

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
↑	Unique Clients	1,247	1,103	13% ▲
↓	Admits	278	415	-33% ▼
↓	Discharges	221	323	-32% ▼
↓	Service Hours	522	1,451	-64% ▼
↓	Bed Days	7,405	9,066	-18% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Consumer Satisfaction Survey

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness	97% Goal 80%	97%	80%	93%
✓ Overall	96% Goal 80%	96%	80%	91%
✓ Participation in Treatment	96% Goal 80%	96%	80%	92%
✓ Respect	96% Goal 80%	96%	80%	91%
✓ General Satisfaction	95% Goal 80%	95%	80%	92%
✓ Outcome	92% Goal 80%	92%	80%	83%
✓ Access	90% Goal 80%	90%	80%	88%
✓ Recovery	87% Goal 80%	87%	80%	79%

■ Satisfied % | Goal % | 0-80% | 80-100% | ✓ Goal Met | ● Under Goal

Clients by Level of Care

Program Type	Level of Care Type	#	%
Addiction			
	Outpatient	540	41.2%
	Recovery Support	406	30.9%
	Residential Services	179	13.6%
	Employment Services	79	6.0%
Mental Health			
	Case Management	82	6.3%
	Employment Services	26	2.0%

Client Demographics

Age	#	%	State Avg
18-25	51	4%	8%
26-34	281	23%	21%
35-44	403	32%	22%
45-54	298	24%	20%
55-64	183	15%	20%
65+	31	2%	9%

Gender	#	%	State Avg
Male	700	56%	58%
Female	547	44%	42%
Transgender			0%

Race	#	%	State Avg
White/Caucasian	825	66%	63%
Black/African American	248	20%	16%
Other	160	13%	13%
Asian	4	0%	1%
Multiple Races	4	0%	1%
Am. Indian/Native Alaskan	2	0%	1%
Hawaiian/Other Pacific Islander	2	0%	0%
Unknown	2	0%	5%

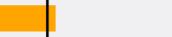
Ethnicity	#	%	State Avg
Non-Hispanic	1,073	86%	69% ▲
Hisp-Puerto Rican	120	10%	12%
Hispanic-Other	42	3%	8%
Unknown	11	1%	11%
Hispanic-Mexican	1	0%	1%
Hispanic-Cuban		0%	

■ Unique Clients | State Avg | ▲ > 10% Over State Avg | ▼ > 10% Under State Avg

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	79	86	-8%
Admits	14	28	-50% 
Discharges	25	38	-34% 
Service Hours	198	211	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Employed	 	31	39%	35%	29%	4%

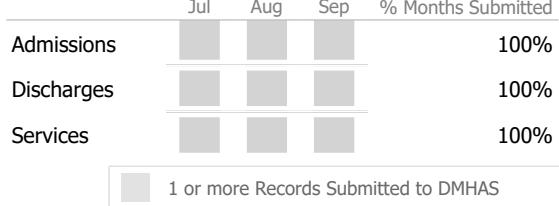
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
 Clients Receiving Services	 	43	78%	90%	37%	-12% 

Data Submission Quality

Data Entry	Actual	State Avg
 Valid NOMS Data	 	98% 83%
 On-Time Periodic 6 Month Updates	 	100% 35%

Data Submitted to DMHAS by Month



 > 10% Over  < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 11 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	20	21	-5%
Admits	8	11	-27% ▼
Discharges	8	10	-20% ▼
Bed Days	1,155	993	16% ▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	<div style="width: 88%; background-color: orange;"></div>	7	88%	70%	62%	18% ▲
✓ No Re-admit within 30 Days of Discharge	<div style="width: 88%; background-color: orange;"></div>	7	88%	85%	90%	3%
● Follow-up within 30 Days of Discharge	<div style="width: 86%; background-color: orange;"></div>	6	86%	90%	64%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 99%; background-color: orange;"></div>	99%
✓ Valid TEDS Data	<div style="width: 100%; background-color: orange;"></div>	100%

On-Time Periodic	Actual	State Avg
● 6 Month Updates	<div style="width: 0%; background-color: grey;"></div>	0%

Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 12%; background-color: orange;"></div>	93%
SA Screen Complete	<div style="width: 12%; background-color: orange;"></div>	93%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100%
✓ Valid Axis V GAF Score	<div style="width: 100%; background-color: orange;"></div>	97%

