BEFORE BEGINNING THIS PROCESS PLEASE HAVE THE FOLLOWING ITEMS READY AND AVAILABLE:

-A PHOTO OF YOURSELF TAKEN WITHIN 6 MONTHS

-A COPY OF YOUR PROOF OF CITIZENSHIP OR LEGAL RESIDENCE (BIRTH CERT, PASSPORT, GREEN CARD)

-PAYMENT (CREDIT/DEBIT CARD)

*THIS PROCESS IS BEST COMPLETED ON A COMPUTER AND NOT A MOBILE DEVICE.

*ONCE YOUR PERMIT EXPIRES, YOU CAN NOT RENEW ONLINE, AND WILL NEED TO MAIL IN A RENEWAL.

*<u>DO NOT</u> COMPLETE THIS ONLINE RENEWAL IF YOU HAVE ALREADY SUBMITTED ONE VIA THE MAIL.

*PLEASE MAKE SURE YOUR ADDRESS, PHONE NUMBER, AND EMAIL ARE CORRECT. IF WE HAVE QUESTIONS OR ISSUES, THIS WILL BE HOW WE CONTACT YOU.

*IF YOU HAVE QUESTIONS REGARDING YOUR RENEWAL, PLEASE CONTACT US VIA EMAIL <u>DESPP.SLFU@CT.GOV</u>

<u>STEP 1:</u>

UTILIZE AN EMAIL TO CREATE AN ACCOUNT. THE SAME EMAIL **CAN NOT** BE UTILIZED FOR MULTIPLE ACCOUNTS.

Department of Emergency Services and Public Protection Sign in	
Sign in with your email address Email Address Password	
Forgot your password? Sign in Don't have an account? Sign up now	

<u>STEP 2:</u>

YOU WILL BE WALKED THROUGH THE MULTI FACTOR AUTHENTICATON PROCESS, AND ULTIMATELY END UP AT THIS SCREEN. PLEASE ENTER ALL CORRESPONDING INFORMATION INTO THE FIELDS.

Connecticut State Departm	ent of Emergency Services and Public Protection			
Verify Account				
	Please enter your Pistol Permit/Guard Card/Special License Number, DOB, and Driver's License/State Issued ID Number, and then click the Next button to find your record in the system.			
	If you do not have a current Permit, Eligibility Certificate or License issued by SLFU, click here			
	Pistol Permit/Guard Card/Special License Number * Enter Number			
	DOB (MM/DD/YYYY) * Enter your date of birth			
	Driver's License/State Issued ID Number * Enter your ID Number			
	I'm not a robot			
	* Indicates required field			

<u>STEP 3</u>

YOU WILL BE TAKEN TO THE MAIN DASHBOARD. ON THE LEFT OF THE PAGE YOU WILL CLICK ON "PISTOL PERMIT PENDING RENEWAL".

NOTE: YOUR INFORMATION SHOULD BE IN THE TOP RIGHT CORNER OF THE PAGE, AND THAT IS WHERE YOU CAN GO TO CHANGE YOUR ADDRESS AT ANY TIME IN THE FUTURE.

Connecticut State Departme	nt of Emergency Services and Pu	blic Protec
Pistol Permit 1276578 Pending Renewal]	HI MINNIE MOUSE My Account •
	My Dashboard	
Certification	Welcome to the Connecticut State Police - Special Licensing & Firearms Unit licensee portal.	
	At this time the portal will allow you to change your address, renew your permit, or certify your assault weapon.	
	To change your address click My Account (top right) and select Change Address.	
	If you are eligible to renew your pistol permit and are here to do so, please click on the firearm icon (top left) and follow the bold text.	
	To apply for an Assault Weapon Certificate of Possession, please click the Assault Weapon Certification link (left).	
	Thank you for your patience while our site is under construction.	

<u>STEP 4</u>

ONCE YOU CLICK ON THE PISTOL PERMIT ICON, YOUR NEXT STEP SHOULD BE TO "CLICK HERE TO RENEW" AND BEGIN THE RENEWAL PROCESS.



STEP 5

ON THE NEXT SCREEN YOU WILL BE REQUIRED TO:

1. VERIFY YOUR ADDRESS AND PERSONAL INFORMATION AND MAKE ANY NECESSARY CHANGES. IF NO CHANGES, DO NOT SAVE, AND PROCEED TO THE "ADDRESS AND PERSONAL INFORMATION CONFIRMATION" BOX.

- 2. UPLOAD AND DATE STAMP YOUR PHOTO
- 3. ATTACH A COPY OF THE PROOF OF CITIZENSHIP
- 4. ATTEST THAT ALL INFORMATION IS TRUE AND FACTUAL

STEP 6

ONCE YOU HAVE COMPLETED ALL OF THE ABOVE STEPS, YOU WILL BE DIRECTED TO THE PAYMENT PAGE. UPON SUCCESSFUL COMPLETION OF PAYMENT, YOU WILL RECEIVE CONFIRMATION THAT YOUR RENEWAL HAS BEEN SUBMITTED AND YOU WILL ALSO RECEIVE AN EMAIL CONFIRMATION.

Payment Receipt Confirmation

Thank you for your successful payment to DESPP, please keep this receipt for your records. This receipt cannot be used in place of an official permit or license. Any questions or concerns, please contact DESPP at 860-685-8290 or despo.slfu@ct.gov

Transaction Summary

Description	Amount
	\$70.00
Total Amount Paid	\$70.00

Transaction Detail

SKU	Description	Unit Price	Quantity	Amount
Pistol Permit Renewal	Pistol Permit Renewal Fee	\$70.00	1	\$70.00
	- -			\$70.00

Customer Information

...

Customer Name	minnie mouse
Company Name	
Local Reference ID	1855788176:11578605
Receipt Date	9/5/2023
Receipt Time	10:38:18 AM EDT

STEP 7

YOUR PERMIT RENEWAL WILL GO INTO OUR QUEUE AND BE PROCESSED IN THE ORDER IT WAS RECEIVED. YOU WILL RECEIVE A FOLLOW UP EMAIL ONCE IT HAS BEEN PROCESSED. AT THAT POINT YOU SHOULD RECEIVE THE PHYSICAL PERMIT WITHIN 3-5 BUSINESS DAYS AT YOUR MAILING ADDRESS ON FILE.