



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED PROVIDERS

Updated March 7, 2024

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS funded providers use the DMHAS Client Grievance Procedure. DMHAS Client Grievances are submitted in writing to the provider’s Client Rights Officer. This list of Client Rights Officers includes their phone numbers and addresses and is maintained by the DMHAS Office of the Commissioner. To report an error or make a correction call 860-418-7000.

For information on the DMHAS Client Grievance Procedure go to:

[DMHAS Client Grievance Procedure Summary](#) or www.ct.gov/dmhas/crg

If you need help, contact a statewide advocacy organization, or seek legal advice:

- [Advocacy Unlimited, Inc. \(AU\)](#): Phone: 860-505-7581
Website: www.AdvocacyUnlimited.org Email: info@advocacyunlimited.org
- [The Connecticut Legal Rights Project, Inc \(CLRP\)](#): Phone: 860-262-5030,
Website: www.CLRP.org Email: info@CLRP.org
- [Disability Rights Connecticut \(DRCT\)](#): Phone: 860-297-4300
Website: www.DisRightsCT.org Email: info@DisRightsCT.org

TTY users and persons with communication impairments can speak to anyone on this list by dialing 7-1-1 to reach a [Relay Connecticut](#) operator.

DMHAS and other federally funded healthcare providers complies with federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (Patient Protection and Affordable Care Act Section 1557).

**ABILITY BEYOND
Client Rights Officers**

[Region 5](#)

Glenna Reins, 203-885-6872
Kate Travis, 203-826-3112
Michelle Weinstein, 203-739-5996

PROGRAMS/SITES:

- Employment Services
4 Berkshire Boulevard, Bethel, CT 06801
www.abilitybeyond.org
- Residential Services
888-832-8247
Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)



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To report complaints regarding Basic Recovery Supports and the following Supported Recovery Homes contact ABH at 800-658-4472.

- A Fortress, Manchester (men)
- A-CURE,
- Believe in Me, New Haven, Hamden
- Community of Hope, Groton
- Connecticut Alternative Housing
- Coram Deo, New Britain
- Evergreen Family Oriented Tree, New Haven
- Live and Recover, LLC
- New Horizons Living Center
- New Life II (men)
- Perception Programs - Willimantic
- Prosperity House, New Haven (men)
- Recovery 12 Solutions, Norwich, Groton, New London
- Recovery Community Development Corp Noble House (men)
- Safe Futures, Norwich (women)
- Sober Solutions, Manchester, East Hartford, Waterbury, Enfield
- Southeastern Council on Alcoholism and Drug Dependence (SCADD) Liberty House (men)
- Stepping-Stone House, Meriden, Middletown
- The Safe House, Willimantic (men)
- Vita Pulita House, (men)

ABH Corporate Office: 213 Court Street, Middletown, CT 06457 www.abhct.com

ADVOCACY UNLIMITED

[Region 4](#)

CRO: Carl Mancini, 860-549-2435
 2075 Silas Deane Highway,
 Rocky Hill, CT 06067
<https://advocacyunlimited.org/>

860-505-7581
 Fax: 860-259-5731

**APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)
 "HOMES FOR THE BRAVE"**

[Region 1](#)

CRO: Ed Bellows, 203-889-8077
 655 Park Ave. Bridgeport, CT 06604
<https://www.homesforthebrave.org/>

203-338-0669

APT FOUNDATION

[Region 2](#)

CRO: Bob Freeman, 203-781-4600
 PROGRAMS SITES:

- New Haven
- North Haven



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- MAT and SUD treatment
 - West Haven
 - Residential Programs
- One Long Wharf Drive, Suite 321, New Haven, CT 06511
www.aptfoundation.org

ARTREACH, INC. [Region 3](#)
 CRO: Stephenie Guess, 860-859-4769
 401 W. Thames Street, Unit 702 Norwich, CT 06360
www.artreachheals.org

BACKUS HOSPITAL (WILLIAM) [Region 3](#)
 (HARTFORD HEALTHCARE)
 CRO: Carley Warzecha, 860-889-8331 x 2196
 PROGRAMS:
 • Outpatient Program
 326 Washington Street Norwich, CT 06360 Fax: 860-823-6322
www.backushospital.org

BHCARE ANSONIA/BRANFORD [Region 2](#)
 CRO: Cooper Westerkamp, 203-892-6369
 PROGRAMS SITES:
 • BHCARE Valley Offices 203-736-2601
 435 East Main St. Ansonia, CT 06401
 • BHCARE Shoreline Offices 203-800-7177
 14 Sycamore Way, Branford, Ct 06405
 • BH Care Administrative Offices 203-446-9739
 127 Washington Ave. Third Floor West
 North Haven, CT 06473 Fax: 203-446-9775
<https://www.bhcare.org>

