



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

Connecticut Department of Mental Health and Addiction Services (DMHAS) state operated and DMHAS funded providers use the DMHAS Client Grievance Procedure to resolve grievances.

Clients of these providers or their authorized representatives submit written grievances to the provider's Client Rights Officer and providers post copies of the [DMHAS Client Grievance Procedure Summary](#) with the name of their Client Rights Officer. For more information go to: www.ct.gov/dmhas/crg

This list of Client Rights Officers is maintained by the DMHAS Office of the Commissioner. To report an inaccuracy call: 860-418-7000.

TTY users and persons with communication impairments can call 711 to contact a [Relay Connecticut](#) operator and speak to any Client Rights Officer on this list.

Entities that are not operated or funded by DMHAS use other complaint resolution procedures including:

- Complaints regarding [federally funded rehabilitative services](#) including Medicare funded substance use disorder treatment providers are addressed by the [Connecticut Behavioral Health Partnership](#) Customer Service: 877-552-8247.
- Complaints regarding [Certified Sober Living Homes](#) are addressed by the home's operator and certifying organization.
- Complaints regarding [Behavioral Health Recovery](#) programs including "Supportive Recovery Homes" are addressed by [Advance Behavioral Health Inc.](#)
- Inpatient facilities other than DMHAS state-operated facilities use the Centers for Medicare and Medicaid Service (CMS) grievance procedure: [CMS Grievance](#).

For help, contact a statewide advocacy organization:

- [Advocacy Unlimited, Inc. \(AU\)](#): AU promotes recovery and people's rights. Phone: 860-505-7581, Email: info@advocacyunlimited.org
 - [The Connecticut Legal Rights Project, Inc \(CLRP\)](#): CLRP helps persons complaints about mental health treatment, recovery, and civil rights. Phone: 860-262-5030, Email: info@CLRP.org
 - [Disability Rights Connecticut \(DRCT\)](#): DRCT is Connecticut's federally funded Protection and Advocacy system. Phone: 860-297-4300, Email: info@DisRightsCT.org
-
-



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

ABILITY BEYOND

[Region 5](#)

Client Rights Officers

Glenna Reins, 203-885-6872
Kate Travis, 203-826-3112
Michelle Weinstein, 203-739-5996

PROGRAMS/SITES:

- Employment Services
 - Residential Services
- 4 Berkshire Boulevard, Bethel, CT 06801
www.abilitybeyond.org
888-832-8247
Fax: 203-775-8028

ADVANCED BEHAVIORAL HEALTH, INC. (ABH)

[Region 2](#)

CRO: Paul Zakarian, 860-704-6128

Complaints regarding the following Supportive Recovery Homes are addressed by ABH:

- A Fortress, Manchester (men)
- A-CURE,
- Believe in Me, New Haven, Hamden
- Community of Hope, Groton
- Connecticut Alternative Housing
- Coram Deo, New Britain
- Evergreen Family Oriented Tree, New Haven
- Live and Recover, LLC
- New Horizons Living Center
- New Life II (men)
- Perception Programs - Willimantic
- Prosperity House, New Haven (men)
- Recovery 12 Solutions, Norwich, Groton, New London
- Recovery Community Development Corp Noble House (men)
- Safe Futures, Norwich (women)
- Sober Solutions, Manchester, East Hartford, Waterbury, Enfield
- Southeastern Council on Alcoholism and Drug Dependence (SCADD) Liberty House (men)
- Stepping Stone House, Meriden, Middletown
- The Safe House, Willimantic (men)
- Vita Pulita House, (men)

ABH Corporate Office: 213 Court Street, Middletown, CT 06457 www.abhct.com

ADVOCACY UNLIMITED

[Region 4](#)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

CRO: Carl Mancini, 860-549-2435
114 West Main Street, Suite 105
New Britain, CT 06051
<https://advocacyunlimited.org/>

860-505-7581
Fax: 860-259-5731

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)
"HOMES FOR THE BRAVE"

[Region 1](#)

CRO: Ed Bellows, 203-889-8077
655 Park Ave. Bridgeport, CT 06604
<https://www.homesforthebrave.org/>

203-338-0669

APT FOUNDATION

[Region 2](#)

CRO: Bob Freeman, 203-781-4600
PROGRAMS SITES:

- New Haven
- North Haven
- MAT and SUD treatment
- West Haven
- Residential Programs

One Long Wharf Drive, Suite 321, New Haven, CT 06511
www.aptfoundation.org

ARTREACH, INC.