Recovery

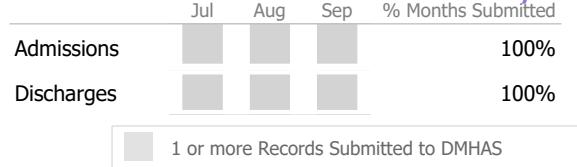
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	<div style="width: 38%; background-color: orange;"></div>	8	38%	70%	53%	-32% ▼
● Improved/Maintained Axis V GAF Score	<div style="width: 80%; background-color: orange;"></div>	8	80%	95%	79%	-15% ▼

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	<div style="width: 84%; background-color: cyan;"></div>	15	139 days	0.8	84%	90%	72%	-6%

█ < 90% █ 90-110% █ >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	▲
Unique Clients	5	4	25%	▲
Admits	3	2	50%	▲
Discharges	3	3	0%	
Bed Days	151	115	31%	▲

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully	<div style="width: 67%; background-color: orange;"></div>	2	67%	70%	62%	-3%
No Re-admit within 30 Days of Discharge	<div style="width: 33%; background-color: orange;"></div>	1	33%	85%	90%	-52% ▼
Follow-up within 30 Days of Discharge	<div style="width: 50%; background-color: orange;"></div>	1	50%	90%	64%	-40% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100%
Valid TEDS Data	<div style="width: 100%; background-color: orange;"></div>	99%

On-Time Periodic	Actual	State Avg
6 Month Updates	<div style="width: 0%; background-color: grey;"></div>	14%

Co-occurring	Actual	State Avg
MH Screen Complete	<div style="width: 0%; background-color: grey;"></div>	93%
SA Screen Complete	<div style="width: 0%; background-color: grey;"></div>	93%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	<div style="width: 100%; background-color: orange;"></div>	100%
Valid Axis V GAF Score	<div style="width: 100%; background-color: orange;"></div>	97%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Abstinence/Reduced Drug Use	<div style="width: 40%; background-color: orange;"></div>	2	40%	70%	53%	-30% ▼
Improved/Maintained Axis V GAF Score	<div style="width: 25%; background-color: orange;"></div>	1	25%	95%	79%	-70% ▼

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
	<div style="width: 55%; background-color: cyan;"></div>	3	104 days	0.6	55%	90%	72%	-35% ▼

< 90% 90-110% >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual Goal Goal Met Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	77	109	-29%	▼
Admits	45	72	-38%	▼
Discharges	47	68	-31%	▼
Bed Days	2,779	3,795	-27%	▼

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Treatment Completed Successfully		30	64%	70%	62%	-6%
✓ No Re-admit within 30 Days of Discharge		41	87%	85%	90%	2%
● Follow-up within 30 Days of Discharge		21	70%	90%	64%	-20% ▼

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		97%
✓ Valid TEDS Data		99%

On-Time Periodic	Actual	State Avg
6 Month Updates		N/A

Co-occurring	Actual	State Avg
MH Screen Complete		22%
SA Screen Complete		22%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis		100%
✓ Valid Axis V GAF Score		100%

Recovery

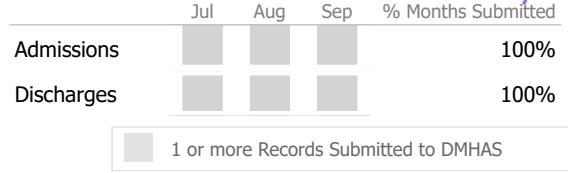
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use		46	60%	70%	53%	-10%
✓ Improved/Maintained Axis V GAF Score		46	98%	95%	79%	3%

Bed Utilization

	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate		41	73 days	0.5	74%	90%	72%	-16% ▼

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

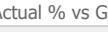
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

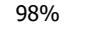
Program Activity

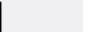
Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	80	113	-29%	▼
Admits	46	72	-36%	▼
Discharges	35	71	-51%	▼
Bed Days	3,320	4,163	-20%	▼

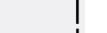
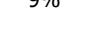
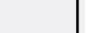
Discharge Outcomes

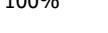
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Treatment Completed Successfully	 	27	77%	70%	62%	7%
✓ No Re-admit within 30 Days of Discharge	 	32	91%	85%	90%	6%
● Follow-up within 30 Days of Discharge	 	15	56%	90%	64%	-34% 

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	 	98%
Valid TEDS Data	 	98%

On-Time Periodic	Actual	State Avg
6 Month Updates	 	N/A

Co-occurring	Actual	State Avg
MH Screen Complete	 	9%
SA Screen Complete	 	93%

Diagnosis	Actual	State Avg
✓ Valid Axis I Diagnosis	 	100%
✓ Valid Axis V GAF Score	 	97%