BLUE HILLS HOSPITAL: DMHAS [Region 4](#)
 ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)
 CRO: Amanda Leach, 860-262-5157
 PROGRAMS SITES:
 • Inpatient SUD Treatment Services
 • Blue Hills Hospital, 500 Vine St Hartford
 • Merritt Hall, CVH



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Connecticut Valley Hospital, P.O. Box 351 Middletown, CT
[CVH, Addiction Services Division](#)

BRIDGE HOUSE

[Region 1](#)

CRO: Marsha Rose, 203-335-5339
 880 Fairfield Ave, Bridgeport, CT 06605
www.bridgehousect.org

Fax: 203-331-1694

BRIDGES HEALTHCARE INC.

[Region 2](#)

CRO: Jaya Daptardar, 203-878-6365 ext. 322
 949 Bridgeport Ave. Milford, CT 06460
<https://www.bridgesct.org/>

**CAPITOL REGION MENTAL HEALTH CENTER (CRMHC)
 DMHAS**

[Region 4](#)

Client Rights Officers:

Ralston Beckford, 860-297-0891
 Emma Howe, 860-297-0810
 Mark Meola, 860-297-0885

500 Vine Street, Hartford, CT 06112
www.ct.gov/dmhas/crmhc

Fax: 860-297-6356

**CATHOLIC CHARITIES
 ARCHDIOCESE OF HARTFORD**

[Region 4](#)

CRO: Liz Rotavera, 860-493-1841
PROGRAMS/SITES:

- Institute for the Hispanic Family
- New Haven Family Service Center
- Torrington Family Service Center
- Waterbury Family Service Center

839-841 Asylum Ave., Hartford, CT 06105
<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 1](#)

CRO: Michael Tintrup, 203-416-1305
 237 Hewett Ave., Bridgeport, CT 06606
<http://www.ccfairfield.org/>

203-416-1503.



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CATHOLIC CHARITIES OF FAIRFIELD COUNTY [Region 5](#)
 CRO: David Johnston, 203-748-0848 x232
 PROGRAMS/SITES:
 • Community Support Program • New Heights Center
 • Homeless Outreach Team
 24 Grassy Plain Street, Bethel, CT 06801
<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD) [Region 4](#)
 HARTFORD
 Client Rights Officers:
 Amy Woods-Sawyers, 860-951-3325
 Janel Segui, 860-951-3325
 PROGRAMS/SITES:
 • CHD Outreach
 • CHD Crossover Group Homes
 705-A New Britain Ave, Hartford, CT 06106 Fax: 860-951-3328
www.chd.org

CHD CT-OUTREACH WEST [Region 5](#)
 CRO: Heather Foster, 203-596-9323
 PROGRAMS/SITES
 • PILOTS Danbury • PILOTS Waterbury
 • PILOTS Torrington
 965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122
www.chd.org

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP) [Region 5](#)
 (Merged with McCall Center for Behavioral Health)
 CRO: Matthew Wall, 203-496-2100 Ext. 1253
 900 Watertown Ave. Waterbury, CT 06708 Fax: 203-756-8985
 PROGRAMS/SITES:
 • Drug Treatment Services • Travisano Network
 • Glenlunan • Watkins
 • Mcauliffe Manor • Wynnewood Residential
 • Rogers House
www.cnvhelp.org



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CHARLOTTE HUNGERFORD HOSPITAL [Region 5](#)
BEHAVIORAL HEALTH CENTER
(HARTFORD HEALTHCARE)
CRO: Tracy Morales-Gabelmann, 860-496-6441
PROGRAMS/SITES
• Case Management • Services to Homeless
• Outpatient
540 Litchfield Street, P.O. Box 988
Torrington, CT 06790 Fax: 860-496-6703

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA) [Region 1](#)
CRO: Richard Spears, 203-495-7710
690 Arctic Street Bridgeport, CT 06608 203-331-4728
<http://www.casaincct.org/>

CHRYSALIS CENTER, INC. [Region 4](#)
CRO: Crystal Cruz, 860-263-4433
PROGRAMS/SITES:
• Case Management • Recovery and Empowerment Center
• Employment
• Supportive Housing
255 Homestead Ave., Hartford, CT 06112
www.chrysaliscenterct.org

COLUMBUS HOUSE, INC. [Region 2](#)
CRO: Cathleen Meaden, 203-491-6600
586 Ella Grasso Boulevard
P.O. Box 7093, New Haven, CT 06519 Fax: 203-772-4097
www.columbushouse.org