[Region 3](#)

CRO: Stephenie Guess, 860-859-4769
401 W. Thames Street, Unit 702 Norwich, CT 06360
www.artreachheals.org

BACKUS HOSPITAL (WILLIAM)
(HARTFORD HEALTHCARE)

[Region 3](#)

CRO: Carley Warzecha, 860-889-8331 x 2196
PROGRAMS:

- Outpatient Program
- 326 Washington Street Norwich, CT 06360
www.backushospital.org

Fax: 860-823-6322

BHCARE ANSONIA/BRANFORD

[Region 2](#)

CRO: Cooper Westerkamp, 203-892-6369
PROGRAMS SITES:

- BHCARE Valley Offices



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

435 East Main St. Ansonia, CT 06401 203-736-2601
• BHCARE Shoreline Offices
14 Sycamore Way, Branford, Ct 06405 203-800-7177
• BH Care Administrative Offices
127 Washington Ave. Third Floor West 203-446-9739
North Haven, CT 06473 Fax: 203-446-9775
<https://www.bhcare.org>

BLUE HILLS HOSPITAL: DMHAS [Region 4](#)
ADDICTION SERVICES DIVISION OF CONNECTICUT VALLEY HOSPITAL (CVH)
CRO: Amanda Leach, 860-262-5157
PROGRAMS SITES:
• Inpatient SUD Treatment Services
• Blue Hills Hospital, 500 Vine St Hartford
• Merritt Hall, CVH
Connecticut Valley Hospital, P.O. Box 351 Middletown, CT
[CVH, Addiction Services Division](#)

BRIDGE HOUSE [Region 1](#)
CRO: Marsha Rose, 203-335-5339
880 Fairfield Ave, Bridgeport, CT 06605 Fax: 203-331-1694
www.bridgehousect.org

BRIDGES HEALTHCARE INC. [Region 2](#)
CRO: Jaya Daptardar, 203-878-6365 ext. 322
949 Bridgeport Ave. Milford, CT 06460
<https://www.bridgesct.org/>

CAPITOL REGION MENTAL HEALTH CENTER (CRMHC) [Region 4](#)
DMHAS
Client Rights Officers:
Ralston Beckford, 860-297-0891
Emma Howe, 860-297-0810
Mark Meola, 860-297-0885
500 Vine Street, Hartford, CT 06112 Fax: 860-297-6356
www.ct.gov/dmhas/crmhc



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

CATHOLIC CHARITIES

[Region 4](#)

ARCHDIOCESE OF HARTFORD

CRO: Liz Rotavera, 860-493-1841

PROGRAMS/SITES:

- Institute for the Hispanic Family
- New Haven Family Service Center
- Torrington Family Service Center
- Waterbury Family Service Center

839-841 Asylum Ave., Hartford, CT 06105

<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 1](#)

CRO: Michael Tintrup, 203-416-1305

237 Hewett Ave., Bridgeport, CT 06606

203-416-1503.

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 5](#)

CRO: David Johnston, 203-748-0848 x232

PROGRAMS/SITES:

- Community Support Program
- Homeless Outreach Team
- New Heights Center

24 Grassy Plain Street, Bethel, CT 06801

<http://www.ccfairfield.org/>

CENTER FOR HUMAN DEVELOPMENT (CHD)

[Region 4](#)

HARTFORD

Client Rights Officers:

Amy Woods-Sawyers, 860-951-3325

Janel Segui, 860-951-3325

PROGRAMS/SITES:

- CHD Outreach
- CHD Crossover Group Homes

705-A New Britain Ave, Hartford, CT 06106

Fax: 860-951-3328

www.chd.org

CHD CT-OUTREACH WEST

[Region 5](#)

CRO: Heather Foster, 203-596-9323



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

PROGRAMS/SITES

- PILOTS Danbury
 - PILOTS Torrington
 - PILOTS Waterbury
- 965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122
www.chd.org

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP)

[Region 5](#)

(Merged with McCall Center for Behavioral Health)

CRO: Jamie Calvano, 203-756-8984 ext. 1114

900 Watertown Ave. Waterbury, CT 06708

Fax: 203-756-8985

PROGRAMS/SITES:

- Drug Treatment Services
- Glenlunan
- Mcauliffe Manor
- Rogers House
- Travisano Network
- Watkins
- Wynnewood Residential

www.cnvhelp.org

CHARLOTTE HUNGERFORD HOSPITAL

[Region 5](#)

BEHAVIORAL HEALTH CENTER

(HARTFORD HEALTHCARE)

CRO: Tracy Morales-Gabelmann, 860-496-6441

PROGRAMS/SITES

- Case Management
- Outpatient
- Services to Homeless

540 Litchfield Street, P.O. Box 988

Torrington, CT 06790

Fax: 860-496-6703

CHEMICAL ABUSE SERVICE AGENCY, INC. (CASA)

[Region 1](#)

CRO: Richard Spears, 203-495-7710

690 Arctic Street Bridgeport, CT 06608

203-331-4728

<http://www.casaincct.org/>

CHRYSLIS CENTER, INC.

