



July 20, 2021

CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

DMHAS operated and funded service providers designate a Client Rights Officer(s) who helps clients resolve grievances using the [DMHAS Client Grievance Procedure](#)

This Client Rights Officers list is available in other formats upon request from the DMHAS Office of the Commissioner (860-418-7000)

For "Supported Recovery Housing" complaints, call ABH: 860-638-5309. For information on Certified Sober Homes go to: <https://portal.ct.gov/DMHAS/Divisions/Behavioral-Health-Division/Certified-Sober-Living-Homes>

You can use 7-1-1 Relay Connecticut with your TTY to call a provider's Client Rights Officer (<https://www.relayconnecticut.com/711>)

CLIENT DERECHOS OFICIALES PARA EL CONNECTICUT DEPARTAMENTO DE SERVICIOS DE SALUD MENTAL Y ADICCIÓN (DMHAS) Y PROVEEDOR CONTRATADO DE DMHAS

Cada proveedor de servicios operado por DMHAS y contratado por DMHAS tiene un oficial (es) de derechos del cliente que ayuda a los clientes a resolver quejas mediante el Procedimiento de quejas de clientes de DMHAS: [Estado de Connecticut Department De Salud Mental Y Servicios para adicción Connecticut](#)

Esta lista de Oficiales de Derechos del Cliente está disponible en otros formatos a pedido de la Oficina del Comisionado de DMHAS (860-418-7000)

Para quejas de "Vivienda de recuperación asistida", llame a ABH: 860-638-5309. Para obtener información sobre Hogares Sobrios Certificados, visite:

<https://portal.ct.gov/DMHAS/Divisions/Behavioral-Health-Division/Certified-Sober-Living-Homes>

Puede usar 7-1-1 Relay Connecticut con su TTY para llamar al Oficial de derechos del cliente de un proveedor (<https://www.relayconnecticut.com/711>)

Statewide Advocacy Organizations/ Organizaciones de abogados:

Advocacy Unlimited:	1-800-573-6929	860-505-7581	https://advocacyunlimited.org/
Connecticut Legal Rights Project:	1-877-402-2299	860-262-5030	https://www.clrp.org/
Disability Rights Connecticut	1-800-842-7303	860-297-4300	https://www.disrightsct.org/

DMHAS and other federally funded healthcare providers complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex and provides effective language services to persons with Limited English Proficiency (Affordable Care Act Section 1557).

El DMHAS y otros proveedores de atención médica financiados por el gobierno federal cumplen con las leyes federales de derechos civiles aplicables y no discriminan por motivos de raza, color, nacionalidad, edad, discapacidad o sexo, y brindan servicios lingüísticos efectivos a personas con dominio limitado del inglés (Ley de Cuidado de Salud a Bajo Precio Sección 1557)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

ABILITY BEYOND

CRO: Kate Travis

[Region 5](#)

203-826-3112

CRO: Michelle Weinstein

203-739-5996

PROGRAMS SITES:

- Employment Services
- Residential Services

4 Berkshire Boulevard, Bethel, CT 06801

888-832-8247 Fax: 203-775-8028

www.abilitybeyond.org

ADVANCED BEHAVIORAL HEALTH, INC.

CRO: Paul Zakarian

[Region 3](#)

860-704-6128

213 Court Street Middletown, CT 06457

860-638-5309 Fax: 860-704-6185

www.abhct.com

ADVOCACY UNLIMITED

CRO: Paul Acker

[Region 4](#)

860-505-7581

PROGRAMS/SITES

- Recovery Support

114 West Main Street, Suite 105

New Britain, CT 06051

860-505-7581 Fax: 860-259-5731

<https://advocacyunlimited.org/>

APPLIED BEHAVIORAL AND RESEARCH INSTITUTE (ABRI)

"HOMES FOR THE BRAVE"

CRO Ed Bellows

[Region 1](#)

203-889-8077

655 Park Ave. Bridgeport, CT 06604

203-338-0669

<https://www.homesforthebrave.org/>

APT FOUNDATION

CRO Bob Freeman

[Region 2](#)

203-781-4600

PROGRAMS SITES:

- NEW HAVEN
- NORTH HAVEN
- WEST HAVEN
- RESIDENTIAL PROGRAMS

One Long Wharf Drive, Suite 321, New Haven, CT 06511

www.aptfoundation.org

ARTREACH, INC.

CRO Stephanie Guess (SMHA)

[Region 3](#)

860-859-4645

401 W. Thames Street, Unit 702 Norwich, CT 06360

www.artreachheals.org

BACKUS HOSPITAL (WILLIAM)

[Region 3](#)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

(HARTFORD HEALTHCARE)

CRO: Kerrie Theffeault

860-889-8331

PROGRAMS:

- OUTPATIENT

326 Washington Street Norwich, CT 06360

Fax: 860-823-6322

www.backushospital.org

BHCARE ANSONIA/BRANFORD

CRO: Nancy Patrick (Shoreline)
(Valley)

[Region 2](#)

203-483-2630 ext. 2227

203-736-2601 ext. 2227

PROGRAMS SITES:

- BHCARE Valley Offices
435 East Main St. Ansonia, CT 06401
- BHCARE Shoreline Offices
14 Sycamore Way, Branford, Ct 06405

203-736-2601 Fax: 203-736-2641

203-800-7177 Fax: 203-483-2659

BH Care Administrative Offices

127 Washington Ave. Third Floor West

203-446-9739 Fax: 203-446-9775

North Haven, CT 06473

<https://www.bhcare.org>

**BLUE HILLS HOSPITAL: DMHAS
ADDICTION SERVICES DIVISION OF CT VALLEY HOSPITAL**

[Region 4](#)

CRO: Amanda Leach

860-262-5157

500 Vine Street, Hartford, CT 06112

www.ct.gov/dmhas

BRIDGE HOUSE

CRO: Lois Lewis

[Region 1](#)

203-335-5339

880 Fairfield Ave, Bridgeport, CT 06605

Fax: 203-331-1694

www.bridgehousect.org

BRIDGES HEALTHCARE INC.

