

Proposed 2020 Plan Update, Dated November 1, 2019 of the 2019-2021 Conservation and Load Management Plan

Public Information Meeting

December 12, 2019

Connect Department of Energy and Environmental Protection
10 Franklin Square, Hearing Room 2
New Britain, CT

- 9:30 – 9:45 Opening Remarks
- 9:45 – 11:00 Coordination between low income programs, Connecticut Green Bank, WAP and HES-IE
- How do CAP agencies decide whether a house is referred to WAP or HES-IE?
 - Are there different eligibility requirements between the CGB’s low-income offerings, WAP and HES-IE?
 - Are there different definitions of low-income for eligibility purposes? Should there be a single definition?
 - How much does the customer pay for audit copays and add-on measures for each program?
 - What options are available to limited income customers of the CGB that are not available to WAP or HES-IE customers?
 - To what extent are HES-IE projects eligible for WAP?
 - Should WAP projects be prioritized over HES-IE projects?
 - Should HES-IE projects with health and safety barriers automatically be referred into WAP?
- 11:00 – 12:30 Increasing participation in Home Energy Solutions add-on measures
- What is the optimum co-pay level?
 - What data do we have that informs the optimum co-pay levels?
 - Should there be a single co-pay for the whole year, across all fuel types?
 - How does the co-pay affect the cost the effectiveness of the program?
 - How does the co-pay impact the total budget for residential programs?
 - Should there be a different co-pay for moderate-income households?
 - What strategies can we implement to improve the adoption of add-on measures?
 - Should we provide incentives for thermal measures without first obtaining a HES audit?
 - How impactful can vendors be in customer adoption of add-on measures?

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12:30 - 1:30	Lunch (on your own)
1:30 – 2:15	Demand Response breakdown/program design <ul style="list-style-type: none">• Review of 2020 Plan Update pages 15, 21• What is the proposed program design being offered by the EDCs? Are there technology type goals?
2:15 - 2:30	Break
2:30 - 3:30	Evaluation Process <ul style="list-style-type: none">• What changes could improve the evaluation process?• How can we ensure that evaluations are completed in a timely manner so that the results are relevant and instructive to current program design?• What are the most important topics to focus our evaluation studies on?• Should there be more common reporting requirements included in studies?
3:30 - 4:15	Public Comment
4:15 – 4:30	Closing

Written comments may be submitted to DEEP at deep.energybureau@ct.gov by 4:00 p.m., December 9, 2019. Any questions or comments may be sent via electronic mail to deep.energybureau@ct.gov.