[Region 4](#)

CRO: Crystal Cruz, 860-263-4433

PROGRAMS/SITES:

- Case Management
- Employment
- Supportive Housing



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

- Recovery and Empowerment Center
255 Homestead Ave., Hartford, CT 06112
www.chrysaliscenterct.org

COLUMBUS HOUSE, INC. [Region 2](#)
CRO: Cathleen Meaden, 203-491-6600
586 Ella Grasso Boulevard
P.O. Box 7093, New Haven, CT 06519 Fax: 203-772-4097
www.columbushouse.org

COMMUNITY HEALTH CENTER, INC. (CHC) [Region 2](#)
BEHAVIORAL HEALTH
CRO: Mandy Brule, 860-347-6971
635 Main Street Middletown, CT 06457
www.chc1.com

COMMUNITY HEALTH RESOURCES (CHR) [Region 4](#)
Client Rights Officers
Debra Ash, 860-977-4495
Sherita Sosa, 860-730-8939
Katherine McDonald, 860-697-3511
PROGRAMS/SITES:

- Bloomfield
- Enfield
- Enfield, "Second Wind Clubhouse"
- Manchester, "We Can Clubhouse"
- Manchester, Center for Health and Wellness

Administrative Offices
2 Waterside Crossing, Suite 400; Windsor, CT 06095 860-731-5522
www.chrhealth.org

COMMUNITY HEALTH RESOURCES (CHR)
SUBSTANCE ABUSE TREATMENT PROGRAMS
CRO Enfield: Kate Battista, 860-835-7415
PROGRAMS/SITES:

- Danielson
- Enfield
- Manchester
- Putnam
- Milestone Intensive Residential Program



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

- New Life Center
 - Pathways
 - Willimantic, Roots to Recovery
- Administrative Offices 2 Waterside Crossing, Suite 400;
Windsor, CT 06095 860-731-5522
www.chrhealth.org

COMMUNITY HEALTH SERVICES, INC. [Region 4](#)
BEHAVIORAL HEALTH
Client Rights Officers:
Lorna Caban, 860-249-9625 ext. 780
Vidya Ganesan, 860-808-8704
500 Albany Ave. Hartford, CT 06120 Fax: 860-808-8771
www.chshartford.org

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA) [Region 4](#)
CRO: Hope Ustanowski, 860-826-1358 ext. 1971
PROGRAMS/SITES:
• Adult Services • Team Time Social Club
233 Main St. New Britain, CT 06051 Fax: 860-229-6575
www.cmhacc.org

COMMUNITY RENEWAL TEAM (CRT) [Region 4](#)
BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES
CLIENT RIGHTS OFFICERS
Janet Rodriguez, 860-761-7900
Elia Vecchitio, 860-761-7900
555 Windsor St. Hartford, CT 06120
www.crtct.org

CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR) [Region 4](#)
CRO: Yolibel Lebrón, 860-560-8947
198 Wethersfield Ave. Hartford, CT 06114 Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC) [Region 5](#)
Client Rights Officers
Danbury: 203-743-7574



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

Carissa Valluzzo

Stacy Benson

Meriden: 203-608-0205

Josh Noffsinger

Norwalk: 203-838-6508

Jeff Greenblatt

Waterbury, Brookside: 203-568-7474

Alexis Brown

Elizabeth Pirola

Waterbury, Midland: 203-755-8874

Suzanne DeRosa

CCC Administrative Offices

50 Brookside Rd. Waterbury, CT 06708

203-568-7466

<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER (CMHC)

[Region 2](#)

DMHAS

CRO: Britt Lewis, 203-974-7371

PROGRAMS/SITES:

- Community Support Program (CSP)
- CSP PLUS
- Substance Abuse Treatment Unit (SATU)
- Park Street (OP and IP)
- Consultation Center
- Hispanic Clinic

34 Park Street New Haven, CT 06519

Fax: 203-974-7091

www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC.

[Region 1](#)

CRO: Katie Seto, 203-336-5225

PROGRAMS/SITES:

- Bridgeport
- Norwalk
- Stamford
- Waterbury

One Waterview Drive Suite 202 Shelton, CT 06484

203-866-2541

www.ctrenaissance.com



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

CONNECTICUT VALLEY HOSPITAL (CVH)

[Region 2](#)

DMHAS

CVH DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director 860-262-5642

P.O. Box 351, Middletown, CT 06457

Fax: 860-262-5146

Client Rights Officers

- CVH GENERAL PSYCHIATRY DIVISION
Deborah Williams, 860-262-5108
- CVH ADDICTION SERVICES DIVISION: MERRITT HALL
- CVH ADDICTION SERVICES BLUE HILLS HOSPITAL
Amanda Leach, 860-262-5157

(THE) CONNECTION, INC. (TCI)

[Region 2](#)

Client Rights Officers

Janice Black, 860 343-5500 x 1852

Lisa Hansen, 860 343-5500 x 1851

Susan Phillips, 860 343-5500 x 1850

PROGRAM/SITES:

- | | |
|--------------|----------------|
| • Bridgeport | • New Haven |
| • Groton | • Old Saybrook |
| • Hartford | • Uncasville |
| • Meriden | • Waterbury |
| • Middletown | • Willimantic |

100 Roscommon Drive, Suite 203 Middletown, CT 06457

www.theconnectioninc.org

CONTINUUM OF CARE, INC.