COMMUNITY HEALTH CENTER, INC. (CHC) [Region 2](#)
BEHAVIORAL HEALTH
CRO: Mandy Brule, 860-347-6971
635 Main Street Middletown, CT 06457
www.chc1.com

COMMUNITY HEALTH RESOURCES (CHR) [Region 4](#)



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Client Rights Officers

Debra Ash, 860-977-4495
 Sherita Sosa, 860-730-8939
 Katherine McDonald, 860-697-3511

PROGRAMS/SITES:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse"
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

Administrative Offices

2 Waterside Crossing, Suite 400; Windsor, CT 06095 860-731-5522
www.chrhealth.org

COMMUNITY HEALTH RESOURCES (CHR)
 SUBSTANCE ABUSE TREATMENT PROGRAMS

CRO Enfield: Kate Battista, 860-835-7415

PROGRAMS/SITES:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program
- New Life Center
- Pathways
- Willimantic, Roots to Recovery

Administrative Offices 2 Waterside Crossing, Suite 400;
 Windsor, CT 06095

860-731-5522

www.chrhealth.org

COMMUNITY HEALTH SERVICES, INC.

[Region 4](#)

BEHAVIORAL HEALTH

Client Rights Officers:

Lorna Caban, 860-249-9625 ext. 780
 Vidya Ganesan, 860-808-8704

500 Albany Ave. Hartford, CT 06120

Fax: 860-808-8771

www.chshartford.org

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA)

[Region 4](#)

CRO: Hope Ustanowski, 860-826-1358 ext. 1971



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PROGRAMS/SITES:

- Adult Services
233 Main St. New Britain, CT 06051
www.cmhacc.org
- Team Time Social Club
Fax: 860-229-6575

COMMUNITY RENEWAL TEAM (CRT)
BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES
CLIENT RIGHTS OFFICERS

[Region 4](#)

Janet Rodriguez, 860-761-7900
Elia Vecchitio, 860-761-7900
555 Windsor St. Hartford, CT 06120
www.crtct.org

CONNECTICUT COMMUNITY FOR ADDICTION
RECOVERY (CCAR)

[Region 4](#)

CRO: Yolibel Lebrón, 860-560-8947
198 Wethersfield Ave. Hartford, CT 06114
Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC)

[Region 5](#)

Client Rights Officers

Danbury: 203-743-7574
Carissa Valluzzo
Stacy Benson

Meriden: 203-608-0205
Josh Noffsinger

Norwalk: 203-838-6508
Jeff Greenblatt

Waterbury, Brookside: 203-568-7474
Alexis Brown
Elizabeth Pirola

Waterbury, Midland: 203-755-8874
Suzanne DeRosa

CCC Administrative Offices
50 Brookside Rd. Waterbury, CT 06708
203-568-7466



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<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC) [Region 2](#)
DMHAS

CRO: Britt Lewis, 203-974-7371

PROGRAMS/SITES:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519

Fax: 203-974-7091

www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC. [Region 1](#)

CRO: Katie Seto, 203-336-5225

PROGRAMS/SITES:

- Bridgeport
- Norwalk
- Stamford
- Waterbury

One Waterview Drive Suite 202 Shelton, CT 06484

203-866-2541

www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL (CVH) [Region 2](#)
DMHAS

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director 860-262-5642

P.O. Box 351, Middletown, CT 06457

Fax: 860-262-5146

Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL
- CVH ADDICTION SERVICES BLUE HILLS HOSPITAL
Amanda Leach, 860-262-5157

(THE) CONNECTION, INC. (TCI) [Region 2](#)

Client Rights Officers

Janice Black, 860 343-5500 x 1852



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Lisa Hansen, 860 343-5500 x 1851

Susan Phillips, 860 343-5500 x 1850

PROGRAM/SITES:

- Bridgeport
- Groton
- Hartford
- Meriden
- Middletown
- New Haven
- Old Saybrook
- Uncasville
- Waterbury
- Willimantic

100 Roscommon Drive, Suite 203 Middletown, CT 06457

www.theconnectioninc.org

CONTINUUM OF CARE, INC.