CRO: Jennifer Fiorillo

[Region 2](#)

203-878-6365 ext. 313

CRO: Jaya Daptardar

203-878-6365 ext. 322

949 Bridgeport Ave. Milford, CT 06460

<https://www.bridgesct.org/>

**CAPITOL REGION MENTAL HEALTH CENTER: DMHAS
(CRMHC)**

[Region 4](#)

CRO: Crane Cesario

860-297-0874

CRO: David Susanin, LCSW

860-297-0865

CRO: Ralston Beckford

860-297-0891

CRO: Mark Meola

860-297-0885

500 Vine Street, Hartford, CT 06112

Fax: 860-297-6356



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

www.ct.gov/dmhas/crmhc

**CATHOLIC CHARITIES
ARCHDIOCESE OF HARTFORD**

[Region 4](#)

CRO: Liz Rotavera, MBA, FACHE

860-728-2572

PROGRAMS/SITES:

- WATERBURY SERVICE CENTER
- INSTITUTE FOR THE HISPANIC FAMILY

839-841 Asylum Ave., Hartford, CT 06105

<http://www.ccaoh.org>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 1](#)

CRO: Michael Tintrup

203-416-1305

237 Hewett Ave., Bridgeport, CT 06606

203-416-1503.

<http://www.ccfairfield.org/>

CATHOLIC CHARITIES OF FAIRFIELD COUNTY

[Region 5](#)

CRO: Donna Earle Vitale

203-748-0848 x227

PROGRAMS/SITES:

- COMMUNITY SUPPORT PROGRAM
- HOMELESS OUTREACH TEAM
- NEW HEIGHTS CENTER

24 Grassy Plain Street, Bethel, CT 06801

<http://www.ccfairfield.org/>

**CENTER FOR HUMAN DEVELOPMENT (CHD)
HARTFORD**

[Region 4](#)

CRO: Amy Woods-Sawyers

860-951-3325

CRO: Janel Segui

860-951-3325

PROGRAMS/SITES:

- CHD OUTREACH
- CHD CROSSOVER GROUP HOMES

705-A New Britain Ave, Hartford, CT 06106

Fax: 860-951-3328

www.chd.org

CHD CT-OUTREACH WEST

[Region 5](#)

CRO Lori Walling

203-596-9323 ext 102

PROGRAMS/SITES

- PILOTS DANBURY
- PILOTS TORRINGTON
- PILOTS WATERBURY

965 South Main St Suite 1 Waterbury, CT 06706 Fax: 203-755-6122

www.chd.org



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

CENTRAL NAUGAUCK VALLEY HELP, INC. (CNV HELP)

[Region 5](#)

CRO: Jamie Calvano,
900 Watertown Ave. Waterbury, CT 06708

203-756-8984 ext. 1114

Fax: 203-756-8985

PROGRAMS/SITES:

- DRUG SERVICES
- GLENLUNAN
- MCAULIFFE MANOR
- ROGERS HOUSE
- TRAVISANO NETWORK
- WATKINS
- WYNNEWOOD RESIDENTIAL

www.cnvhelp.org

**CHARLOTTE HUNGERFORD HOSPITAL
BEHAVIORAL HEALTH CENTER**

[Region 5](#)

(HARTFORD HEALTHCARE)

Tom Narducci, Adm. Director Behavioral Health

860-496-6351

PROGRAMS/SITES

- CASE MANAGEMENT
- OUTPATIENT
- SERVICES TO HOMELESS

540 Litchfield Street, P.O. Box 988
Torrington, CT 06790

Fax: 860-496-6703

**CHEMICAL ABUSE SERVICE AGENCY, INC.
(CASA)**

[Region 1](#)

CRO: Kristin Bonilla
690 Arctic Street Bridgeport, CT 06608

203-495-7710 ext. 122

203-331-4728

<http://www.casaincct.org/>

CHRYSALIS CENTER, INC.

[Region 4](#)

CRO: Robert Michalman

860-263-4400

CRO: Edith Torres

860-263-4400

PROGRAMS/SITES:

- CASE MANAGEMENT
- EMPLOYMENT
SUPPORTIVE HOUSING
- RECOVERY AND EMPOWERMENT CENTER

255 Homestead Ave., Hartford, CT 06112

www.chrysaliscenterct.org

COLUMBUS HOUSE, INC.