[Region 2](#)

Client Rights Officers

David Ostrom, 203-562-2264 x 229

Matthew Cremo, 203-562-2264 x 219

PROGRAMS/SITES

- | | |
|----------------------|-------------------------------|
| • Acute Services | • South Central Peer Services |
| • Community Housing | • Supportive Living Services |
| • Diversion Services | |

109 Legion Ave. New Haven, CT 06519

www.continuumct.com



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

CORNELL SCOTT - HILL HEALTH CENTER

[Region 2](#)

Client Rights Officers:

Elsy Sacaza, 203-503-3114

Eunisa Colon, 203-503-3724

PROGRAMS/SITES:

- Adult Mental Health and Counseling
- Substance Use Treatment
- Grant Street Partnership
- South Central Rehabilitation Center (SCRC)

428 Columbus Ave, New Haven, CT 06519

203-503-3000

www.hillhealthcenter.com

DANBURY HOSPITAL: SEE NUVANCE HEALTH

DAY KIMBALL HOSPITAL

[Region 3](#)

CRO: April L. Stevens RN, BSN 860-928-6541 Ext. 2352

PROGRAMS/SITES

- CASE MANAGEMENT

320 Pomfret Street, Putnam, CT 06260

www.daykimball.org

EdADVANCE TRED PROGRAM

[Region 5](#)

CRO: Rose Forzano, 860-567-0863

Box 909, 355 Goshen Rd Litchfield, CT 06759

Fax: 860-567-3381

<http://edadvance.org/>

**EASTER SEALS, CAPITOL REGION
& EASTERN CONNECTICUT**

[Region 4](#)

CRO: Dan Bracken, 860-801-3793

22 Prestige Park Circle East Hartford, CT 06108

860-270-0600

Fax: 860-728-1065

www.hartford.easterseals.com

FAMILY & CHILDREN'S AGENCY, INC.

[Region 1](#)

CRO: Chrissy Cacace, 203-855-8765

9 Mott Ave 4th Floor Norwalk, CT 06850

Fax: 203-838-3325



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

FAMILY CENTERS, INC.

[Region 1](#)

CRO: Gayle Paquin, 203-324-3167
40 Arch Street Greenwich, CT 06902
860-869-7764

203-869-4848 Fax: 203-

www.familycenters.org

FELLOWSHIP PLACE

[Region 2](#)

CRO: Veronica Vidal, 203-401-4227 x1243
441 Elm Street New Haven, 06515

Fax: 203-789-4451

www.fellowshipplace.org

F.S. DUBOIS CENTER

[Region 1](#)

DMHAS

(SOUTH WESTERN CT MENTAL HEALTH SYSTEM)

CRO: Mary Brigid Culhane, 203-388-1559
1351 Washington Blvd., 5th Floor Stamford, CT 06905

www.ct.gov/dmhas/swcmhs

GILEAD COMMUNITY SERVICE

[Region 2](#)

CRO: Linda Walsh, 860-343-5300 ext. 3426

PROGRAMS/SITES:

- Farrell Treatment Center, New Britain
- Gateway Community Treatment Program, Middletown
- Gilead Social Club, New Britain

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306

www.gileadcs.org

**GOODWILL INDUSTRIES OF WESTERN
AND NORTHERN CT**

[Region 1](#)

CRO: Nicholas Wilson, 203-581-5320
165 Ocean Street, Bridgeport, CT 06605

203-368-6511

www.goodwillwct.org

**GOODWILL INDUSTRIES OF SOUTHERN
CONNECTICUT**

[Region 2](#)

CRO: Phyllis Hagen, 203-777-2000
432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)
DMHAS
(SOUTH WESTERN CT MENTAL HEALTH SYSTEM)
CRO: (tentative) Paula Zwally, 203-551-7464
1635 Central Ave. Bridgeport, CT 06610
www.ct.gov/dmhas/swcmhs

[Region 1](#)
Fax: 203-579-63

GUARDIAN AD LITEM SERVICES, INC.
CRO: Angela Hurezler, 203-723-4332 ext. 107
175 Church Street, Suite 202, Naugatuck, CT 06770

[Region 5](#)
Fax: 203-723-9250

HANDS ON HARTFORD
CENTER CITY CHURCH'S INC/PETER'S RETREAT
CRO: Kate Shafer, 860-706-1505
55 Bartholomew Avenue, Hartford, CT 06106
<http://www.handsonhartford.org>

[Region 4](#)
860-728-3201
Fax: 860-549-8550

HARTFORD BEHAVIORAL HEALTH
CRO: Abby Rodriguez, 860-548-0101 ext. 331
2550 Main St Hartford, CT 06106
www.hartfordbehavioralhealth.org

[Region 4](#)
Fax: 860-524-7781

HARTFORD HOSPITAL (INSTITUTE OF LIVING)
(HARTFORD HEALTHCARE)
CRO: Paula Rego, 860-545-7665
PROGRAMS/SITES

- Eli's Retreat
- Todd House
- Outpatient Clinic

Todd Building, 200 Retreat Ave. Hartford, CT 06106
www.instituteofliving.org

[Region 4](#)

HISPANIC HEALTH COUNCIL
(MENTAL HEALTH EMPLOYMENT SERVICES)
(CRO TO BE DETERMINED)
175 Main St, Hartford, CT 06106

[Region 4](#)