[Region 2](#)

Client Rights Officers

David Ostrom, 203-562-2264 x 229

Matthew Cremo, 203-562-2264 x 219

PROGRAMS/SITES

- Acute Services
- Community Housing
- Diversion Services
- South Central Peer Services
- Supportive Living Services

109 Legion Ave. New Haven, CT 06519

www.continuumct.com

CORNELL SCOTT - HILL HEALTH CENTER

[Region 2](#)

Client Rights Officers:

Elsy Sacaza, 203-503-3114

Eunisa Colon, 203-503-3724

PROGRAMS/SITES:

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)

428 Columbus Ave, New Haven, CT 06519

203-503-3000

www.hillhealthcenter.com

DANBURY HOSPITAL: SEE NUVANCE HEALTH



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DAY KIMBALL HOSPITAL [Region 3](#)
CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352
PROGRAMS/SITES
• CASE MANAGEMENT
320 Pomfret Street, Putnam, CT 06260
www.daykimball.org

EdADVANCE TRED PROGRAM [Region 5](#)
CRO: Rose Forzano, 860-567-0863
Box 909, 355 Goshen Rd Litchfield, CT 06759 Fax: 860-567-3381
<http://edadvance.org/>

EASTER SEALS, CAPITOL REGION
& EASTERN CONNECTICUT [Region 4](#)
CRO: Dan Bracken, 860-801-3793
22 Prestige Park Circle East Hartford, CT 06108 860-270-0600
Fax: 860-728-1065
www.hartford.easterseals.com

FAMILY & CHILDREN'S AGENCY, INC. [Region 1](#)
CRO: Chrissy Cacace, 203-855-8765
9 Mott Ave 4th Floor Norwalk, CT 06850 Fax: 203-838-3325

FAMILY CENTERS, INC. [Region 1](#)
CRO: Gayle Paquin, 203-324-3167
40 Arch Street Greenwich, CT 06902 203-869-4848 Fax: 203-
860-869-7764
www.familycenters.org

FELLOWSHIP PLACE [Region 2](#)
CRO: Veronica Vidal, 203-401-4227 x1243
441 Elm Street New Haven, 06515 Fax: 203-789-4451
www.fellowshipplace.org

F.S. DUBOIS CENTER [Region 1](#)
DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM
CRO: Mary Brigid Culhane, 203-388-1559
1351 Washington Blvd., 5th Floor Stamford, CT 06905



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www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE

[Region 2](#)

CRO: Linda Walsh, 860-343-5300 ext. 3426

PROGRAMS/SITES:

- Farrell Treatment Center, New Britain
- Gateway Community Treatment Program, Middletown
- Gilead Social Club, New Britain

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306

www.gileadcs.org

GOODWILL INDUSTRIES OF WESTERN
AND NORTHERN CT

[Region 1](#)

CRO: Nicholas Wilson, 203-581-5320

165 Ocean Street, Bridgeport, CT 06605

203-368-6511

www.goodwillwct.org

GOODWILL INDUSTRIES OF SOUTHERN
CONNECTICUT

[Region 2](#)

CRO: Phyllis Hagen, 203-777-2000

432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600

GREATER BRIDGEPORT COMMUNITY
MENTAL HEALTH CENTER (GBCMHC)

[Region 1](#)

DMHAS: SOUTH WESTERN CT MENTAL HEALTH SYSTEM

CRO: Melissa Walters, 203-551-7031

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-63

www.ct.gov/dmhas/swcmhs

GUARDIAN AD LITEM SERVICES, INC.

[Region 5](#)

CRO: Angela Hurezler, 203-723-4332 ext. 107

175 Church Street, Suite 202, Naugatuck, CT 06770

Fax: 203-723-9250

HANDS ON HARTFORD

[Region 4](#)

CENTER CITY CHURCH'S INC/PETER'S RETREAT

CRO: Kate Shafer, 860-706-1505

55 Bartholomew Avenue, Hartford, CT 06106

860-728-3201

<http://www.handsonhartford.org>

Fax: 860-549-8550



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HARTFORD BEHAVIORAL HEALTH [Region 4](#)
CRO: Abby Rodriguez, 860-548-0101 ext. 331
2550 Main St Hartford, CT 06106 Fax: 860-524-7781
www.hartfordbehavioralhealth.org

HARTFORD HOSPITAL (INSTITUTE OF LIVING) [Region 4](#)
(HARTFORD HEALTHCARE)
CRO: Paula Rego, 860-545-7665
PROGRAMS/SITES

- Eli's Retreat
- Todd House
- Outpatient Clinic

Todd Building, 200 Retreat Ave. Hartford, CT 06106
www.instituteofliving.org

HISPANIC HEALTH COUNCIL [Region 4](#)
(MENTAL HEALTH EMPLOYMENT SERVICES)
(CRO TO BE DETERMINED)
175 Main St, Hartford, CT 06106

HOMES WITH HOPE [Region 1](#)
(Formally: INTERFAITH HOUSING ASSOCIATION) 203-226-3428
(CRO to be Determined)
49 Richmondville Ave. Westport, CT 06880
www.hwhct.org

IMMACARE [Region 4](#)
CRO: Janievette Correa, 860-580-6067
168 Hungerford St. Hartford, CT 06106
<http://immacare.org/>

