



## Provider Profile

State of Connecticut  
Department of Developmental Services  
460 Capitol Avenue, Hartford, CT 06106

Accepting new individuals? Yes  
Accepting individuals to Day Programs? **Yes**  
Accepting individuals to Residential Programs? **Yes**

Project SEARCH Internship Program: **No**

**Corporation Type:** Not for Profit Corp

**People Served:** 200 or more people

**Community Residences, Inc.**

**PIN: 8**

50 Rockwell Road

Newington

CT 06111

**Phone:** (860) 621-7600

**Fax :** (860) 621-2228

**Toll Free:**

**Web Address:** [www.criinc.org](http://www.criinc.org)

**TD Phone:**

### Contact Information

	<u>Contact Name</u>	<u>Telephone Number - Extension</u>	<u>Email Address</u>
<b>Director:</b>	Pam Paisey	-	ppaisey@criinc.org
<b>Main Contact:</b>	Shannon Donahue	(860) 621-7600 148	donahues@criinc.org
<b>Medicaid:</b>	Gerilina Billings	(860) 621-7600 187	billingsg@criinc.org
<b>Provider Admin:</b>	Gerilina Billings	(860) 621-7600 187	billingsg@criinc.org
<b>EVV Contact:</b>	Lisa Jamison	(860) 621-7600 607	ljamison@criinc.org
<b>CE Contact:</b>	Traci Kelly	(860) 621-7600	tkelly@criinc.org

*Provider Administrator is the staff responsible for managing access to the DDS applications (WEBRESDAY, IP6) for their agency.*

### Qualified to provide the following services to individuals with intellectual disability:

Family Supports	<input type="checkbox"/> Blended Supports	<input checked="" type="checkbox"/> Personal Supports
	<input checked="" type="checkbox"/> Companion Supports	<input checked="" type="checkbox"/> Respite
	<input checked="" type="checkbox"/> Individualized Day Support	<input checked="" type="checkbox"/> Transportation
Individualized Home Supports	<input checked="" type="checkbox"/> Individualized Home Supports (IHS)	
	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) - 2	
	<input checked="" type="checkbox"/> Individualized Home Supports (IHS) - 3	
Supports in a Day Program	<input type="checkbox"/> Customized Employment Supports	<input type="checkbox"/> Prevocational Services
	<input checked="" type="checkbox"/> Group Day Services (DSO)	<input checked="" type="checkbox"/> Senior Supports
	<input checked="" type="checkbox"/> Group Supported Employment	<input type="checkbox"/> Employment Transitional Services
	<input checked="" type="checkbox"/> Individualized Supported Employment	
Supports in a Residential Facility	<input checked="" type="checkbox"/> Community Companion Home	<input type="checkbox"/> Live-in Caregiver
	<input checked="" type="checkbox"/> Community Living Arrangement	<input type="checkbox"/> Shared Living
	<input checked="" type="checkbox"/> Continuous Residential Support	<input type="checkbox"/> Remote Supports
Consultant Services	<input type="checkbox"/> Health Care Coordination	<input type="checkbox"/> Interpreter Services
	<input checked="" type="checkbox"/> Behavioral Support Services	<input type="checkbox"/> Nutrition
	<input checked="" type="checkbox"/> Positive Behavior Support (PBS)	
	<input checked="" type="checkbox"/> Applied Behavior Analysis (ABA)	
Other Services	<input type="checkbox"/> Assisted Living	<input type="checkbox"/> Parenting Support
	<input checked="" type="checkbox"/> Assistive Technology	<input checked="" type="checkbox"/> Independent Support Broker (FICS)
	<input type="checkbox"/> Adult Day Health	<input type="checkbox"/> Peer Support
	<input type="checkbox"/> Camp	<input type="checkbox"/> Contracting Provider for Nursing Supports
	<input type="checkbox"/> Home Delivered Meals	<input type="checkbox"/> Fiscal Account Management (FAM)

Report Run Date:

7/22/2025



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### Towns Served

ANDOVER	ANSONIA	ASHFORD	AVON	BARKHAMSTED	BEACON FALLS	BERLIN
BETHANY	BETHEL	BETHLEHEM	BLOOMFIELD	BOLTON	BOZRAH	BRANFORD
BRIDGEPORT	BRIDGEWATER	BRISTOL	BROOKFIELD	BROOKLYN	BURLINGTON	CANAAN
CANTERBURY	CANTON	CHAPLIN	CHESHIRE	CHESTER	CLINTON	COLCHESTER
COLEBROOK	COLUMBIA	CORNWALL	COVENTRY	CROMWELL	DANBURY	DARIEN
DEEP RIVER	DERBY	DERBY	DURHAM	EAST GRANBY	EAST HADDAM	EAST HAMPTON
EAST HARTFORD	EAST HAVEN	EAST LYME	EAST WINDSOR	EASTFORD	EASTON	ELLINGTON
ENFIELD	ESSEX	FAIRFIELD	FARMINGTON	FRANKLIN	GLASTONBURY	GOSHEN
GRANBY	GREENWICH	GRISWOLD	GROTON	GUILFORD	HADDAM	HAMDEN
HAMPTON	HARTFORD	HARTLAND	HARWINTON	HEBRON	KENT	KILLINGLY
KILLINGWORTH	LEBANON	LEDYARD	LISBON	LITCHFIELD	LYME	MADISON
MANCHESTER	MANSFIELD	MARLBOROUGH	MERIDEN	MIDDLEBURY	MIDDLEFIELD	MIDDLETOWN
MILFORD	MONROE	MONTVILLE	MORRIS	NAUGATUCK	NEW BRITAIN	NEW CANAAN
NEW FAIRFIELD	NEW HARTFORD	NEW HAVEN	NEW LONDON	NEW MILFORD	NEWINGTON	NEWTOWN
NORFOLK	NORTH BRANFORD	NORTH CANAAN	NORTH HAVEN	NORTH STONINGTON	NORWALK	NORWICH
OLD LYME	OLD SAYBROOK	ORANGE	OXFORD	PLAINFIELD	PLAINVILLE	PLYMOUTH
POMFRET	PORTLAND	PRESTON	PROSPECT	PUTNAM	REDDING	RIDGEFIELD
ROCKY HILL	ROXBURY	SALEM	SALISBURY	SCOTLAND	SEYMOUR	SHARON
SHELTON	SHERMAN	SIMSBURY	SOMERS	SOUTH WINDSOR	SOUTHBURY	SOUTHINGTON
SPRAGUE	STAFFORD	STAMFORD	STERLING	STRATFORD	SUFFIELD	THOMASTON
THOMPSON	TOLLAND	TORRINGTON	TRUMBULL	UNION	VERNON	VOLUNTOWN
WALLINGFORD	WARREN	WASHINGTON	WATERBURY	WATERFORD	WATERTOWN	WEST HARTFORD
WEST HAVEN	WESTBROOK	WESTON	WESTPORT	WETHERSFIELD	WILLINGTON	WILTON
WINCHESTER	WINDHAM	WINDSOR	WINDSOR LOCKS	WOLCOTT	WOODBIDGE	WOODBURY
WOODSTOCK						

### Provider Description

#### Information provided by the provider describing their agency:

##### AGENCY PHILOSOPHY

- Provide diversified and quality support services to people of all ages with special needs.
- Create an atmosphere where opportunities exist for individuals to make choices, increase independence and maximize personal potential.
- Hire and nurture knowledgeable, caring and supported staff.
- Provide a working environment where employees are challenged, respected and competitively compensated.

##### AGENCY MISSION

- Provide individualized services to people with special needs that have been developed with both the participation of the people that will utilize the services and the input from people that know and care about the person.
- Develop services that enable people with special needs to live and work in environments that provide opportunities for the development of relationships with people in their community and work place.
- Provide programs to people who receive services from CRI that are designed to assist in the development of skills that will maximize their independence and self reliance.
- Give people who receive services from CRI opportunities to make choices that effect their day-to-day lives.
- Develop strategies, where appropriate, that will assist the individual in expressing their wants and desires.
- Develop and operate programs that reflect positively on the individuals that live or work there.
- Ensure that programs assist the individual in expressing their wants and desires and are designed with respect for the individual.
- Provide staff with the knowledge and skills necessary to interact appropriately with people with disabilities.
- Promote recruiting persons with disabilities as board members, staff members and volunteers.
- Work with families of individuals who have special needs to find support systems within the community.
- Increase community awareness of the needs of individuals who have special needs.
- Raise funds through public solicitation and other legal means for the purpose of furthering the aims of the organization.

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-Provide services to people with special needs and hire staff regardless of race, creed, color, national origin, ancestry, age or sex

Profile Last Update: 7/22/2025

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## Quality Profile

Link to Quality Profile [Quality Profile](#)