HOMES WITH HOPE



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

(Formally: INTERFAITH HOUSING ASSOCIATION) [Region 1](#)
(*CRO to be Determined*) 203-226-3428
49 Richmondville Ave. Westport, CT 06880
www.hwhct.org

IMMACARE [Region 4](#)
CRO: Janievette Correa, 860-580-6067
168 Hungerford St. Hartford, CT 06106
<http://immacare.org/>

INSPIRICA, INC. [Region 1](#)
CRO: Keenan McMahon, 203-388-0114
141 Franklin St Stamford, CT 06901
<http://inspiricact.org/>

INSTITUTE OF LIVING see Hartford Hospital [Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER [Region 4](#)
CRO: Aneta Godlewski, 860-569-5900 ext. 364
PROGRAMS/SITES

- Adult Services
- Recovery House
- Supervised Housing Program
- A Common Ground

800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108
www.icmhg.org

JOHN J DRISCOLL UNITED LABOR AGENCY [Region 2](#)
CRO: Greg Vavrek, 860-347-8060
PROGRAMS/SITES

- Vocational Rehab

272 South Main St Middletown, CT 06457
www.ctlu.org

KENNEDY COLLECTIVE [Region 1](#)
CRO: Fiona Jones, 203-365-8522 ext. 2037
2440 Reservoir Ave. Trumbull, CT 06611
www.thekennedycenterinc.org

KEYSTONE HOUSE [Region 1](#)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

CRO: Alma Davis, 203-855-7920
141 East Ave. Norwalk, CT 06851
www.keystonehouse.org

203-855-7920
Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES

[Region 2](#)

CRO: Dana Nair, 860-347-8923 ext. 202
1630 North Colony Road, Meriden, CT 06450
www.kuhngroup.org

203-235-2583

LAUREL HOUSE

[Region 1](#)

CRO: Marian Caldera, 203-274-8059
1616 Washington Boulevard Stamford, CT 06902
<http://laurelhouse.net>

LEEWAY, INC

[Region 2](#)

(CRO: To be determined)

Jay Katz, Chief Executive Officer, 203-865-0068
40 Albert Street, New Haven, CT 06511
www.leeway.net

Fax: 203-865-0399

LIBERTY COMMUNITY SERVICES, INC.

[Region 2](#)

CRO: Alyssa Eckstein, 203-497-7600
129 Church Street, New Haven, CT 06510
www.libertycs.org

LIBERATION PROGRAMS

[Region 1](#)

Client Rights Officers

Dianna Gleason, 855-542-7764
Marlene Bent, (cell): 475-333-5639

PROGRAMS/SITES:

• Bridgeport
129 Glover Ave. Norwalk, CT 06850
<http://www.liberationprograms.org>

• Stamford
203-851-2077
Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES

[Region 1](#)

CRO: Cary Ostrow, 203-368-5545
475 Clinton Ave., Bridgeport, CT 06605
<http://www.lifebridgect.org/>

203-368-4291
Fax: 203-368-1239



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

MARRAKECH DAY SERVICES, INC.

[Region 2](#)

CRO: Marc Chartier, 203-389-2970 ext. 1312

Lunar Drive, Woodbridge, CT 06625

www.marrakechinc.org

MARTIN HOUSE

[Region 3](#)

CRO: Constance Graves, 860-889-6150

401 West Thames Street Norwich, CT 06360

McCALL CENTER FOR BEHAVIORAL HEALTH

[Region 5](#)

CRO: CRO: Jamie Calvano, 203-756-8984 ext. 1114

58 High Street Torrington, CT 06790

Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC)

[Region 4](#)

CRO: Michael Culmo, 860-969-3277

PROGRAM/SITES

- | | |
|--------------|-----------------------|
| • Bridgeport | • Stamford |
| • Danbury | • Waterbury |
| • Hartford | • West Hartford |
| • Torrington | • Independence Center |
| • Waterbury | |

76 Batterson Park Rd, Suite 303 Farmington, CT 06032

www.mhconn.org

Mercy Housing and Shelter

[Region 4](#)

(Community Housing Advocates)

CRO: Lisa Pawlik, 860-808-2042

221 Main Street Hartford, CT 06106

860-548-0692

www.mercyhousingct.org

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH

[Region 2](#)

CRO: Terry DiPietro 860-343-8802

PROGRAMS/SITES

- Case Management

28 Crescent Street Middletown, CT 06457

Fax: 860-358-8829

www.midhosp.org

MIDWESTERN CONNECTICUT COUNCIL ON

[Region 5](#)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

ALCOHOLISM (MCCA)

CRO: Steven Palma, 203-792-4515 ext. 1103
PROGRAMS/SITES

- Detoxification and Evaluation
- Gambling Program
- Outpatient Program
- Latino Outreach
- McDonough House
- Strengthening Families Program
- Trinity Glen
- Women's Pregnant and Parenting Program

38 Old Ridgebury Road, Danbury, CT 06810

www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC

CRO: Eugene Milan, 860-656-0450

915 Asylum Ave. Hartford, CT 06105

www.mypeople-ct.com

[Region 4](#)