INSPIRICA, INC. [Region 1](#)
CRO: Keenan McMahon, 203-388-0114
141 Franklin St Stamford, CT 06901
<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital [Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER [Region 4](#)



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CRO: Aneta Godlewski, 860-569-5900 ext. 364
 PROGRAMS/SITES

- Adult Services
- Recovery House
- Supervised Housing Program
- A Common Ground

800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108

www.icmhg.org

JOHN J DRISCOLL UNITED LABOR AGENCY

[Region 2](#)

CRO: Greg Vavrek, 860-347-8060
 PROGRAMS/SITES

- Vocational Rehab
- 272 South Main St Middletown, CT 06457

www.ctlu.org

KENNEDY COLLECTIVE

[Region 1](#)

CRO: Fiona Jones, 203-365-8522 ext. 2037
 2440 Reservoir Ave. Trumbull, CT 06611

www.thekennedycenterinc.org

KEYSTONE HOUSE

[Region 1](#)

CRO: Alma Davis, 203-855-7920
 141 East Ave. Norwalk, CT 06851

www.keystonehouse.org

203-855-7920
 Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES

[Region 2](#)

CRO: Dana Nair, 860-347-8923 ext. 202
 1630 North Colony Road, Meriden, CT 06450

www.kuhngroup.org

203-235-2583

LAUREL HOUSE

[Region 1](#)

CRO: Marian Caldera, 203-274-8059
 1616 Washington Boulevard Stamford, CT 06902

<http://laurelhouse.net>

LEEWAY, INC

[Region 2](#)

(CRO: To be determined)

Jay Katz, Chief Executive Officer, 203-865-0068
 40 Albert Street, New Haven, CT 06511

Fax: 203-865-0399



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www.leeway.net

LIBERTY COMMUNITY SERVICES, INC.
 CRO: Alyssa Eckstein, 203-497-7600
 129 Church Street, New Haven, CT 06510

[Region 2](#)

www.libertycs.org

LIBERATION PROGRAMS
 Client Rights Officers

[Region 1](#)

Dianna Gleason, 855-542-7764
 Marlene Bent, (cell): 475-333-5639

PROGRAMS/SITES:

- Bridgeport
 129 Glover Ave. Norwalk, CT 06850
<http://www.liberationprograms.org>
- Stamford
 203-851-2077
 Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES
 CRO: Cary Ostrow, 203-368-5545
 475 Clinton Ave., Bridgeport, CT 06605
<http://www.lifebridgect.org/>

[Region 1](#)

203-368-4291
 Fax: 203-368-1239

MARRAKECH DAY SERVICES, INC.
 CRO: Kelly McFarland, 203-389-2970 ext. 1080
 Lunar Drive, Woodbridge, CT 06625
www.marrakechinc.org

[Region 2](#)

MARTIN HOUSE
 CRO: Constance Graves, 860-889-6150
 401 West Thames Street Norwich, CT 06360

[Region 3](#)

McCALL CENTER FOR BEHAVIORAL HEALTH
 CRO: CRO: Jamie Calvano, 203-756-8984 ext. 1114
 58 High Street Torrington, CT 06790 Fax: 860-496-2111

[Region 5](#)

MENTAL HEALTH CONNECTICUT (MHC)
 CRO: Michael Culmo, 860-969-3277
 PROGRAM/SITES

[Region 4](#)

- Bridgeport
- Danbury



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- Hartford
- Torrington
- Stamford
- Waterbury
- Waterbury
- West Hartford
- Independence Center

76 Batterson Park Rd, Suite 303 Farmington, CT 06032

www.mhconn.org

Mercy Housing and Shelter [Region 4](#)
(Community Housing Advocates)

CRO: Lisa Pawlik, 860-808-2042

221 Main Street Hartford, CT 06106

860-548-0692

www.mercyhousingct.org

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH [Region 2](#)

CRO: Terry DiPietro 860-343-8802

PROGRAMS/SITES

- Case Management

28 Crescent Street Middletown, CT 06457

Fax: 860-358-8829

www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON [Region 5](#)
ALCOHOLISM (MCCA)

CRO: Steven Palma, 203-792-4515 ext. 1103

PROGRAMS/SITES

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen
- Women’s Pregnant and Parenting Program

38 Old Ridgebury Road, Danbury, CT 06810

www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC [Region 4](#)

CRO: Eugene Milan, 860-656-0450

915 Asylum Ave. Hartford, CT 06105

www.mypeople-ct.com



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
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MY SISTER’S PLACE [Region 4](#)
 (COMMUNITY HOUSING ADVOCATES)
 CRO: Lisa Pawlik, 860-808-2042
 221 Main Street Hartford, CT 06106 Fax: 860-493-1330
www.sistersplacect.org