[Region 2](#)

CRO: Cathleen Meaden
586 Ella Grasso Boulevard

203-491-6600



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

P.O. Box 7093, New Haven, CT 06519
www.columbushouse.org

Fax: 203-772-4097

**COMMUNITY HEALTH CENTER, INC. (CHC)
 BEHAVIORAL HEALTH**

[Region 2](#)

CRO: Mandy Brule
 635 Main Street Middletown, CT 06457
www.chc1.com

860-347-6971

COMMUNITY HEALTH RESOURCES (CHR)

[Region 4](#)

CRO: Enfield/Bloomfield Theresa Duston:
 CRO: Enfield Debra Ash:
 CRO: Manchester Amber Morton:
 CRO: Windsor Katherine McDonald:

860-835-7245
 860-623-3039
 860-576-4470
 860-697-3511

PROGRAMS/SITES:

- BLOOMFIELD
- ENFIELD
- ENFIELD: "SECONDWIND CLUBHOUSE"
- MANCHESTER: "WE CAN CLUBHOUSE"
- MANCHESTER: Center for Health & Wellness

Administrative Offices

2 Waterside Crossing, Suite 400; Windsor, CT 06095
www.chrhealth.org

860-731-5522

**COMMUNITY HEALTH RESOURCES (CHR)
 SUBSTANCE ABUSE TREATMENT PROGRAMS**

CRO Enfield: Kate Battista

860-835-7415

- PROGRAMS/SITES:
- DANIELSON
- ENFIELD
- MANCHESTER
- PUTNAM
- MILESTONE INTENSIVE RESIDENTIAL PROGRAM
- NEW LIFE CENTER
- PATHWAYS
- ROOTS TO RECOVERY WILLIMANTIC

Administrative Offices 2 Waterside Crossing, Suite 400;
 Windsor, CT 06095
www.chrhealth.org

860-731-5522

**COMMUNITY HEALTH SERVICES, INC.
 BEHAVIORAL HEALTH**

[Region 4](#)

CRO Lorna Caban

860-249-9625 ext. 780



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

CRO Vidya Ganesan
500 Albany Ave. Hartford, CT 06120
www.chshartford.org

860-808-8704
Fax: 860-808-8771

COMMUNITY MENTAL HEALTH AFFILIATES (CMHA)

[Region 4](#)

860-826-1358 ext. 1671

CRO: Heather Paluso
PROGRAMS/SITES:

- ADULT SERVICES
- TEAM TIME SOCIAL CLUB

233 Main St. New Britain, CT 06051
www.cmhacc.org

Fax: 860-229-6575

COMMUNITY RENEWAL TEAM (CRT)

[Region 4](#)

BEHAVIORAL HEALTH/ASIAN FAMILY SERVICES

CRO: Janet Rodriguez

860-761-7900

CRO: Elia Vecchitio

860-761-7900

555 Windsor, CT 06120

www.crtct.org

CONNECTICUT COMMUNITY FOR ADDICTION RECOVERY (CCAR)

[Region 4](#)

860-244-2227

CRO: Yolibel Lebrón

860-560-8947

198 Wethersfield Ave. Hartford, CT 06114

Fax: 860-244-2228

CONNECTICUT COUNSELING CENTERS (CCC)

[Region 5](#)

PROGRAM/ SITES:

- DANBURY
Program Director: Stacy Benson, MS LADC
60 Beaver Brook Road, Danbury, CT 06810
- NORWALK
Program Director: Jeff Greenblatt, MA LADC
20 North Main Street, 3rd Floor, Norwalk, CT 06854
- WATERBURY
Program Director: Paul Gandossy, LMSW,
50 Brookside Rd. Waterbury, CT 06708
- WATERBURY
Program Director: Christine Florio, MS. LPC,
4 Midland Road Waterbury, CT 06705

203-743-7574

203-838-6508

203-568-7474 ext. 6518

203-568-7474

Level I Grievance – Counselor
Level II Grievance – Program Director
Robert Lambert, Executive Director
50 Brookside Rd. Waterbury, CT 06708

203-568-7466



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

<http://www.ctcounseling.org/>

CONNECTICUT MENTAL HEALTH CENTER: DMHAS (CMHC)

[Region 2](#)

CRO: Yvonne Pallotto

203 974-7419

PROGRAMS/SITES:

- COMMUNITY SUPPORT PROGRAM (CSP)
- CSP PLUS
- CONSULTATION CENTER
- HISPANIC CLINIC
- Park Street
- SATU (Substance Abuse Treatment Unit)

34 Park Street New Haven, CT 06519

Fax: 203-974-7091

www.ct.gov/dmhas/cmhc

CONNECTICUT RENAISSANCE, INC.

[Region 1](#)

CRO: Kathy Seto

203-336-5225

PROGRAMS/SITES:

- BRIDGEPORT
- NORWALK
- STAMFORD
- WATERBURY

One Waterview Drive Suite 202 Shelton, CT 06484

203-866-2541

www.ctrenaissance.com

CONNECTICUT VALLEY HOSPITAL: DMHAS

[Region 2](#)

Client Rights Officers

- GENERAL PSYCHIATRY DIVISION
- ADDICTION SERVICES DIVISION: MERRITT HALL
- ADDICTION SERVICES BLUE HILLS HOSPITAL

CRO: Amanda Leach

860-262-5108

860-262-5157

CONNECTICUT VALLEY HOSPITAL DEPARTMENT OF RECOVERY AND CONSUMER AFFAIRS

Paul Beavers, Director of Client Rights

860-262-5642

P.O. Box 351, Middletown, CT 06457

Fax: 860-262-5146

The names of Client Rights Officers at Whiting Forensic Hospital and Dutcher Hall are found under the Whiting Forensic Hospital listing