Recovery

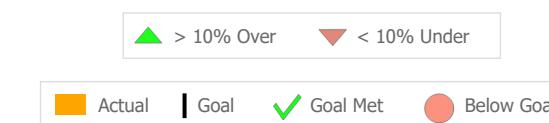
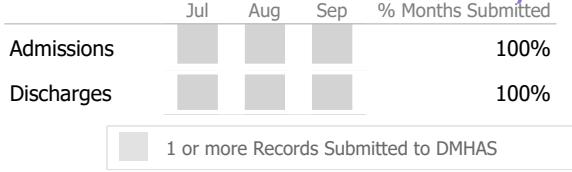
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Abstinence/Reduced Drug Use	 	49	61%	70%	53%	-9%
✓ Improved/Maintained Axis V GAF Score	 	34	97%	95%	79%	2%

Bed Utilization

Avg Utilization Rate	12 Months Trend	Beds	Avg LOS	Turnover	Actual %	Goal %	State Avg	Actual vs Goal
● Avg Utilization Rate	  	49	91 days	0.6	74%	90%	72%	-16% 

 < 90%  90-110%  >110%

Data Submitted to DMHAS by Month



* State Avg based on 26 Active Intermediate/Long Term Res.Tx 3.5 Programs

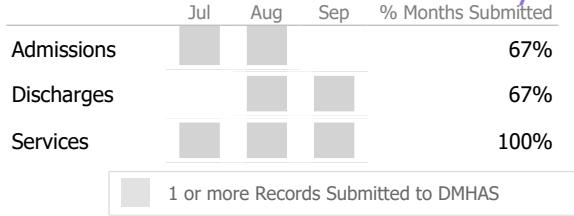
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	82	88	-7%
Admits	2	23	-91% ▼
Discharges	30	13	131% ▲
Service Hours	-	-	

Service Engagement

Homeless Outreach	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ at least 1 Service within 180 days		2	100%	50%	93%	50% ▲

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual |  Goal  Goal Met  Below Goal

* State Avg based on 45 Active Outreach & Engagement Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	11	10	10%
Admits	1	1	0%
Discharges	4	3	33% ▲
Service Hours	32	36	-11% ▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed	<div style="width: 10%; background-color: orange;"></div>	5	45%	35%	44%	10% ▲

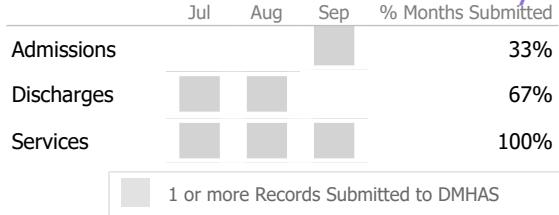
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div style="width: 70%; background-color: orange;"></div>	7	100%	90%	87%	10% ▲

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data	<div style="width: 100%; background-color: orange;"></div>	100%
On-Time Periodic		
✓ 6 Month Updates	<div style="width: 100%; background-color: orange;"></div>	100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

█ Actual █ Goal █ Goal Met █ Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	0		
Admits	-	-	
Discharges	-	-	
Service Hours	-	-	

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions 0%

 > 10% Over  < 10% Under

Discharges 0%

 Actual |  Goal  Goal Met  Below Goal 1 or more Records Submitted to DMHAS

* State Avg based on 0 Active Integrated Primary Care Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	540	567	-5%
Admits	87	117	-26% ▼
Discharges	56	117	-52% ▼
Service Hours	226	1,178	-81% ▼

Data Submission Quality

	Actual	State Avg
Valid NOMS Data	99%	87%
Valid TEDS Data	96%	87%
On-Time Periodic		
6 Month Updates	1%	17%
Co-occurring		
MH Screen Complete	76%	91%
SA Screen Complete	76%	96%
Diagnosis		
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	96%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Treatment Completed Successfully		12	21%	50%	46%	-29% ▼
Recovery						
National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Not Arrested		424	78%	75%	68%	3%
Abstinence/Reduced Drug Use		271	50%	55%	41%	-5%
Employed		178	33%	50%	26%	-17% ▼
Stable Living Situation		409	75%	95%	66%	-20% ▼
Self Help		100	18%	60%	17%	-42% ▼
Improved/Maintained Axis V GAF Score		65	15%	75%	34%	-60% ▼