NATCHAUG HOSPITAL [Region 3](#)
 (HARTFORD HEALTHCARE)
 CRO: Melissa Morgea, 860-696-9992
 189 Storrs Road Mansfield, CT 06250 Fax: 860-423-6114
www.natchaug.org

NEW LONDON HOMELESS HOSPITALITY CENTER [Region 3](#)
 CRO: Nicole Thomas, 860-439-1573
 PROGRAMS/SITES
 • CASE MANAGEMENT
 730 State Pier Road New London, CT 06320 860-439-1573
<https://www.nlhhc.org/>

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH

NEW REACH [Region 2](#)
 CRO: Kara Beedetto-Capobianco, 203-492-4866
 153 East Street, Suite 300, New Haven, CT 06511

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH: SEE NUVANCE HEALTH

NUVANCE HEALTH: [Region 5](#)
 DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH
 NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES
 CRO: Anthony Frias, 860-354-3762
 PROGRAMS/SITES
 • Danbury, IOP • Danbury: Mobile Crisis
 152 West Street Danbury, CT 06810
 • New Milford, OP
 21 Elm Street, New Milford 06776



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NUVANCE HEALTH: [Region 1](#)
 NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH
 CRO: Daniel Cicero, 203-852-2991
 PROGRAMS/SITES:
 • Community Support Program • Outpatient
 34 Maple Street Norwalk, CT 06856

OPERATION HOPE [Region 1](#)
 CRO: Carla Miklos, 203-254-2934
 50 Nichols Street, Fairfield, CT 06824 203-254-2934

OPTIMUS HEALTH CARE, INC. [Region 1](#)
(CRO to be determined) 203-696-3260
 982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE [Region 1](#)
 (FORMALLY: SHELTER FOR THE HOMELESS)
 CRO: Sam Pacheco, 203-406-0017 ext. 321
 597 Pacific Street Stamford, CT 06902
<http://www.pacifichouse.org>

PATHWAYS, INC [Region 1](#)
 CRO: Michelle Chiappa, 203-869-5656
 175 Millbank Ave. Greenwich, CT 06830

PERCEPTION PROGRAMS, INC. [Region 3](#)
 CRO: Stephen Feathers, 860-450-7122 Ext. 2632
 PROGRAM/SITES:
 • Outpatient • Perception House
 134 Church St Willimantic, CT 06226 Fax: 860-450-7127
www.perceptionprograms.org

PRIME TIME HOUSE [Region 5](#)
 Client Rights Officers:
 Rob Juarez 860-496-2177
 Tom Stanton, 860-496-2177
 810 Main Street Torrington, CT 06790 Fax: 860-618-2478
<http://www.primetimehouse.org/>



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RECOVERY NETWORK OF PROGRAMS, INC (RNP) [Region 2](#)

CENTER FOR HUMAN SERVICES

CRO: Eric Follett, 203-929-1954 ext. 101

PROGRAMS/SITES

- | | |
|---|--|
| <ul style="list-style-type: none"> • Center for Human Services • First Step • Horizons • Huntington House • Iranistan House • Kinsella Treatment Center • McGrath House • New Prospects • Prospect House | <ul style="list-style-type: none"> • Recovery Adolescent Program/Annex and Drug Intervention • Recovery Counseling Services • Seaview Supervised Apartments |
|---|--|

2 Trap Falls, Suite 405 Shelton, CT 06484

Fax: 203-929-1279

<http://www.recovery-programs.org/>

RELIANCE HEALTH [Region 3](#)

Client Rights Officers

Nicole Reynolds 860-887-6536 (ext. 275)

Mike Van Vlaenderen 860-887-6536

PROGRAMS/SITES

- | | |
|--|---|
| <ul style="list-style-type: none"> • Case Management • CSP • Individual Supports • Supervised and Supportive Housing | <ul style="list-style-type: none"> • Residential • Teamworks (Social Ed Center) • Young Adult Services |
|--|---|

Housing

40 Broadway, Norwich, CT 06360

www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS) [Region 2](#)

DMHAS

CRO: Cheryl Leone 860-262-5354

Silver Street, P.O. Box 351 Middletown, 06457

Fax: 860-262-5356

www.ct.gov/dmhas/rvs

ROOT CENTER FOR ADVANCED RECOVERY [Region 4](#)

(A trade name of HARTFORD DISPENSARY)



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CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Sites:

- Bristol
- Doctors Clinic (Hartford),
- Henderson Johnson (Hartford)
- Manchester
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108

860-643-3200

<https://rootcenter.org/>

RUSHFORD,
(HARTFORD HEALTHCARE)

[Region 2](#)

CRO: Ciara Perez, 203-630-5303

883 Paddock Ave. Meriden, CT 06450

Fax: 203-634-7013

www.rushfordcenter.org

SAFER FUTURES

(Woman’s Center of Southeastern Connecticut)

[Region 3](#)

CRO: Fenty Lee, 860-447-0366

16 Jay St. New London, CT 06320

<https://safefuturesct.org/>

“SOBER HOMES”

Sober homes are not funded by DMHAS and do not use the DMHAS Client Grievance Procedure to address complaints.