Los nombres de los oficiales de derechos del cliente en Whiting Forensic Hospital y Dutcher Hall se encuentran en la lista de Whiting Forensic Hospital



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

CONNECTION, INC. (THE)

CRO: Janice Black
CRO: Lisa Hansen
CRO: Susan Phillips

[Region 2](#)

860 343-5500 x 1852
860 343-5500 x 1851
860 343-5500 x 1850

PROGRAM/SITES:

- BRIDGEPORT
- GROTON
- HARTFORD
- MERIDEN
- MIDDLETOWN
- NEW HAVEN
- OLD SAYBROOK
- UNCASVILLE
- WATERBURY
- WILLIMANTIC

100 Roscommon Drive, Suite 203 Middletown, CT 06457
www.theconnectioninc.org

CONTINUUM OF CARE, INC.

CRO: David Ostrom

[Region 2](#)

203-562-2264 x 229

PROGRAMS/SITES

- ACUTE SERVICES
- COMMUNITY HOUSING
- DIVERSION SERVICES
- SOUTH CENTRAL PEER SERVICES
- SUPPORTIVE LIVING SERVICES

109 Legion Ave. New Haven, CT 06519
www.continuumct.com

CORNELL SCOTT - HILL HEALTH CENTER

CRO: Juan Candelaria

[Region 2](#)

203-503-3211

PROGRAMS/SITES:

- ADULT MENTAL HEALTH AND COUNSELING
- SUBSTANCE USE TREATMENT
- GRANT STREET PARTNERSHIP
- SOUTH CENTRAL REHABILITATION CENTER (SCRC)

428 Columbus Ave, New Haven, CT 06519
www.hillhealthcenter.com

203-503-3000

DAY KIMBALL HOSPITAL

CRO: Sharon Sawyer

[Region 3](#)

860-928-6541 x 2433

PROGRAMS/SITES

- OUTPATIENT



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

320 Pomfret Street, Putnam, CT 06260
www.daykimball.org

EdADVANCE TRED PROGRAM

CRO: Rose Forzano
Box 909, 355 Goshen Rd Litchfield, CT 06759
<http://edadvance.org/>

[Region 5](#)

860-567-0863
Fax: 860-567-3381

EASTER SEALS, CAPITOL REGION & EASTERN CONNECTICUT

CRO: Dan Bracken
22 Prestige Park Circle East Hartford, CT 06108
www.hartford.easterseals.com

[Region 4](#)

860-801-3793
860-270-0600 Fax: 860-728-1065

FAMILY & CHILDREN'S AGENCY, INC. (COMMUNITY CONNECTIONS COUNSELING SERVICES)

CRO: Maura McCarthy Rhodes
9 Mott Ave 4th Floor Norwalk, CT 06850
<http://familyandchildrenagency.org>

[Region 1](#)

203-855-8765
Fax: 203-838-3325

FAMILY CENTERS, INC.

CRO: Gayle Paquin
60 Palmer's Hill Rd. Stamford, CT 06902
www.familycenters.org

[Region 1](#)

203-324-3167
203-869-4848

FAMILY INTEVENTION CENTER

Jennifer DeWitt (Executive Director)
51 Lakeside Blvd. East, 2nd Floor
Waterbury, CT 06708

[Region 5](#)

203-753-2153

FELLOWSHIP PLACE

CRO: Veronica Vidal
441 Elm Street New Haven, 06515
www.fellowshipplace.org

[Region 2](#)

203-401-4227 x1243
Fax: 203-789-4451

F.S. DUBOIS CENTER: DMHAS SOUTHWEST CT MENTAL HEALTH SYSTEM

CRO: Mary Bridget Culhane
1351 Washington Blvd., 5th Floor Stamford, CT 06905
www.ct.gov/dmhas/swcmhs

[Region 1](#)

203-388-1559

GILEAD COMMUNITY SERVICE

CRO: Linda Walsh
PROGRAMS/SITES:

[Region 2](#)

860-343-5300 ext. 3426



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

- FARRELL TREATMENT CENTER, New Britain
- GATEWAY COMMUNITY TREATMENT PROGRAM, Middletown
- GILEAD SOCIAL CLUB, New Britain

PO 1000, 222 Main Street Ext. Middletown, CT 06457 Fax: 860-343-5306

www.gileadcs.org

GOODWILL INDUSTRIES OF WESTERN AND NORTHERN CT

[Region 1](#)

CRO: Nicholas Wilson

203-581-5320

165 Ocean Street, Bridgeport, CT 06605

203-368-6511

www.goodwillwct.org

GOODWILL INDUSTRIES OF SOUTHERN CONNECTICUT

[Region 2](#)

CRO: Phyllis Hagen

203-777-2000

432 Washington Ave North Haven, CT 06473

Fax: 203-624-5600

GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC): DMHAS SOUTHWEST CT MENTAL HEALTH SYSTEM

[Region 1](#)

CRO: Howard Goldberg

203-551-7031

1635 Central Ave. Bridgeport, CT 06610

Fax: 203-579-6305

www.ct.gov/dmhas/swcmhs

GUARDIAN AD LITEM SERVICES, INC.