MY SISTER'S PLACE

(COMMUNITY HOUSING ADVOCATES)

CRO: Lisa Pawlik, 860-808-2042

221 Main Street Hartford, CT 06106

www.sistersplacect.org

[Region 4](#)

Fax: 860-493-1330

NATCHAUG HOSPITAL

(HARTFORD HEALTHCARE)

CRO: Melissa Morgea, 860-696-9992

189 Storrs Road Mansfield, CT 06250

www.natchaug.org

[Region 3](#)

Fax: 860-423-6114

NEW LONDON HOMELESS HOSPITALITY CENTER

CRO: Nicole Thomas, 860-439-1573

PROGRAMS/SITES

- CASE MANAGEMENT

730 State Pier Road New London, CT 06320

<https://www.nlhhc.org/>

[Region 3](#)

860-439-1573

NEW MILFORD HOSPITAL: SEE NUVANCE HEALTH



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

NEW REACH

[Region 2](#)

CRO: Kara Beedetto-Capobianco, 203-492-4866
153 East Street, Suite 300, New Haven, CT 06511

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH: SEE NUVANCE HEALTH

NUVANCE HEALTH:

[Region 5](#)

DANBURY HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH
NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES

CRO: Anthony Frias, 860-354-3762
PROGRAMS/SITES

- Danbury, IOP
 - Danbury: Mobile Crisis
- 152 West Street Danbury, CT 06810
- New Milford, OP
- 21 Elm Street, New Milford 06776

NUVANCE HEALTH:

[Region 1](#)

NORWALK HOSPITAL PSYCHIATRY AND BEHAVIORAL HEALTH

CRO: Daniel Cicero, 203-852-2991
PROGRAMS/SITES:

- Community Support Program
 - Outpatient
- 34 Maple Street Norwalk, CT 06856

OPERATION HOPE

[Region 1](#)

CRO: Carla Miklos, 203-254-2934
50 Nichols Street, Fairfield, CT 06824

203-254-2934

OPTIMUS HEALTH CARE, INC.

[Region 1](#)

(CRO to be determined) 203-696-3260
982 East Main Street Bridgeport, CT 06608

PACIFIC HOUSE

[Region 1](#)

(FORMALLY: SHELTER FOR THE HOMELESS)

CRO: Sam Pacheco, 203-406-0017 ext. 321
597 Pacific Street Stamford, CT 06902

<http://www.pacifichouse.org>



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

PATHWAYS, INC

[Region 1](#)

CRO: Michelle Chiappa, 203-869-5656
175 Millbank Ave. Greenwich, CT 06830

PERCEPTION PROGRAMS, INC.

[Region 3](#)

CRO: Shannen Howe, 860-450-7122
PROGRAM/SITES:

- Outpatient
 - Perception House
- 134 Church St Willimantic, CT 06226 Fax: 860-450-7127
www.perceptionprograms.org

PRIME TIME HOUSE

[Region 5](#)

Client Rights Officers:

Adam Lytton, 860-785-4475
Tom Stanton, 860-496-2177

810 Main Street Torrington, CT 06790

Fax: 860-618-2478

<http://www.primetimehouse.org/>

RECOVERY NETWORK OF PROGRAMS, INC (RNP)

[Region 2](#)

CENTER FOR HUMAN SERVICES

CRO: Eric Follett, 203-929-1954 ext. 101

PROGRAMS/SITES

- Center for Human Services
- First Step
- Horizons
- Huntington House
- Iranistan House
- Kinsella Treatment Center
- McGrath House
- New Prospects
- Prospect House
- Recovery Adolescent Program/Annex and Drug Intervention
- Recovery Counseling Services
- Seaview Supervised Apartments

2 Trap Falls, Suite 405 Shelton, CT 06484

Fax: 203-929-1279

<http://www.recovery-programs.org/>

RELIANCE HEALTH

[Region 3](#)

Client Rights Officers

Nicole Reynolds 860-887-6536 (ext. 275)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

Mike Van Vlaenderen 860-887-6536

PROGRAMS/SITES

- Case Management
- CSP
- Individual Supports
- Supervised and Supportive Housing
- Residential
- Teamworks (Social Ed Center)
- Young Adult Services

40 Broadway, Norwich, CT 06360

www.reliancehealthinc.org/

RIVER VALLEY SERVICES (RVS)

[Region 2](#)

DMHAS

CRO: Cheryl Leone 860-262-5354

Silver Street, P.O. Box 351 Middletown, 06457

Fax: 860-262-5356

www.ct.gov/dmhas/rvs

ROOT CENTER FOR ADVANCED RECOVERY

[Region 4](#)

(A trade name of HARTFORD DISPENSARY)

CRO: Alvin Fryxell, 860-952-9360 or 860-525-2181

Programs/Sites:

- Bristol
- Doctors Clinic (Hartford),
- Henderson Johnson (Hartford)
- Manchester
- New Britain
- New London
- Norwich
- Torrington
- Windham

Administrative Offices

335 Broad Street Manchester, CT 06108

860-643-3200

<https://rootcenter.org/>

RUSHFORD,

[Region 2](#)

(HARTFORD HEALTHCARE)

CRO: Ciara Perez, 203-630-5303

883 Paddock Ave. Meriden, CT 06450

Fax: 203-634-7013

www.rushfordcenter.org

SAFER FUTURES

(Woman's Center of Southeastern Connecticut)

[Region 3](#)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

CRO: Fenty Lee, 860-447-0366
16 Jay St. New London, CT 06320
<https://safefuturesct.org/>

"SOBER HOMES"

Sober homes are not funded by DMHAS and they do not use the DMHAS Client Grievance Procedure to address complaints.