- Complaints about “[Supportive Recovery Homes](#)” addressed by ADVANCED BEHAVIORAL HEALTH, INC.
- Complaints about [Certified Sober Living Homes](#) are addressed by either the Connecticut Coalition of Recovery Residences (CCORR) www.ccorr.org telephone 860-995-9472 or Connecticut Addiction Recovery Residences (CTARR) www.ctrecoveryresidences.org).

If you need help, contact a [statewide advocacy organization](#) or call [211-Infoline](#) for information on legal advice.

SOUND COMMUNITY SERVICES, INC.

[Region 3](#)



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CRO: Caitlin Millerd, (cell) 860-608-5227
 21 Montauk Ave., Suite 301 PO Box 2170
 (Main Number) 860-439-6400
 New London, CT 06320 Fax: 860-390-1464
www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD) [Region 3](#)

CRO: Marcie Rivera, 860-447-1717 ext. 214
 PROGRAMS/SITES:

- Lebanon Pines • Outpatient Services
- Liberty House

37 Camp Mooween Road Lebanon, CT 06249
www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA) [Region 3](#)
 DMHAS

CRO: Stephenie Guess, 860-859-4769 (Dedicated CRO line)
 CRO Back-up: Kayla Mosley
 401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783
www.ct.gov/dmhas/smha

SOUTH WESTRN CT MENTAL HEALTH SYSTEM (SWCMHS) [Region 1](#)
 COMMUNITY BASED SERVICES

CRO: Melissa Walter 203-551-7031
 97 Middle St. Bridgeport, CT 06604 Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER

CRO: Mary Brigid Culhane 203-388-1559
 1351 Washington Boulevard, 5th Floor, Stamford, CT 06905

SWCMHS: GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)

CRO: Melissa Walter 203-551-7031
 1635 Central Ave. Bridgeport, CT 06610 Fax: 203-579-6305
www.ct.gov/dmhas/swcmhs

Saint MARY’S HOSPITAL BEHAVIORAL HEALTH [Region 5](#)



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SEE TRINITY HEALTH

Saint VINCENT DEPAUL MIDDLETOWN [Region 2](#)
 CRO: Terry Carbone, 860-347-4059
 P.O. Box 398, 617 Main St Middletown, CT 06457 Fax: 860-343-0023
www.stvincentdepaulplace.org

Saint VINCENT DEPAUL MISSION OF WATERBURY [Region 5](#)
 CRO: Bonnie Cocchiola, 203-755-0626
 PROGRAMS/SITES:
 • Cornerstone • Society of Support
 173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY
 • Casa DeRosa
 CRO: Angela Silva 203-753-3342
 86-88 Midland Waterbury, CT 06705 Fax: 203-753-9900
<https://www.svdpmission.org/>

Saint VINCENT’S BEHAVIORAL HEALTH SERVICES [Region 1](#)
 (HARTFORD HEALTHCARE)
 CRO: Joyce Platz, (*Interim*) 203-341-4532
 47 Long Lots Road Bridgeport, CT 06880
www.hallbrooke.org

STAFFORD FAMILY SERVICES [Region 4](#)
 (Town of Stafford)
 Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103
 21 Hyde Park Rd, Stafford Springs, CT 06076
<http://www.staffordct.org/family.php>

STAYWELL HEALTH CENTER [Region 5](#)
 Miriam Lopez 203-756-8021
 80 Phoenix Ave. Waterbury, CT 06702
<https://staywellhealth.org>

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC. [Region 5](#)
 (SELF, INC)



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CRO: Holly Sheldon, 203-759-2074
 19 Fourth Street Waterbury, CT 06708 Fax: 203-759-2094

THAMES RIVER COMMUNITY SERVICE [Region 3](#)
 CRO: Lee Carena, 860-889-1365
 401 Thames Street Unit 201 Norwich, CT

THAMES VALLEY COUNCIL FOR COMMUNITY ACTION, INC. (TVCCA) [Region 3](#)
 CRO: Lee Carena, 860-889-1365
 1 Sylvandale Road Jewett City, CT 06351
www.tvcca.org