[Region 5](#)

CRO: Angela Hurezler

203-723-4332 ext. 107

175 Church Street, Suite 202, Naugatuck, CT 06770

Fax: 203-723-9250

HANDS ON HARTFORD CENTER CITY CHURCH'S INC/PETER'S RETREAT

[Region 4](#)

CRO: Kate Shafer

860-706-1505

55 Bartholomew Avenue, Hartford, CT 06106

Hartford, CT 06106

860-728-3201

<http://www.handsonhartford.org>

HARTFORD BEHAVIORAL HEALTH

[Region 4](#)

CRO: Abby Rodrieguez

860-548-0101 ext. 331

2550 Main St Hartford, CT 06106

Fax: 860-524-7781

www.hartfordbehavioralhealth.org

HISPANIC HEALTH COUNCIL (MENTAL HEALTH EMPLOYMENT SERVICES)

[Region 4](#)

(CRO TO BE DETERMINED)

175 Main St, Hartford, CT 06106



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

HOMES WITH HOPE

(Formally: INTERFAITH HOUSING ASSOCIATION)

49 Richmondville Ave. Westport, CT 06880

www.hwhct.org

[Region 1](#)

203-226-3428

IMMACARE

CRO: Rebekah Lyas

39 Russ Street Hartford, CT 06106

<http://immacare.org/>

[Region 4](#)

860-724-4823

Fax: 860-293-0513

INSPIRICA, INC.

CRO: Keenan McMahon

141 Franklin St Stamford, CT 06901

<http://inspicact.org/>

[Region 1](#)

203-388-0114

**INSTITUTE OF LIVING
(HARTFORD HEALTHCARE)**

CRO: Paula Rego

PROGRAMS/SITES

- OUTPATIENT

Todd Building, 200 Retreat Ave. Hartford, CT 06106

www.instituteofliving.org

[Region 4](#)

INTERCOMMUNITY MENTAL HEALTH CENTER

CRO: Tracey Decker

PROGRAMS/SITES

- ADULT SERVICES
- RECOVERY HOUSE
- A COMMON GROUND
- SUPERVISED HOUSING PROGRAM

800 Connecticut Blvd. 4th Floor, East Hartford, CT 06108

www.icmhg.org

[Region 4](#)

860-569-5900 ext. 364

JOHN J DRISCOLL UNITED LABOR AGENCY

(CRO TO BE DETERMINED)

PROGRAMS: VOC REHAB.

272 South Main St Middletown, CT 06457

www.ctlu.org

[Region 2](#)

860-347-8060

KENNEDY CENTER, INC.

CRO: Valerie Reyher

2440 Reservoir Ave. Trumbull, CT 06611

[Region 1](#)

203-365-8522 ext. 267



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

www.thekennedycenterinc.org

KEYSTONE HOUSE

CRO: Nicole Murray-King
141 East Ave. Norwalk, CT 06851
www.keystonehouse.org

[Region 1](#)

203-857-1155
203-855-7920
Fax: 203-956-7850

KUHN EMPLOYMENT OPPORTUNITIES

CRO: Dana Nair
1630 North Colony Road, Meriden, CT 06450
www.kuhngroup.org

[Region 2](#)

860-347-8923 ext. 202
203-235-2583

LAUREL HOUSE

CRO: Cathy Devine
1616 Washington Boulevard Stamford, CT 06902
<http://laurelhouse.net>

[Region 1](#)

(cell) 203-984-8727
(office): 203-324-1816

LEEWAY, INC

Jay Katz, Chief Executive Officer
40 Albert Street, New Haven, CT 06511
www.leeway.net

[Region 2](#)

203-865-0068
Fax: 203-865-0399

LIBERTY COMMUNITY SERVICES, INC.

(CRO TO BE DETERMINED)
129 Church Street, New Haven, CT 06510
www.libertycs.org

[Region 2](#)

203-497-7600

LIBERATION PROGRAMS

CRO: Maggie Young
PROGRAMS/SITES:
• BRIDGEPORT
• STAMFORD
Level I Grievance – Counselor
Level II Grievance – Program Director
Level III Grievance – Executive Director
129 Glover Ave. Norwalk, CT 06850
<http://www.liberationprograms.org/Home>

[Region 1](#)

203 979-1338

203-851-2077
Fax: 203-323-1047

LIFE BRIDGE COMMUNITY SERVICES

CRO: Cary Ostrow,
475 Clinton Ave., Bridgeport, CT 06605
<http://www.lifebridgect.org/>

[Region 1](#)

203-368-5545
203-368-4291
Fax: 203-368-1239

MARRAKECH DAY SERVICES, INC.

[Region 2](#)



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

CRO: Marc Chartier
Lunar Drive, Woodbridge, CT 06625
www.marrakechinc.org

203-389-2970 ext. 1312

MARTIN HOUSE

CRO: Paula Oberg
401 West Thames Street Norwich, CT 06360

[Region 3](#)

860-889-6150

MCALL CENTER FOR BEHAVIORAL HEALTH

CRO: Dean Sheehan
58 High Street Torrington, CT 06790

[Region 5](#)

860-496-2100

Fax: 860-496-2111

MENTAL HEALTH CONNECTICUT (MHC)

CRO: Michael Culmo
PROGRAM/SITES

- BRIDGEPORT
- DANBURY
- TORRINGTON
- STAMFORD
- WATERBURY
- WEST HARTFORD
- INDEPENDENCE CENTER, WATERBURY

61 S. Main St. Suite 206, West Hartford, CT 06107
www.mhconn.org

[Region 4](#)

