	20%	4%	-20% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		15	100%	90%	96%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ &gt; 10% Over   ▼ &lt; 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 3 Active Standard Case Management Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
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Unique Clients

0

Admits

-

Discharges

-

Service Hours

-

## Data Submission Quality

Data Entry	Actual	State Avg
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Valid NOMS Data

|

N/A

86%

On-Time Periodic	Actual	State Avg
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6 Month Updates

|

N/A

54%

Co-occurring	Actual	State Avg
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MH Screen Complete

|

N/A

75%

SA Screen Complete

|

N/A

76%

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions

0%

Discharges

0%

1 or more Records Submitted to DMHAS

▲ &gt; 10% Over ▼ &lt; 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

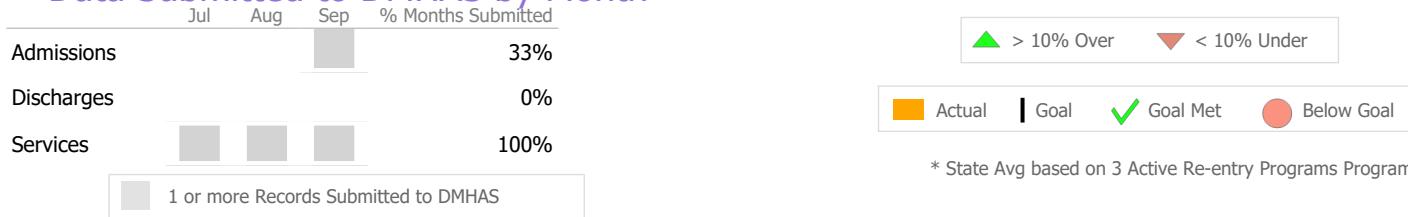
\* State Avg based on 84 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	9	13	-31%	▼
Admits	1	1	0%	
Discharges	-	1	-100%	▼
Service Hours	47	174	-73%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	97	123	-21%	▼
Admits	3	13	-77%	▼
Discharges	2	23	-91%	▼
Service Hours	203	825	-75%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	80%
On-Time Periodic	Actual	State Avg
6 Month Updates	93%	85%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	78%
SA Screen Complete	N/A	61%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	78%	98%
Valid Axis V GAF Score	78%	96%

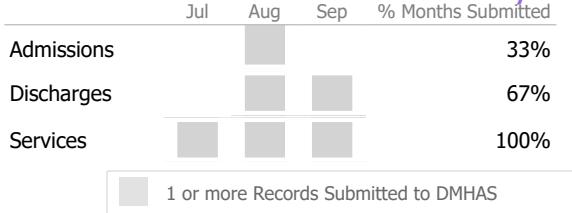
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	65%	61%	-65% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		74	76%	60%	81%	16% ▲
✓ Stable Living Situation		90	93%	80%	89%	13% ▲
● Employed		11	11%	20%	13%	-9%
● Improved/Maintained Axis V GAF Score		3	3%	65%	56%	-62% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		81	85%	90%	94%	-5%

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 36 Active CSP Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	84	80	5%
Admits	-	1	-100% ▼
Discharges	2	-	
Service Hours	345	366	-6%

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data		98%	86%
On-Time Periodic		Actual	State Avg
✓ 6 Month Updates		99%	54%
Co-occurring		Actual	State Avg
MH Screen Complete		N/A	75%
SA Screen Complete		N/A	76%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis		100%	97%
✓ Valid Axis V GAF Score		99%	90%

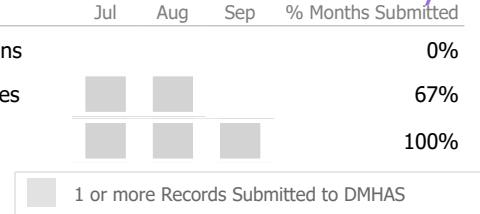
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		1	50%	50%	33%	0%
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		63	75%	60%	59%	15% ▲
✓ Employed		31	37%	30%	20%	7% ▲
✓ Stable Living Situation		82	98%	95%	73%	3% ▲
● Improved/Maintained Axis V GAF Score		17	20%	75%	40%	-55% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		79	96%	90%	75%	6% ▲
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● 2 or more Services within 30 days		0	0%	75%	76%	-75% ▼

## Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

\* State Avg based on 84 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	43	-21%	▼
Admits	2	7	-71%	▼
Discharges	1	10	-90%	▼
Service Hours	226	397	-43%	▼

## Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	93%	90%
On-Time Periodic	Actual	State Avg
6 Month Updates	96%	99%
Co-occurring	Actual	State Avg
MH Screen Complete	100%	62%
SA Screen Complete	100%	62%
Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	97%	100%
Valid Axis V GAF Score	91%	99%