TRINITY HEALTH
 ST. MARY'S HOSPITAL BEHAVIORAL HEALTH CARE SERVICES [Region 5](#)
 CRO: Vincent Delaney, 203-709-3356
 10 Jefferson Square Waterbury, CT 06706
www.stmh.org

UNITED COMMUNITY & FAMILY SERVICES, INC: [Region 3](#)
 CRO: Sharon Laliberte, 860-892-7042 ext. 1218
 47 Town St Norwich, CT 06360 Fax: 860-823-3002
www.ucfs.org

UNITED SERVICES, INC. [Region 3](#)
 Client Rights Officers
 Sandra Long, 860-774-2020 ext. 4675
 Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/SITES

- Addiction Recovery OP
- Danielson
- Willimantic
- Adult Mental Health OP
- Lighthouse, Willimantic
- Welcome Arms, Danielson

1007 North Main St. Dayville, CT 06241 Fax: 860-774-082
www.unitedservicesct.org

VIABILITY [Region 4](#)
 CRO: Latoya Thompson, 860-606-7767



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50 Griffin Road South Bloomfield, CT 06002

VILLAGE FOR FAMILIES AND CHILDREN (THE) [Region 4](#)

CRO: Alicia Marotto 860-236-4511 ext. 3704

PROGRAMS/SITES

- Employment Services
- The Village Adult OP Services
- Women's REACH Program

1680 Albany Ave Hartford, CT, 06105

<http://thevillage.org/>

VINFEN CONNECTICUT [Region 4](#)

CRO: Marita McDermott, 860-688-3165

PROGRAMS/SITES

- Bissell Street
- Freedom House Manchester
- TAP
- New Beginnings
- Team Support Program

860 Prospect Hill Road Windsor, CT 06095

Fax: 860-688-3196

<https://vinfentct.org/>

WATERBURY HOSPITAL HEALTH CENTER [Region 5](#)

CRO: Thomas Czarkosky, 203-573-6738

PROGRAMS/SITES:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion

64 Robbins Street Waterbury, CT 06702

www.waterburyhospital.com

WATERBURY WELLNESS CENTER [Region 4](#)

(WHEELER CLINIC)

CRO: Linda Russo, LMFT, CPHQ 860-793-3849

334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH [Region 5](#)

CRO: Kathleen Nugent 203-574-9000

142 Griggs St.



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Waterbury, Connecticut, 06702

Fax: 203-578-4180

<http://wellmore.org/>

WESTERN CT MENTAL HEALTH NETWORK (WCMHN)

[Region 5](#)

DMHAS

- WCMHN-DANBURY AREA

CRO: Jill Brown 203-805-5319

78 Triangle Street Danbury, CT 06810

- WCMHN-TORRINGTON AREA

CRO: Lindsey Fenton 860-496-3763

249 Winsted Road 3rd Floor Torrington, CT 06790

Fax: 860-496-3800

- WCMHN-WATERBURY AREA

CRO: Jill Brown 203-805-5319

95 Thomaston Ave. Waterbury, CT 06702

Fax: 203-805-5310

WCMHN Administrative Offices

Rowland State Government Center

203-805-6400

55 West Main Street, Suite 410 Waterbury, CT 06702

Fax: 203-805-6432

www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC.

[Region 4](#)

CRO: Linda Russo, 860-793-3849

- Hartford

- Waterbury

- Plainville

334 Farmington Ave. Plainville, CT 06062

www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH)

[Region 2](#)

DMHAS

CRO: Shantika Canty-Porter 860-262-5141

PO Box 70 Middletown, CT 06457

Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN

[Region 2](#)

CRO: Lisa Lavorgna, LMSW 203-288-0948

95 Circular Ave., Hamden, CT 06514

Fax: 203-288-0448

www.communityservicesnetwork.org



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YALE NEW HAVEN HEALTH
BEHAVIORAL HEALTH

[Region 2](#)

CRO: Lauren Mallozzi 203-688-3430

PROGRAMS/SITES:

- Respite Bed Program
- YNHH - OP Continuing Care Clinic

20 York Street. New Haven, CT 06510-3202

<https://www.ynhh.org/>

YOUTH CHALLENGE OF CT

[Region 4](#)

CRO: Esther Gonzalez-Torrez 860-728-5199

15 May Street Hartford, CT 06105

<http://www.youthchallenge.org>

As a state and federally funded healthcare provider, DMHAS complies with state statutes and federal civil rights law and does not discriminate on the basis of race, color, national origin, age, disability or sex. (Patient Protection and Affordable Care Act Section 1557).