- Complaints about "[Supportive Recovery Homes](#)" overseen by ADVANCED BEHAVIORAL HEALTH, INC. are submitted to Paul Zakarian 860-704-6128
- Complaints about [Certified Sober Living Homes](#) are addressed by either the Connecticut Coalition of Recovery Residences (CCORR) www.ccorr.org telephone 860-995-9472 or Connecticut Addiction Recovery Residences (CTARR) www.ctrecoveryresidences.org).

If you need help, contact a [statewide advocacy organization](#) or call [211-Infoline](#) for information on legal advice.

SOUND COMMUNITY SERVICES, INC.

[Region 3](#)

CRO: Caitlin Millerd, (cell) 860-608-5227
21 Montauk Ave., Suite 301 PO Box 2170
(Main Number) 860-439-6400
New London, CT 06320 Fax: 860-390-1464
www.soundcommunityservices.org

SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD)

[Region 3](#)

CRO: Marcie Rivera, 860-447-1717 ext. 214
PROGRAMS/SITES:

- Lebanon Pines
- Outpatient Services
- Liberty House

37 Camp Mooween Road Lebanon, CT 06249
www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY (SMHA)
DMHAS

[Region 3](#)

CRO: Stephenie Guess, 860-859-4769 (Dedicated CRO line)
Tracey Edwards (back-up) 860-859-4500 (Main number)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

401 West Thames St., Bldg. 301 Norwich, CT 06360 Fax: 860-859-4783
www.ct.gov/dmhas/smha

SOUTHWEST CT MENTAL HEALTH SYSTEM (SWCMHS) [Region 1](#)
DMHAS

COMMUNITY BASED SERVICES

CRO: (tentative) Paula Zwally 203-551-7464
(tentative) Diane Sheehan 203-551-7663

97 Middle St. Bridgeport, CT 06604 Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER

CRO: Mary Bridget Culhane 203-388-1559
1351 Washington Boulevard, 5th Floor, Stamford, CT 06905

SWCMHS: GREATER BRIDGEPORT COMMUNITY
MENTAL HEALTH CENTER (GBCMHC)

CRO: (tentative) Paula Zwally 203-551-7464
1635 Central Ave. Bridgeport, CT 06610 Fax: 203-579-6305
www.ct.gov/dmhas/swcmhs

Saint MARY'S HOSPITAL BEHAVIORAL HEALTH [Region 5](#)
SEE TRINITY HEALTH

Saint VINCENT DEPAUL MIDDLETOWN [Region 2](#)

CRO: Terry Carbone, 860-347-4059
P.O. Box 398, 617 Main St Middletown, CT 06457 Fax: 860-343-0023
www.stvincentdepaulplace.org

Saint VINCENT DEPAUL MISSION OF WATERBURY [Region 5](#)

CRO: Bonnie Cocchiola, 203-755-0626
PROGRAMS/SITES:

- Cornerstone
 - Society of Support
- 173 Mark Lane Waterbury, CT 06704 Fax: 203-754-2644

Saint VINCENT DEPAUL MISSION OF WATERBURY

- Casa DeRosa
- CRO: Angela Silva 203-753-3342
86-88 Midland Waterbury, CT 06705 Fax: 203-753-9900



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

<https://www.svdpmmission.org/>

Saint VINCENT'S BEHAVIORAL HEALTH SERVICES
(HARTFORD HEALTHCARE)

[Region 1](#)

CRO: Joyce Platz, (*Interim*) 203-341-4532

47 Long Lots Road Bridgeport, CT 06880

www.hallbrooke.org

STAFFORD FAMILY SERVICES

[Region 4](#)

(Town of Stafford)

Judy Gardner, LMFT Executive Director 860-684-4239 ext. 103

21 Hyde Park Rd, Stafford Springs, CT 06076

<http://www.staffordct.org/family.php>

STAYWELL HEALTH CENTER

[Region 5](#)

Miriam Lopez 203-756-8021

80 Phoenix Ave. Waterbury, CT 06702

<https://staywellhealth.org>

SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC.
(SELF, INC)

[Region 5](#)

CRO: Holly Sheldon, 203-759-2074

19 Fourth Street Waterbury, CT 06708

Fax: 203-759-2094

THAMES RIVER COMMUNITY SERVICE

[Region 3](#)

CRO: Lee Carenza, 860-889-1365

401 Thames Street Unit 201 Norwich, CT

THAMES VALLEY COUNCIL FOR COMMUNITY

[Region 3](#)

ACTION, INC. (TVCCA)

CRO: Lee Carenza, 860-889-1365

1 Sylvandale Road Jewett City, CT 06351

www.tvcca.org

TRINITY HEALTH

ST. MARY'S HOSPITAL BEHAVIORAL HEALTH

[Region 5](#)

CARE SERVICES

CRO: Vincent Delaney, 203-709-3356



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

10 Jefferson Square Waterbury, CT 06706

www.stmh.org

UNITED COMMUNITY & FAMILY SERVICES, INC:

[Region 3](#)

CRO: Sharon Laliberte, 860-892-7042 ext. 1218

47 Town St Norwich, CT 06360

Fax: 860-823-3002

www.ucfs.org

UNITED SERVICES, INC.