860-529-1970

Fax: 860-529-6833

MERCY HOUSING AND SHELTER (COMMUNITY HOUSING ADVOCATES)

CRO: Lisa Pawlik
221 Main Street Hartford, CT 06106
www.mercyhousingct.org

[Region 4](#)

860-808-2042

860-548-0692

MIDDLESEX HOSPITAL BEHAVIORAL HEALTH

CRO: Terry DiPietro
PROGRAMS/SITES

- CASE MANAGEMENT

28 Crescent Street Middletown, CT 06457
www.midhosp.org

[Region 2](#)

860-343-8802

Fax: 860-358-8829

MIDWESTERN CONNECTICUT COUNCIL ON ALCOHOLISM (MCCA)

CRO: Steven Palma
PROGRAMS/SITES

[Region 5](#)

203-285-6475 ext. 2550



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

- DETOXIFICATION AND EVALUATION PROGRAM
- GAMBLING PROGRAM
- OUTPATIENT PROGRAM
- LATINO OUTREACH
- MCDONOUGH HOUSE
- STRENGTHENING FAMILIES PROGRAM
- TRINITY GLEN
- WOMEN'S PROGRAM-PREGNANT AND PARENTING

38 Old Ridgebury Road, Danbury, CT 06810

www.mccaonline.com

MY PEOPLE CLINICAL SERVICES, LLC

CRO: Eugene Milan

915 Asylum Ave. Hartford, CT 06105

www.mypeople-ct.com

[Region 4](#)

860-656-0450

**MY SISTER'S PLACE
(COMMUNITY HOUSING ADVOCATES)**

CRO: Lisa Pawlik

221 Main Street Hartford, CT 06106

www.sistersplacect.org

[Region 4](#)

860-808-2042

Fax: 860-493-1330

**NATCHAUG HOSPITAL
(HARTFORD HEALTHCARE)**

CRO: Melissa Morgea

189 Storrs Road Mansfield, CT 06250

www.natchaug.org

[Region 3](#)

860-696-9992.

Fax: 860-423-6114

NEW LONDON HOMELESS HOSPITALITY CENTER

CRO: Nicole Thomas

PROGRAMS/SITES

- CASE MANAGEMENT

730 State Pier Road New London, CT 06320

<https://www.nlhhc.org/>

[Region 3](#)

860-439-1573

860-439-1573

NEW REACH

CRO: Kara Beedetto-Capobianco

153 East Street, Suite 300, New Haven, CT 06511

[Region 2](#)

203-492-4866

**NORWALK HOSPITAL,
COMMUNITY SUPPORT PROGRAM
AND BEHAVIORAL HEALTH**

CRO: Ellen Rogan

PROGRAMS/SITES:

[Region 1](#)

203-218- 9812



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

- COMMUNITY SUPPORT PROGRAM
- OUT PATIENT

34 Maple Street Norwalk, CT 06856

OPERATION HOPE

[Region 1](#)

CRO: Carla Miklos, Director
50 Nichols Street, Fairfield, CT 06824

203-254-2934

OPTIMUS HEALTH CARE, INC.

[Region 1](#)

(BENNETT BEHAVIORAL HEALTH)
Marisol Diaz,
982 East Main Street Bridgeport, CT 06608

203- 696-3260

PACIFIC HOUSE

[Region 1](#)

(FORMALLY: SHELTER FOR THE HOMELESS)
CRO: Sam Pacheco
597 Pacific Street Stamford, CT 06902
<http://www.pacifichouse.org>

203-406-0017 ext. 321

PATHWAYS, INC

[Region 1](#)

CRO: Andrea Zarate
175 Millbank Ave. Greenwich, CT 06830

203-266-1287

PERCEPTION PROGRAMS, INC.

[Region 3](#)

CRO: Kelsey Daniels
PROGRAM/SITES:

- OUTPATIENT
- PERCEPTION HOUSE

134 Church St Willimantic, CT 06226
www.perceptionprograms.org

860-450-0151 ext. 2111

Fax: 860-450-7127

PRIME TIME HOUSE

[Region 5](#)

CRO: Adam Lytton
CRO: Zac Ritchie
810 Main Street Torrington, CT 06790
<http://www.primetimehouse.org/>

860-785-4475
860-618-2479
Fax: 860-618-2478

RECOVERY NETWORK OF PROGRAMS, INC (RNP)

[Region 2](#)

CENTER FOR HUMAN SERVICES
CRO: Eric Follett, Dir. Quality Improvement
PROGRAMS/SITES

- CENTER FOR HUMAN SERVICES
- FIRST STEP
- HORIZONS

203-929-1954 ext. 101



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

- HUNTINGTON HOUSE
- IRANISTAN HOUSE
- KINSELLA TREATMENT CENTER
- MCGRATH HOUSE
- NEW PROSPECTS
- PROSPECT HOUSE
- RECOVERY ADOLESCENT PROGRAM/ANNEX AND DRUG INTERVENTION PROGRAM
- RECOVERY COUNSELING SERVICES
- SEAVIEW APARTMENTS SUPERVISED APARTMENTS

