

DMHAS EQMI



PROVIDER ALERT

SEPTEMBER 2020

Special Alert – Reporting Overdose Critical Incidents

We remind providers that overdose incidents, whether non-fatal (Medical Event – Accidental Overdose) or fatal (Death – Accidental Overdose), should be reported to DMHAS as Critical Incidents using the customary procedures. When reporting overdoses, please include the following information, whenever possible:

- Was the client receiving medication assisted treatment (MAT) – i.e., methadone, buprenorphine, naltrexone at the time of overdose? *(For overdose incidents, it's helpful to include background information regarding whether clients were linked to MAT services so we can identify trends of clients being linked to needed services.)*
- Additional details about the incident that can assist with information sharing – such as drug packaging/characteristics/cutting agent(s)
- Information about overdose location

We appreciate all information that you can provide!

After normal business hours, a verbal report is made by calling the switchboard at Connecticut Valley Hospital at 860-262-5000 and requesting that the CVH Switchboard contact the Manager who is on-call.

Critical incidents that occur within DMHAS' Young Adult Services (YAS) Programs should be called in directly to DMHAS' YAS staff.

An electronically submitted written report is required within one business day, via the Critical Incident Reporting Portal in DDaP. The DMHAS Critical Incident web site, with additional details about incident reporting, may be found here:

<http://www.ct.gov/dmhas/criticalincident>

If you would like to request training on the critical incident process, or if you have any related questions, please contact:

Karin Haberlin (860) 418-6842 / Karin.Haberlin@ct.gov

Kristen Miller (860) 418-6782 / Kristen.Miller@ct.gov