[Region 3](#)

Client Rights Officers

Sandra Long, 860-774-2020 ext. 4675

Debra Rivard, 860-774-2020 ext. 4676

PROGRAMS/SITES

- Addiction Recovery OP
- Danielson
- Willimantic
- Adult Mental Health OP
- Lighthouse, Willimantic
- Welcome Arms, Danielson

1007 North Main St. Dayville, CT 06241

Fax: 860-774-082

www.unitedservicesct.org

VIABILITY

[Region 4](#)

CRO: Latoya Thompson, 860-606-7767

50 Griffin Road South Bloomfield, CT 06002

VILLAGE FOR FAMILIES AND CHILDREN (THE)

[Region 4](#)

CRO: Alicia Marotto 860-236-4511 ext. 3704

PROGRAMS/SITES

- Employment Services
- The Village Adult OP Services
- Women's REACH Program

1680 Albany Ave Hartford, CT, 06105

<http://thevillage.org/>

VINFEN CONNECTICUT

[Region 4](#)

CRO: Marita McDermott, 860-688-3165

PROGRAMS/SITES

- Bissell Street
- Freedom House Manchester
- TAP
- New Beginnings
- Team Support Program



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

860 Prospect Hill Road Windsor, CT 06095

Fax: 860-688-3196

<https://vinfenct.org/>

WATERBURY HOSPITAL HEALTH CENTER

[Region 5](#)

CRO: Thomas Czarkosky, 203-573-6738

PROGRAMS/SITES:

- Crisis Program
- DBT Intensive OP
- Grandview Adult OP
- Homeless Outreach
- Outpatient Expansion

64 Robbins Street Waterbury, CT 06702

www.waterburyhospital.com

WATERBURY WELLNESS CENTER

[Region 4](#)

(WHEELER CLINIC)

CRO: Linda Russo, LMFT, CPHQ 860-793-3849

334 Farmington Ave. Plainville, CT 06062

WELLMORE BEHAVIORAL HEALTH

[Region 5](#)

CRO: Kathleen Nugent

203-574-9000

142 Griggs St.

Waterbury, Connecticut, 06702

Fax: 203-578-4180

<http://wellmore.org/>

WESTERN CT MENTAL HEALTH NETWORK (WCMHN)

[Region 5](#)

DMHAS

- WCMHN-DANBURY AREA

CRO: Jill Brown 203-805-5319

78 Triangle Street Danbury, CT 06810

- WCMHN-TORRINGTON AREA

CRO: Lindsey Fenton 860-496-3763

249 Winsted Road 3rd Floor Torrington, CT 06790

Fax: 860-496-3800

- WCMHN-WATERBURY AREA

CRO: Jill Brown 203-805-5319

95 Thomaston Ave. Waterbury, CT 06702

Fax: 203-805-5310

WCMHN Administrative Offices



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS)
OPERATED AND DMHAS FUNDED PROVIDERS

Updated January 10, 2024

Rowland State Government Center 203-805-6400
55 West Main Street, Suite 410 Waterbury, CT 06702 Fax: 203-805-6432
www.ct.gov/dmhas/wcmhn

WHEELER CLINIC, INC. [Region 4](#)
CRO: Linda Russo, 860-793-3849
• Hartford • Waterbury
• Plainville
334 Farmington Ave. Plainville, CT 06062
www.wheelerclinic.org

WHITING FORENSIC HOSPITAL (WFH) [Region 2](#)
DMHAS
CRO: Shantika Canty-Porter 860-262-5141
PO Box 70 Middletown, CT 06457 Fax: 860-262-5146

YALE BEHAVIORAL HEALTH SERVICES AT HAMDEN [Region 2](#)
CRO: Lisa Lavorgna, LMSW 203-288-0948
95 Circular Ave., Hamden, CT 06514 Fax: 203-288-0448
www.communityservicesnetwork.org

YALE NEW HAVEN HEALTH [Region 2](#)
BEHAVIORAL HEALTH
CRO: Lauren Mallozzi 203-688-3430
PROGRAMS/SITES:
• Respite Bed Program
• YNHH - OP Continuing Care Clinic
20 York Street. New Haven, CT 06510-3202
<https://www.ynhh.org/>

YOUTH CHALLENGE OF CT [Region 4](#)
CRO: Esther Gonzalez-Torrez 860-728-5199
15 May Street Hartford, CT 06105
<http://www.youthchallenge.org>