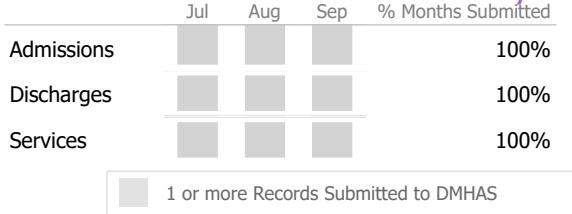
Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services		212	44%	90%	45%	-46% ▼

Service Engagement

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Outpatient						
2 or more Services within 30 days		7	8%	75%	58%	-67% ▼

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 105 Active Standard Outpatient Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	64	71	-10%
Admits	32	43	-26% ▼
Discharges	21	33	-36% ▼

Data Submission Quality

Data Entry	Actual	State Avg
Valid NOMS Data	92%	99%
Valid TEDS Data	94%	100%
On-Time Periodic	Actual	State Avg
6 Month Updates	N/A	82%

Co-occurring	Actual	State Avg
MH Screen Complete	31%	92%
SA Screen Complete	31%	92%

Diagnosis	Actual	State Avg
Valid Axis I Diagnosis	100%	99%
Valid Axis V GAF Score	100%	99%

Discharge Outcomes

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Treatment Completed Successfully		21	100%	50%	51%	50%	▲

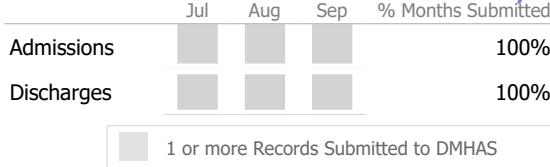
Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
✓ Abstinence/Reduced Drug Use		45	70%	50%	71%	20% ▲	
● Not Arrested		36	56%	75%	94%	-19% ▼	
● Stable Living Situation		36	56%	90%	92%	-34% ▼	
● Employed		3	5%	40%	43%	-35% ▼	
● Improved/Maintained Axis V GAF Score		21	55%	75%	65%	-20% ▼	
● Self Help		11	17%	60%	54%	-43% ▼	

Service Engagement

Medication Assisted Treatment	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal	
● Length of Stay over 1 Year		5	8%	50%	72%	-42% ▼	

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

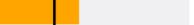
Actual | Goal ✓ Goal Met ● Below Goal

* State Avg based on 32 Active Methadone Maintenance Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	15	5	200%	▲
Admits	5	3	67%	▲
Discharges	8	-		
Service Hours	66	26	151%	▲

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Employed		7	47%	35%	44%	12% 

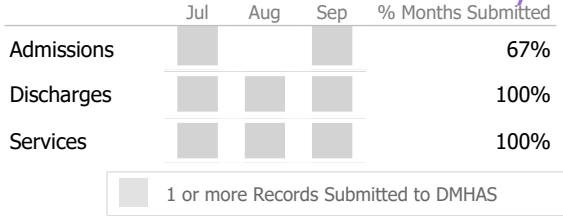
Service Utilization

Clients Receiving Services	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
● Clients Receiving Services		6	86%	90%	87%	-4%

Data Submission Quality

Data Entry	Actual	State Avg
✓ Valid NOMS Data		96%
On-Time Periodic		
✓ 6 Month Updates		100%

Data Submitted to DMHAS by Month



▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 39 Active Employment Services Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	142	34	318%	▲
Admits	19	34	-44%	▼
Discharges	4	-		

Data Submission Quality

Data Entry Actual State Avg

Valid TEDS Data  N/A N/A

Co-occurring Actual State Avg

MH Screen Complete		0%	30%
SA Screen Complete		0%	37%

Diagnosis Actual State Avg

Valid Axis I Diagnosis		100%	25%
Valid Axis V GAF Score		100%	25%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions  100%

Discharges  67%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual Goal ✓ Goal Met ● Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	266	52	412%	▲
Admits	48	52	-8%	
Discharges	1	-		

Data Submission Quality

Data Entry Actual State Avg

Valid TEDS Data  N/A N/A

Co-occurring Actual State Avg

MH Screen Complete  0% 30%

SA Screen Complete  0% 37%

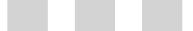
Diagnosis Actual State Avg

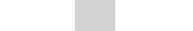
 Valid Axis I Diagnosis  100% 25%

 Valid Axis V GAF Score  100% 25%

Data Submitted to DMHAS by Month

Jul Aug Sep % Months Submitted

Admissions  100%

Discharges  33%

 1 or more Records Submitted to DMHAS

▲ > 10% Over ▼ < 10% Under

 Actual  Goal  Goal Met  Below Goal

* State Avg based on 8 Active Peer Based Mentoring Programs