2 Trap Falls, Suite 405 Shelton, CT 06484
<http://www.recovery-programs.org/>

Fax: 203-929-1279

RELIANCE HEALTH

CRO: Mike Van Vlaenderen
40 Broadway, Norwich, CT 06360
www.reliancehealthinc.org/

[Region 3](#)

860-887-6536

RIVER VALLEY SERVICES: DMHAS (RVS)

CRO: Cheryl Leone
Silver Street, P.O. Box 351 Middletown, 06457
www.ct.gov/dmhas/rvs

[Region 2](#)

860-262-5354
Fax: 860-262-5356

ROOT CENTER FOR ADVANCED RECOVERY
(A trade name of HARTFORD DISPENSARY)

CRO: Heather Vershayer
Doctors Clinic (Hartford), Torrington
CRO: Alvin Fryxell
Bristol, Henderson-Johnson (Hartford),
Manchester, New Britain, New London
CRO: Christina Weber
Norwich; New London
Administrative Offices
335 Broad Street Manchester, CT 06108

[Region 4](#)

860-973-0201

860-719-1216

860-800-0226

860-643-3200

RUSHFORD,
(HARTFORD HEALTHCARE)

CRO: Deanna Bencivengo
883 Paddock Ave. Meriden, CT 06450
www.rushfordcenter.org

[Region 2](#)

203-630-5219
Fax: 203-634-7013

SOUND COMMUNITY SERVICES, INC.

CRO: Jennifer Ferrigno

[Region 3](#)

860-439-6400/ 860-271-4783



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

21 Montauk Ave., Suite 301 PO Box 2170
New London, CT 06320
www.soundcommunityservices.org

Fax: 860-439-6423

SOUTHEASTERN CT COUNCIL ON ALCOHOL AND DRUG DEPENDENCE, INC. (SCADD)

[Region 3](#)

CRO: Marcie Rivera
PROGRAMS/SITES:

860-447-1717 ext. 214

- LEBANON PINES
- LIBERTY HOUSE
- OUTPATIENT SERVICES

37 Camp Mooween Road Lebanon, CT 06249
www.scadd.org

SOUTHEASTERN MENTAL HEALTH AUTHORITY: DMHAS (SMHA)

[Region 3](#)

CRO: Katie Hatfield
401 West Thames St., Bldg. 301 Norwich, CT 06360
www.ct.gov/dmhas/smha

860-859-4543
Fax: 860-859-4783

SOUTHWEST CT MENTAL HEALTH SYSTEM: DMHAS (SWCMHS) COMMUNITY BASED SERVICES

[Region 1](#)

CRO: Howard Goldberg
97 Middle St. Bridgeport, CT 06604

203-551-7031
Fax: 203-579-6305

SWCMHS: F.S. DUBOIS CENTER

CRO: Mary Bridget Culhane
1351 Washington Boulevard, 5th Floor,
Stamford, CT 06905

203-388-1559

SWCMHS: GREATER BRIDGEPORT COMMUNITY MENTAL HEALTH CENTER (GBCMHC)

CRO: Howard Goldberg
1635 Central Ave. Bridgeport, CT 06610
www.ct.gov/dmhas/swcmhs

203-551-7031
Fax: 203-579-6305

ST. VINCENT DEPAUL MIDDLETOWN

[Region 2](#)

CRO: Terry Carbone
P.O. Box 398, 617 Main St Middletown, CT 06457
www.stvincentdepaulplace.org

860-347-4059
Fax: 860-343-0023

ST. VINCENT DEPAUL SOCIETY

[Region 5](#)

CRO: Bonnie Cocchiola
173 Mark Lane Waterbury, CT 06704

203-755-0626
Fax: 203-754-2644



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

**ST. VINCENT DEPAUL SOCIETY
CASA DeROSA GROUP HOME**

[Region 5](#)

CRO: Angela Silva
86-88 Midland Waterbury, CT 06705

203-753-3342
Fax: 203-753-9900

**ST. VINCENT'S BEHAVIORAL HEALTH SERVICES
(HARTFORD HEALTHCARE)**

[Region 1](#)

CRO: Joyce Platz, (*Interim*)
47 Long Lots Road Bridgeport, CT 06880
www.hallbrooke.org

203-341-4532

**STAFFORD FAMILY SERVICES
(Town of Stafford)**

[Region 4](#)

Judy Gardner, LMFT Executive Director
21 Hyde Park Rd, Stafford Springs, CT 06076
<http://www.staffordct.org/family.php>

860-684-4239 ext. 103

**SUPPORTIVE ENVIRONMENTAL LIVING FACILITY, INC.
(SELF, INC)**

[Region 5](#)

CRO: Holly Sheldon
19 Fourth Street Waterbury, CT 06708

203-759-2074
Fax: 203-759-2094

**THAMES VALLEY COUNCIL FOR COMMUNITY
ACTION, INC. (TVCCA)**

[Region 3](#)

Lee Carenza CRO:
One Sylvandale Road Jewett City, 06351
www.tvcca.org

860-889-1365

**TRINITY HEALTH
ST. MARY'S HOSPITAL BEHAVIORAL HEALTH
CARE SERVICES**

[Region 5](#)

CRO: Vincent Delaney
10 Jefferson Square Waterbury, CT 06706
www.stmh.org

203-709-3356

UNITED COMMUNITY & FAMILY SERVICES, INC:

[Region 3](#)

CRO: Sharon Laliberte
47 Town St Norwich, CT 06360
www.ucfs.org

860-892-7042 ext. 1218
Fax: 860-823-3002

UNITED SERVICES, INC.

