

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	1,247	1,103	13% ▲
	Admits	278	415	-33% ▼
	Discharges	221	323	-32% ▼
	Service Hours	522	1,451	-64% ▼
	Bed Days	7,405	9,066	-18% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

(Based on 3,974 FY20 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Overall		96%	80%	91%
✓ Participation in Treatment		96%	80%	92%
✓ Respect		96%	80%	91%
✓ General Satisfaction		95%	80%	92%
✓ Outcome		92%	80%	83%
✓ Access		90%	80%	88%
✓ Recovery		87%	80%	79%

Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction	Outpatient	540	41.2%
	Recovery Support	406	30.9%
	Residential Services	179	13.6%
	Employment Services	79	6.0%
Mental Health	Case Management	82	6.3%
	Employment Services	26	2.0%

Client Demographics

Age	#	%	State Avg
18-25	51	4%	8%
26-34	281	23%	21%
35-44	403	32%	22%
45-54	298	24%	20%
55-64	183	15%	20%
65+	31	2%	9%

Gender	#	%	State Avg
Male	700	56%	58%
Female	547	44%	42%
Transgender			0%

Ethnicity	#	%	State Avg
Non-Hispanic	1,073	86%	▲ 69%
Hisp-Puerto Rican	120	10%	12%
Hispanic-Other	42	3%	8%
Unknown	11	1%	11%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban			0%

Race	#	%	State Avg
White/Caucasian	825	66%	63%
Black/African American	248	20%	16%
Other	160	13%	13%
Asian	4	0%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Unknown	2	0%	5%

Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

1 Long Wharf-Voc Rehab 780270

APT Foundation Inc

Addiction - Employment Services - Employment Services

Connecticut Dept of Mental Health and Addiction Services

Program Quality Dashboard

Reporting Period: July 2020 - September 2020 (Data as of Feb 01, 2021)

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	86	-8%
Admits	14	28	-50% ▼
Discharges	25	38	-34% ▼
Service Hours	198	211	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		31	39%	35%	29%	4%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		43	78%	90%	37%	-12% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		83%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		35%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

> 10% Over < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 11 Active Employment Services Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	21	-5%
Admits	8	11	-27% ▼
Discharges	8	10	-20% ▼
Bed Days	1,155	993	16% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	89%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	14%
Co-occurring		
MH Screen Complete	12%	93%
SA Screen Complete	12%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		7	88%	70%	62%	18% ▲
✓ No Re-admit within 30 Days of Discharge		7	88%	85%	90%	3%
● Follow-up within 30 Days of Discharge		6	86%	90%	64%	-4%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		8	38%	70%	53%	-32% ▼
● Improved/Maintained Axis V GAF Score		8	80%	95%	79%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		15	139 days	0.8	84%	90%	72%	-6%

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	4	25% ▲
Admits	3	2	50% ▲
Discharges	3	3	0%
Bed Days	151	115	31% ▲

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	100%	89%
Valid TEDS Data	100%	99%
On-Time Periodic		
6 Month Updates	0%	14%
Co-occurring		
MH Screen Complete	0%	93%
SA Screen Complete	0%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		2	67%	70%	62%	-3%
No Re-admit within 30 Days of Discharge		1	33%	85%	90%	-52%
Follow-up within 30 Days of Discharge		1	50%	90%	64%	-40%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		2	40%	70%	53%	-30%
Improved/Maintained Axis V GAF Score		1	25%	95%	79%	-70%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		3	104 days	0.6	55%	90%	72%	-35%

Legend: < 90% (light blue), 90-110% (grey), > 110% (red)

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%

Legend: Grey bar = 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	77	109	-29% ▼
Admits	45	72	-38% ▼
Discharges	47	68	-31% ▼
Bed Days	2,779	3,795	-27% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	97%	89%
Valid TEDS Data	99%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Co-occurring		
MH Screen Complete	22%	93%
SA Screen Complete	22%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		30	64%	70%	62%	-6%
No Re-admit within 30 Days of Discharge		41	87%	85%	90%	2%
Follow-up within 30 Days of Discharge		21	70%	90%	64%	-20% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use		46	60%	70%	53%	-10%
Improved/Maintained Axis V GAF Score		46	98%	95%	79%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
Avg Utilization Rate		41	73 days	0.5	74%	90%	72%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	80	113	-29% ▼
Admits	46	72	-36% ▼
Discharges	35	71	-51% ▼
Bed Days	3,320	4,163	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	98%	89%
Valid TEDS Data	98%	99%
On-Time Periodic		
6 Month Updates	N/A	14%
Co-occurring		
MH Screen Complete	9%	93%
SA Screen Complete	9%	93%
Diagnosis		
Valid Axis I Diagnosis	100%	100%
Valid Axis V GAF Score	100%	97%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		27	77%	70%	62%	7%
✓ No Re-admit within 30 Days of Discharge		32	91%	85%	90%	6%
○ Follow-up within 30 Days of Discharge		15	56%	90%	64%	-34% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
○ Abstinence/Reduced Drug Use		49	61%	70%	53%	-9%
✓ Improved/Maintained Axis V GAF Score		34	97%	95%	79%	2%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
○ Avg Utilization Rate		49	91 days	0.6	74%	90%	72%	-16% ▼

Legend: ■ < 90% ■ 90-110% ■ > 110%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

Legend: ■ 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

■ Actual | Goal ✓ Goal Met ○ Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	88	-7%
Admits	2	23	-91% ▼
Discharges	30	13	131% ▲
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		2	100%	50%	93%	50% ▲

