Advanced Behavioral Health
Middletown, CT

Connecticut Dept of Mental Health and Addiction Services
Provider Quality Dashboard
Reporting Period: July 2020 - September 2020   (Data as of Feb 01, 2021)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	827	779	6%
	Admits	228	248	-8%
	Discharges	235	228	3%
	Service Hours	3,042	4,743	-36% ▼

▲ > 10% Over 1 Yr Ago	▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type		#	%
Addiction				
	Case Management		827	100.0%

Consumer Satisfaction Survey   (Based on 120 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Participation in Treatment		99%	80%	92%
✓ General Satisfaction		98%	80%	92%
✓ Overall		98%	80%	91%
✓ Quality and Appropriateness		98%	80%	93%
✓ Access		98%	80%	88%
✓ Respect		97%	80%	91%
✓ Outcome		94%	80%	83%
✓ Recovery		94%	80%	79%

▬ Satisfied %	│ Goal %	�; 0-80%	▢ 80-100%	✓ Goal Met	⬤ Under Goal

Client Demographics

Age

Age		#	%	State Avg
18-25		35	4%	8%
26-34		254	31%	21%
35-44		257	31%	22%
45-54		161	19%	20%
55-64		118	14%	20%
65+		2	0%	9%

Gender

Gender		#	%	State Avg
Female		429	52%	42%
Male		396	48%	58%
Transgender				0%

Ethnicity

Ethnicity		#	%	State Avg
Non-Hispanic		436	53% ▼	69%
Unknown		324	39% ▲	11%
Hisp-Puerto Rican		55	7%	12%
Hispanic-Other		11	1%	8%
Hispanic-Mexican		1	0%	1%
Hispanic-Cuban				0%

Race

Race		#	%	State Avg
White/Caucasian		419	51% ▼	63%
Unknown		222	27% ▲	5%
Black/African American		101	12%	16%
Other		72	9%	13%
Am. Indian/Native Alaskan		8	1%	1%
Asian		3	0%	1%
Multiple Races		1	0%	1%
Hawaiian/Other Pacific Islander		1	0%	0%

▬ Unique Clients	│ State Avg	▲ > 10% Over State Avg	▼ > 10% Under State Avg

Variances in data may be indicative of operational adjustments related to the pandemic.

ERSC-SA CM780724
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	255	268	-5%	
Admits	71	87	-18%	▼
Discharges	54	92	-41%	▼
Service Hours	938	1,300	-28%	▼

Data Submission Quality

Data Entry	Actual % vs Goal %	Actual	State Avg
Valid NOMS Data		86%	94%

On-Time Periodic	Actual % vs Goal %	Actual	State Avg
✓ 6 Month Updates		93%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
●	Treatment Completed Successfully		15	28%	50%	38%	-22%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓	Employed		91	36%	20%	27%	16%	▲
✓	Self Help		194	76%	60%	60%	16%	▲
✓	Stable Living Situation		216	84%	80%	82%	4%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓	Clients Receiving Services		192	95%	90%	80%	5%
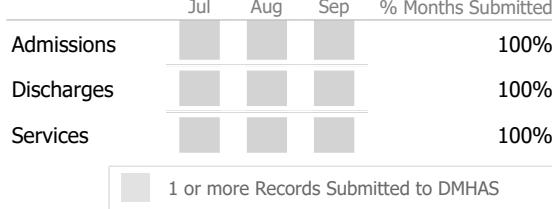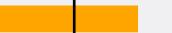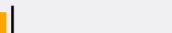
▲ > 10% Over   ▼ < 10% Under

■ Actual | Goal   ✓ Goal Met   ● Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

GAInten.Case Mgmt780725
Advanced Behavioral Health
Addiction - Case Management - Intensive Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	351	343	2%	
Admits	91	103	-12%	▼
Discharges	113	88	28%	▲
Service Hours	1,796	3,151	-43%	▼

Recovery

National Recovery Measures (NOMS)		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Abstinence/Reduced Drug Use		289	81%	50%	81%	31%	▲
✔	Self Help		239	67%	60%	68%	7%	
●	Employed		60	17%	20%	17%	-3%	
●	Stable Living Situation		261	74%	80%	74%	-6%	

Service Utilization

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✔	Clients Receiving Services		227	93%	90%	93%	3%

Data Submission Quality

Data Entry		Actual	State Avg
✔	Valid NOMS Data	88%	88%

On-Time Periodic		Actual	State Avg
✔	6 Month Updates	88%	88%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS
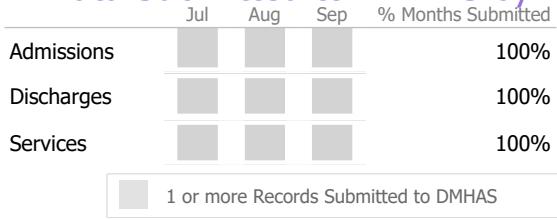
▲ > 10% Over   ▼ < 10% Under
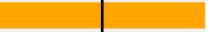
■ Actual | Goal   ✔ Goal Met   ● Below Goal

* State Avg based on 1 Active Intensive Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Women's REACH Program
Advanced Behavioral Health
Addiction - Case Management - Outreach & Engagement

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	105	38	176%	▲
Admits	39	21	86%	▲
Discharges	39	11	255%	▲
Service Hours	308	292	6%	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ at least 1 Service within 180 days		39	100%	50%	56%	50%	▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over	▼ < 10% Under

▮ Actual	❘ Goal	✓ Goal Met	⬤ Below Goal
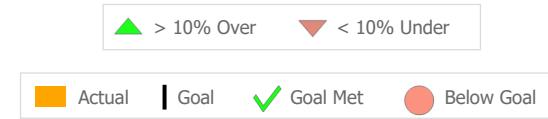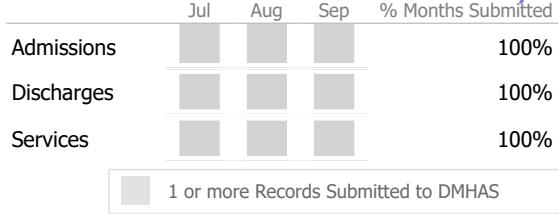
* State Avg based on 22 Active Outreach & Engagement Programs

Variances in data may be indicative of operational adjustments related to the pandemic.

Womens Recovery Spec 780733
Advanced Behavioral Health
Addiction - Case Management - Standard Case Management

Connecticut Dept of Mental Health and Addiction Services
Program Quality Dashboard
Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)
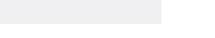
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	134	137	-2%	
Admits	27	37	-27%	▼
Discharges	29	37	-22%	▼

Data Submission Quality

Data Entry		Actual	State Avg
✔ Valid NOMS Data		97%	94%

On-Time Periodic		Actual	State Avg
🔴 6 Month Updates		55%	63%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

▢ 1 or more Records Submitted to DMHAS

Discharge Outcomes

		Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Treatment Completed Successfully		19	66%	50%	38%	16%	▲

Recovery

	National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✔	Stable Living Situation		122	91%	80%	82%	11%	▲
✔	Self Help		87	65%	60%	60%	5%	
🔴	Employed		15	11%	20%	27%	-9%	

▲ > 10% Over   ▼ < 10% Under

▢ Actual | Goal   ✔ Goal Met   🔴 Below Goal

* State Avg based on 8 Active Standard Case Management Programs

Variances in data may be indicative of operational adjustments related to the pandemic.