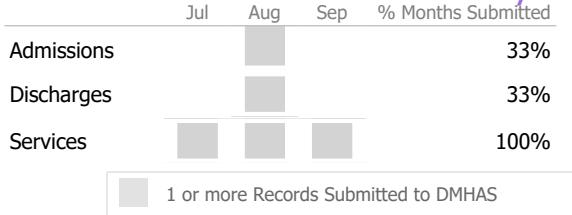
## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	43%	-50% ▼
<b>Recovery</b>						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Self Help		34	100%	60%	16%	40% ▲
Social Support		22	65%	60%	81%	5%
Stable Living Situation		27	79%	95%	85%	-16% ▼
Employed		1	3%	30%	23%	-27% ▼
Improved/Maintained Axis V GAF Score		2	7%	75%	46%	-68% ▼

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		31	94%	90%	96%	4%
<b>Service Engagement</b>						
Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		2	100%	75%	90%	25% ▲

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

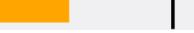
Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 2 Active Standard Outpatient Programs

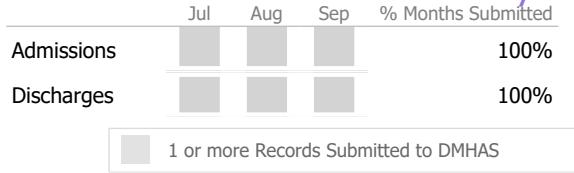
## Program Activity

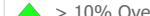
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	59	20	195%	▲
Admits	57	18	217%	▲
Discharges	57	18	217%	▲

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		53	98%	75%	79%	23% 
✓ Community Location Evaluation		54	100%	80%	71%	20% 
● Follow-up Service within 48 hours		7	41%	90%	68%	-49% 

## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 25 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	8	7	14%	▲
Admits	1	1	0%	
Discharges	-	1	-100%	▼
Bed Days	736	517	42%	▲

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	87%	74%
On-Time Periodic	Actual	State Avg
● 6 Month Updates	71%	87%
Co-occurring	Actual	State Avg
MH Screen Complete	N/A	82%
SA Screen Complete	N/A	67%
Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	88%	96%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		N/A	N/A	60%	84%	N/A
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Follow-up within 30 Days of Discharge		N/A	N/A	90%	76%	N/A

## Recovery

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		6	75%	60%	84%	15% ▲
● Stable Living Situation		7	88%	95%	92%	-7%
● Employed		1	12%	25%	8%	-13% ▼
● Improved/Maintained Axis V GAF Score		4	57%	95%	58%	-38% ▼

## Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<span style="width: 100px; background-color: #4f81bd; display: inline-block;"></span>	10	460 days	1.3	80%	90%	101%	-10%

< 90%  90-110%  >110%

## Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions	<span style="width: 100px; background-color: #c8c8c8; display: inline-block;"></span>			33%
Discharges				0%

1 or more Records Submitted to DMHAS

▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 79 Active Supervised Apartments Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0	-	-
Admits	-	-	-
Discharges	-	-	-

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

Discharges 0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 1 Active Outreach & Engagement Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	19	18	6%
Admits	4	2	100% 
Discharges	4	2	100% 
Bed Days	1,369	1,472	-7%

## Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data	 93%	93%
On-Time Periodic	Actual	State Avg
 6 Month Updates	 0%	0%
Co-occurring	Actual	State Avg
MH Screen Complete	 N/A	N/A
SA Screen Complete	 N/A	N/A
Diagnosis	Actual	State Avg
 Valid Axis I Diagnosis	 95%	95%
 Valid Axis V GAF Score	 47%	47%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Treatment Completed Successfully	 4	100%	95%	100%	5%	
 No Re-admit within 30 Days of Discharge	 3	75%	85%	75%	-10%	
 Follow-up within 30 Days of Discharge	 3	75%	90%	75%	-15%	

## Recovery

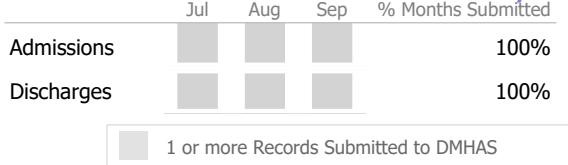
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Improved/Maintained Axis V GAF Score	 2	13%	75%	13%	-62%	

## Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
 Avg Utilization Rate	   16	570 days	0.8	93%	90%	93%	3%	



## Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

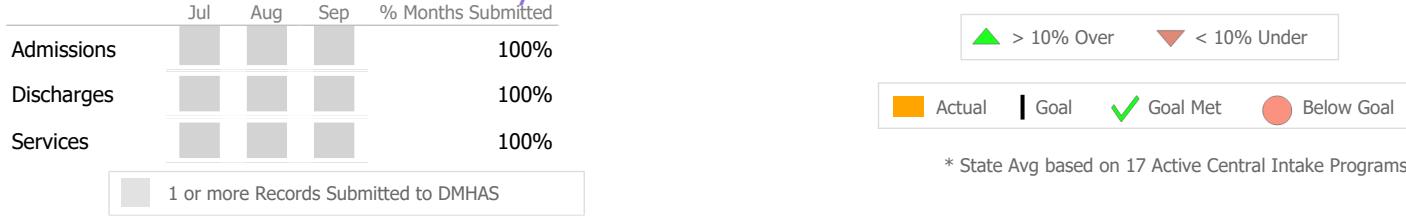
 Actual  Goal  Goal Met  Below Goal

\* State Avg based on 1 Active Non-Certified Subacute Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	61	-44%	▼
Admits	11	26	-58%	▼
Discharges	16	31	-48%	▼
Service Hours	83	270	-69%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

 > 10% Over  < 10% Under

Discharges 0%

 Actual  Goal  Goal Met  Below Goal 1 or more Records Submitted to DMHAS

\* State Avg based on 5 Active Court Liaison-Jail Diversion Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	22	28	-21%	▼
Admits	3	7	-57%	▼
Discharges	3	9	-67%	▼
Service Hours	95	145	-34%	▼

## Data Submitted to DMHAS by Month



Variances in data may be indicative of operational adjustments related to the pandemic.

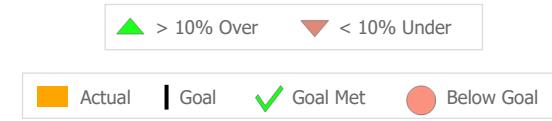
## Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	96	56	71%	▲
Admits	121	64	89%	▲
Discharges	121	64	89%	▲

## Crisis

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Evaluation within 1.5 hours of Request		110	95%	75%	79%	20% ▲
✓ Community Location Evaluation		114	98%	80%	71%	18% ▲
● Follow-up Service within 48 hours		26	58%	90%	68%	-32% ▼

## Data Submitted to DMHAS by Month



\* State Avg based on 25 Active Mobile Crisis Team Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	582	638	-9%
Admits	-	8	-100% ▼
Discharges	12	24	-50% ▼
Service Hours	3	39	-92% ▼
Social Rehab/PHP/IOP Days	0	0	

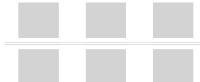
## Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
		10	2%	90%	49%	-88% ▼

## Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%



▲ &gt; 10% Over ▼ &lt; 10% Under

Discharges 100%



Services 100%



\* State Avg based on 33 Active Social Rehabilitation Programs

**Team A**

Capitol Region Mental Health Center

Mental Health - Outpatient - Standard Outpatient

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

**Program Activity**

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	417	429	-3%
Admits	7	7	0%
Discharges	9	8	13% <span style="color: green;">▲</span>
Service Hours	891	1,556	-43% <span style="color: red;">▼</span>

**Data Submission Quality**

	Actual	State Avg
Valid NOMS Data	99%	86%
On-Time Periodic 6 Month Updates	87%	54%
Co-occurring MH Screen Complete	100%	75%
SA Screen Complete	100%	76%
Diagnosis		
Valid Axis I Diagnosis	71%	97%
Valid Axis V GAF Score	70%	90%

**Discharge Outcomes**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		0	0%	50%	33%	-50% <span style="color: red;">▼</span>

**Recovery**

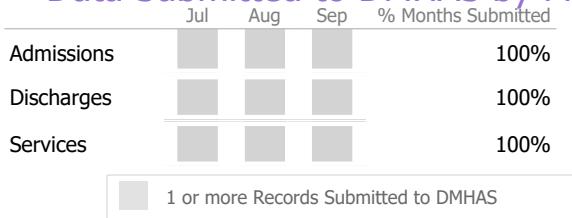
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Social Support		246	59%	60%	59%	-1%
Stable Living Situation		372	89%	95%	73%	-6%
Employed		39	9%	30%	20%	-21% <span style="color: red;">▼</span>
Improved/Maintained Axis V GAF Score		22	5%	75%	40%	-70% <span style="color: red;">▼</span>

**Service Utilization**

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		389	95%	90%	75%	5% <span style="color: green;">▲</span>