[Region 3](#)

CRO: Sandra Long
CRO: Debra Rivard
PROGRAMS/SITES

860-774-2020 ext. 4675
860-774-2020 ext. 4676



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

- ADDICTION RECOVERY OUTPATIENT SERVICES
- ADULT MENTAL HEALTH OUTPATIENT SERVICES
- DANIELSON: WELCOME ARMS
- WILLIMANTIC: LIGHTHOUSE

1007 North Main St. Dayville, CT 06241

www.unitedservicesct.org

Fax: 860-774-0826

VILLAGE FOR FAMILIES AND CHILDREN (THE)

CRO: Alicia Marotto

PROGRAMS/SITES

- EMPLOYMENT SERVICES
- THE VILLAGE ADULT OP SERVICES
- WOMEN'S REACH PROGRAM

1680 Albany Ave Hartford, CT, 06105

<http://thevillage.org/>

[Region 4](#)

860-236-4511 ext. 3704

VINFEN CONNECTICUT

CRO: Marita McDermott, Director of Service

PROGRAMS/SITES

- BISSELL STREET
- FREEDOM HOUSE MANCHESTER
- TAP
- NEW BEGINNINGS
- TEAM SUPPORT PROGRAM

860 Prospect Hill Road Windsor, CT 06095

<https://vinfenct.org/>

[Region 4](#)

860-688-8165

Fax: 860-688-3196

WATERBURY HOSPITAL HEALTH CENTER

CRO: Thomas Czarkosky LMF

Director of Ambulatory Behavioral Health

PROGRAMS/SITES:

- CRISIS PROGRAM
- DBT INTENSIVE OUTPATIENT
- GRANDVIEW ADULT OP
- HOMELESS OUTREACH
- OUTPATIENT EXPANSION

64 Robbins Street Waterbury, CT 06702

www.waterburyhospital.com

[Region 5](#)

203-573-6738

WATERBURY WELLNESS CENTER

(WHEELER CLINIC)

CRO: Linda Russo, LMFT, CPHQ

334 Farmington Ave. Plainville, CT 06062

[Region 4](#)

860-793-3849



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

WELLMORE BEHAVIORAL HEALTH

CRO: John Keane
402 East Main Street Waterbury, CT 06702
<http://wellmore.org/>

[Region 5](#)
203-574-1419
Fax: 203-753-3274

WESTERN CT HEALTH NETWORK

**DANBURY HOSPITAL COMMUNITY CENTER FOR BEHAVIORAL HEALTH
NEW MILFORD HOSPITAL BEHAVIORAL HEALTH SERVICES**

CRO: Anthony Frias
PROGRAMS/SITES

[Region 5](#)
860-354-3762

- DANBURY: IOP
 - NEW MILFORD: OP
- 152 West Street, Danbury 06810
21 Elm Street, New Milford 06776
www.westernconnecticuthealthnetwork.org

WESTERN CT MENTAL HEALTH NETWORK: DMHAS

- **DANBURY AREA**
CRO: Nancy Magnetti
78 Triangle Street Danbury, CT 06810
- **TORRINGTON AREA**
CRO: Paul Canrco
249 Winsted Road 3rd Floor Torrington, CT 06790
- **WATERBURY AREA**
CRO: Caryl Horner, Site Director
95 Thomaston Ave. Waterbury, CT 06702

[Region 5](#)
860-448-3225
860-496-3758
Fax: 860-496-3800
203-805-5345
Fax: 203-805-5310

WCMHN: ADMINISTRATIVE OFFICES

Rowland State Government Center
55 West Main Street, Suite 410 Waterbury, CT 06702
www.ct.gov/dmhas/wcmhn

203-805-6400
Fax: 203-805-6432

WHEELER CLINIC, INC.

CRO: Linda Russo, LMFT, CPHQ

- Hartford
- Plainville
- Waterbury

334 Farmington Ave. Plainville, CT 06062
www.wheelerclinic.org

[Region 4](#)
860-793-3849

WHITING FORENSIC HOSPITAL: DMHAS

CRO: Shantika Canty-Porter
PO Box 70 Middletown, CT 06457

[Region 2](#)
860-262-5141
Fax: 860-262-5146



CLIENT RIGHTS OFFICERS FOR CONNECTICUT DEPARTMENT OF MENTAL HEALTH AND ADDICTION SERVICES (DMHAS) OPERATED AND DMHAS FUNDED SERVICE PROVIDERS

YALE BEHAVIORAL HEALTH SERVICES

CRO: Maureen McCarthy
95 Circular Ave., Hamden, CT 06514
www.communityservicesnetwork.org

[Region 2](#)
203-288-6253
Fax: 203-288-0448

YALE NEW HAVEN HEALTH BEHAVIORAL HEALTH

CRO: Lauren Mallozzi
PROGRAMS/SITES:
• Respite Bed Program
• YNHH - OP Continuing Care Clinic
20 York Street. New Haven, CT 06510-3202
<https://www.ynhh.org/>

[Region 2](#)
203-688-3430

YOUTH CHALLENGE OF CT

CRO: Esther Gonzalez-Torrez
15 May Street Hartford, CT
<http://www.youthchallenge.org>

[Region 4](#)
860-728-5199