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				67%
Services				100%

1 or more Records Submitted to DMHAS

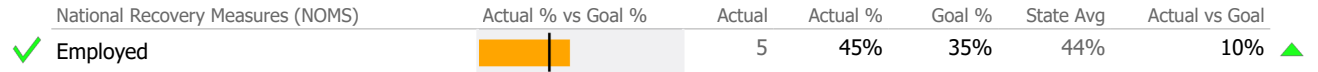
▲ > 10% Over ▼ < 10% Under

* State Avg based on 45 Active Outreach & Engagement Programs

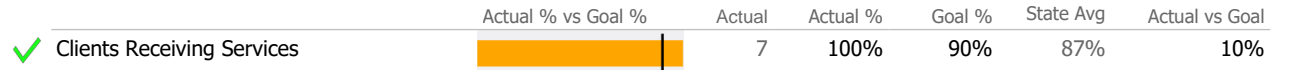
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	1	0%
Discharges	4	3	33% ▲
Service Hours	32	36	-11% ▼

Recovery



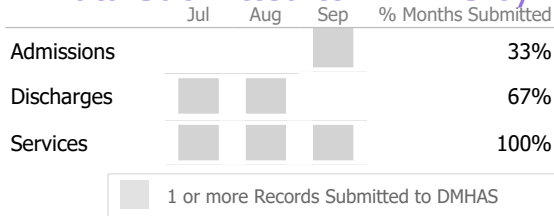
Service Utilization



Data Submission Quality



Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal


* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				0%
Discharges				0%

 1 or more Records Submitted to DMHAS

 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 0 Active Integrated Primary Care Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	540	567	-5%
Admits	87	117	-26% ▼
Discharges	56	117	-52% ▼
Service Hours	226	1,178	-81% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	99%	87%
Valid TEDS Data	96%	87%
On-Time Periodic		
6 Month Updates	1%	17%
Co-occurring		
MH Screen Complete	76%	91%
SA Screen Complete	76%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	21%	50%	46%	-29% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		424	78%	75%	68%	3%
Abstinence/Reduced Drug Use		271	50%	55%	41%	-5%
Employed		178	33%	50%	26%	-17% ▼
Stable Living Situation		409	75%	95%	66%	-20% ▼
Self Help		100	18%	60%	17%	-42% ▼
Improved/Maintained Axis V GAF Score		65	15%	75%	34%	-60% ▼

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		212	44%	90%	45%	-46% ▼

Service Engagement

Outpatient	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
2 or more Services within 30 days		7	8%	75%	58%	-67% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal Goal Met Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	71	-10%
Admits	32	43	-26% ▼
Discharges	21	33	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	99%
Valid TEDS Data	94%	100%
On-Time Periodic		
6 Month Updates	N/A	82%
Co-occurring		
MH Screen Complete	31%	92%
SA Screen Complete	31%	92%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully		21	100%	50%	51%	50% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Abstinence/Reduced Drug Use		45	70%	50%	71%	20% ▲
● Not Arrested		36	56%	75%	94%	-19% ▼
● Stable Living Situation		36	56%	90%	92%	-34% ▼
● Employed		3	5%	40%	43%	-35% ▼
● Improved/Maintained Axis V GAF Score		21	55%	75%	65%	-20% ▼
● Self Help		11	17%	60%	54%	-43% ▼

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Length of Stay over 1 Year		5	8%	50%	72%	-42% ▼

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				100%
Discharges				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	15	5	200% ▲
Admits	5	3	67% ▲
Discharges	8	-	
Service Hours	66	26	151% ▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		7	47%	35%	44%	12% ▲

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	86%	90%	87%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		87%

On-Time Periodic	Actual	State Avg
✓ 6 Month Updates		91%

Data Submitted to DMHAS by Month

	Jul	Aug	Sep	% Months Submitted
Admissions				67%
Discharges				100%
Services				100%

1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

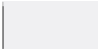




Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 39 Active Employment Services Programs

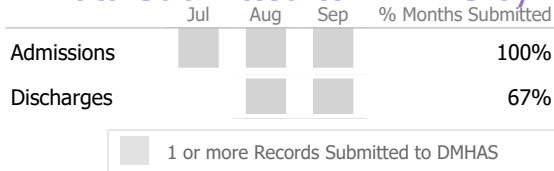
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	142	34	318% ▲
Admits	19	34	-44% ▼
Discharges	4	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data		N/A
Co-occurring		
MH Screen Complete		0% / 30%
SA Screen Complete		0% / 37%
Diagnosis		
Valid Axis I Diagnosis		100% / 25%
Valid Axis V GAF Score		100% / 25%

Data Submitted to DMHAS by Month



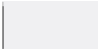




* State Avg based on 8 Active Peer Based Mentoring Programs

Variations in data may be indicative of operational adjustments related to the pandemic.

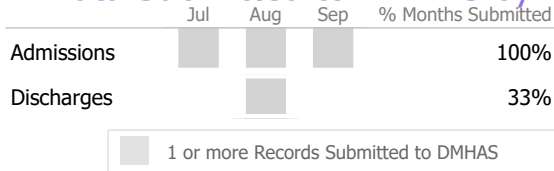
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	266	52	412% ▲
Admits	48	52	-8%
Discharges	1	-	

Data Submission Quality

Data Entry	Actual	State Avg
Valid TEDS Data	 N/A	N/A
Co-occurring		
MH Screen Complete	 0%	30%
SA Screen Complete	 0%	37%
Diagnosis		
✓ Valid Axis I Diagnosis	 100%	25%
✓ Valid Axis V GAF Score	 100%	25%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under



* State Avg based on 8 Active Peer Based Mentoring Programs

Variances in data may be indicative of operational adjustments related to the pandemic.