**Service Engagement**

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		5	71%	75%	76%	-4%

**Data Submitted to DMHAS by Month**▲ > 10% Over   ▼ < 10% Under


\* State Avg based on 84 Active Standard Outpatient Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	368	383	-4%
Admits	5	12	-58% <span style="color: red;">▼</span>
Discharges	6	12	-50% <span style="color: red;">▼</span>
Service Hours	1,348	1,860	-27% <span style="color: red;">▼</span>

## Data Submission Quality

	Actual	State Avg
✓ Valid NOMS Data	99%	86%
✓ On-Time Periodic 6 Month Updates	96%	54%
Co-occurring		
✓ MH Screen Complete	100%	75%
✓ SA Screen Complete	100%	76%
Diagnosis		
Valid Axis I Diagnosis	88%	97%
Valid Axis V GAF Score	87%	90%

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		1	17%	50%	33%	-33% <span style="color: red;">▼</span>

## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Social Support		305	83%	60%	59%	23% <span style="color: green;">▲</span>
✓ Stable Living Situation		348	95%	95%	73%	0%
● Employed		58	16%	30%	20%	-14% <span style="color: red;">▼</span>
● Improved/Maintained Axis V GAF Score		39	11%	75%	40%	-64% <span style="color: red;">▼</span>

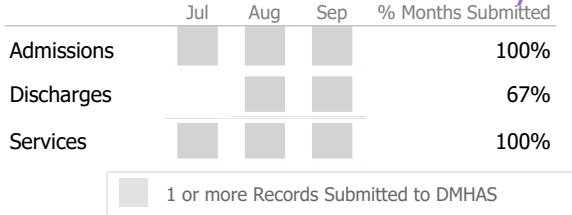
## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services		359	99%	90%	75%	9%

## Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ 2 or more Services within 30 days		4	80%	75%	76%	5% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 84 Active Standard Outpatient Programs

## Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	92	92	0%
Admits	8	6	33% <span style="color: green;">▲</span>
Discharges	10	12	-17% <span style="color: red;">▼</span>
Service Hours	771	3,345	-77% <span style="color: red;">▼</span>

## Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully	<div style="width: 40%;"><div style="width: 65%;"></div></div>	4	40%	65%	36%	-25% <span style="color: red;">▼</span>
✓ No Re-admit within 30 Days of Discharge	<div style="width: 100%;"><div style="width: 85%;"></div></div>	10	100%	85%	94%	15% <span style="color: green;">▲</span>
● Follow-up within 30 Days of Discharge	<div style="width: 25%;"><div style="width: 90%;"></div></div>	1	25%	90%	53%	-65% <span style="color: red;">▼</span>

## Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div style="width: 91%;"><div style="width: 91%;"></div></div>	91%	84%
On-Time Periodic		Actual	State Avg
● 6 Month Updates	<div style="width: 77%;"><div style="width: 77%;"></div></div>	77%	92%
Co-occurring		Actual	State Avg
✓ MH Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	90%
✓ SA Screen Complete	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	90%
Diagnosis		Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%;"><div style="width: 100%;"></div></div>	100%	98%
✓ Valid Axis V GAF Score	<div style="width: 96%;"><div style="width: 96%;"></div></div>	96%	87%

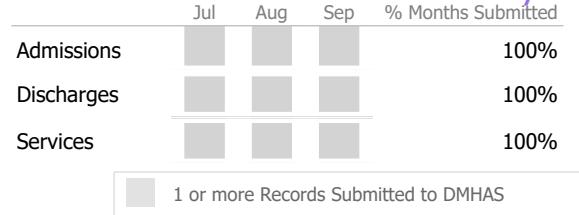
## Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div style="width: 96%;"><div style="width: 96%;"></div></div>	88	96%	60%	92%	36% <span style="color: green;">▲</span>
✓ Social Support	<div style="width: 72%;"><div style="width: 72%;"></div></div>	66	72%	60%	80%	12% <span style="color: green;">▲</span>
✓ Employed	<div style="width: 17%;"><div style="width: 17%;"></div></div>	16	17%	15%	12%	2% <span style="color: green;">▲</span>
● Improved/Maintained Axis V GAF Score	<div style="width: 81%;"><div style="width: 81%;"></div></div>	65	81%	85%	49%	-4% <span style="color: red;">▼</span>

## Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 100%;"><div style="width: 100%;"></div></div>	82	100%	90%	99%	10% <span style="color: green;">▲</span>

## Data Submitted to DMHAS by Month



▲ > 10% Over   ▼ < 10% Under

Actual | Goal   ✓ Goal Met   ● Below Goal

\* State Avg based on 23 Active Assertive Community Treatment Programs